

# El Dorado County Substance Use Disorder Services



**Behavioral Health Commision  
Presentation  
July 21, 2021**

# SUDS Update Topics



- DMC-ODS EQRO Report
- DMC-ODS Provider Network Updates
- SUDS Data Overview FY 20/21 Q1-Q3

# Drug Medi-Cal Organized Delivery System External Quality Review (DMC-ODS EQRO)

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## **Review Conclusions: Strengths & Opportunities**

# Strengths

## Access to Care

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- **El Dorado County had higher penetration rates than Statewide Averages in beneficiaries use of DMC-ODS services in the 18-64 and 65+ age groups.**
- **El Dorado beneficiaries have access to non-methadone MAT services through primary care providers, not contracted with DMC-ODS.**

# Strengths Timeliness

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- **El Dorado beneficiaries have timely access to methadone treatment, usually within one day after being assessed.**
- **In FY 19/20, clients were transitioned from residential level of care to another level of care on par with the statewide average.**

# Strengths

## Quality of Care

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- **El Dorado staff participate in the Opioid Coalition of El Dorado County.**
- **El Dorado County has been able to expand from two Quality Management staff to four and half staff conducting quality management activities.**

# Strengths

## Client Outcomes

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- **Beneficiaries who participated in the 2020 adult Treatment Perception Survey (TPS) responded positively in all survey domains.**
- **FY 19/20 CalOMS data showed El Dorado beneficiaries having a higher standard adult discharge rate and more positive discharge status than the Statewide average.**

# EQRO-Opportunities



## Access to Care

- Hispanic/Latino eligible beneficiaries are under-represented in their use of services.
- There are no MAT services in the Jail.

## Quality of Care

- Consideration should be given for contract providers to have more access to the EHR to enter their service transactions and timeliness data.



# Provider Network Updates



**Progress House**

**Current Providers**

**Expanding Network Providers**



## DMC-ODS Provider Network

A significant change in the Provider Network included the end of the service contract with Progress House, Inc. (PH) on 6/30/2021

June 2021

- Approximately 30 beneficiaries affected
- 30 day notice sent to beneficiaries as required by Department of Health Care Services (DHCS)
- County case managers assigned and assisted with transitioning the beneficiaries



# DMC-ODS Provider Network

## Transition Outcomes

By mid-June the identified beneficiary total was reduced to 26 due to clients completing treatment in early June 2021

Transition Outcome	# of Beneficiaries
Treatment completed and engaged in aftercare	6
Declined need for further treatment	2
Transitioned to another network provider	4
Child Welfare Services Funding as of 7/1/21	2
No working phone number-notice mailed to address on file	2
No response to County calls or mailed notice	7
Continue treatment at Progress House	3
<b>Total</b>	<b>26</b>



## DMC-ODS Provider Network

### Details

Clients who did not respond to County calls or mailed notice.

Of the nine beneficiaries who did not respond to County's outreach for transition assistance:

- Three had no services in May 21 or June 21 at PH
- Two had no services in June 21 at PH
- Four were in service at PH in June 21

County is following up to make contact with these four clients.



# DMC-ODS Provider Network

## Current Network Provider List

### New Morning Youth and Family

- Youth Outpatient

### Aegis

- NTP Services

### Wellspace Health

- Residential
- Withdrawal Management

### Granite Wellness

- Residential
- Withdrawal Management
- Outpatient/Intensive Outpatient
- Youth Outpatient/Intensive Outpatient



## New Network Providers

SUDS is working with the Contracts Unit to procure new providers.

Two current contracts in process.

### BAART Clinic

- Youth Opioid (Narcotic Treatment Program)
- Evening hours NTP Program
- Required by DHCS

### Volunteers of America

- Women's residential programs
- Perinatal and Non-Perinatal
- Withdrawal Management



## New Network Providers

### Planned Procurements

Initial contacts with providers to assess interest in becoming an El Dorado County DMC-ODS Network Provider; feedback has been positive.

An RFP for SLT services is currently in development.

- Youth Residential Services
- Residential Services (Men and Women)
- Indian Health Care Provider
- Services for the South Lake Tahoe Area

# FY 20/21 Utilization Data







## SUDS Data Review

FY 2020-21 Year-to-  
Date

Includes Q1, Q2 and Q3

All clients served are  
adults 18+

### Number of Clients Served by Treatment Modality

Treatment Modality	# of clients
Outpatient Services	225
Intensive Outpatient Services	27
Residential	81
Withdrawal Management Res	25
NTP/OTP	75
Recovery Residence	22
Case Management	255



# Questions?