

# **Veterans Services Ex-Officio Report**

**Jan. 2025**

**1. EDC Veteran Services Staffing Updates:**

- The second round of interviews to fill the new Office Assistant position are scheduled for 01-10-2025. We have interviews schedule for the entire day and hope to hire someone from this group. I will notify the Veteran Affairs Commission (VAC) of the outcome at the next VAC meeting.

**2. Future Training 2025:**

- Our office is scheduled to attend Dementia Gate Keeper Training on Jan. 29<sup>th</sup> @ 2pm. This training will help us identify early warning signs of dementia so we can better assist clients that may be suffering with memory issues.

**3. Monthly Contact Report Dec. 2024:**

- 497- Phone calls
- 77- Scheduled appointments
- 166-Walk-in visitors

**4. Annual New client report 2024:**

- In 2024 El Dorado County Veteran Services Office assisted 1,440 new Veterans and/or family members that had not previously received assistance from our office.

**5. South Lake Tahoe Veterans Services office updates:**

- VSR II Tisha Holy has continued to provide exceptional service to the veterans located in the South Lake Tahoe area despite having to perform all services via telephone appointments.

**This concludes my report.**