

Behavioral Health Division Update
Behavioral Health Commission
April 2024 Data
May 15, 2024, Meeting

BH DIRECTOR & DEPUTY DIRECTOR UPDATES

(Nicole Ebrahimi-Nuyken)

- On 4/23/24 the Board of Supervisors approved adding 5 FTE Administrative Analyst I/II, 1 FTE Senior Administrative Analyst, 1 FTE Fiscal Technician, 3 FTE Mental Health Clinician I/II, 5 FTE Mental Health Worker I/II, and 0.5 FTE Office Assistant I/II positions to HHSA. 1 FTE Senior Administrative Analyst, 1 FTE Fiscal Technician, and 1 FTE Administrative Analyst I/II will be positioned in other HHSA Divisions. The remaining 12.5 FTE positions will be added to the BH Division.
 - 4 FTE Administrative Analyst I/II positions will be assigned to support the MHSA, and SUDS and MH QA programs.
 - 1 FTE MH Worker I/II will be assigned to the CARE Court program.
 - 2 FTE MH Worker I/II and 1 FTE MH Clinician I/II will be assigned to the mobile crisis services program.
 - 1 FTE MH Clinician I/II and 2 FTE MH Worker I/II will be assigned to the Behavioral Health Bridge Housing program and collaborate closely with the Housing and Homeless Services program within the Community Services Division.
 - 1 FTE MH Clinician will be assigned to provide services to the 0-5 population and families and collaborate closely with other HHSA Division programs serving this population.
 - 0.5 FTE Office Assistant I/II will be assigned to the SUD program to result in a 1 FTE Office Assistant I/II position.

EL DORADO COUNTY BEHAVIORAL HEALTH DIVISION STAFFING

- **New Hires:**
 - Irvin Collins, WS Mental Health Clinician
- **Promotions:**
 - Ashley Davenport, promoted from WS Sr. Office Assistant to WS Mental Health Worker
- **Recruitments:**
 - Ongoing
 - WS Mental Health Clinician – Substance Use Disorder Services
 - Quality Management Administrative Analyst, Limited Term
 - WS Manager of Mental Health Programs – Access, Crisis, Children’s Services
 - WS Manager of Mental Health Programs – ICM, Outpatient
 - WS MH Clinician
 - WS Coordinator of Mental Health Programs – Quality Management

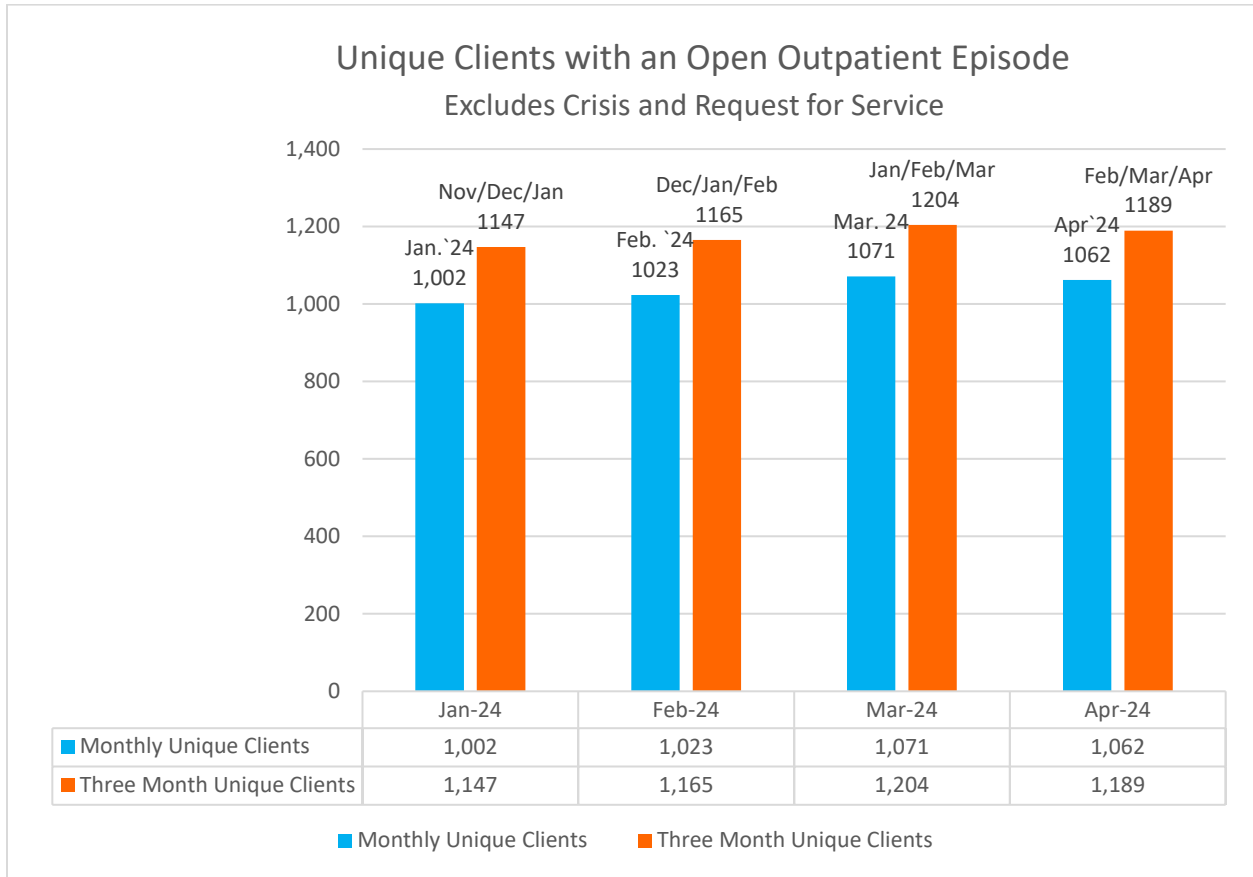
- WS Coordinator of Mental Health Programs – ICM
- WS Coordinator of Mental Health Programs – Access and Children’s Services
- WS Sr. Office Assistant
- WS Mental Health Worker
- New
 - None
- **Separations:**
 - None
- **Position Changes:**
 - None

