MULTIPURPOSE SENIOR SERVICES PROGRAM (MSSP)

EL DORADO COUNTY HEALTH & HUMAN SERVICES AGENCY

PUBLIC HEALTH DIVISION

WHAT DOES MSSP DO?

- Provides Home and Community-Based Services (HCBS) to Medi-Cal eligible individuals who are 65 years or older and disabled as an alternative to nursing facility placement

- The MSSP waiver allows the individuals to remain safely in their homes

SERVICES PROVIDED

- Physical and social health management

- Coordination of available community resources

- Assessment/monitoring of both physical and psychological well-being

- Provision of durable medical equipment, education, and advocacy designed to maintain independent living status

ADDITIONAL SUPPORTS

- In Home Support Services

- Most of our clients could be referred to Marshall's Community Care Network

  - RN case management, home visits, telephonic support, resource specialist assistance, pharmacist evaluations, social services assistance, and dietician support/education

EL DORADO COUNTY HISTORY

- MSSP operated under Community Services since 1999

- Transitioned to Public Health in 2016

- MSSP is predominantly provided by local vendors contracting with the State.

  - 38 MSSP sites in Ca (8 operated by County's)

OUR CHALLENGES WITH MSSP

- Staffing
  - Matrix Requirements
  - Staff Turnover (Public Health)
  - Impact on other Public Health Programs
- Financial Sustainability
  - Operating at a loss ($172k)

MSSP CHALLENGES CONT'D

- Inability to Meet Program Guidelines
  - Inability to maintain required caseload
  - Heightened scrutiny from CDA

RECOMMENDATION TO THE BOS

- Authorize HHSA to take the initial steps to transition MSSP to the State Department of Aging

- Six month process

- CDA request for proposal

- Transition plan development (County & CDA)

GOAL FOR MSSP

- Private provider contracts with CDA

- No drop off in level of care & service

- No interruption in service

- No client risk

MSSP PROGRAM

Questions?