

# ORIGINAL

## CentralSquare Technologies, LLC

### SECOND AMENDMENT TO AGREEMENT FOR SERVICES #472-S1611

**THIS SECOND AMENDMENT** to that Agreement for Services #472-S1611 made and entered into by and between the County of El Dorado, a political subdivision of the State of California (hereinafter referred to as "COUNTY"), and Superior, LLC (herein "Superior"), successor in interest to SunGard Public Sector, LLC and now solely owned by CentralSquare Technologies (herein "CentralSquare"), a Delaware limited liability company duly qualified to conduct business in the State of California, with a principal place of business of 1000 Business Center Drive, Lake Mary, Florida 32746 (herein collectively referred to as "CONSULTANT");

### RECITALS

**WHEREAS**, CONSULTANT has been engaged by COUNTY to provide the installation, integration, and training of the TRAKiT software, a planning, permitting, and parcel management software solution pursuant to Agreement for Services #472-S1611, dated January 3, 2017, and First Amendment to Agreement for Services #472-S1611, dated June 6, 2017, incorporated herein and made by reference a part hereof (herein collectively referred to as "Agreement");

**WHEREAS**, pursuant to *ARTICLE IX, Assignment and Delegation*, of the Agreement CONSULTANT may assign the Agreement or of any CONSULTANT's rights under the Agreement to CONSULTANT's successor by merger or consolidation or to any person or entity that acquires all or substantially all of its capital stock or assets without prior written consent of COUNTY;

**WHEREAS**, CentralSquare was formed in September 2018 by way of the merger of Superior, TriTech Software Systems, and Zuercher Technologies;

**WHEREAS**, through the merger CentralSquare has assumed all of Superior's rights, obligations, liabilities, and assets including, but not limited to, the Agreement, as permitted by Article IX of the Agreement.

**WHEREAS**, CONSULTANT acknowledges and agrees that all existing indemnity and insurance obligations shall remain in full force and effect for the duration of Agreement;

**WHEREAS**, the parties agree all rights, obligations, and liabilities under the Agreement remain in full force and effect;

**WHEREAS**, the parties hereto desire to amend the Agreement to change project oversight from El Dorado County Community Development Services to El Dorado County Information Technologies, including the address and recipient for invoice submission, amending **ARTICLE III, Compensation for Services**;

**WHEREAS**, the parties desire to amend the Agreement to update CONSULTANT's Project Manager, amending **ARTICLE V, CONSULTANT's Project Manager**;

**WHEREAS**, the parties desire to amend the Agreement to update the notice to parties, amending **ARTICLE XIV, Notice to Parties**;

**WHEREAS**, the parties desire to amend the Agreement to update County's Contract Administrator, amending **ARTICLE XXVIII, Contract Administrator**;

**WHEREAS**, the parties desire to amend the Agreement to update Exhibit B-2 to include the purchase of additional twenty (20) end user license fees, software maintenance and support as specified in COUNTY's Purchase Order #19001549, attached hereto as Exhibit A and incorporated herein by reference; and

**WHEREAS**, the parties desire to memorialize and clarify the payments for all outstanding invoices associated with the milestone payments described in Exhibit B-1 and the additional twenty (20) end user license fees, software maintenance and support;

**NOW, THEREFORE**, in consideration of the foregoing and the mutual promises and covenants hereinafter contained, COUNTY and CONSULTANT mutually agree to amend the terms of the Agreement in this Second Amendment to Agreement on the following terms and conditions:

- I. All references to Community Development Services throughout the Agreement are replaced and substituted with El Dorado County Information Technologies.
- II. All references to Superior, LLC throughout the Agreement shall read CentralSquare Technologies, LLC.
- III. The parties agree that by operation of the September 2018 merger, described above, CentralSquare assumes all rights, duties, and obligations under the Agreement; and is responsible for performing in accordance with all the terms and conditions of this Agreement.
- IV. Notwithstanding any other provisions of the Agreement, COUNTY agrees to pay the balance due shown on the invoices attached hereto as Exhibit B within thirty (30) days of execution of this Agreement.

V. Notwithstanding any other provisions of the Agreement, payment of invoices for the 6<sup>th</sup> milestone Payment and Final milestone Payment specified in Exhibit B-1 of the Agreement is contingent upon County's approval of the open issues described in Exhibit C attached hereto and incorporated herein by reference, in accordance with Exhibit A - Section 1.6 of the Agreement. Parties agree to meet within fourteen (14) days of execution of this Amendment to discuss all items identified in Exhibit C and lay out timelines for when the open issues in Exhibit C will be resolved, and mark those items that are in development by CentralSquare.

