### **Investment Plan**

Limit Government Enhance Services

#### **Goal Overview**

- 5 year strategy to address ongoing shortfalls
- Limit Government
  - Replace costly, antiquated, inefficient systems that require more and more people to maintain
- Enhance Services
  - Reduce operating costs
  - Turn savings into services
  - Empower employee efficiency through training and the use of improved technology

## Investment Plan Video



## Strategy

- Spend Conservatively
- Invest Wisely
- Be Flexible and Ready to Act

# **Advancing Technology**

- All Departments
  - Enterprise Resource Planning (ERP) System
    - HR/Payroll
    - Financial

- District Attorney & Public Defender
  - Technology enabled paperless processes

#### **Investment Teams**

- Formed November 2011
  - 1. Human Resources
  - 2. Risk Management
  - 3. Facilities
  - 4. Information Technology
  - 5. Economic Development
  - 6. Department Accountability & Culture

#### Investments

 Board briefed by Investment Teams in August/September

Investments included in Final Budget

## **Human Resources Projects**

- Extra Help procedures
- Performance Management program
- Recruiting & Hiring procedures
- Personnel Management Resolution update
- Disciplinary process
- Labor Relations
- Survey employees

#### **Human Resources Investments**

\$58,800K for specialized extra help

- \$62,725K for Investment projects
  - Staff and Management training
  - Outside resources to implement some projects

# Risk Management Projects

- Training
- Monthly BOS reports
- Costs/measures
- Pre-employment screening
- Disability Management
- Leave Management
- Benefits strategy
- IIPP
- Job descriptions

# Risk Management Investments

• Staff time

## **Facilities Projects**

- Animal Shelter
- Audit of current facilities
- Prioritize projects
- Policies and practices
- Parks facilities plan
- Develop central fiscal unit

#### **Facilities Investments**

1 FTE Building Ops Supervisor

 Fund vacant Facilities Project Manager position

\$30K for extra help

## I.T. Projects

Voicemail system upgrade

e-Fax implementation

Framework for major projects

Key role in ERP system implementation

#### I.T. Investments

 1 FTE Supervising IT Analyst (transfer from Probation Dept)

 \$208,000 for stipends, training, software, hardware

- ERP Implementation
  - Project budget, timeline, plan
  - Funds set aside in designated reserve

## **Economic Development Projects**

- Hire Director
- Develop Plan for County
- Identify Incentives
- Streamline Community Development
- Parks Plan

## **Economic Development Investments**

- 1 FTE Business Relations Manager
- .5 FTE Administrative Technician
- Shift use of TOT:
  - From 51% to 75%
  - Additional \$417,458 plus carry forward
  - Bring back specific budget recommendation by EDAC
    - \$25K for Veterans Hall

## Dept. Accountability & Culture Projects

- Department Head expectations & evaluations
- Reporting Structure
- Personnel Management Resolution
- Achievement Assessment
- Mission and Core Values
- HR/Risk support for Department Heads
- County Counsel role
- Department Head selection process
- Fiscal responsibility standards
- Communications

# Dept. Accountability & Culture Investments

- 1 FTE Public Information Analyst
- .5 FTE Administrative Technician
- 1 FTE Department Analyst
- \$50K for contracts

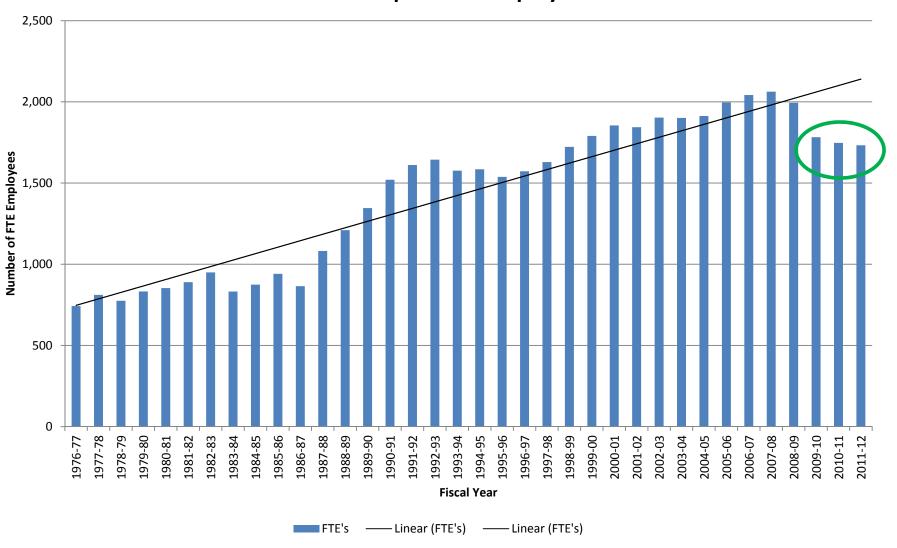
Shared with Economic Development

#### Return on Investment

Difficult to quantitatively measure

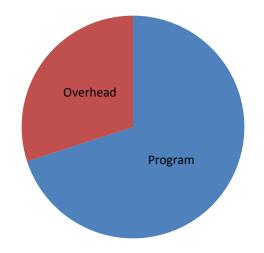
- Limit Government
  - Reduce/maintain growth in number of employees
  - Existing employees become more efficient with policy & technology investments

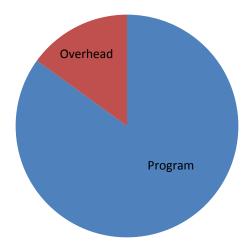
# **County of El Dorado Full Time Equivalent Employees**



#### Return on Investment

- Enhance Services
  - Improve efficiencies to shift focus from Overhead to Program Services





- Investment Team feedback: roles/relationships
- Public feedback

## **Next Steps**

- Focus on Enterprise Resource Planning System implementation
- Investment Teams continue to make progress
- Continue feedback to Board
- Reevaluate investments & Team structure at Executive Management meeting in January 2013