

EBIX RCS

Full Service Agreement

Amendment #1

Effective January 1, 2017

The Service Agreement by and between EBIX RCS (In the previous amendment referred to as EBIX BPO) and CSAC Excess Insurance Authority ("Customer") dated September 1, 2015 shall be amended as follows, effective January 1, 2017. This Amendment #1 shall apply to all existing exhibits (Exhibits 1A — 27A; and Exhibits 1B — 27B).

The pricing structure within this amendment will go into effect on January 1, 2017 and shall supersede the pricing structure outlined in Exhibit B of the master contract.

Revised Annual Service Fee Table:

Certificate Management Service Fees		
Annual Per Account Fee		\$15.13
Additional Service Fees		
Implementation	Historical Document Scan and Enter to System	\$1.75 per document
Services	Contract Abstractions to provide Insurance Requirement Profile	\$25 per contract
Services	Rush Review of Certificate (24 hour processing)	\$28 per Rush Request
Services	Standalone Additional Insured Endorsements (non-construction)	\$2.10 per account, per year
Services	Standalone Ongoing or Completed Operations Endorsement (construction)	\$2.10 per account, per year for either endorsement, \$4.20 for both
Services	Additional CD-ROM Summary	\$350

B-1.5 CPI Adjustment –

Each year in January, The fees charged by Ebix shall be adjusted to reflect the annual change in the Consumer Price Index, average annual year end, for all Urban Consumers, Los Angeles – Riverside – Orange County, CA as issued by the Bureau of Labor Statistics of the United States Department of Labor, ("CPI Index"). The first CPI Adjustment shall be made as of January, 2018 and shall remain the same until subsequent adjustments are made as of each January of each year thereafter. The change in the fee will

be determined by multiplying the total invoice amount for a month by a fraction. For the first year's adjustment, the numerator in the fraction will be the CPI Index for 2017 by the denominator, CPI Index for, 2016 (base year). The fraction for subsequent years will be determined by taking the CPI Index for the current year-end (numerator), divided by the base year CPI Index (the denominator). Revisions to the CPI Adjustment shall be reflected in a billing adjustment each February and shall remain unchanged until the next annual CPI Adjustment.

All other existing terms and conditions of the Agreement shall remain the same.

IN WITNESS WHERE OF, this First Amendment has been duly executed by the parties hereto as of the Effective Date.

CUSTOMER

CSAC EIA

By: 

Name: GEORGE REYNOLDS

Title: CHIEF INFORMATION OFFICER

Ebix

Ebix, Inc.

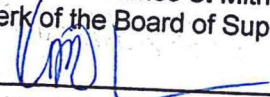
By: 

Name: Robin Raina

Title: President / CEO


Chair, Board of Supervisors
Shiva Frentzen

ATTEST: James S. Mitrison
Clerk of the Board of Supervisors

By: 
Kim Dawson, Sr. Deputy Clerk