

Community hubs

Connect • Support • Thrive

**El Dorado County Board of Supervisors
June 6, 2023**



What are Hubs?

- Community Hubs is your local library, where Navigators connect children, individuals and families with community resources.
- The 5 Hubs in El Dorado County are located at the El Dorado Hill, Cameron Park, Placerville, Georgetown, and South Lake Tahoe libraries.
- Navigators assist community members of any age, free of charge. They provide information, individualized support, and group activities to strengthen our community.

What Can I Find at My Hub?

- ❑ A navigator to connect you with health and community resources
- ❑ Free diapers, wipes, books, and activity bags for children
- ❑ Access to food resources
- ❑ Library services: books, DVDs, games, and small play areas for families
- ❑ WiFi, computers and Internet
- ❑ Air-conditioned buildings with public restrooms
- ❑ Electrical outlets and power strips to charge devices
- ❑ Free charging stations for electric vehicles

Services for all Community Members

What is First 5 El Dorado's Role in Hubs?

- By ordinance, the Commission will “create and implement comprehensive, collaborative, and integrated system of information and services to promote, support and optimize early childhood development from the prenatal stage through five years of age”.
- Since 2016, the Commission has invested over \$4.5 million (an average of \$750,000 annually) to align Community Hubs.
- Hubs have engaged 13,645 children ages 0-5 and 12,421 primary caregivers over the last six years, nearly 1 in 4 (23%) children under the age of 6 in the County annually.

First 5 El Dorado's FY 22-23 Mid Year Report



- First 5 El Dorado is required to conduct an annual strategic plan evaluation and report.
- Report is representative of all community members engaging with Hubs.
- Data includes population reached by Navigators, service delivery and types, and client satisfaction.

IMPACT: Population Served



37% (127/345) indicated that their annual income places them below the Federal poverty threshold for their household size



16% (117/751) indicated that transportation was a barrier to getting to medical and/or non-medical appointments or work



35% (257/728) indicated they were unable to get at least one basic needs item over the past year (food, clothing, etc.)



6% (50/803) indicated they did not have health insurance



7% (52/765) indicated they did not have shelter



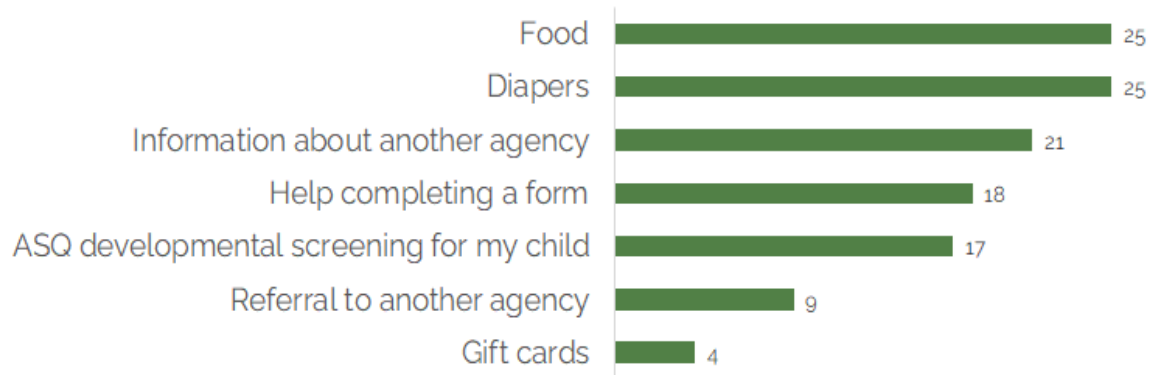
2% of children for whom this data was reported (18/890) did not have medical insurance

IMPACT: Services Provided and Types

Navigation Services

24%	33%	35%	7%
Navigator provided physical goods (diapers/food/Safeway giftcard) (261/1,064)	Navigator provided information about another service by sharing flyers, a website, or contact information (353/1,064)	Navigator provided direct assistance such as help completing forms, researching information, or coordinating services (373/1,064)	Navigator provided a referral to another agency via the Unite Us platform (77/1,064)

Types of Services Utilized



IMPACT: Satisfaction



100% (55/55) of respondents indicated they **would recommend the Navigator to others**



100% (56/56) of respondents said they **were satisfied or very satisfied** with the services or supports the Navigator provided

IMPACT: Stories from Our Families



The Future of Hubs

- As the leader for collective impact, First 5 El Dorado has included Community Hubs as their primary strategy in the FY 21-25 Strategic Plan.
- The Commission is exploring opportunities to embed the Community Hub and Navigational approach within County systems.
- This systems change effort can be sustained through committed leadership, reorganizing existing infrastructure, realigning existing funding streams and considering new funding opportunities.

Strategic Opportunities

In the next two years, the Commission would like to engage partners and explore:

- ❑ Formalizing libraries as Community Service Hubs within the County organizational structure and strategic plan;
- ❑ Reorganizing existing resources (people and buildings) and bringing them closer to the communities they serve;
- ❑ Leveraging existing prevention and early intervention strategies across departments; and
- ❑ Utilizing funding streams such as CalAIM, MHSA or Cannabis.

**Thank
you!**

