



**To:** Katie Cruickshank, El Dorado County Sheriff's Office  
**From:** Tamera Melrose  
**Subject:** Quotation for RIMS- Annual Support and Update Fees  
**Date:** June 13, 2025

The following is a quotation for RIMS Annual Support and Update fees for the period of August 26, 2025 to August 25, 2026.

| Item  | Price            |
|---|------------------|
| RIMS Annual Support and Updates – Computer Aided Dispatch (CAD) Software    | \$27,799         |
| RIMS Annual Support and Updates – Records Management System (RMS) Software  | \$28,064         |
| RIMS Annual Support and Updates – Mobile Computer Software                  | \$16,485         |
| RIMS Annual Support and Updates – E-911 Link Software                       | \$2,022          |
| RIMS Annual Support and Updates – State Link (CLETS) Software               | \$2,223          |
| RIMS Annual Support and Updates – In-Station (CAD) Mapping Software         | \$6,182          |
| RIMS Annual Support and Updates – Mobile Mapping Software                   | \$2,370          |
| RIMS Annual Support and Updates – Property Management Software              | \$3,538          |
| RIMS Annual Support and Updates – Collaborate Data Sharing Software         | \$1,718          |
| RIMS Annual Support and Updates – InCustody Jail Management Software        | \$25,272         |
| RIMS Annual Support and Updates – Citizen RIMS Public Access Software       | \$1,443          |
| RIMS Annual Support and Updates – iRIMS Law iOS/Android App Software        | \$4,332          |
| RIMS Annual Support and Updates – Personnel and Training (TIMS) Software    | \$1,011          |
| RIMS Annual Support and Updates – Morpho Trust Link                         | \$1,213          |
| RIMS Annual Support and Updates – RIMS2Text Paging Software                 | \$791            |
| RIMS Annual Support and Updates – DA Link to Karpel Software                | \$910            |
| RIMS Annual Support and Updates – InCustody NCIC Link Software              | \$842            |
| RIMS Annual Support and Updates – InCustody Keefe Link Software             | \$2,527          |
| RIMS Annual Support and Updates – CorEMR Link Software                      | \$1,196          |
| RIMS Annual Support and Updates – RIMS to PMAM False Alarm Link Software    | \$1,095          |
| RIMS Annual Support and Updates – InCustody Data Export to Stanley Security | \$650            |
|   | <b>\$131,683</b> |

This support quote is only for the listed modules, if additional software or interfaces are added or modified it may impact the support amount quoted. If you have any further questions, please call me at 1-800-474-2565 x5.