

MASTER DONUTS

7601 Sunrise Blvd Citrus Heights, Ca. 95610
(916) 722-5737

2008 SEP 15 AM 11:49

BOARD OF SUPERVISORS
EL DORADO COUNTY

To Whom It May Concern:

My name is Dee Cheak and I have owned Master Donuts in Citrus Heights for over 16 years. I recently learned that the Kniesel Family is trying to open a shop in Shingle Springs, and I offered to write this letter regarding my experience as their Neighbor.

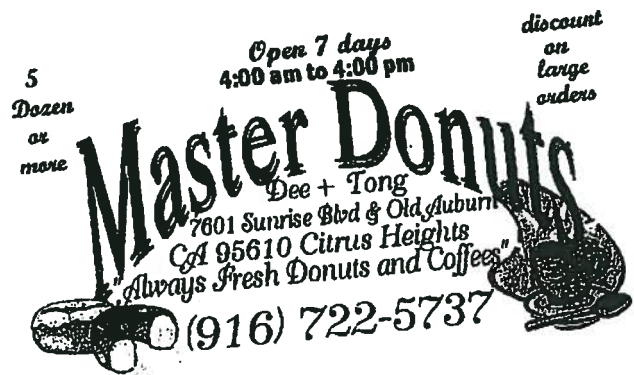
In short, the Kniesel's have been great neighbors. My shop is located about 100 feet from their paint shop and I have never noticed any concerning noise or odors from their shop. Furthermore, I offer outside seating from which the Body shop can be seen, and I have never had a customer complain about it.

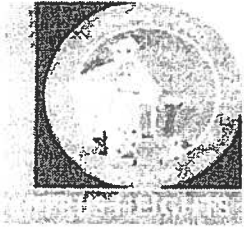
In my opinion, the Kniesel's run a very clean and professional organization. The landscaping around their shop is very nice, and their pride of ownership shows. I am happy to have Kniesel's as neighbors, and believe El Dorado County would be lucky to have them in their community.

Sincerely,



Dee Cheak - Owner





CITY OF CITRUS HEIGHTS

6237 Fountain Square Drive • Citrus Heights, CA 95621-5577 • (916) 725-2448
Fax (916) 725-5799 • TDD (916) 725-6185 • www.citrusheights.net

The City of Citrus Heights is committed to providing high quality economical, responsive services to our community.

March 16, 2007

Kniesel's Auto Collision Center
7633 Sunrise Blvd
Citrus Heights, CA 95610

Dear David Brown,

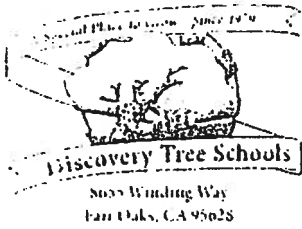
Recently I had the pleasure of interacting with your shop and in particular John Estrada. From the onset I felt like I was in good hands. My new Honda Ridgeline was damaged in an accident and I was not really viewing the world through rose colored glasses when I came into the shop. I was treated respectfully and professionally and always felt like I was John's top priority. Never once did I have to attend to additional paperwork and all contact with my insurance carrier was handled in a timely manor.

After the allotted time John had quoted me, I called to check on status and was informed that it was done, however John was not entirely pleased with the overall "paint blending." I must say I was impressed that he spoke his mind and did not pull any punches. My feeling was if the guy who does this for a living is not happy, I certainly would not be either. When I did pick up my truck it looked liked brand new. Soon thereafter, I noticed a small rattle that was not there before and made a mental note to stop back in. Like most busy people, I diddled and dawdled and it took me several weeks before I could come back. When I did stop by, John immediately jumped into the truck and we went for a ride to see what we could hear. Again, never a question or a look, just the can do attitude of I was right and lets fix it. It turned out to be a something simple and it was fixed without question.

Customer service and treatment like John provided to me is truly an art form. You have made a customer for life based on my outstanding treatment. While I truly hope I don't need your services again, I will be happy to mention your company name along with a glowing recommendation to anyone who is willing to listen. Thanks again for the superior experience.


Jeff Slowey
Mayor

Jeffrey A. Slowey, Mayor • Steve Miller, Vice Mayor
Jeannie Bruins, Council Member • Jayna Karpinski-Costa, Council Member • James C. Shelby, Council Member
Henry Tingle, City Manager • Ruthann Ziegler, City Attorney



9/14/2009

To Whom It May Concern:

I am unaware of any negative impact that Kniesel's Collisions Center has had on the surrounding area. The shop is in close proximity of our center and we have not experienced any fumes or excessive noise from the business in question. Kniesel's seems to run a clean and attractive, professional organization.

Sincerely,
Michele Usrey Director of Discovery Tree Schools



- Pre-School
- Extended Day
- Before/After School K-6
- Infant/Toddlers

MICHELE USREY
Director

7545 Tad Lane
Citrus Heights, CA 95610
916.726.0661
www.discoverytree.com

ANTELOPE CREEK APARTMENTS

7840 ANTELOPE ROAD
CITRUS HEIGHTS, CA 95610
916-726-7447

September 14, 2009

To: Folsom City Council

From: Antelope Creek Apartments
7840 Antelope Rd.
Citrus Heights, Ca., 95610

To Whom This May Concern,

This letter is to assure any negative concerns regarding KNIIESEL'S COLLISION CENTER locating to Folsom, California.

We have never had any complaints from our tenants, our complex has 168 units. Our back fence is adjacent to KNIIESEL'S, also I, Maja Velebit am the on-site manager.

Sincerely,

Maja Velebit, mgr.

Maja Velebit, Mgr.
Antelope Creek Apartments

Kniesel's Collision Center

Citrus Heights Location
Neighborhood Map



Distance Measurements:

Paint Shop to Master's Donuts:	30 yards
Paint Shop to Apartments:	85 yards
Paint Shop to Discovery Tree School:	175 yards
Paint Shop to Holy Family School:	185 yards