

VISION STATEMENT

“What does the El Dorado County organization aspire to be?”

El Dorado County will remain the leader in supporting our safe, healthy, and vibrant communities, wisely managing our natural resources, and preserving our local heritage.

MISSION STATEMENT

“What is the purpose of the El Dorado County organization?”

El Dorado County government will provide efficient, courteous, and effective services for the safety and well-being of our residents, businesses, and visitors.

POSSIBLE AMENDMENT to recognize that the County’s primary functions are law enforcement and road maintenance:

El Dorado County government will provide efficient, courteous, and effective services and infrastructure for the safety, protection, and well-being of our residents, businesses, and visitors.

CUSTOMER SERVICE STATEMENT

“What should all customers (internal and external) expect from us?”

All customers will receive quality service and accurate information in a courteous, professional, and timely manner.

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EL DORADO COUNTY

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