

Veterans Services Ex-Officio Report

July 2026

1. EDC Veteran Services Update:

Our Summer virtual training conference is complete. It provided a wealth of knowledge that the Veteran Services Representatives (VSR's) will use every day as they assist clients. It also provided the VSR staff with the Continuing Education Units required to maintain their CAL-VET accreditation allowing them to file claims with the Federal Gov.

On June 24 Myself along with Office Assistant-II(OA-II), Bonnie Steward attended an outreach event in El Dorado Hills at the Heritage Oaks community. SGM Mac Adams brought the Honor guard and conducted the ceremony. They had a lot of veterans and family members attend, allowing Bonnie and I to inform them of the benefits earned by the veteran's service that are provided by the VA.

On Aug. 4th, 2026, Myself and at least one other staff member will attend a car show that will be held in the Redhawk Casino Parking Garage. It is A Vets 4 Vets car club, car show that they hold every year and use the proceeds to benefit veterans. I look forward to attending this event not only to see all the nice cars in the show, but to take advantage of the opportunity to connect with veterans. It will allow our office a chance to provide Veterans Affairs claim assistance to veterans that may not know our office exists or that we are here to help them.

Also, on Aug. 24th, 2026, Myself and OA-II, Bonnie Steward will be attending an outreach event at the Placerville Senior Center. It is located at 937 Spring Street, Placerville. We will be there from 1:00 to 3:00 PM.

Currently, the office is preparing for the semiannual audit that we have at the end of Jan. and July each year. Looking at the pre-audit conducted by VetPro, there are only a few minor adjustments we need to make in order to be in full compliance with Cal-Vet.

2. Legislative update:

Right now, I do not have any legislative updates. However, I will be attending a meeting with the California Association of Veteran Service Officer (CACVSO) Legislation committee tomorrow. I will gather any information provided and put it into my report next month. If there is anything that is time sensitive, I will send an email to the VAC Chair, and he can inform the other VAC members.

3. Monthly Contact Report June 2026:

- 349 - Phone calls
- 110 - Scheduled appointments
- 62 - Walk-in visitors
- 38 - Approved Cal-Vet College Fee Waiver applications

4. South Lake Tahoe Services:

We have returned to regular hours of operation in South Lake Tahoe as of July 14th 2026.