

El Dorado County Substance Use Disorder Services



**Behavioral Health Commission
Presentation
July 21, 2021**

SUDS Update Topics



- DMC-ODS EQRO Report
- DMC-ODS Provider Network Updates
- SUDS Data Overview FY 20/21 Q1-Q3

Drug Medi-Cal Organized Delivery System External Quality Review (DMC-ODS EQRO)

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Review Conclusions: Strengths & Opportunities

Strengths

Access to Care

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- **El Dorado County had higher penetration rates than Statewide Averages in beneficiaries use of DMC-ODS services in the 18-64 and 65+ age groups.**
- **El Dorado beneficiaries have access to non-methadone MAT services through primary care providers, not contracted with DMC-ODS.**

Strengths

Timeliness

5

- **El Dorado beneficiaries have timely access to methadone treatment, usually within one day after being assessed.**
- **In FY 19/20, clients were transitioned from residential level of care to another level of care on par with the statewide average.**

Strengths Quality of Care

6

- **El Dorado staff participate in the Opioid Coalition of El Dorado County.**
- **El Dorado County has been able to expand from two Quality Management staff to four and half staff conducting quality management activities.**

Strengths Client Outcomes

7

- **Beneficiaries who participated in the 2020 adult Treatment Perception Survey (TPS) responded positively in all survey domains.**
- **FY 19/20 CalOMS data showed El Dorado beneficiaries having a higher standard adult discharge rate and more positive discharge status than the Statewide average.**

EQRO-Opportunities

Access to Care

- Hispanic/Latino eligible beneficiaries are under-represented in their use of services.
- There are no MAT services in the Jail.

Quality of Care

- Consideration should be given for contract providers to have more access to the EHR to enter their service transactions and timeliness data.

Provider Network Updates



Progress House
Current Providers
Expanding Network Providers



DMC-ODS Provider Network

A significant change in the Provider Network included the end of the service contract with Progress House, Inc. (PH) on 6/30/2021

June 2021

- Approximately 30 beneficiaries affected
- 30 day notice sent to beneficiaries as required by Department of Health Care Services (DHCS)
- County case managers assigned and assisted with transitioning the beneficiaries



DMC-ODS Provider Network

Transition Outcomes

By mid-June the identified beneficiary total was reduced to 26 due to clients completing treatment in early June 2021

Transition Outcome	# of Beneficiaries
Treatment completed and engaged in aftercare	6
Declined need for further treatment	2
Transitioned to another network provider	4
Child Welfare Services Funding as of 7/1/21	2
No working phone number-notice mailed to address on file	2
No response to County calls or mailed notice	7
Continue treatment at Progress House	3
Total	26



DMC-ODS Provider Network

Details

Clients who did not respond to County calls or mailed notice.

Of the nine beneficiaries who did not respond to County's outreach for transition assistance:

- Three had no services in May 21 or June 21 at PH
- Two had no services in June 21 at PH
- Four were in service at PH in June 21

County is following up to make contact with these four clients.



DMC-ODS Provider Network

Current Network Provider List

New Morning Youth and Family

- Youth Outpatient

Aegis

- NTP Services

Wellspace Health

- Residential
- Withdrawal Management

Granite Wellness

- Residential
- Withdrawal Management
- Outpatient/Intensive Outpatient
- Youth Outpatient/Intensive Outpatient



New Network Providers

SUDS is working with the Contracts Unit to procure new providers.

Two current contracts in process.

BAART Clinic

- Youth Opioid (Narcotic Treatment Program)
- Evening hours NTP Program
- Required by DHCS

Volunteers of America

- Women's residential programs
- Perinatal and Non-Perinatal
- Withdrawal Management



New Network Providers

Planned Procurements

Initial contacts with providers to assess interest in becoming an El Dorado County DMC-ODS Network Provider; feedback has been positive.

An RFP for SLT services is currently in development.

- Youth Residential Services
- Residential Services (Men and Women)
- Indian Health Care Provider
- Services for the South Lake Tahoe Area

FY 20/21 Utilization Data



SUDS Data Review

FY 2020-21 Year-to-Date

Includes Q1, Q2 and Q3

All clients served are adults 18+

Number of Clients Served by Treatment Modality

Treatment Modality	# of clients
Outpatient Services	225
Intensive Outpatient Services	27
Residential	81
Withdrawal Management Res	25
NTP/OTP	75
Recovery Residence	22
Case Management	255



Questions?