Filled and Vacant Clinician and Clinical Support Positions (as of 04/02/2024)

Position Category	Allocated	Filled	Vacant	Vacancy by Position	Division-Wide Vacancy %
Manager of MH	4	2	2	50%	37%
MH Coordinator	8	5	3	38%	
MH Clinician	32.5	12.3	20.2	62%	
MH Worker	20	16.5	3.5	18%	
Sup. MH Worker	1	1	0	0%	
Sr. Office Assistant	3	2	1	33%	
Medical Office Assistant	3	3	0	0%	
MH Aid	6.25	3.75	2.5	40%	
Psych Tech	3	2	1	33%	
SUDS Health Educator	8.75	8.25	0.25	3%	
Sup. Health Education Coordinator	2	2	0	0%	

“Clinical Support” includes all Health Education Coordinators (even if assigned to Prevention activities), Program Assistants, Mental Health Workers, Mental Health Aids, and Psychiatric Technicians.

THIS MONTH'S SERVICES BY THE NUMBERS...



Access – Request for Service

Mental Health

Requests for Service - Received

MONTH	TOTAL #	ROUTINE	EXPEDITED	URGENT
07/2023	107	106	1	0
08/2023	91	89	2	0
09/2023	138	134	4	0
10/2023	161	155	4	2
11/2023	113	108	5	0
12/2023	139	131	6	2
1/2024	190	185	4	1
2/2024	158	153	2	3
3/2024	130	117	13	0
4/2024	109	105	3	1
Total	1237	1177	41	8

Disposition of Request of Service

MONTH	OPENED TO EDC BH	REFERRED TO MCP	REFERRED TO COMMUNITY	CANCELLED CONTACT, NO SHOW
07/2023	37	27	16	22
08/2023	37	17	23	13
09/2023	39	24	35	40
10/2023	51	17	4	48
11/2023	34	24	22	28
12/2023	40	0	52	47
1/2024	47	45	34	64
2/2024	72	24	15	36
3/2024	70	32	3	25
4/2024	51	22	6	30
Total	478	232	217	353

Substance Use Disorder Services

Requests for Service – Received

MONTH	TOTAL #	ROUTINE	EXPEDITED	URGENT
07/2023	49	44	0	5
08/2023	48	48	0	0
09/2023	61	60	0	1
10/2023	48	46	0	2
11/2023	37	36	0	1
12/2023	32	32	0	0
1/2024	44	43	0	1
2/2024	42	42	0	0
3/2024	36	35	0	1
4/2024	52	50	0	2
Total	449	436	0	13

Disposition of Request of Service

MONTH	ACCESS EPISODE OPENED – LoC PENDING	OPENED TO EDC SUDS	Does Not Meet Medical Necessity	REFERRED TO COMMUNITY	CANCELLED CONTACT, NO SHOW
07/2023		28	2	7	12
08/2023		28	1	3	16
09/2023		49	6	2	4
10/2023	22	21	0	4	1
11/2023	17	16	0	2	2
12/2023	25	4	1	1	1
1/2024	30	13	4	0	0
2/2024	19	18	2	3	0
3/2024	21	11	1	1	2
4/2024	36	10	3	2	1
Total	170	198	17	225	39

Notice of Adverse Benefit Determination (NOABD) Issued

Mental Health

Month	Delivery System – No Med Criteria	Delivery System – Admin Close	Delivery System - Timely Access	Modification Of Service	Term of Service	Pymt Denial
07/2023	4	23	0	6	20	0
08/2023	5	20	14	2	18	0
09/2023	1	29	3	1	14	0
10/2023	17	41	1	3	15	0
11/2023	0	19	1	1	24	0
12/2023	0	30	46	1	13	0
1/2024	0	37	1	1	23	0
2/2024	0	20	0	0	31	0
3/2024	8	8	0	7	24	0
4/2024	0	16	0	0	32	0
Total	35	243	66	22	214	0

Substance Use Disorder Services

EDC SUDS NOABD type						
Month	Timely Access Notice	Termination Notice	Modification Notice	Denial Notice	Delivery System Notice	Payment Denial Notice
07/2023	18	18	0	0	0	0
08/2023	32	7	0	0	0	0
09/2023	24	14	0	0	0	0
10/2023	36	32	0	0	0	0
11/2023	28	19	0	0	0	0
12/2023	19	29	0	0	0	0
1/2024	7	43	0	0	1	0
2/2024	20	53	0	1	3	0
3/2024	13	33	0	0	1	0
4/2024	12	42	0	1	3	0
Total	209	290	0	2	8	0