VI. **ARTICLE III, Compensation for Services**, paragraph 4, is amended to read as follows:

Itemized invoices shall follow the format specified by COUNTY subject to the prior approval of CONSULTANT and shall reference this Agreement number on their faces. Copies of documentation attached to invoices shall reflect CONSULTANT's charges for the specific services billed on those invoices. Invoices shall be mailed to COUNTY at the following address:

County of El Dorado  
Information Technologies  
360 Fair Lane  
Placerville, California 95667  
Attn.: Tonya Digiorno, Director  
or to such other location as COUNTY directs.

VII. **ARTICLE V, CONSULTANT's Project Manager**, of the Agreement is amended in part to designate "Robert Taylor", as Project Manager for CONSULTANT'S TRAKiT team under the Agreement. Article V is further amended to insert the following at the end of the article: "CONSULTANT may re-designate CONSULTANT's Project Manager in its sole discretion upon written notice to COUNTY. CONSULTANT shall be responsible for providing the knowledge transfer to the re-designated Project Manager. Said notice shall become part of this Agreement as an addendum upon COUNTY Contract Administrator's receipt of the notice and no further amendment of the Agreement shall be necessary."

VIII. **ARTICLE XIV, Notices to Parties**, of the Agreement is amended in its entirety to read as follows:

**ARTICLE XIV**

**Notice to Parties:** All notices required hereunder shall be given by (i) reputable overnight delivery service (charges prepaid) or (ii) certified United States mail, postage prepaid return receipt requested, and addressed to the respective parties at their addresses set forth below, or at such other address as any party shall hereafter inform the other party by written notice given as aforesaid. All written notices so given shall be deemed effective upon receipt.

Notices to COUNTY shall be in duplicate and addressed as follows:

To COUNTY:

County of El Dorado  
Information Technologies  
360 Fair Lane  
Placerville, California 95667

Attn.: Tonya Digiorno  
Director

With a copy to:

County of El Dorado  
Chief Administrative Office  
2850 Fairlane Court  
Placerville, California 95667

Attn.: Michele Weimer  
Procurement and  
Contract Manager

or to such other location as COUNTY directs.

Notices to CONSULTANT shall be addressed as follows:

CentralSquare Technologies,  
LLC  
Attn: General Counsel  
1000 Business Center Drive  
Lake Mary, Florida 32746

or to such other location as CONSULTANT directs.

**IX. ARTICLE XXVIII, Contract Administrator**, of the Agreement is amended in its entirety to read as follows:

**ARTICLE XXVIII**

**Contract Administrator:** The COUNTY Officer or employee with responsibility for administering this Agreement is Tonya Digiorno, Director, Information Technologies, or any successor.

Except as herein amended, all other parts and sections of the Agreement shall remain unchanged and in full force and effect.

[Signature page to follow]  
[Remainder of page left intentionally blank]

**IN WITNESS WHEREOF**, the parties hereto have executed this Second Amendment to Agreement for Services #472-S1611 on the dates indicated below.

**--COUNTY OF EL DORADO--**

By:   
Tiffany Schmid  
Planning and Building Director

Dated: 09/25/2020


By:   
Tonya Digiorno  
Information Technology Director

Dated: 9/25/2020

**[Signature page to follow]  
[Remainder of page left intentionally blank]**

--CENTRALSQUARE TECHNOLOGIES, LLC

"CONSULTANT"

By:   
Name: Daniilo Gargiulo  
Title: SVP  
Dated: 9/23/2020



COUNTY OF EL DORADO

# Purchase Order

Fiscal Year 2019

Page: 1 of: 2

B I L L T O

Central Fiscal - IT  
 County of El Dorado  
 330 Fair Lane  
 PLACERVILLE, CA 95667

**E-MAILED**  
 6/26/19

THIS NUMBER MUST APPEAR ON ALL INVOICES, PACKAGES AND SHIPPING PAPERS.

Purchase Order # **19001549**

V E N D O R

RAMUNDSSEN SUPERIOR HOLDINGS LLC  
 DBA SUPERIOR LLC  
 1000 BUSINESS CENTER DR  
 LAKE MARY, FL 32746

S H I P T O

Information Technologies  
 County of El Dorado  
 360 Fair Lane  
 Placerville, CA 95667  
 Contact: DAVID.RUSSELL@EDCGOV.US

