



## ORDER FORM

This Order Form documents the purchase of Subscription Services and other Services being purchased by the customer listed below ("Customer") from OnSolve, LLC ("OnSolve"), and is entered into as of the date the Customer signs (the "Effective Date").

**Initial Term:** 1 month(s) commencing on the Service Start Date

**Renewal Term:** 2.00 year(s)

**Service Start Date:** April 1, 2022

<b>Customer Information</b>	Company Name:	County of El Dorado, CA
	Street Address:	200 Industrial Dr
	City, State, Zip, Country:	Placerville, CA, 95667, US
<b>Billing Contact</b>  Purchase Order Number	Company Name:	County of El Dorado, CA
	Name:	Leslie Schlag
	Street Address:	200 Industrial Dr
	City, State, Zip, Country:	Placerville, CA, 95667, US
	Phone:	(530) 663-3237
	Email:	schlagl@edso.org
<b>Primary Contact</b> <i>Note: this contact will be setup in the Services as a Contract Administrator.</i>	Name:	Leslie Schlag
	Title:	Sergeant
	Phone:	(530) 663-3237
	Email:	schlagl@edso.org

### Subscription Service Fees

#### Critical Communications

Item/Description	Order Term	Qty	Unit Price**	Total
CodeRED Standard Plus Package	04/01/2022 - 05/05/2022	1	\$206,333.20	\$19,967.73
CodeRED Plus Package includes: 115,200 non-Emergency voice minutes per year. Overage will be billed at USD 0.10 per voice minute in blocks of 11,520.	04/01/2022 - 05/05/2022	1	\$0.00	\$0.00
CodeRED IPAWS Integration	04/01/2022 - 05/05/2022	1	\$0.00	\$0.00
CodeRED Premium Data	04/01/2022 - 05/05/2022	1	\$0.00	\$0.00
CodeRED Standard Plus Package	05/06/2022 - 05/05/2024	1	\$28,000.00	\$56,000.00
CodeRED Plus Package includes: 115,200 non-Emergency voice minutes per year. Overage will be billed at USD 0.10 per voice minute in blocks of 11,520.	05/06/2022 - 05/05/2024	1	\$0.00	\$0.00

Item/Description	Order Term	Qty	Unit Price**	Total
CodeRED IPAWS Integration	05/06/2022 - 05/05/2024	1	\$0.00	\$0.00
CodeRED Premium Data	05/06/2022 - 05/05/2024	1	\$0.00	\$0.00
<b>Critical Communications Subscription Fees</b>				<b>\$</b>

<b>ORDER TOTAL</b>	<b>\$75,967.73</b>
<b>Credit for fees Paid</b>	<b>(\$967.74)</b>
<b>NEW ORDER TOTAL</b>	<b>\$74,999.99</b>

**Annual Fees**

<b>04/01/2022 - 05/05/2022 Subscription Fees + Non-Recurring Service Fees</b>	<b>\$18,999.99</b>
<b>05/06/2022 - 05/05/2023 Subscription Fees</b>	<b>\$28,000.00</b>
<b>05/05/2023 - 05/05/2024 Subscription Fees</b>	<b>\$28,000.00</b>

\*\*The Unit Price shown above has been rounded to two decimal places for display purposes. As many as ten decimal places may be present in the actual price. The totals for this order were calculated using the actual price, rather than the Unit Price displayed above, and are the true and binding totals for this order.

All pricing is in US Dollars unless otherwise specified

**Service Description – Critical Communications**

**CODE-Plus Pkg**

- CodeRED Subscription Service
- Unlimited **Emergency** voice minutes and TTY
- **Non-Emergency** voice minutes and TTY
- Unlimited SMS Text, Email, RSS, and Social Media messages
- Unlimited CodeRED Mobile Alert application push notifications
- Unlimited initiators
- Role based initiator permissions
- Esri based mapping
- Custom geocoding
- Managed Data Services with one (1) annual Data Load
- Two-Way messaging for contacts
- Dedicated public enrollment web page with branding
- Unlimited Opt-in categories
- Contact enrollment web page
- Web widget with enrollment link
- Voice based polling
- Reporting and analytics
- Resource Library
- Solution setup
- Base System Updates and Maintenance

- One (1) annual live web-based training – client dedicated
- Unlimited access to monthly web-based live and recorded trainings
- 24/7/365 support

**Service Terms**

- Use of the Subscription Service is intended for **El Dorado County, CA**
- Population: **192,000**. A population increase above 10% may result in increased pricing.
- "Message Unit" equals sixty (:60) seconds of connected voice or TTY call time deducted in six (:06) second increments and/or SMS Text segments of 140 characters. Unused Message Units do not carry over year-to-year.
- Emergency means threat to life and/or property.

**Other Terms**

- The remittance of payments required by the following invoice numbers is hereby waived: 15196232, 15196233, 15200834, 15219275

All Services being purchased by Customer in this Order Form shall be exclusively governed under the OnSolve standard terms and conditions set forth at the following URL: <https://www.onsolve.com/legal/TC-Government/> (the "Terms"). In the event of a conflict between the Terms and this Order Form, the terms of this Order Form shall control.

**County of El Dorado, CA**

By: \_\_\_\_\_

Name: Lori Parlin

Title: Chair, Board of Supervisors

Date:

ATTEST: \_\_\_\_\_

Kim Dawson  
Clerk of the Board of Supervisors

Date: \_\_\_\_\_