



# El Dorado County Navigation Center

Annual Update

Health and Human Services Agency

June 11, 2024

It continues  
to be a  
team effort

Health and Human Services Agency

El Dorado Opportunity Knocks CoC

Law Enforcement

- EDSO – Homeless Outreach Team
- Placerville Police Department
- SLT Police Department

Volunteers of America


Upper Room

Community Partners

- Community Health Center
- Marshall Hospital
- Managed Care Plans: Mountain Valley Healthcare, Anthem Blue Cross
- EDC Library and Community Hubs
- Housing El Dorado
- Tahoe Coalition for the Homeless



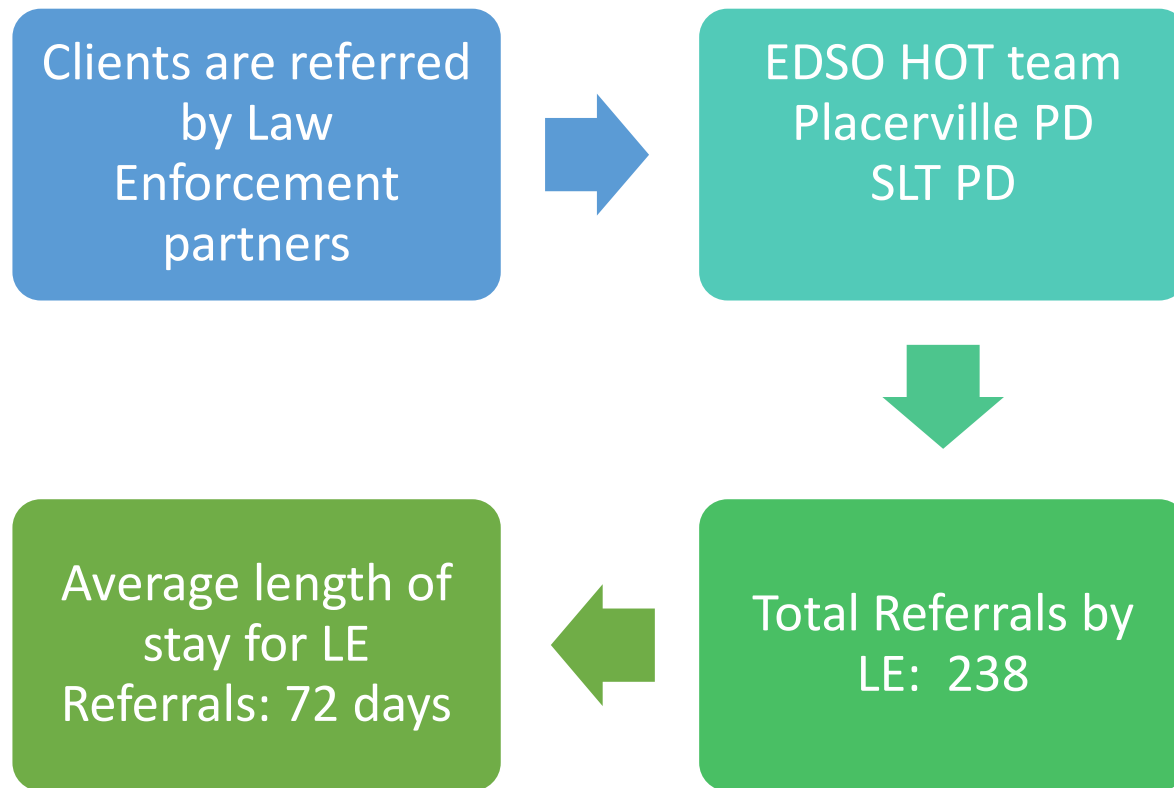
In the first  
year....



