

Veterans Services Ex-Officio Report

Oct. 2024

1. EDC Veteran Services Staffing Updates:

- There are no staffing updates currently.

2. South Lake Tahoe Community College, Veteran Resource Office Report.

- After the VAC meeting held on Sept. 12, 2024 Admin Tech Courtney Frame, Sr. Office Assistant Bonnie Steward, and El Dorado County Veteran Service Officer Jon Brown, went to Lake Tahoe Community College to speak with the point of contact for the veteran resource office. This is due to previous conflicting reports, one stating the office is staffed, and someone is there to assist veterans. The other stated, there isn't anyone in the office and the doors are locked keeping veterans from receiving the support they need. We were able to speak with a representative of the college and was told that Trevor Daniel, the previous veteran representative, had resigned and moved out of state to continue his own education. They are currently trying to hire a new rep. but have not been able to. However, we were told that if a veteran needs assistance they can contact the admin/student service office. Someone would then meet them at the veteran resource office, unlock the doors, and give them access to the computers and other resources available to them. I will follow up with the school and report any findings at the next VAC meeting.

3. Monthly Contact Report Sept. 2024:

- 351- Phone calls
- 80- Scheduled appointments
- 124-Walk-in visitors

4. There are no changes to the services provided to the South Lake Tahoe veterans.

This concludes my report.