

EL DORADO COUNTY

Child Support Services

February 4, 2020

OUR VALUES

Trust Respect Honesty Integrity Commitment Understanding

OUR MISSION

Making a difference in the lives of children by providing exceptional child support services to families.

OUR VISION

Every Child, Every Time

Child Support Services Provided

Location of non-custodial parents (NP)

Establish Paternity

Establish court orders for child and medical support

Enforce child support orders through a variety of legal and administrative remedies

Monitoring payment activities and account activities

Customer Engagement

Court Orders – % of Default Order

El Dorado – 6.0% (lowest in State!)

Statewide Average – 25.2%

CHILD SUPPORT IN YOUR NEIGHBORHOOD

▶ 2019 Events and Activities

- ▶ Kids Expo
- ▶ County Fair
- ▶ Farmers Markets – West Slope & Tahoe
- ▶ South County Health Fair
- ▶ Community Resource Events with Probation Dept.
- ▶ Local high schools



▶ Communities we plan to serve with new mobile offices

- ▶ North County – Cool, Garden Valley, Georgetown
- ▶ South County – Fair Play, Grizzly Flat, Somerset
- ▶ Tahoe Area – Tahoma, Kyburz
- ▶ Pollock Pines
- ▶ Camino

Department Overview

- ▶ 39 employees
- ▶ 5,447 cases
- ▶ Shingle Springs and SLT offices
- ▶ 100% State and Federal funded
- ▶ Budget = \$5m
 - ▶ \$4.7m administrative allocation
 - ▶ \$265k electronic data processing (EDP) maintenance and operations allocation

Federal Performance Measures 2019

	Statewide Average	El Dorado County
Paternity	101.5%	105%
Support Orders	92.1%	96%
Current Support	66.6%	73.5%
Cases with Arrears	66.7%	68.7%

EDC Total Distributed Collections

2019	\$13,916,558	-0.3%
2018	\$13,963,939	+1.5%
2017	\$13,763,812	+0.9%
2016	\$13,637,812	+2.5%
2015	\$13,299,260	+1.9%

Recoupment FY 18-19

\$290,465

Cost Effective Program (FFY 18-19)

13,916,558 in Total Distributed Collections

\$4,604,745

\$3.02 collected for every \$1.00 spent

LOOKING FORWARD

- ▶ We have requested \$75,000 in funds from the State Department of Child Support Services to pay for a generator for our office. We are working with the landlord and Facilities to move forward with this project.
- ▶ Child Support funding statewide methodology
 - ▶ 4.7 million dollars last 18 years
 - ▶ Updated methodology may potentially reduce our department funding allocation
 - ▶ Anticipated glide path of 3–5 years