Inpatient and Residential Treatment

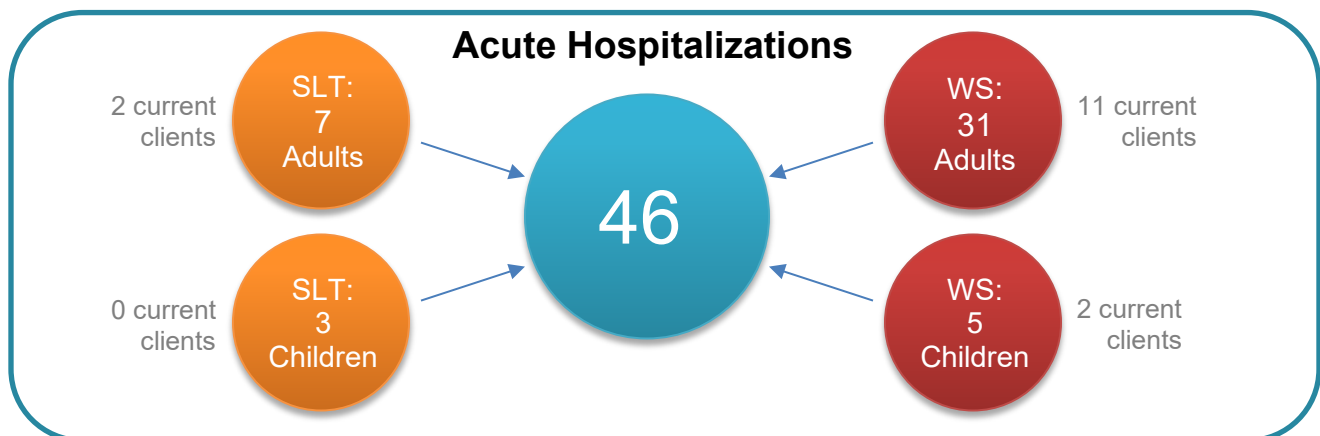
Mental Health

Month	Telecare PHF	Average Length of Stay – PHF	Out of County – Adult	Out of County – Youth	Average Length of Stay - OUCH	Residential	Long-Term Care/Skilled Nursing
07/2023	22	16.88	6	6	6.75	23	9
08/2023	36	9.91	12	6	11.89	23	10
09/2023	22	8.52	11	10	9.24	25	8
10/2023	14	20.38	14	4	8.28	23	8
11/2023	18	22.42	12	5	10.06	29	9
12/2023	19	14.89	20	5	7.8	28	9
1/2024	24	13.4	11	2	7.62	37	15
2/2024	39	10.79	8	3	6.73	37	15
3/2024	33	9.59	15	2	4.65	31	14
4/2024	40	10.24	7	9	8.13	26	13
Total	194	13.7	94	41	8.11		

Substance Use Disorder Services

Month	Clients in Residential Treatment
07/2023	35
08/2023	29
09/2023	27
10/2023	38
11/2023	18
12/2023	10
1/2024	9
2/2024	15
3/2024	13
4/2024	11
Total	205

Psychiatric Emergency Services (PES) (Crisis Services)



38 Adults were placed in Acute Hospital

- **28 placed at EDC Telecare PHF**
- 1 El Dorado County beneficiaries placed at Out of County Hospital
 - Non-ambulatory
- 9 with Private Insurance, Medicare or Medi-Cal from Kern, Sacramento, Santa Clara and San Francisco County

The MHP is contracted with the State to provide Psychiatric Emergency Services to any individual within the boundaries of the County, regardless of insurance or residency status.

PLACEMENTS

Board and Care / IMDs / Secure Placements (Adult Team)

- **13** IMD beds
- **0** State Hospital
- **20** Enhanced Board and Care beds
- **6** Board and Care - Sacramento & Galt
- **Total:**
 - **33** Out of County Placements
 - **16** In County Placements

Permanent Supportive Housing (Meredith Zanardi and Jody Kwachak-Hall/Chris Kernes)

West Slope

Clients receive services from the Wellness and Recovery team or from community-based supports

- **5** of 5 units occupied
- Wait List:
 - 1 bedroom: 9
 - 2 bedroom: 7
 - 3 bedroom: 1

South Lake Tahoe

Clients receive ICM team coverage

- **6** of 6 units occupied
- Wait List: unknown

This development is a floating unit configuration based on household size rather than a specific number of apartments for each number of bedrooms

**Transitions Treatment Program
(Adrian Guzman and Jody Kwachak-Hall/Chris Kernes)**

- **WS: 13** of 19 beds filled:
 - T1 0 openings,
 - T2 2 openings,
 - T3 2 openings,
 - T4 2 openings

West Slope:

- 6 beds open in WS. 2 beds at Maple will be held for SLT residents to move into upon closure of SLT house.
 - No waitlist
 - 2 clients have successfully moved out from the T-House and secured housing.
-
- **SLT: 4** of 6 beds filled:
 - T1 openings: 0 female bed open, 2 male bed open

SLT: Please note that the property owner for the SLT T-House disclosed that he is no longer insuring the property, and he terminated the lease effective June 1. We have been working on our plan, have transferred the two conserved clients to PV, and are meeting with the realtor to work on locating a new property. Until further notice, there will be no T-House in SLT

