



County of El Dorado

Chief Administrative Office

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TO: Members, Honorable Board of Supervisors
FROM: FENIX Executive Sponsors and Project Manager
SUBJECT: FENIX Project Timeline Adjustment

Over the past three months, Tyler Technologies has been delivering a significant number of system modification to ensure our go live will be successful and secure. Most, but not all of the modifications have been delivered timely and with few errors when testing. Through our super user training and testing of the system post modification delivery, a number of new system errors have been identified and reported to Tyler. Tyler Technologies has identified a need to improve their quality assurance testing and has focused resources to fix identified coding issues.

As a result of their discovery and dedication to fix the issues properly, Tyler Technologies has recommended pushing out our go live date to December 2017 for Financials and April 2018 for our Payroll implementation. This will provide Tyler Technologies with enough time to remediate the issues, conduct their own internal testing, and then allow El Dorado County time to confirm functionality. The project manager and Executive Sponsors agree with Tyler Technologies that this is the best solution to ensure a successful go live.

There are some additional benefits to pushing out the go live dates. County wide resources in the financial realm have been under a lot of pressure to close the fiscal year, participate in FENIX testing, training, and conduct day to day business. Additional training will be scheduled and provided giving our employees a higher level of comfort with the system. The blackout dates for final conversions will fall during the Thanksgiving holiday timeframe which is typically a slower time. Most importantly our core team assigned to the project has been pushed to the max. Providing our core team a small buffer to finalize testing, documentation, workflow setup, conversions, and training should be looked at as a positive.

PROJECT TIMELINE

<u>Module</u>	<u>Scheduled Go-Live Date</u>	<u>Target Go-Live Date</u>
Finance	October 2017	December 2017
HR/Payroll	January 2018	April 2018

If you have any questions or need additional information, please let Don Ashton know.

cc: Jim Mitrisin, Clerk of the Board