# County of El Dorado

JOE HARN Auditor-Controller



360 FAIR LANE PLACERVILLE, CALIFORNIA 95667-4193 Phone: (530) 621-5487 Fax: (530) 295-2535

TSUNG-KUEI HSU Assistant Auditor-Controller

February 14, 2024

**Board of Supervisors** 330 Fair Lane Placerville, CA 95667

## **RE: Auditor-Controller Position Allocation**

Dear Board Members:

#### Recommendation

The Auditor-Controller recommends that the Board of Supervisors:

- 1) Approve and adopt the revised department-specific classification of Accounting Systems Administrator; and
- 2) Adopt and authorize the Chair to sign Resolution xxx-2024 to approve the addition of 1.0 full time equivalent Accounting Systems Administrator allocation in the Auditor-Controller's Office.

#### Discussion/Background

The Auditor-Controller's Office has an immediate need for an Accounting System Administrator to enhance and support the use of various Microsoft Access databases. The currently used version of Access (v.2019) is approaching end-of-life, so a foreseeable conversion, project development, and overall support of Access databases will be required by the Auditor-Controller's Office. Access development and possible conversion will be the initial expectation of this position, followed by continued maintenance, troubleshooting, and enhancements.

In Fiscal Year 2020-2021, the County created an ERP support division that included new ERP Analyst classifications. Allocations for these positions were provided to the CAO's Office, Information Technologies, and the Auditor's Office. The requirements for the continued support of FENIX, the County's timekeeping system - Kronos - and other county-wide programs continue to expand due to additional conversions, persistent software problems, and general maintenance. This position would act as a lead to the ERP team to provide project management and high-level technical assistance to the Auditor's Office, and system support to departments.

The continuous and immediate needs of system security updates for Auditor-Controller staff requires support of a dedicated system administrator. System updates are complex and should be managed with regular audits to maintain the integrity of the system. The financial system's problems often require immediate attention. Having a dedicated administrator in the Auditor's Office in collaboration with fiscal management and IT will greatly assist in identifying the immediate updates required to handle day to day operations while maintaining proper security.

In addition to managing the Auditor's Office security revisions, this position would also conduct audits of system updates conducted by IT for departments.

The Auditor's Office works daily with IT to process files from HHSA fiscal programs: CalSAWS (public assistance case management program) and Panoramic (Public Guardian and General Assistance). This includes transforming and importing financial data from HHSA's programs into FENIX so that checks may be securely printed from FENIX. This process requires constant troubleshooting between Auditor, IT, and the State of California; this position could assist in these daily troubleshooting needs. Additionally, this position may provide project management and technical support for process improvements needed for check printing initiated by these programs. The planned improvements to the check issuance processes are critical to financial and banking security.

Although this position's focus will be providing technological analyses and financial system support to the Auditor's Office, the position is also directly relevant to all financial software functions within the County, thus they may be required to work with and support other departments.

#### Fiscal Impact

This position will be funded by salary savings for the current Fiscal Year. For future years, the position will be partially funded from billings to State/Federal funded departments, with the remainder being general fund.

### Action to be Take Following Approval

Upon Board adoption and approval, please provide a copy of the executed Resolution to Heather Andersen in Human Resources.

Regards,

Joe Harn, CPA
Auditor-Controller

Cc: Tiffany Schmid, Chief Administrative Officer Joseph Carruesco, Director of Human Resources