Vendor Phone Number		Vendor Fax Number		Requisition Number		Delivery Reference	
407-304-3234				1754		QUOTE #Q-00017360	
Date Ordered	Vendor Number	Date Required	Payment Terms		Department/Location		
06/26/2019	6638	06/26/2019	See Last Page		INFORMATION TECH		
Item#	Description/PartNo			QTY	UOM	Unit Price	Extended Price
1	TRAKIT END USER LICENSE FEES (20-LICENSES)			1.0	EA	\$40,000.00	\$40,000.00
	Commodity Code: 20913		Application Software, without Physical Media				
2	NET MAINTENANCE FEE			1.0	.EA	\$8,000.00	\$8,000.00
	Commodity Code: 92045		Software Maintenance/Support				
<p><b>ORDER IS AS PER QUOTE #Q-00017360 DATED 6/10/2019 AND ASSOCIATED WITH CONTRACT #888</b></p> <p>Exhibit "A" is incorporated herein and made by reference a part of this Purchase Order contract. To the extent that the terms and conditions of the Vendor conflict with the terms and conditions of the County, the terms and conditions of the Vendor shall prevail, except for any reference made to the "Confidentiality", in Exhibit "A" in which case this Purchase Order Contract is subject to disclosure in accordance with the laws of the State of California.</p> <p>Media: Electronic Download Only                      This Purchase Order is being issued for the acquisition of software licenses, software maintenance, upgrade protection and/or renewals of same. County of El Dorado does not accept physical media for either the initial purchase of software licenses and/or any software maintenance and updates. Software, maintenance and upgrade protection when electronically downloaded are not subject to taxation per the State of California, BOE Regulation 1502. Should County of El Dorado ever receive physical media or documentation relative to this software and/or software maintenance and/or license updates, the County shall bear the cost of any applicable taxes relative to this transaction.</p> <p>CONTACT:</p>							

**CONTINUED ON  
 NEXT PAGE**  
 21-1842 C 7 of 18



COUNTY OF EL DORADO

# Purchase Order

Fiscal Year 2019

Page: 2 of: 2

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Central Fiscal - IT  
County of El Dorado  
330 Fair Lane  
PLACERVILLE, CA 95667

THIS NUMBER MUST APPEAR ON ALL INVOICES, PACKAGES AND SHIPPING PAPERS.	
Purchase Order #	<b>19001549</b>

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RAMUNDSEN SUPERIOR HOLDINGS LLC  
DBA SUPERION LLC  
1000 BUSINESS CENTER DR  
LAKE MARY, FL 32746

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Information Technologies  
County of El Dorado  
360 Fair Lane  
Placerville, CA 95667  
Contact: DAVID.RUSSELL@EDCGOV.US

Vendor Phone Number		Vendor Fax Number		Requisition Number		Delivery Reference			
407-304-3234				1754		QUOTE #Q-00017360			
Date Ordered	Vendor Number	Date Required	Payment Terms			Department/Location			
06/26/2019	6638	06/26/2019	See Last Page			INFORMATION TECH			
Item#	Description/PartNo					QTY	UOM	Unit Price	Extended Price
	Julio Mejia E-Mail: julio.mejia@centralsquare.com PH# (800) 727-8088								

This Purchase Order has been signed electronically by a duly authorized representative of the County of El Dorado.

This Purchase Order expressly limits acceptance to the terms and conditions stated herein, set forth on the reverse side hereof and any supplementary or additional terms and conditions annexed hereto or incorporated herein by reference. Any additional or different terms and conditions proposed by the seller are objected to and hereby rejected.

Total Ext. Price	\$48,000.00
<b>PO Total</b>	<b>\$48,000.00</b>

VENDOR COPY



## STANDARD TERMS AND CONDITIONS

*By shipping on this Purchase Order Contract, Vendor warrants that they have read and agree to be bound by these terms and conditions.*