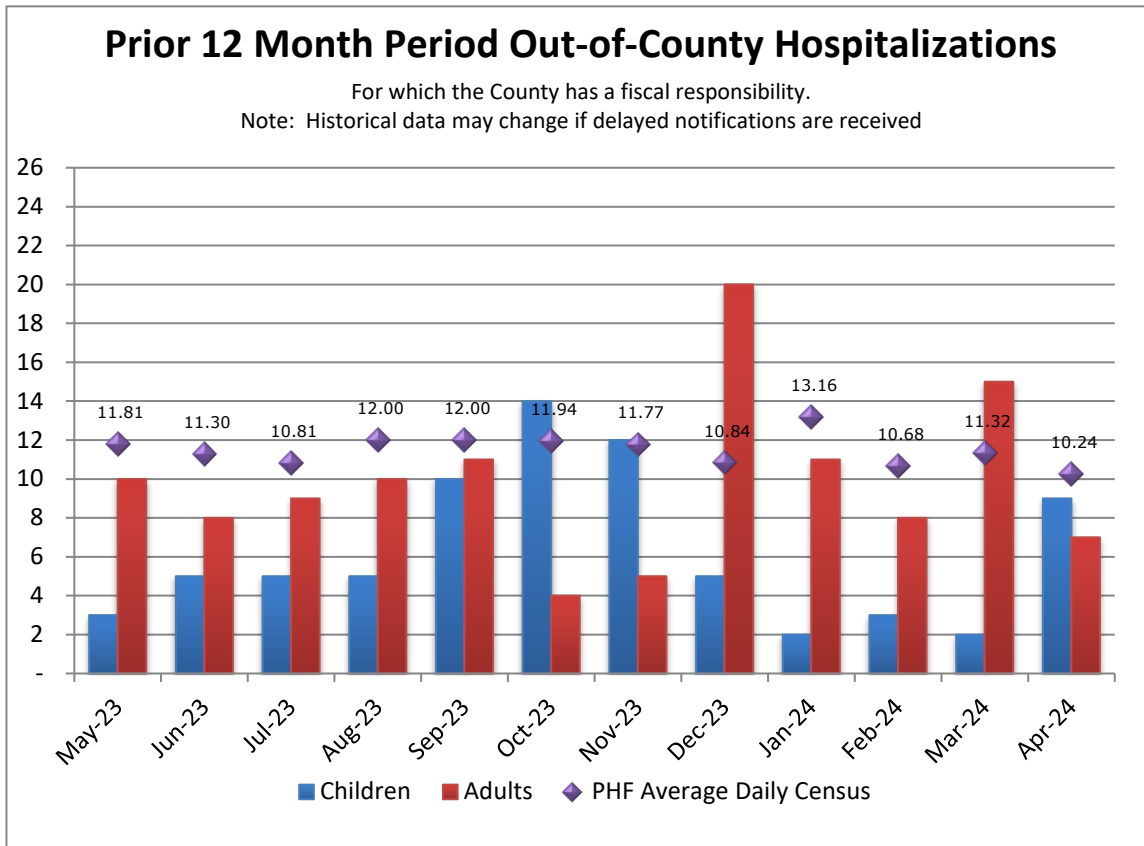
2024 PHF Census by Day

DATE	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15
Count of Beds of 16	12	11	11	10	12	13	12	13	14	14	14	14	14	14	9
DATE	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30
Count of Beds of 14*	10	13	11	13	14	14	14	12	10	10	12	14	15	15	15

Psychiatric Health Facility (Chris Kernes/Moriah Weldy)

- There were **40** Admissions; **32** Admissions were El Dorado County residents and **8** were Out of County residents.
- There were **24** El Dorado County residents discharged; **16** to Home with Support, **0** to Home without support, **1** MHRC/IMD, **0** Board and Care, **0** to ICM T-House, **0** to Shelter, **7** to Other, and **0** to Emergency Department.
- Upon discharge, **19** El Dorado County residents were insured and **5** El Dorado County residents were pending insurance.
- There were **1** Seclusion Episodes (15 minutes), **1** Physical Restraint Episodes (8 minutes), **4** Assaults, **0** Elopements, **3** Medication Errors (1 medication errors with no patient involvement), Client Surveys **38**
- There were **2** denials of El Dorado County referrals: *1 non-ambulatory, 1 pending criminal charges.
- Average daily census was **14** (range 9-15) with **10.24** average length of stay of days.
- Concurrent Reviews resulting in no medical necessity found. **0**

Out-of-County Acute Psychiatric Hospitalizations (Medi-Cal Beneficiaries Only) (Moriah Weldy)



CRISIS SERVICES

Psychiatric Emergency Services (PES)

(Scott Fisher and Karen Torry Greene/Jody Kwachak-Hall)

