

COUNTY OF EL DORADO

HEALTH & HUMAN SERVICES

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AGENCY DIVISIONS

Administration & Finance
Behavioral Health
Community Services
Protective Services
Public Health
Self-Sufficiency

DATE: October 29, 2025

TO: Honorable Board of Supervisors
Sue Hennike, Interim Chief Administrative Officer

FROM: Olivia Byron-Cooper, Director of Health & Human Services *OBC*

SUBJECT: Retroactive Renewal of Agreement for Services – Item 25-1374, 12/09/2025
Jump Technology Services, LLC

This memo is to notify you that retroactive contract 8433 with Jump Technology Services, LLC (JUMP) for the provision of proprietary data management software has been requested by the Health and Human Services Agency (HHSA) Adult Protective Services (APS) and is on the Board of Supervisor's Agenda for December 9, 2025 (File ID: 25-1374).

The Home Safe Program was established in 2018 to prevent or address homelessness to support the safety and housing stability of individuals involved in APS, individuals in the APS intake process, or those who may be served by a Tribal social services agency and who are experiencing or at risk of homelessness. The Home Safe Program is designed to support the safety and housing stability of vulnerable adults, ages 60 and older or ages 18-59 living with disabilities, particularly those at risk of homelessness who are victims of abuse, neglect, or financial exploitation.

Through Agreement 8433, JUMP provides County staff with user access to its LEAPS database application software, a proprietary web-based platform, which is used by HHSA's APS staff to administer all aspects of the APS Home Safe Program.

The retroactive amendment request with JUMP is being made due to the fact that Agreement 8433 was executed prior to the Fiscal Year 2025-26 budget package release for the California Department of Social Services (CDSS) Housing and Homelessness programs, which extended the APS Home Safe funding beyond June 2025. The funding extension and continuation of APS Home Safe requires that the Statio module (JUMP's database application that APS utilizes to administer all aspects of the APS Home Safe Program) be added into the Agreement for used access to begin retroactively effective July 1, 2025. The vendor has offered that they will permit HHSA APS to maintain use of the application during the contract amendment process.

As always, please let me know if you have any questions or would like to discuss anything further.