- 1. Taxes:** County is exempt from payment of Federal Excise Tax; Federal tax should not be included in any prices contained herein.
- 2. Alterations:** No alteration in any of the terms, conditions, delivery, price, quantities, specifications or services of this contract will be effective without prior written consent of the County.
- 3. Failure to Deliver:** Time is of the essence and the contract is subject to cancellation for failure to deliver on time. If Vendor fails to deliver an article or service of the quality or quantity, in the manner or within the time called for by this contract: such article or service may be bought from any source by County. If a greater price than named in this contract is paid for such article or service, the excess cost will be charged to and collected from Vendor or sureties on its bond if bond had been required; or, the County may terminate the contract for default; or, the County may return deliveries already made and receive a refund. For any exception to the delivery date as specified in this contract, the Vendor shall give prior notification and obtain approval thereto from the County. Failure or refusal of Vendor to perform any work or service or do any act required under this contract shall constitute a default.
- 4. Force Majeure:** Vendor shall not be liable for any delay or failure to deliver any or all the goods or services if that delay or failure is caused by labor disputes, strikes, war, riots, insurrection, civil commotion, fire, flood, accident, storm or any act of God. The County shall not be liable for failure to take delivery of the goods attributable to any of the causes specified in this paragraph if they render it commercially impractical for the County to receive the goods. When either Vendor or the County claims an excuse for nonperformance under this paragraph, they must give reasonable notice to the other party.
- 5. Proposal, Quotation and Attachments:** This contract incorporates by reference on the face of this form, the provisions of any related bid request issued by County, any bid submitted by Vendor, or both. This contract incorporates by reference on the face of this form, the provision of any attachments. Vendor agrees that in the event of conflicting language between this contract and Vendor's printed form, the provisions of this contract shall take precedence. This section shall supersede any language in the Vendor's terms and conditions attempting to nullify County terms and conditions or to resolve language conflicts in favor of the Vendor's terms and conditions.
- 6. Warranty:**
  - 6.1 Warranty For Goods:** Vendor warrants that any and all goods covered by this contract will be (i) new and suitable for the use intended, unless otherwise specified; (ii) will conform to the drawings, specifications, samples, description and time provisions furnished by the County; (iii) of the grade and quality specified; (iv) free from defect in design, material and workmanship; and (v) in compliance with all applicable federal, state and local laws and regulations. At County's option, Vendor shall repair or replace the goods without charge within five (5) business days from being notified of the nonconformance with the foregoing warranties. If, after notice, the Vendor cannot promptly replace or repair the goods Vendor shall refund the full purchase price paid by County for such goods. Defective goods rejected by the County may, without prejudice to any other legal remedy (including, without limitation, incidental and consequential damages) be held at Vendor's risk and returned to Vendor at Vendor's expense. This warranty shall not be deemed to be waived by the County for any reason, including, without limitation, the County's acceptance of the goods or the County's failure to notify Vendor thereof. Further, the failure of the County to reasonably specify any defects in rejected goods shall not prevent the County from relying on the defect to establish a breach, even though the Vendor could have cured the defect on proper notification.
  - 6.2 Warranty for Services:** Vendor warrants to County that any and all materials and equipment incidental to services that are furnished under this contract will be new unless otherwise specified and that all services will be of good quality, free from faults and defects and in conformance with the contract. Neither final payment nor inspection of Vendor's services shall constitute an acceptance of services not done in accordance with this contract or relieve Vendor of liability in respect to any express warranties or responsibilities for faulty material or workmanship. Upon request of County, Vendor shall immediately remedy any defects in the services, materials and/or equipment and pay for any damage resulting therefrom. The County shall have the unqualified option to make any needed replacement or repairs itself or to have such replacement or repairs done by the Vendor. In the event the County elects to have said work performed by the Vendor, the Vendor agrees that the repairs shall be made and such materials as are necessary shall be furnished and installed within a reasonable time after the receipt of demand from the County; however, in no event shall such period exceed fifteen (15) calendar days. If the Vendor shall fail or refuse to comply with its obligations under this section, the County shall be entitled to all costs and expenses, including attorney's fees, reasonably incurred by reason of the said failure or refusal.
- 7. Termination:** At any time and without cause, the County shall have the right, at its sole discretion, to terminate this contract by giving seven (7) calendar days written notice to Vendor. In the event of such termination, Vendor shall only be entitled to payment for those goods that have been delivered and accepted by the County or services satisfactorily rendered through the date of termination.
- 8. Invoice:** Purchase Order number must appear on all invoices, packing lists, shipping notices, and any correspondence. Invoices must be fully itemized. A separate invoice shall be provided for each Purchase Order.
- 9. Payment Terms & Cash Discounts:** Payment shall be made at the prices stipulated herein for goods or materials delivered or services rendered. Payment on partial deliveries or services may be made when requested by the Vendor and approved by the County. Payment shall be made within forty-five (45) days following County's receipt of itemized invoices. For any cash discount specified in this contract, time will be computed from the date of completed delivery of the goods or the completion of the performance of services as specified, or from the date that correct invoices are received, whichever is later. For the purpose of earning the discount, payment shall be deemed to have been made on the date of mailing of the County warrant or check.
- 10. Assignment:** This contract may not be assigned in whole or in part without the prior written consent of the County.
- 11. Independent Capacity:** In the performance of this contract, agents and employees of the Vendor shall act in an independent capacity and not as officers, employees or agents of the County.
- 12. Indemnity:** The Vendor shall defend, indemnify and hold the County harmless against and from any and all claims, suits, losses, damages and liability for damages of every name, kind and description, including attorneys fees and costs incurred, brought for, or on account of, injuries to or death of any person, including but not limited to workers, County employees and the public, or damages to property or any economic or consequential losses, which are claimed to or in any way arise out of, or connected with the Vendor's services, operations or performance hereunder, regardless of the existence or degree of fault or negligence on the part of the County, the Vendor and employee(s) or any of these, except for the sole or active negligence of the County, its officers and employees, or as expressly proscribed by statute. This duty of Vendor to indemnify and save County harmless includes the duties to defend set forth in California Civil Code Section 2778.
- 13. Nondiscrimination:** Vendor shall comply with all applicable federal, state and local laws, rules and regulations in regard to nondiscrimination in employment because of race, color, ancestry, national origin, religion, sex, marital status, age, medical condition, pregnancy, disability or other prohibited basis. All nondiscrimination rules or regulations required by law to be included in this contract are incorporated by this reference.
- 14. Infringement:** The Vendor agrees to defend and hold the County, its officers, agents, employees and volunteers harmless from any and all actions, suits, liabilities, penalties, settlements, losses, damages, costs, charges, attorney's fees, and all other expenses which may arise directly or indirectly from any claim that any of the products or services supplied by Vendor infringes any patent, copyright, trade secret, trademark, or other intellectual property right..
- 15. Applicable Law and Forum:** This contract shall be construed and interpreted according to the substantive law of the State of California excluding the law of conflicts. Any action arising out this contract shall be brought in El Dorado County, California and shall be resolved in accordance with the laws of the state of California.
- 16. Funding:** Funds for this contract are available on a fiscal year basis. Should sufficient funds not be budgeted and appropriated for the payment of goods or services described herein, this contract shall be cancelled in its entirety without penalty or expense to the County of any kind, except for payment for those goods that have been delivered and accepted by the County or services satisfactorily rendered through the date of termination.
- 17. Business License:** It is unlawful for any person to furnish supplies or services or transact any kind of business in the unincorporated territory of El Dorado County without possessing a County business license unless exempt under County Code Section 5.08.070. Contact Tax Collector's Office, 360 Fair Lane, Placerville, CA 95667, telephone (530) 621-5800, for further information.
- 18. Inspection, Acceptance, and Returns:** Goods or services shall be subject to County inspection, approval, and acceptance notwithstanding any prior payment for such goods or services. No goods shall be deemed accepted until County had reasonable opportunity to inspect said goods or services. If rejected as nonconforming or defective, County reserves the right to return product within thirty (30) days of receipt by the County for credit or refund without a shipping or restocking fee, or to request a replacement by a specified date. Substitutions are not permitted except upon specific written authorization of County. Defective product or product under warranty may not always be returned in the original package.
- 19. Permits, Licenses, and Other Requirements.** Vendor shall comply with all applicable federal, state, and other laws, rules, regulations, ordinances, and orders in the performance of this contract. Vendor shall be in full compliance with all permit or licensing requirements in connection with the sale, shipment, and/or installation of the goods or performance of the services herein.
- 20. Insurance.** When specified herein and/or when specified by bid or quote documents that are incorporated herein by reference, failure to maintain the required insurance coverage shall be deemed a material breach of this contract.
- 21. Severability.** If any provision of this contract is declared by a court of competent jurisdiction to be invalid or unenforceable, the remaining provisions will continue in full force and effect, without being impaired or invalidated in any