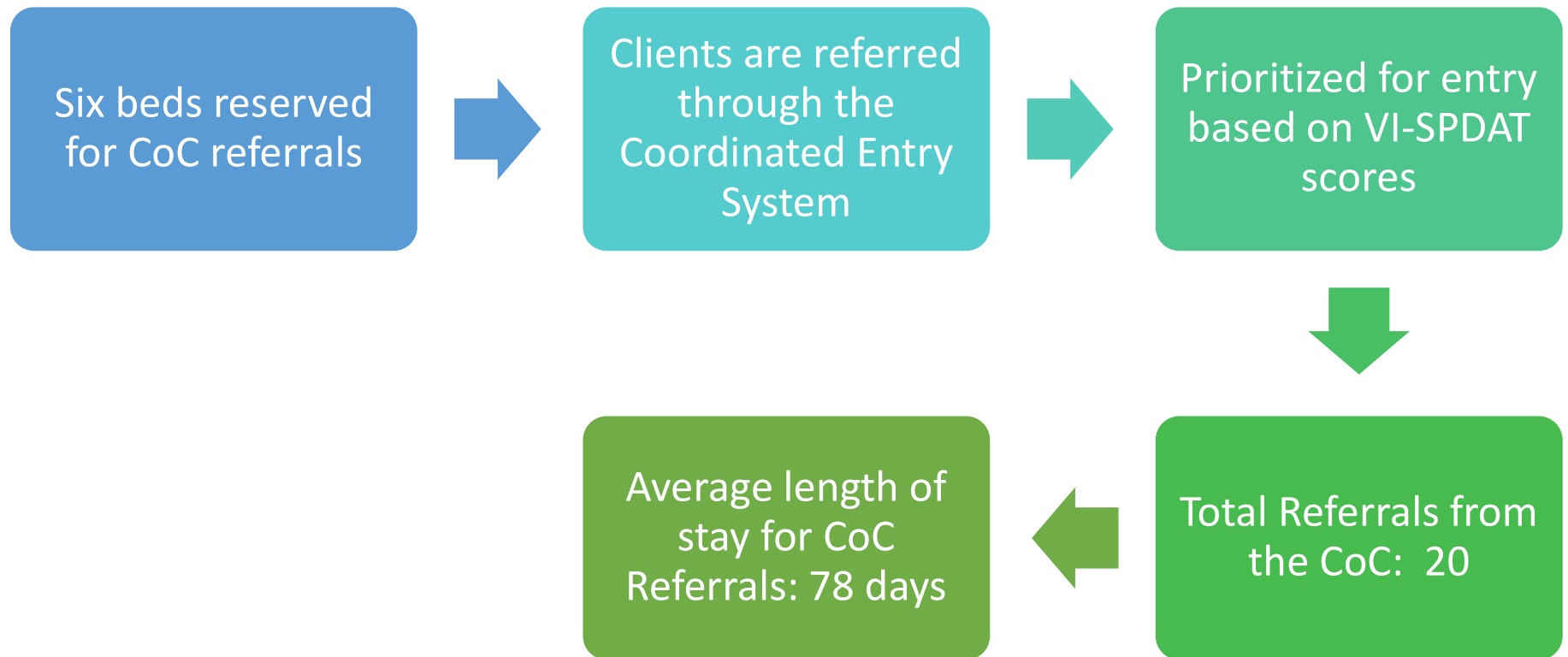
258 people entered the Navigation Center  
through one of our referral pathways

- Law Enforcement Referrals
  - Encampment abatement
- Continuum of Care Referrals
  - The most vulnerable identified  
through Front Door Coordinated Entry