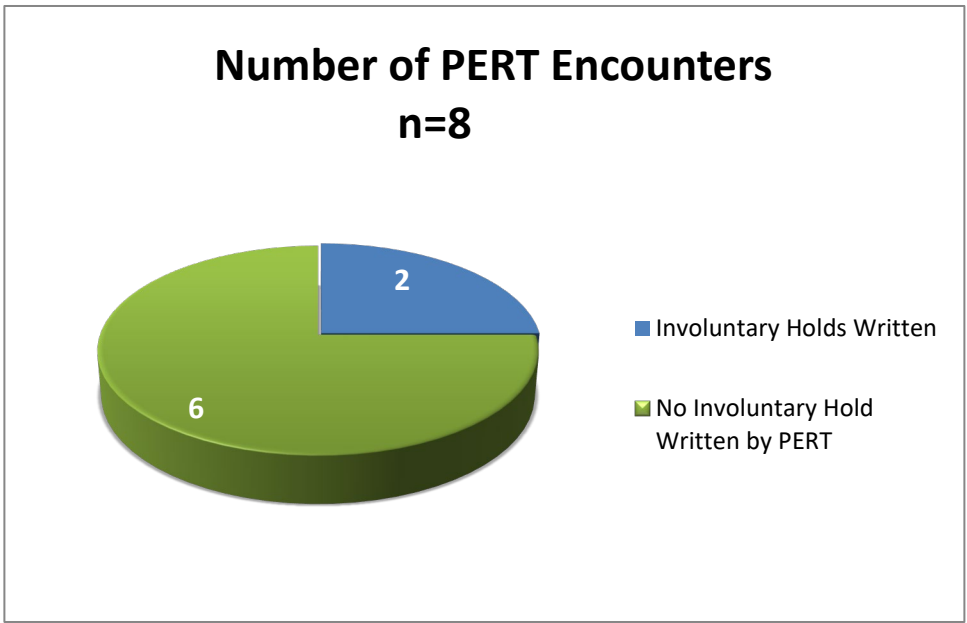
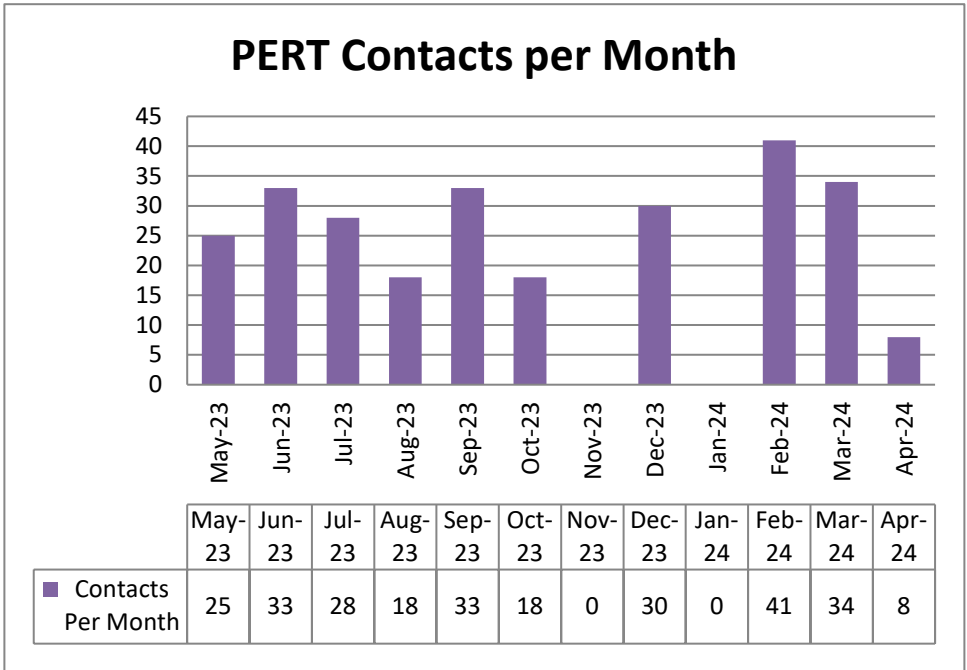
SLT:

- SLT crisis team continue to collaborate with STACS officer to address crisis needs in the community.
- Crisis team maintains effective and collaborative relationships with Barton, EDSO and SLTPD
- SLT Crisis clinicians have been providing support to WS PES by covering crisis shifts when needed.

WS:

WS PES continues to meet with PHF, Marshall, EDSO, and Placerville PD to improve our relationships and understanding. i.e. PES forwards our crisis schedule for the month to Marshall/local LE so that they can contact PES directly when needed. PES/PERT continues to familiarize themselves with our partners and cross train into other services provided by EDC BH to provide effective linkage to the crisis clients with the goal of achieving a safe, dignified, and least restrictive solution for our clients in crisis. With this goal in mind, PERT provided field support to a client and provider struggling in the field. PERT provided PES interventions and psychoeducation to achieve a positive outcome in the least restrictive environment.

**Psychiatric Emergency Response Team (PERT)
(Scott Fisher/Jacob Garel)**



South Lake Tahoe Alternative Collaboration Services (STACS) (Chris Kernes)

