

# EXHIBIT “F”

## El Dorado County Mental Health Department Mental Health Services Act (MHSA) Integrated Services Program (ISP) Contract Provider Assurance

**In order to comply with Federal, State and MHSA program requirements, upon award of the MHSA contract, the Proposer agrees to the following requirements:**

- Clients served must meet the MHSA criteria of seriously mentally ill and the locally determined criteria of homeless or at risk of homelessness due to unmet mental health needs.
- Clients served must be El Dorado County residents.
- Proposals must be realistic in scope and staffing and within available funding.
- Proposals must ensure that the Integrated Services and Wellness model is applied consistently with fidelity.
- Proposals must support in spirit and practice the five essential elements of the Mental Health Services Act (MHSA).
- Proposers must adhere to the EDC MHSA policies regarding the MHSA principles and culturally competent practice expectations and requirements.
- Proposers must provide forms and program documentation in Spanish and must have access to bilingual Spanish-speaking interpreters for this program.
- Proposers must utilize MHSA program documentation forms, including the full-service partnership outcome forms which are submitted to the State Department of Mental Health.
- Proposers must participate in performance indicator measures and community satisfaction surveys that reflect outcomes and responses to the Integrated Program.
- Proposers must submit quarterly service delivery reports, performance indicator reports, and budget reports.
- Proposers must have the capacity to transmit data electronically.
- Proposers must have their administrator and Integrated Services Program (ISP) Team members sign the El Dorado County Mental Health Confidentiality Statement and Code of Conduct agreements.
- ISP Team members must participate in annual cultural competency and compliance training.
- Proposers must engage in active outreach, engagement and culturally competent practices to assist in decreasing the ethnic disparity in mental health service delivery to the Latino and Native American populations. Collaborative outreach and case management with ethnic-specific organizations for these target populations will be required.
- Proposers must provide 24/7 urgent coverage.
- Upon identification of housing resources, Proposers may be funded to pay for the housing, utilities, maintenance and food costs for clients.

Proposer Signature \_\_\_\_\_

Date \_\_\_\_\_

Agency Name and Address \_\_\_\_\_