Superior, a CentralSquare Company

# EXHIBIT A

## Add-On Quote

Quote Number: Q-00017360 Valid Until: 09/05/19

Quote Prepared For:  
Douglas Nelson, Business Systems Analyst II  
El Dorado County  
360 Fair Lane  
Placerville, CA, 95667  
530-621-5821  
Date: 06/10/19

Quote Prepared By:  
Julio Mejia, Associate Account Manager  
CentralSquare Technologies  
1000 Business Center  
Lake Mary, FL 32746  
Phone: 800-727-8088 Fax:  
[julio.mejia@centralsquare.com](mailto:julio.mejia@centralsquare.com)

Thank you for your interest in our company and our software and services solutions. Please review the below quote and feel free to contact Julio Mejia with any questions.

### License Fees & Maintenance

Product Name	Quantity	License Fee	Maintenance
TRAKIT End User License	20	40,000.00	8,000.00
<b>Total</b>		<b>40,000.00</b>	<b>8,000.00</b>

### Summary

Product/Service	Amount
License Fees	40,000.00 USD
<b>Total Excluding Maintenance</b>	<b>40,000.00 USD</b>
Net Maintenance	8,000.00 USD
<b>Total with Maintenance</b>	<b>48,000.00 USD</b>

See Product notes in the Additional Information Section

Payment terms as follows, unless otherwise notated below for Special Payment Terms by Product:



Do not pay from this form. Customer will be invoiced for the fees set forth after execution.

If applicable, annual Access, Subscription and/or Cloud/Hosting Fees will be invoiced annually after the initial term.

Maintenance Service and Support Fees (including third party products) are included with purchase for the initial term and will be invoiced annually after the initial term.

License, Start-up and Third Party software and/or hardware Fees are due at execution.

Training Fees and Travel Expenses are due as incurred. All other Professional Services will be Fixed Fee, due at execution.

Custom Modifications and Third Party Product Implementation Services fees are due 50% on execution of this Quote and 50% due upon Invoice, upon completion.