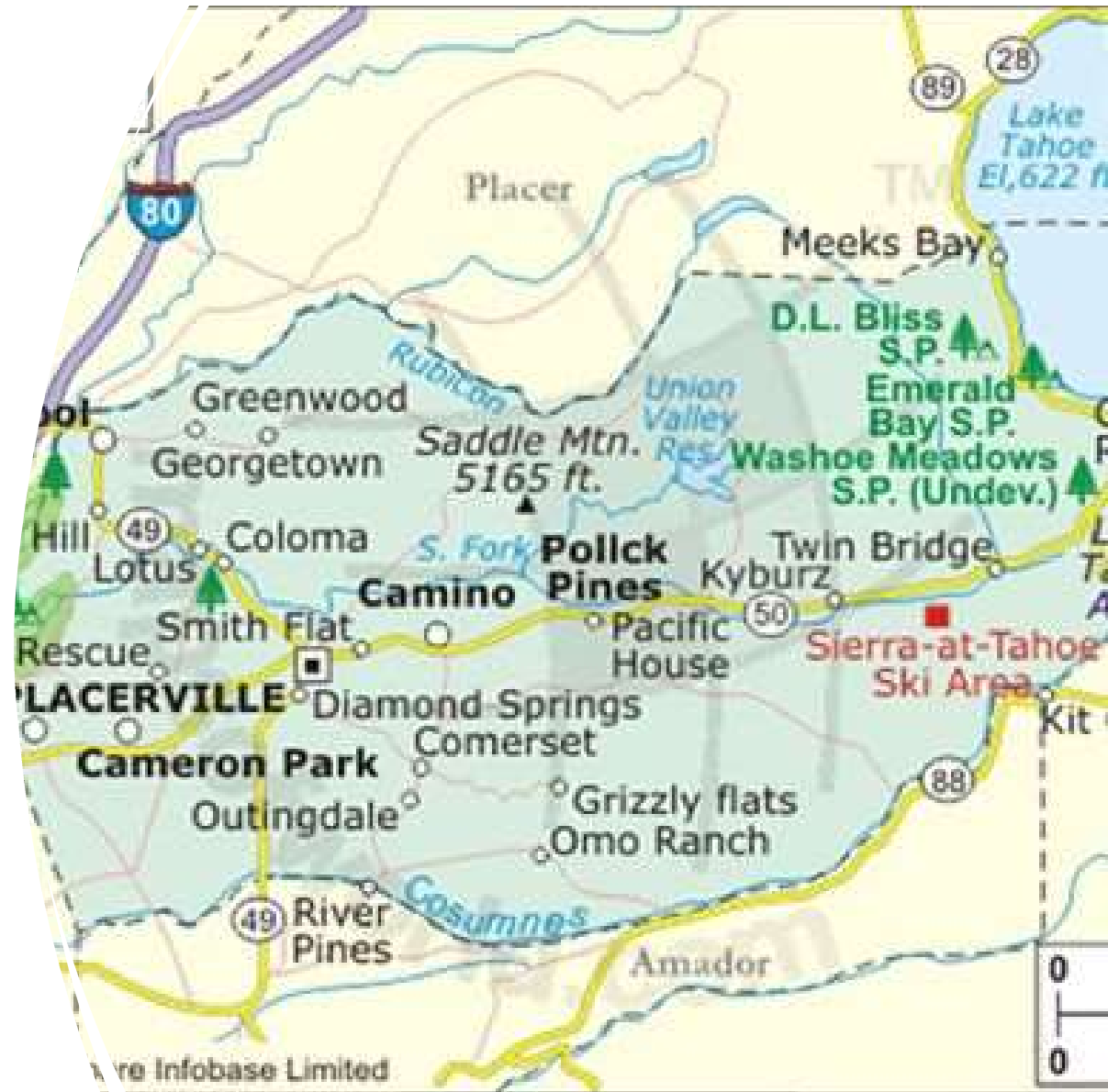
# Law Enforcement Referrals



# Continuum of Care Referrals

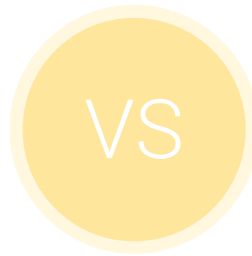
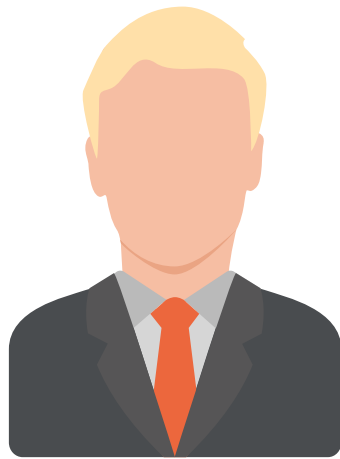


