# imagine. plan. achieve. Lake Tahoe

### Proud of 40 Years of Progress

#### About Us

The Tahoe Regional Planning Agency (TRPA)—created in 1969 by a Compact between the states of Nevada and California, then ratified by the U.S. Congress—protects and restores the environment of Lake Tahoe. The bi-state agency is charged with regional planning, development and redevelopment oversight, regulatory enforcement, and implementation of environmental protection and restoration programs for the Region.

#### Vision and Mission

Our **vision** is for a Lake environment that is sustainable, healthy, and safe for the community and future generations.

Our **mission** is to cooperatively lead the effort to preserve, restore, and enhance the unique natural and human environment of the Lake Tahoe Region now and in the future.

#### What We Do

To answer its mandate, the TRPA creates "environmental threshold carrying capacities" (thresholds) for the Region, first set in 1982. The Compact directs the Agency to establish measures that meet and maintain the thresholds, and authorizes it to work through a variety of means including land use regulations, growth management, capital improvement programs, and resource management plans.

#### **Achieving Our Mission**

As Lake Tahoe's only regional land use planning organization, we will achieve our mission by:

- building partnerships that deliver environmental **threshold** gain on the ground while relying on the best available science
- improving **organizational efficiency** with internal best practices
- **streamlining** processes and being solution-oriented
- providing excellent, professional public service and engaging the **community**.



**TRPA Environmental Threshold Categories** Water Quality • Air Quality • Soil Conservation • Vegetation Fisheries/Wildlife • Scenic Quality • Recreation • Noise



#### **TRPA** is Changing for the Better

Lake Tahoe's pristine environment can be protected without sacrificing economic health and quality of life for the people who live and visit here. Our goal is to create a healthy, sustainable place that will be enjoyed for generations to come. TRPA recognizes the importance of improving the environment as part of enhancing the economy and the social well being of our community. The Agency has made a commitment to improving public service and relying on the latest scientific information to guide policy decisions. TRPA recognizes the importance of improving the environment while revitalizing and enhancing our communities and quality of life at Lake Tahoe.

## **Realizing Our Vision:** Being the Best at Building Partnerships That Implement and Achieve Environmental Gain on the Ground

#### THRESHOLD GAIN ON THE GROUND: restoring Lake Tahoe through partnership building and innovative planning

- Every branch/every employee responsible
- Regional Plan 4-legged stool:
  - Water quality, transportation, land use, and reducing catastrophic risks of aquatic invasive species and wildfire
- Targeted implementation of EIP goals across departments

## OPERATIONAL EFFICIENCY: enhancing Agency sustainability with internal best practices

- Audit of Information Technology systems
- Culture of discipline:
  - Accuracy and quality
  - Consistency
  - Timeliness
  - Responsiveness
- Top-to-bottom analysis of business practices

## STREAMLINING: improving Agency business practices for enhanced public service

- Long and short-range planning combined; senior planners mentoring staff
- Performance standards for teamwork, collaboration, negotiation, solution-finding
- · Clear identification of priorities for employees and programs
- · Clear reporting structure with accountability

## COMMUNITY ENGAGEMENT: building positive relationships in the community and improving customer service

- Customer service is the responsibility of every employee; new metrics for success
- Community service for every employee
- Focus on partnerships, collaboration, coordination, problem solving, solutions
- Improved legislative program



Office Location: 128 Market Street, Stateline, NV Mailing Address: P.O. BOX 5310 Stateline, NV 89449-5310 Phone: 775.588.4547 • Fax: 775.588.4527 • trpa.org 10-1091 A2