



Solution Summary

El Dorado County - Avaya CMr10 Upgrade 2025

Customer: El Dorado County	Primary Contact: David Dannenbrink
Ship To Address: 360 Fair Ln PLACERVILLE, CA 95667-4102	Email: david.dannenbrink@edcgov.us
Bill To Address: 360 Fair Ln PLACERVILLE, CA 95667-4102	Phone: (530) 621-5411
Customer ID: AVNELDCOU0001	Account Executive: Matt McCarthy
Customer PO:	Email: MMcCarthy@onec1.com
	Phone: +16513933664

Solution Summary	Billing Frequency	Due	Total Project
Software	One-Time	\$818.00	\$818.00
Hardware	Per the Agreement	\$103,577.95	\$103,577.95
Project Subtotal			\$104,395.95
Estimated Tax			NOT INCLUDED
Estimated Freight			\$305.18
Estimated Recycle Fee			NOT INCLUDED
Project Total			\$104,701.13

This Solution Summary summarizes the document(s) that are attached hereto and such documents are incorporated herein by reference (collectively, this "Order"). Customer's signature on this Order (or Customer's issuance of a purchase order in connection with this Order) shall represent Customer's agreement with each document in this Order and acknowledgement that such attached document(s) are represented accurately by this Solution Summary.

Unless otherwise specified in this Order, this Order shall be subject to the following terms and conditions (the "Agreement"): (i) the Master Sales Agreement or other applicable agreement in effect as of the date hereof between ConvergeOne, Inc. and/or its subsidiaries and affiliates (collectively, "C1" or "Seller") and Customer; or (ii) if no such applicable agreement is currently in place between C1 and Customer, the Online General Terms and Conditions currently found on the internet at: <https://www.onec1.com/agreements>. If Customer's Agreement is a master agreement entered into with one of C1's predecessors, affiliates and/or subsidiaries ("Legacy Master Agreement"), the terms and conditions of such Legacy Master Agreement shall apply to this Order, subject to any modifications, located at: <https://www.onec1.com/agreements>. In the event of a conflict between the terms and conditions in the Agreement and this Order, the order of precedence shall be as follows: (i) this Order (with the most recent and specific document controlling if there are conflicts between the Solution Summary and any applicable supporting document(s) incorporated into this Order), (ii) Attachment A to the Agreement (if applicable), and (iii) the main body of the Agreement.

This Order may include the sale of any of the following to Customer: (a) any hardware, third party software, and/or Seller software (collectively, "Products"); (b) any installation services, professional services, and/or third party provided support services that are generally associated with the Products and sold to customers by Seller (collectively, "Professional Services"); (c) any Seller-provided vendor management services, software release management services, remote monitoring services and/or, troubleshooting services (collectively, "Managed Services"); and/or (d) any Seller-provided maintenance services ordered by Customer to maintain and service Supported Products or Supported Systems at Supported Sites to ensure that they operate in conformance with their respective documentation and specifications (collectively, "Maintenance Services"). For ease of reference only, Professional Services, Managed Services and Maintenance Services may be referred to collectively as "Services." Unless otherwise defined herein, capitalized terms used herein will have the same meanings as set forth in the Agreement.

Notwithstanding anything to the contrary stated above, this Order is subject to the terms and conditions of the Public Sector Contract referenced herein, and such Public Sector Contract supersedes all references to a Master Sales Agreement, the Online General Terms and Conditions, and/or a Legacy Master Agreement referred above



Products and/or Services not specifically itemized are not provided hereunder. This Order will be valid for a period of 120 days following the date hereof. Thereafter, this Order will no longer be of any force and effect. Due to rapidly changing prices in the market for third party Products and/or Services, after the expiration of the foregoing 120-day period, Seller reserves the right to adjust offerings and/or prices accordingly prior to issuing any new Order(s).

This Order is a configured order and/or contains software.

Special Comment to Solution Summary:

Solution Quote to upgrade El Dorado County's Avaya CM Aura Platform from CMr8 to latest CMr10.x software. Required Avaya servers are included to support this software release.

Also, please see Avaya Channel Service Agreement " EDCo - Avaya CSA AUS703Q08R- CMr10 HDWR_Lic Upgd - C1 02032025" to reflect any Avaya Support Changes as part of this Upgrade and to be part of this Solution. Please note that this quote will be refreshed upon receipt of goods and timing of installation.

ACCEPTED BY:

BUYER: _____	DATE: _____	SELLER: _____	DATE: _____
TITLE: _____		TITLE: _____	



Solution Quote

#	Item Number	Description	Public Sector Contract	Term in months	Qty	Unit List Price	Extended List	% Disc	Unit Price	Extended Price
EDCO Main 3146914										
Software										
1	434496	ASP 130 R6 REDHAT ENTERPRISE LINUX LIC:DS	NCPA 01-114		2	\$0.00	\$0.00	0.00%	\$0.00	\$0.00
Hardware										
2	700519837	ASP 130 DELL R660 HYPERVISOR A2 SERVER BUNDLE	NCPA 01-114		2	\$23,058.67	\$46,117.34	8.00%	\$21,213.97	\$42,427.94
3	700519870	ASP 110 DELL R360 MIDRANGE SERVER ASBCE	NCPA 01-114		1	\$10,852.19	\$10,852.19	8.00%	\$9,984.01	\$9,984.01
S Lake Tahoe 5387687										
Software										
4	434496	ASP 130 R6 REDHAT ENTERPRISE LINUX LIC:DS	NCPA 01-114		1	\$0.00	\$0.00	0.00%	\$0.00	\$0.00
Hardware										
5	700519837	ASP 130 DELL R660 HYPERVISOR A2 SERVER BUNDLE	NCPA 01-114		1	\$23,058.67	\$23,058.67	8.00%	\$21,213.97	\$21,213.97
6	700519870	ASP 110 DELL R360 MIDRANGE SERVER ASBCE	NCPA 01-114		1	\$10,852.19	\$10,852.19	8.00%	\$9,984.01	\$9,984.01
Sheriff 51755032										
Hardware										
7	700519870	ASP 110 DELL R360 MIDRANGE SERVER ASBCE	NCPA 01-114		1	\$10,852.19	\$10,852.19	8.00%	\$9,984.01	\$9,984.01
Remote Worker 3146914										
Software										
8	434496	ASP 130 R6 REDHAT ENTERPRISE LINUX LIC:DS	NCPA 01-114		1	\$0.00	\$0.00	0.00%	\$0.00	\$0.00
9	434495	ASP 130 R5 UPGRADE TO ASP 130 R6 REDHAT ENTERPRISE LINUX LIC:DS	NCPA 01-114		1	\$818.00	\$818.00	0.00%	\$818.00	\$818.00
Hardware										
10	700519870	ASP 110 DELL R360 MIDRANGE SERVER ASBCE	NCPA 01-114		1	\$10,852.19	\$10,852.19	8.00%	\$9,984.01	\$9,984.01