

EL DORADO COUNTY

Child Support Services

February 2, 2021

OUR VALUES

Trust Respect Honesty Integrity Commitment Understanding

OUR MISSION

Making a difference in the lives of children by providing exceptional child support services to families.

OUR VISION

Every Child, Every Time

Child Support Services Provided

Location of non-custodial parents (NP)

Establish Paternity

Establish and modify court orders for child and medical support

Enforce child support orders through a variety of legal and administrative remedies

Monitor payment activities and account activities

Customer Engagement

El Dorado has the lowest percent of Default Court Orders in the State (5.1%)

Statewide Average is 27.6%

Department Overview

- ▶ 38 allocated positions
- ▶ 5,200 cases
- ▶ Shingle Springs and SLT offices
 - ▶ Full and part-time teleworking option is being utilized
 - ▶ Service delivery to our customers has not been impacted
 - ▶ Lobby hours remain the same at both offices
- ▶ State and Federal funded
 - ▶ \$10,000 of General Funding allocated for Outreach and Employee Tuition Reimbursement
- ▶ Budget = \$4.5m (\$565k reduction from original request)
 - ▶ \$4.2m administrative allocation
 - ▶ \$265k Electronic Data Processing (EDP) maintenance and operations allocation

Federal Performance Measures 2020

	Statewide Average	El Dorado County
Paternity	100.7%	101.5%
Support Orders	92.1%	97.7%
Current Support	66.5%	72.9%
Cases with Arrears	78.7%	81.4%

EDC Total Distributed Collections

2020	\$15,303,243	+9.9%
2019	\$13,916,558	-0.3%
2018	\$13,963,939	+1.5%
2017	\$13,763,812	+0.9%
2016	\$13,637,812	+2.5%
2015	\$13,299,260	+1.9%

County's Share of Aid Recoupment FY 19-20

\$245,929 paid to County as a result of Child Support's collection efforts to recoup aid payments to families.

Cost Effective Program (FFY 19-20)

15,303,243 in Total Distributed Collections

\$4,562,964

2020: \$3.35 collected for every \$1.00 spent

2019: \$3.02 collected for every \$1.00 spent

2018: \$2.94 collected for every \$1.00 spent

2017: \$2.99 collected for every \$1.00 spent

Statewide Committees

- ▶ Child Support Directors Association – active participant member
- ▶ Statewide Legal Practices Committee
- ▶ CSDA Judicial Council Forms Committee

LOOKING FORWARD

- ▶ We have requested an additional \$122,436 of mid-year reallocation funding from the State Department of Child Support Services for:
 - ▶ Upgraded security camera system
 - ▶ Overhead charges for EDP
 - ▶ Ergonomic furniture for our office
- ▶ Child Support funding statewide methodology
 - ▶ 4.7 million dollars last 18 years for Administrative Allocation
 - ▶ Updated methodology reduced that allocation by \$565k for FY2020-21