



# Department of Veteran Affairs

El Dorado County

2009-2010 Proposed Budget Workshop – June 10, 2009



# DEPARTMENT OVERVIEW

- Authorization for the Department of Veteran Affairs
- Staffing and the Responsibilities of Each Position
- Departmental Performance in Relation to Staffing



**Section 970 of the California Military and Veterans Code states:**

***“The board of supervisors of each county may appoint an officer to be titled “county veterans service officer.” It shall be the duty of the county veterans service officer to:***

- Administer the aid provided for in this chapter***
- Investigate all claims, applications, or requests for aid,***
- And to perform any other veteran related services as requested by the county board of supervisors.”***



**Section 971 of the California Military and Veterans Code states:**

***"The county veteran service officer shall assist every veteran of any war of the United States and the dependents of every deceased veteran, in presenting and pursuing any claim the veteran may have against the United States and in establishing the veteran's right to any privilege, preference, care, or compensation provided for by the laws of the United States or of this state."***



Section 972 of the California Military and Veterans Code states:

***“The board of supervisors may provide the county veterans service officer with such assistants and facilities as it deems necessary.”***



# Staffing

- Veteran Services Officer
- Executive Assistant
- Senior Veteran Services Representative
- 2 - Veteran Services Representatives



# Role of the County Veteran Services Officer

- Provide Lead for Department by Setting Policy and Direction
- Provide Staff Training
- Provide Direct Constituent (Claims) Services
- Ensure Proper Administration of Law Affecting Veterans
- Provide Support for Veteran Affairs Commission
- Managing the Department of Veteran Affairs

# Role of the Executive Assistant

- General and County Administrative Requirements
- Veterans Information Management System
- Budget Management
- Initial Contact Coordinator
- General Office Management
- Facilities Management Coordinator
- Liaison with Veterans Service Organizations
- Supervises Work Study Staff



# Role of the Veterans Claim Staff

## Must have working knowledge of the following:

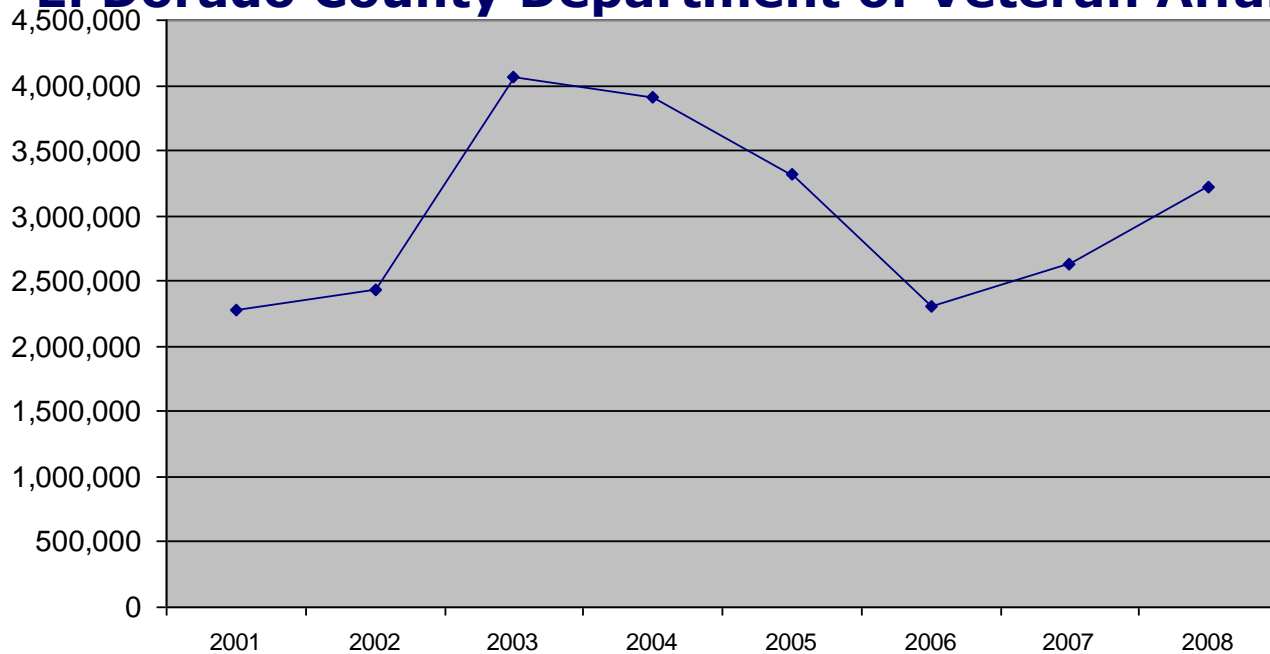
- VA Health Care
- Clothing Allowance
- Civil Service Preference (state, federal, and local)
- Tuition Fee Waiver Plans
- Golden Access Passes
- Vocational Rehabilitation
- Sensor neural Prosthetics
- Home Improvement/Structural Alterations Grants
- Combat Related Special Compensation
- Compensation for Dependents
- Aid and Attendance for Dependents
- Additional compensation for Paired Limb
- Auto Allowances
- Auto Adaptive Equipment
- Basic Sport Fishing Licenses
- Prescription Co-pays
- State Park Permits
- Concurrent Receipt
- Individual Unemployability
- VA Skilled Nursing Care
- Military I.D. Cards
- VA Dental Treatment Eligibility
- CHAMPVA
- TRICARE
- Special Monthly Compensation
- Specially Adapted Housing
- Insurance Premium Waivers
- Total Disability Income Provisions
- Cal Vet Disability Insurance
- Property Tax Exemptions
- DMV Fee Exemptions
- Dependents Educational Program (Chapter 35)
- Civil Service Preference for Spouses
- Compensation
- Medical Care Eligibility
- VA and Cal Vet Home Loans
- Veterans Group Life/National/RH Life Insurance Programs
- Re-employment Rights
- Insurance Premium Waivers
- Pension (including Housebound and Aid & Attendance Provisions)
- California Veterans Home Application Processes
- Education (Chapter 1606)
- VA and Cal Vet Home Loans
- Headstones and Interment at National Cemeteries
- VA Appellate Processes
- Burial Allowances
- Burials at Sea
- Burial Flags
- Military Honor Guards
- Presidential Memorial Certificates
- Death Pension (HB or A&A)
- Survivor Benefit Plan
- Mortgage Insurance
- Dependents Indemnity Compensation
- SBP Premium Policies
- Presumptive DIC
- Veterans Education Programs (Chapters 32, 33, 34, 1606, and 1607)\

# PRODUCTIVITY CHART 2001-2008



## El Dorado County Department of Veteran Affairs

Actual Value of Awards



—◆— Annual Value of Awards

# Questions?