Pricing for professional services provided under this quote is a good faith estimate based on the information available at the time of execution. The total amount may vary based on the actual number of hours of services required to complete the services. If required, additional services can be provided on a time and materials basis at CentralSquare's then-current hourly rates for the services at issue. For training and on-site project management sessions which are cancelled at the request of Customer within fourteen (14) days of the scheduled start date, Customer is responsible for entire price of the training or on-site project management plus incurred expenses.

**Additional Terms:**

This form constitutes a supplemental order and amendment to the existing Agreement (the "Agreement") by and between CentralSquare and Customer. Unless otherwise stated below, all terms and conditions as stated in the Agreement shall remain in effect.

Applicable taxes are not included, and, if applicable, will be added to the amount in the payment of Invoice(s) being sent separately.

Travel expenses shall be governed by the CentralSquare Travel Policy.

Preprinted conditions and any terms stated on purchase orders or other documents submitted hereafter by Customer are of no force or effect, and the terms and conditions of the Contract and Agreement and any amendments thereto shall control unless expressly accepted in writing by both parties.

If applicable, Third party hardware/software maintenance and any applicable warranty provisions will be provided by the third party manufacturer(s). The return and refund policy of each individual third party hardware/software supplier shall apply. In the event that a manufacturer changes any of these respective policies or prices, CentralSquare reserves the right to adjust this proposal to reflect those changes if they occur prior to execution.

Any shipping charges shown are estimated only and actual shipping charges will be due upon invoice, upon delivery. Delivery is defined as either a) electronic delivery, by posting it on CentralSquare's network for downloading, or similar electronic file transfer method, or (b) physical shipment, such as on a disc or other media transfer method. Physical shipment is on FOB- CentralSquare's shipping point, and electronic delivery is deemed effective at the time CentralSquare provides Customer with access to download the CentralSquare Solutions.



Douglas Nelson, Business Systems Analyst II  
El Dorado County

Authorized Signature:

*Michael Williams*

Date:

*6/24/19*

Printed Name:

*Michael Williams*

Additional Information Section  
Product Notes:



**CENTRAL SQUARE**  
TECHNOLOGIES

Invoice No  
202831

Date  
12/31/2017

Page  
1 of 1

CentralSquare Technologies  
1000 Business Center Drive  
Lake Mary, FL 32746

Billing Inquiries: Accounts.Receivable@centralsquare.com

**Bill To**  
County of El Dorado  
Community Development Services  
2850 Fairlane Ct.  
PLACERVILLE CA 95667  
United States

**Ship To**  
County of El Dorado  
Community Development Services  
2850 Fairlane Ct.  
PLACERVILLE CA 95667  
United States

Customer No	Customer Name	Customer PO #	Currency	Terms	Due Date
6899	County of El Dorado		USD	Net 30	1/30/2018

Description	Units	Rate	Extended
Contract No. 170005			
1 Milestone 2 - Due Upon Kick-Off Meeting (Item 15) - 170005	1	\$30,988.00	\$30,988.00
2 Milestone 3 - Due Upon Initial Delivery (Item 42) - 170005	1	\$61,976.00	\$61,976.00

Please include invoice number(s) on your remittance advice,  
made payable to CentralSquare Technologies  
**ACH:**  
Routing Number 121000358  
Account Number 1416612641  
E-mail payment details to: Accounts.Receivable@CentralSquare.com

**Check:**  
12709 Collection Center Drive  
Chicago, IL 60693

<b>Subtotal</b>	\$92,964.00
<b>Tax</b>	\$0.00
<b>Invoice Total</b>	\$92,964.00
<b>Payments Applied</b>	\$30,988.00
<b>Balance Due</b>	\$61,976.00



# Invoice

Invoice No  
206704

Date  
3/31/2018

Page  
1 of 1

CentralSquare Technologies  
1000 Business Center Drive  
Lake Mary, FL 32746

Billing Inquiries: Accounts.Receivable@centralsquare.com

**Bill To**  
County of El Dorado  
Community Development Services  
2850 Fairlane Ct.  
PLACERVILLE CA 95667  
United States

**Ship To**  
County of El Dorado  
Community Development Services  
2850 Fairlane Ct.  
PLACERVILLE CA 95667  
United States

Customer No	Customer Name	Customer PO #	Currency	Terms	Due Date
6899	County of El Dorado		USD	Net 30	4/30/2018

Description	Units	Rate	Extended
Contract No. 170005			
1 Milestone 5 - Due Upon Final Delivery (Item 67) - 170005	1	\$61,976.00	\$61,976.00
2 Milestone 4 - Due Upon 2nd Delivery Revision (Item 57) - 170005	1	\$77,470.00	\$77,470.00

