

# COUNTY OF EL DORADO

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November 7, 2023

Ms. Rachel Peterson, Executive Director  
Mr. Rob Osborn, Communications Director  
California Public Utilities Commission  
505 Van Ness Avenue  
San Francisco, CA 94102

Ms. Rachel Peterson and Mr. Rob Osborn,

I am writing on behalf of the County of El Dorado to rescind our authority to use 2-1-1 dialing effective December 15, 2023, in accordance with California Public Utilities Commission Resolution T-17645.

El Dorado County is experiencing an increase in unfunded State mandates in conjunction with slowing discretionary revenues. This has resulted in the County reviewing all uses of discretionary resources to determine services that can be reduced with minimal impact on the residents of El Dorado County. Due to the low rate of utilization of 2-1-1 services, even during fires that evacuated hundreds of El Dorado County residents, it was determined that it is in the best interest of El Dorado County to discontinue 2-1-1 services. El Dorado County has invested in programs, like our Community Hubs, that serve a larger proportion of our population with more concrete outcomes for our residents. Due to these factors, El Dorado County wishes to discontinue 2-1-1 services as there is no dedicated funding for the program.

This letter is to formally notify the Public Utilities Commission that we will no longer be providing this service effective December 15, 2023, 38 days from the date of this letter.

Sincerely,

Wendy Thomas  
Chair, Board of Supervisors