- 100% of individuals were experiencing homelessness in EDC prior to entering the Navigation Center



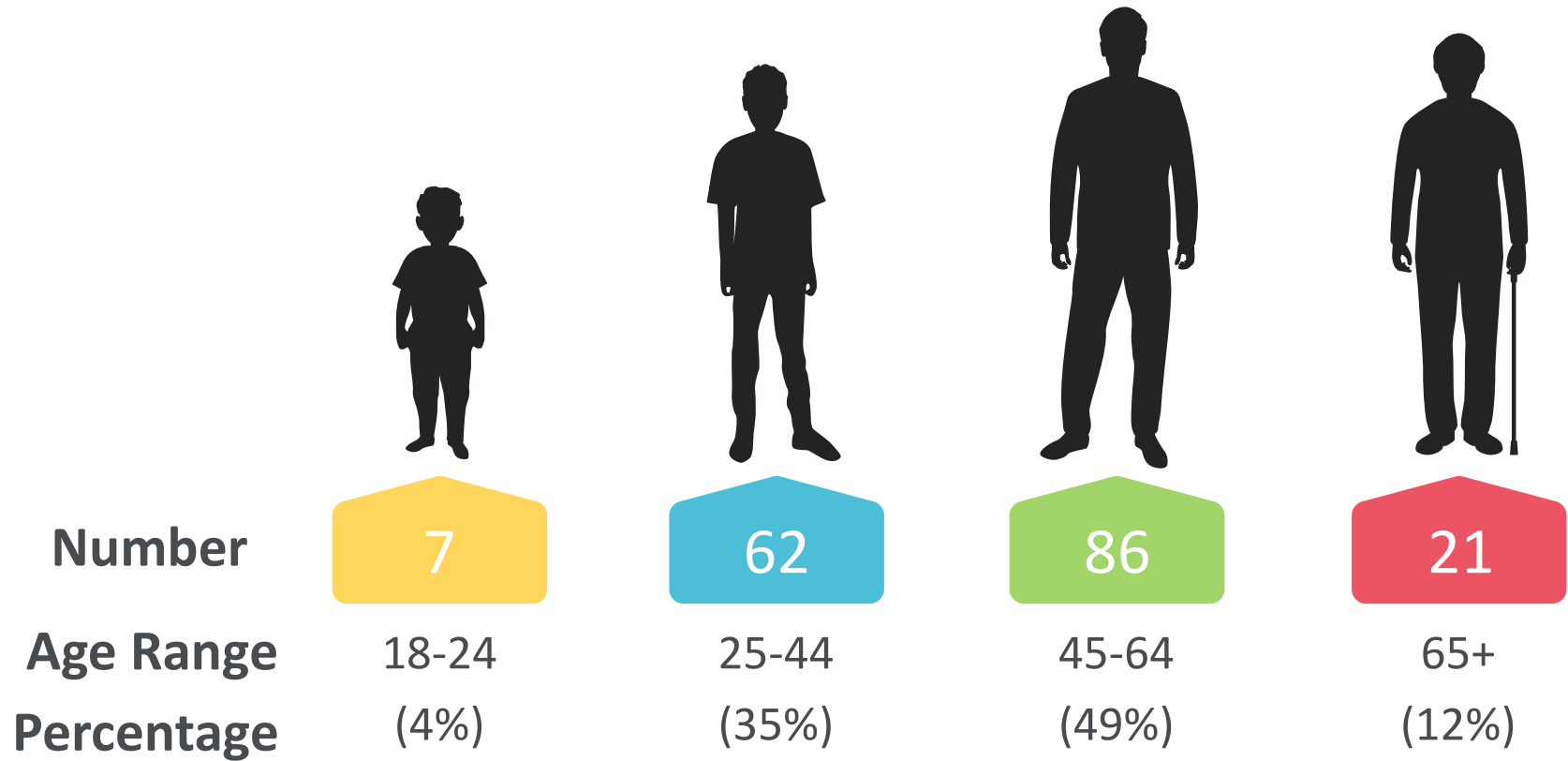
# Men vs Women

63%



37%

# Age Range



Average Age of Participants is 49

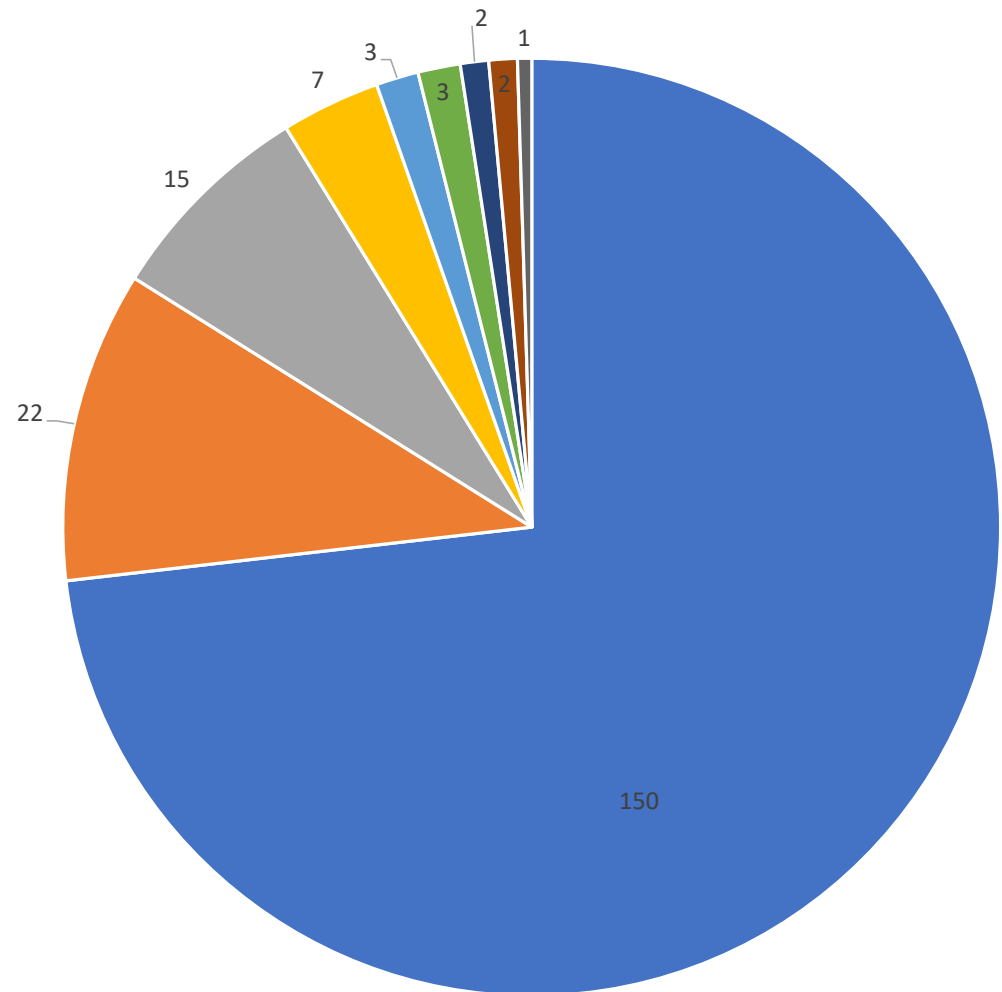


# Bed Utilization

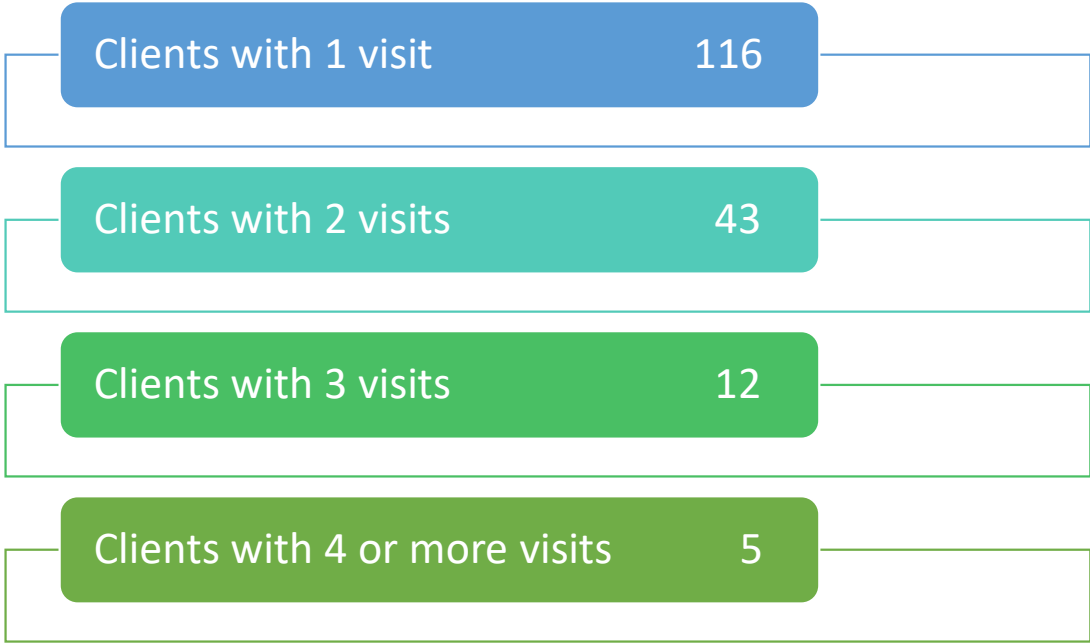
Month	Average Beds Filled	Average % Utilized
Feb (2023)	27	46%
March	45	75%
April	49	81%
May	48	80%
June	50	84%
July	55	91%
August	54	90%
Sept	52	86%
Nov	54	90%
Dec	57	95%
Jan (2024)	57	95%

## Exits from Navigation Center

- Place not meant for habitation (150 = 73%)
- Jail/Prison (22 = 11%)
- Rental by Client (15 = 7%)
- Substance abuse treatment facility (7 = 3%)
- Hospital or other medical facility (3 = 1%)
- Psychiatric hospital or other psychiatric facility (3 = 1%)
- Hotel or motel paid for without ES voucher (2 = < 1%)
- Staying or living with family (permanent tenure) (2 = < 1%)
- Long-term care facility or nursing home (1 = < 1%)