Please include invoice number(s) on your remittance advice,  
made payable to CentralSquare Technologies  
**ACH:**  
Routing Number 121000358  
Account Number 1416612641  
E-mail payment details to: Accounts.Receivable@CentralSquare.com

**Check:**  
12709 Collection Center Drive  
Chicago, IL 60693

<b>Subtotal</b>	\$139,446.00
<b>Tax</b>	\$0.00
<b>Invoice Total</b>	\$139,446.00
<b>Payments Applied</b>	\$0.00
<b>Balance Due</b>	\$139,446.00



# Invoice

<i>Invoice No</i>	<i>Date</i>	<i>Page</i>
216493	9/28/2018	1 of 1

CentralSquare Technologies  
 1000 Business Center Drive  
 Lake Mary, FL 32746

Billing Inquiries: [Accounts.Receivable@centralsquare.com](mailto:Accounts.Receivable@centralsquare.com)

**Bill To**  
 County of El Dorado  
 Community Development Services  
 2850 Fairlane Ct.  
 PLACERVILLE CA 95667  
 United States

**Ship To**  
 County of El Dorado  
 Community Development Services  
 2850 Fairlane Ct.  
 PLACERVILLE CA 95667  
 United States

<i>Customer No</i>	<i>Customer Name</i>	<i>Customer PO #</i>	<i>Currency</i>	<i>Terms</i>	<i>Due Date</i>
6899	County of El Dorado		USD	Net 30	10/28/2018

	<i>Description</i>	<i>Units</i>	<i>Rate</i>	<i>Extended</i>
Contract No. Q-00006837				
1	Twitchell, Joshua Service Dates: Sep 16, 2018 - Sep 22, 2018 Project Management	.75	\$160.00	\$120.00
2	Coronado, Esther Service Dates: Sep 16, 2018 - Sep 22, 2018 Pay Method Parameter Report Modification	3.00	\$200.00	\$600.00

Please include invoice number(s) on your remittance advice,  
 made payable to CentralSquare Technologies  
**ACH:**  
 Routing Number 121000358  
 Account Number 1416612641  
 E-mail payment details to: [Accounts.Receivable@CentralSquare.com](mailto:Accounts.Receivable@CentralSquare.com)

**Check:**  
 12709 Collection Center Drive  
 Chicago, IL 60693

<b>Subtotal</b>	\$720.00
<b>Tax</b>	\$0.00
<b>Invoice Total</b>	\$720.00
<b>Payments Applied</b>	\$160.00
<b>Balance Due</b>	\$560.00

**Invoice**



*Invoice No*  
279956

*Date*  
6/1/2020

*Page*  
1 of 1

CentralSquare Technologies  
1000 Business Center Drive  
Lake Mary, FL 32746

Billing Inquiries: Accounts.Receivable@centralsquare.com

**Bill To**  
County of El Dorado  
Community Development Services  
2850 Fairlane Ct.  
PLACERVILLE CA 95667  
United States

**Ship To**  
County of El Dorado  
Community Development Services  
2850 Fairlane Ct.  
PLACERVILLE CA 95667  
United States

<i>Customer No</i>	<i>Customer Name</i>	<i>Customer PO #</i>	<i>Currency</i>	<i>Terms</i>	<i>Due Date</i>
6899	County of El Dorado		USD	Net 30	7/1/2020

Description	Units	Rate	Extended
Contract No. Q-00017360			
1 TRAKIT End User License - Annual Maintenance Fee	1	\$4,666.67	\$4,666.67
Maintenance: Start:7/1/2020, End: 1/31/2021			

Please include invoice number(s) on your remittance advice,  
made payable to CentralSquare Technologies  
**ACH:**  
Routing Number 121000358  
Account Number 1416612641  
E-mail payment details to: Accounts.Receivable@CentralSquare.com

**Check:**  
12709 Collection Center Drive  
Chicago, IL 60693

<b>Subtotal</b>	\$4,666.67
<b>Tax</b>	\$0.00
<b>Invoice Total</b>	\$4,666.67
<b>Payments Applied</b>	\$0.00
<b>Balance Due</b>	\$4,666.67



