

Veterans Services Ex-Officio Report

July 2024

1. EDC Veteran Services Staffing Updates:

- Veteran Service Rep I, Sharon Neu is attending phase II today and tomorrow, July 11th & 12th she will be fully accredited and begin assisting additional clients. She has proven her ability and desire to assist veterans and their dependents apply for and receive VA benefits. Sharon's sense of duty to the veterans in her community arises in part from her son that is currently on active duty in the US Marine Corps and her father who served in the Vietnam War. She has become an important part of our team.
- Sr. Office Assistant Bonnie Steward will begin training to become Admin Tech Courtney Frame's back up as clerk of the VAC (Veteran Affairs Commission) meeting, starting at the Aug. 2024 meeting. This will help to ensure there is coverage, should Courtney be out of the office for any reason during a VAC meeting.

2. VSO Summary:

- We are currently conducting our audit procedures preparing for CAL-VET's six (6) month audit covering the period from Jan. 1, 2024, to June 30, 2024. As of today, we have posted \$1,208,751 in retroactive money, and \$203,457 in recurring monthly payments paid to the veterans and their dependents in our community. We continue to post awards up to July 31, 2024 and hope to bring each of those dollar amounts even higher.
- CACVSO (California Association of County Veteran Service Officers) Summer Conference was attended by VSR II Tisha Holy as the VSO's Proxy. She was able to bring back information that will assist our office to provide the best possible service to our veterans. An example of this would be the following three (3) new cancer types as presumption of service connection due to military environmental exposure under the Pact Act.
 - ✓ Male Breast Cancer
 - ✓ Urethral Cancer
 - ✓ Cancer of the paraurethral glands

3. Monthly Contact Report June 2024:

- 353- Phone calls
- 72- Scheduled appointments
- 165-Walk-in visitors

4. There are no changes to the service provide to the South Lake Tahoe veterans by VSR II Tisha Holy.