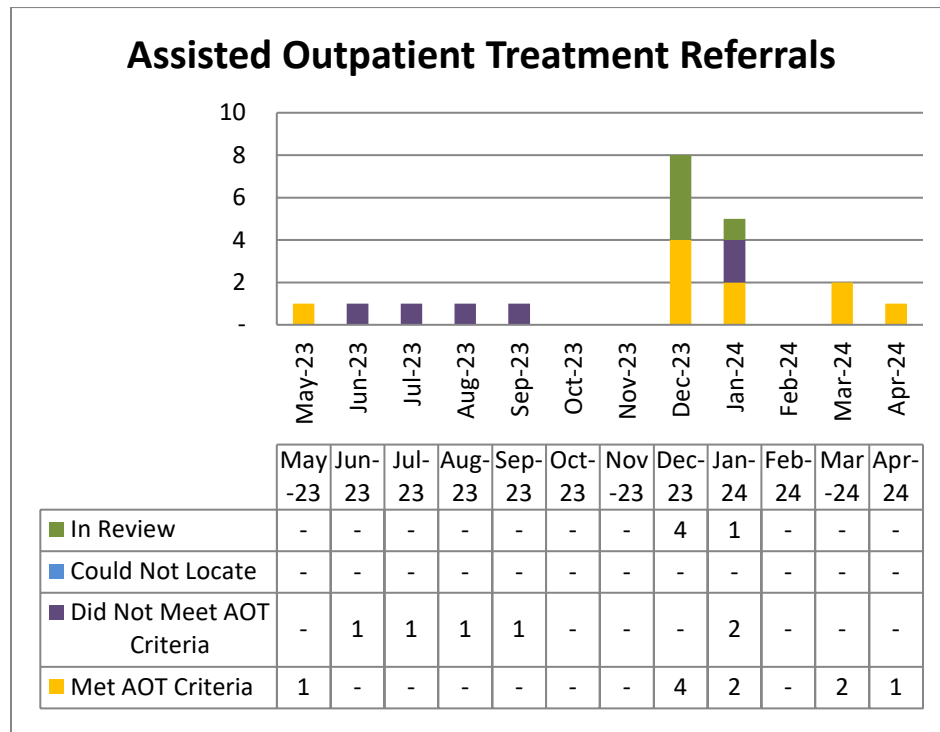
Officer Hazelet was out for two weeks for training. EDC BH clinicians and SLTPD were able to coordinate on multiple crisis assessments in the field, two of which led to inpatient hospitalization. As the snow melts and temperatures warm up, STACS has plans to be more active in the field. Motel 6 and the surrounding parcel has been purchased by the Tahoe Conservancy, the hotel will be demolished, and the surrounding parcel will be returned to wetland and marsh to serve as a filtration system for the lake. The motel 6 meadow has been illegally inhabited for the past 10 years by undomesticated residents year-round. With the purchase of the parcel, the land can no longer be inhabited. Residents have transitioned to other parcels, STACS will work on outreach and education for these residents to offer resources and support.

JUSTICE SERVICES

Restoration of Competency (Chris Kernes)

- 0 Outpatient ROC referrals
- 0 Jail ROC referral
- 0 client receiving ROC Outpatient services
- 0 client receiving ROC Inpatient services

ASSISTED OUTPATIENT TREATMENT (AOT) (Scott Fisher)



Disposition of Referrals:

0 did not meet program criteria,
 1 met initial program criteria,
 0 individuals voluntarily accepted outpatient services,
 0 individuals to proceed with the AOT process,
 1 applications in review process

Discharged AOT clients:

1 clients discharged:
 0 to a lower level of service,
 1 out of services

There are currently 1 AOT clients receiving services voluntarily

QUALITY ASSURANCE & PATIENT RIGHTS

Quality Improvement / Utilization Review (Justine Collinsworth)

- The QM team is working with the MHSA team on developing an onboarding program for new hires to streamline their learning
- The QM Team is focusing on utilizing the DHCS Transition of Care tool in order to have a warm handoff when transitioning consumers to a different level of care.
- The QM team continue to work in tandem with the IT and Fiscal teams on Interoperability with other mental health providers.
- The QM team is working on data collection for SB 929 Implementation – Lanternman-Petris-Short Act Quarterly Data Collection on Involuntary Treatment

PATIENT RIGHTS

Patients' Rights Advocate (Debra McCartney)

Hearing Type	Upheld	Denied	Discharged before Hearing	Writs Filed
5150 (AB 2275)	0	0	0	0
5250	18	2	1	0
5270	2	1	0	0
Total	20	3	1	0

5150 Hearing (AB2275) *This new law became effective on January 1, 2023*

EDCBH has implemented a process to facilitate a due process hearing no later than 7 days from the initial detainment. A Certification Review Hearing is to be held at the ED (MMC/Barton), if a client continues to meet criteria for a 5150, and has been placed on a second hold, until transfer and placement arrangements to a LPS designated facility are completed or the hold is lifted.

Grievances/Appeals/Hearings (Debra McCartney)

Month Filed	Month Completed	Type	Topic	Location	Outcomes (Appeals / Hearings Only)
November	March	Client	Client filed second grievance since July for delay in being assigned a clinician and being seen regularly	WS	Client was assigned to a new clinician and Mental Health worker.

Month Filed	Month Completed	Type	Topic	Location	Outcomes (Appeals / Hearings Only)
December	April	Family Member	Family Member filed a grievance following a crisis evaluation of their adult child at Barton ED. Family member had understood the client would be transferred for in-patient treatment, but client was re-evaluated and released back to their care.	SLT	Client was eventually hospitalized. PRA recommended client be evaluated for Alta Regional Services and also was referred for LPS conservatorship. Following acceptance into Alta services, the petition for LPS conservatorship was dismissed. The client returned to home with parents and is awaiting a long-term placement.
January	April	Family Member	Family Member filed a grievance stating concerns with lack of communication with Conservator/ Public Guardian's Office re: adult child's plan of care.	SLT	Client was interviewed by PRA and Conservator/Public Guardian while at the Telecare. Family member was informed by Conservator of placement status and client was transferred to MHRC for treatment.
February	Active	Client	Client filed grievance to complete the process to amend their medical record for hospitalization in December 2019.	PHF	Client was interviewed by PRA and a Teams meeting was arranged with Telecare Administration. The request is under review by Telecare legal and clinical team. Investigation is ongoing.

Month Filed	Month Completed	Type	Topic	Location	Outcomes (Appeals / Hearings Only)
March	April	Client	Client filed grievance on claims he was unfairly denied conservatorship.	WS	Client was interviewed by PRA while in custody. PES Coordinator was interviewed by PRA and case discussed with Manager. Client was subsequently released from jail and has been unable to be located by Parole Agent.
April	Actie	Client	Client filed grievance claiming the Crisis Assessment at MMC was incomplete and she was transferred to inpatient care unnecessarily.	WS	Client, PES Coordinator and PES Crisis clinician have been interviewed by PRA. Investigation is ongoing.
April	April	Client	Client filed an Appeal after receiving a Notice of Adverse Benefit.	WS	(Appeal Outcome) Client filed an appeal for denial of services and was scheduled for re-assessment.