EXHIBIT C TO SECOND AMENDMENT TO AGREEMENT FOR SERVICES #472-S1611

	A	B	C	D	E	F
1	Issue Number	Case	Status	Description	CS Team's Reply	Responsible Group
2	9	1486189	Promoted to Dev	Cardknox payments not posting to TRAKIT	In Development	Development
3	12	1291711	Promoted to Dev	Unpaid receipts are deleted vs. Voided	In Development	Development
4	10	1514934	Promoted to Dev / Work Around Provided	Unable to Add Valuation to permit 0331073	Report after post go live support ended. Support confirmed as a defect. They too many valuations; support provided a shortterm work around; Lilya said they can also group the valuations as another potential fix. This can be address if the number of valuations are reduced below 25 (confirmed fix with other clients)   28 valuations on commercial	Promoted to Dev
5	1	1391242	Promoted to Dev	Review Center Results are not consistent - permits are present one day, missing the next, and present the next	In Development	Development
6	6	1501568	Response Received	Unable to connect to SSRS Server	Documentation supplied provided to supply connect practices and policies to connect to SSRS.	Cloud/SSRS/Support
7	17	1518057	Open	Alquist Priole -	Was FD 10066 reported during regolive; support was engaged Lilya to help.	Data Conversion/GIS
8	7	1312274	Solved	Newly created mail merge docs V2 when displayed have formatting issue that differ from original doc	This is solved, Lilya tested this on PROD 7/7/2020 at 11:31 CST AM; using permit Cert report	Development
9	8	1307740	Open	Conversion Issue - By User to UserId missing or incorrect	Was fixed by Jordan, lost at some point during refresh.	Data Conversion
10	4	FD 9977, 9677, 9885, 9886, 9888		Access to Historical Data	Unable to deliver result to the depth the client has requested. Some historical data has been delivered, but only to the level of a standard implementation.	N/A
11	19	FD 9695	Open	It is a current configuration of the new environment (for all client's), to ensure that all customers have an appropriate amount of system resources and/or optimal performance. STATE REQUIREMENT	This is a server limitation brought on by Cloud team. Client was told we could run large searches for them after hours. Advanced search is not a tool for exporting entire DB. Client can use SSRS to extract data then export it as a CSV. Process change.	N/A
12		1509318		Contact Us link throws error		
13	11	1514928	Waiting for Client Response	Janice Poirier and Jennifer Marfe can not make a payment as a Journal.	Reported after Post go live support concluded. With support, pending reply from client.	Support
14	13	1518089	Open	Active Parcel (123680035) with no address	Was FD case 10152; can't determine why it was closed. Was reported during PreGo Live	Data Conversion/GIS
15	14	1518102	Open	Custom Screen: Current General Plan LandUse / Field: Ecological Preserve is incorrect	Was FD case 10215; we attempted to address the issue ran out of time due to prioritization (they had us work on more pressing items)	Data Conversion/GIS
16	15	1517019	Open	Multiple parcels are not having their Elevation showing in Custom Screen Design Criteria 1	The data is inconsistent; if they could provide us a rule that support multiple elevations. We could pick average, but it will be inaccurate given half their land is on a hill.	Support/GIS
17	16	1518066	Open	Distance From Water - NPDES	Was FD 10067 reported during regolive; support has engaged Lilya to help.	Data Conversion
18	2	1244968	Promoted to Dev	Restrictions window does not scroll	In Development	Development
19	20	1374064	Promoted to Dev	Delivered with errors- <b>Advance search - loses selection criteria</b>	Submitted prior to CST re-engagement	Development
20	18	1518074	Open	GeoTrak Custom Screens - Districts - Missouri Flat Design Guideline	Was FD 10068 reported during regolive; support was engaged Lilya to help.	Data Conversion/GIS
21	3	1516266	Open	Only 1st condition of approval shows	With support, unable to replicate in house. With Michael Neal; reported after post go live support concluded.	Support
22	25	1302624	Promoted to Dev	the screen shots from the AEC TRAK for contractor 1022330. Every time you open the record, the note is written by a different person. These notes are pulled from the CSLB not a staff member.	In Development	Development
23	5	1509310	Waiting for 3rd Party	Bluebeam Connection fails	Notified during re-golive; case sitting with Cloud networking and Support to trouble shoot connection issue.	Cloud
24		1373081	Solved	Using Credit Card Swiper		
25	27	1509313	New	Legacy Project Name is not correct	Was fixed by Jordan, lost at some point during refresh.	Data Conversion/GIS
26	26	1514926	Solved	Spatial Error on add of address - when creating Project linked to this record (APN 080113017)	Appears to be fixed; EDC is checking with business	Data Conversion/GIS
27	24	1515518	Closed	blocking GoDaddy email addresses	Support is assisting with fixing this issue	Development

EXHIBIT C TO SECOND AMENDMENT TO AGREEMENT FOR SERVICES #472-S1611

	A	B	C	D	E	F
28	22	1517131	Closed	Attempt to change inspection type for permit 318541 resulted in an unknown error	Report to support on 6/26/2020; they are actively engaging in trying to fix the issue	Support
29		1518230	Solved	Unable to Modify Inspection Requests created via eTRAKIT		
30	21	1519063	Solved	Add Standard Notes to Review - Dropdown shows duplicates	Being worked by support currently, appears as their ready to implement the fix; case created on 6/30/2020	Support
31		1519826	Solved	Current production Missing Reports that were in Prod version 16		