

COUNTY OF EL DORADO

HEALTH & HUMAN SERVICES

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AGENCY DIVISIONS

Administration & Finance
Behavioral Health
Community Services
Protective Services
Public Health
Self-Sufficiency

DATE: October 29, 2025

TO: Honorable Board of Supervisors
Sue Hennike, Interim Chief Administrative Officer

FROM: Olivia Byron-Cooper, Director of Health & Human Services *OBC*

SUBJECT: Retroactive Renewal of Agreement for Services – Item 25-1652, 12/09/2025
Elder Options, Inc.

This memo is to notify you that retroactive amendment to contract 7594 with Elder Options, Inc., for non-medical in-home support services has been requested by the Health and Human Services Agency (HHS) Community Services and Adult Protective Services (APS) and is on the Board of Supervisors' Agenda for 12/9/25 (File ID: 25-1652).

HHS has successfully contracted with Elder Options, Inc. since at least 2004, for the provision of non-medical in-home support services including assistance with homemaker/chores, personal care, transportation to medical appointments, and respite care for clients enrolled in Family Caregiver Support Program, Aging Supportive Services, and APS.

The agreement has experienced an increased usage during FY 2024-25 resulting in the current maximum obligation being expended more quickly than anticipated, necessitating an adjustment to retroactively increase the maximum obligation to ensure payment of \$2,918.90 in outstanding invoices for AAA and APS services rendered, and to ensure continuity of future client services. The increased usage is the result of limited available contracted service providers for caregiver respite, transportation/assisted transportation, and non-medical home care, and the high need for services for vulnerable older adults and their caregivers served through the AAA and APS programs.

HHS is requesting the Board approve Amendment I to Agreement 7594 to ensure continuity of services for vulnerable adult adults and their caregivers in El Dorado County.

As always, please let me know if you have any questions or would like to discuss anything further.