PROGRAM ACTIVITY UPDATES

SUBSTANCE USE DISORDER SERVICES (Salina Drennan)

- SUDS Quality Assurance continues the Annual On-Site Monitoring process with the Network Providers and plan to complete the process in May. Annual monitoring helps to ensure that network providers continue to provide quality care to county beneficiaries.
- SUDS Prevention programs continue to build capacity for youth prevention services in the county. The newest initiative is the creation of a Youth Action Counsel – a Youth Led Advisory Board focused on development of local prevention efforts. This program is in partnership with our local Coalition for Opioid Overdose and Prevention (COPE).

MENTAL HEALTH SERVICES ACT (MHSA) (Meredith Zanardi)

- MHSA Reform:
 - Continue to attend information sessions to better understand the implications of SB 326 and potential impacts to the El Dorado County system of care

- Draft MHSA FY 24/25 Annual Update presented to BOS on April 23, 2024 for review anticipated.
- Final MHSA FY 24/25 Annual Update submitted to BOS for approval anticipated for June 18, 2024.
- Continued contract development of FY 23/24 contract amendments
- Development of anticipated contracts including Requests for Qualifications in preparation for the MHSA FY 24/25 Annual Update approval.

SUICIDE PREVENTION (Nicole Ebrahimi-Nuyken/Meredith Zanardi)

- Continued discussion around implementation of the Suicide Prevention Strategic Plan

ADULT OUTPATIENT SERVICES

(Jody Kwachak-Hall (SLT); Doris Jones/Adrian Guzman (WS))

Tahoe:

- Adult Outpatient Clinicians and Mental Health Workers actively work with Clients to provide MH services in the office, in Clients' homes, by telephone and by telehealth. The Clinicians and Mental Health Workers provide services in community settings.
- SLT has 4 F/T & 1 extra-help Clinicians, and 54 F/T & 1 P/T Mental Health Workers providing services to 219 outpatient Clients.

West Slope:

- Individualized services are provided to adults 18 years and older who meet criteria for Specialty Mental Health Services by a multidisciplinary team of Psychiatrists, Nurses, Mental Health Clinicians, and Mental Health Workers/Aides. Services include screenings, assessments, medication evaluations, co-occurring assessments and treatment groups, individual therapy, group therapy and case management services and supports. Services are delivered in the Clinic, in clients' residences, in the community or via telehealth.

Wellness Center Activities:

Tahoe:

- Wellness is open four days a week providing groups and activities to enhance Clients' lives (games, snacks, outings, art, independent living skills, symptom management, and skills educational groups, and more).

Groups offered in April at SLT were:

- Peer Support
- Anger Management
- DBT Distress Tolerance
- Expressive Arts
- Forensic
- Friends & Fitness
- Games & Socialization
- Seasonal Cooking
- Independent Living Skills
- Trauma & Resiliency Training
- Gardening
- Sports
- Nature Hiking
- Field trips

West Slope:

- The WSOP Wellness Center is open four days per week: Monday, Tuesday, Thursday, Friday from 1pm – 4pm. Closed Wednesdays, holidays, and weekends. The Wellness Center is a safe, welcoming space to partake in a meal, socialize, participate in a variety of groups, activities, and outings that emphasize independence, self-sufficiency, healthy living, healthy relationships, self-improvement and to share, learn, and to secure support, resources, education, and information.

Groups offered in April at WS were:

- Art
- Co-Occurring / Process Groups
- Conflict Resolution
- Cooking daily
- Current Events
- DBT
- Forensic Check-In (Closed group)
- Games & Socialization daily
- Healthy Habits
- Menu Planning
- Mindfulness
- Movement
- Movie Mondays
- Music
- Music Improv & Intro to the Dried Mangoes Band
- Outings
- Sports Outside
- T-House T-Skills
- Walking
- Writing Circle

There have been several WS Wellness Center participants who have begun to volunteer regularly and consistently in the Wellness Center in various roles such as thoughtfully engaging participants in activities to encourage socialization, decorating for the seasons and kitchen clean-up activities, stating that they want to “give back” because they have benefitted from attending and have received so much from their participation at the Wellness Center.

ICM Activities:

Tahoe: 14 clients participated in the DBT Mindfulness Skills group, 8 clients attended the Housing Applications Support group and applied for the new Sugar Pine apartments in SLT. 8 clients engaged in the Seasonal Cooking group, where they prepared Corn Chowder that was enjoyed by all. Field trips included 10 clients volunteering to go to the Animal Shelter where they walked and played with the dogs, a Carson City Shopping trip, a trip to the library, and a Walk to the Lake group. Action and Fitness groups were Disc Golf, Pickleball, and Beginner Fitness & Mental Health. Closed groups included DBT skills, Yoga, and Wellness action-planning groups.

West Slope: ICM clients continue to actively participate in Wellness. ICM team is actively working on developing a schedule for the T-Houses that will be implemented in May 2024. Groups in the T-Houses has been implemented 1x/week with the intention of offering it daily in May 2024.

CHILDREN'S SERVICES (Justine Collinsworth)

Changes in billing and processes have created payment delays for our contractors. EDC HHSA is working on developing a more efficient invoice approval and payment process that meets everyone's needs.