Navigation Center clients can be referred again after exiting

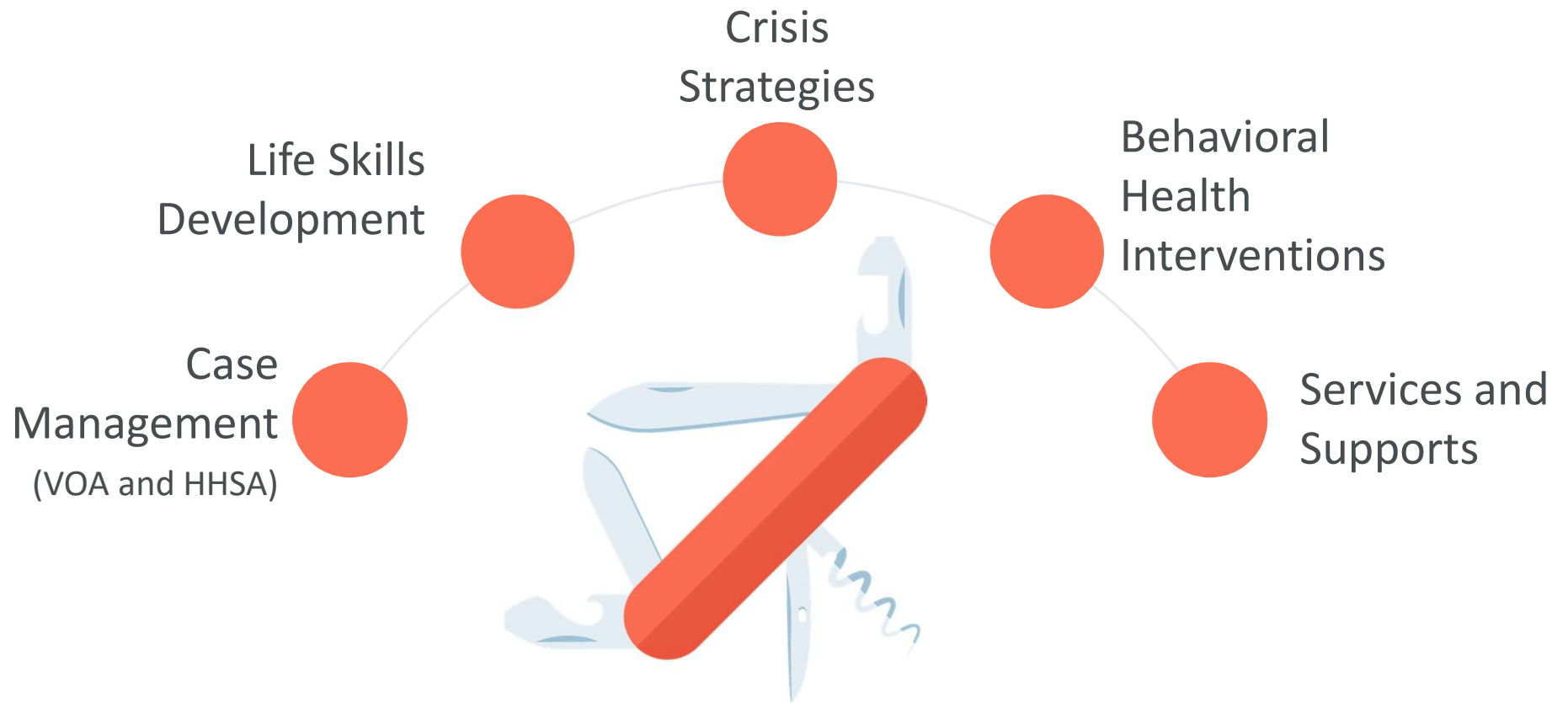


## Exiting Reasons

- 85 (41%) exited due to behavior violations
- 74 (36%) exited due to excessive nights out
- 33 (16%) exited for client choice
  - 20 persons who chose to leave exited to permanent housing, hospital settings or hotels
- 12 (6%) were transferred to another program



# What has been working, and how are services being expanded?



What else  
is working?

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Landlord engagement

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Emergency Housing Vouchers (EHV)

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Income generating services – HDAP,  
General Assistance

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Closer collaboration with other housing  
programs

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CalAim services

# Changing Strategies



Client Intake Schedule and Process



Transportation



Calls to Emergency Services

# Goals



4

**Employment and Rehousing Stabilization**

3

**Service Referrals** (Health (Mental and Primary Care), SUDS, Transportation)

2

**Benefit Assistance** (Medi-Cal, Social Security, Unemployment, etc.)

1

**Document Readiness** (Birth Certificates, State Identification, Marriage License, etc.)



# Success Stories

They are doing it!



Looking beyond local solutions



Assisting our Veterans



Working your way out of homelessness



The power of teamwork



# Coming soon...

Permanent  
Navigation  
Center



Expanded  
services



New housing  
programs