Summitview Child & Family:

- Working collaboratively with other community-based organizations and EDCOE to further increase our footprint in elementary and middle schools.
- Youth facilities are holding at 4 currently and are some of the highest acuity youth we have ever served.
- In the last 6 weeks, we have hired 12 front line staff and an offer has been made to a licensed residential therapist
- In the process of moving our Adult Residential Facility to a new location in the county as well as certifying it as Medi-Cal to allow for additional funding streams and serve a wider base.
- Several individuals have received promotion in the agency in accordance with strengthening the infrastructure, given some recent changes. Congratulations to Jess Schnetz who will be serving as our Chief Program Officer.
- Summitview's Administrative offices and nonpublic school will be moving to EL Dorado Hills business park in the next few months. This is an exciting step for our agency to expand our services.
- Summitview will maintain an office in Placerville for outpatient services

Children's Service Provider Caseload Numbers:

- Sierra Child & Family Services: 232
- Summitview Child & Family Services: 85
- Stanford Youth Solutions: 83
- New Morning Youth Services: 49

INITIALS & DEFINITIONS

Initials	Definition
AB	Assembly Bill
ACEs	Adverse Childhood Experiences
ADL	Activities of Daily Living
ADP	Alcohol and Drug Programs
AMFT	Associate Marriage and Family Therapist
AOT	Assisted Outpatient Treatment
APCC	Associate Professional Clinical Counselor
APS	Adult Protective Services
ARF	Adult Residential Facility
ARPA	American Rescue Plan Act of 2021
B&C	Board and Care
BHBH	Behavioral Health Bridge Housing
BHC	Behavioral Health Court
BHD	Behavioral Health Division (formerly the Mental Health Division)
BOMUSD	Black Oak Mine Unified School District
BSCC	Board of State and Community Corrections
CalAIM	California Advancing and Innovating Medi-Cal
CalMHSA	California Mental Health Services Authority
CalQIC	California Quality Improvement Coordinators
CANS	Child and Adolescent Needs and Strengths
CBHDA	County Behavioral Health Directors Association of California
CBO	Community Based Organization
CBT	Cognitive Behavior Therapy
CCC	Community Corrections Center or California Conservation Corps
CCP	Community Corrections Partnership
CCR	Continuum of Care Reform
CDCR	California Department of Corrections and Rehabilitation
CDSS	California Department of Social Services
CEU	Continuing Education Unit
CFMG	California Forensic Medical Group
CFR	Code of Federal Regulations
CFT	Children and Family Teams
CFTN	Capital Facilities and Technology Needs
CHP	California Highway Patrol
CIT	Crisis Intervention Team
CIT	Crisis Intervention Training
CMS	Centers for Medicare & Medicaid Services
CPP	Community Planning Process
CPS	Child Protection Services
CPT	California Psychiatric Transitions
CRRSAA	Coronavirus Response and Relief Supplemental Appropriations Act, 2021
CSS	Community Services and Supports
CWS	Child Welfare Services

DBT	Dialectical Behavior Therapy
DHCS	Department of Health Care Services (California)
DMC-ODS	Drug Medi-Cal Organized Delivery System
DUI	Driving Under the Influence
Dx	Diagnosis
ED	Emergency Department
EDC	El Dorado County
EDCMH	El Dorado County Mental Health
EDCOE	El Dorado County Office of Education
EDCSO	El Dorado County Sheriff's Office
EDSO	El Dorado Sheriff's Office
EDCVC	El Dorado Community Vision Coalition
EH	Extra Help
EHR	Electronic Health Record
EPSDT	Early and Periodic Screening, Diagnosis and Treatment
EQRO	External Quality Review Organization
ER	Emergency Room
FAQs	Frequently Asked Questions
FEP	First Episode Psychosis
FFPSA	Families First Prevention Services Act
FSP	Full Service Partnership
FTE	Full-Time Equivalent
FURS	Foster Youth Urgent Response System
FY	Fiscal Year
HHSA	Health and Human Services Agency
HOT	Homeless Outreach Team
Hubs	Reference to the Innovation Program "Community-Based Engagement and Support Services", also called "Community Hubs"
IA	Intergovernmental Agreement
ICC	Intensive Care Coordination
ICM	Intensive Case Management
IHBS	Intensive Home-Based Services
IMD	Institution for Mental Disease (facility)
ITWS	Information Technology Web Services
Katie A.	<i>Katie A. vs. Bonta</i> Lawsuit and/or resulting programs/services
LCSW	Licensed Clinical Social Worker
LL	Laura's Law
LoC	Level of Care
LOCUS	Level of Care Utilization System
LPCC	Licensed Professional Clinical Counselor
LPS	Lanterman Petris Short
LT	Limited Term
LTCC	Lake Tahoe Community College
MAR	Medication Administration Record
MDT	Multi-Disciplinary Team
M-F	Monday through Friday

MH	Mental Health
MHBG	Mental Health Block Grant
MHD	Mental Health Division
MHRC	Mental Health Rehabilitation Center (facility)
MHSA	Mental Health Services Act
MHSOAC	Mental Health Oversight and Accountability Commission
MHSUDS	Mental Health and Substance Use Disorder Services, a division of the State's Department of Health Care Services (DHCS)
MHW	Mental Health Worker
MIOCR	Mentally Ill Offender Crime Reduction
MOA	Medical Office Assistant
MOU	Memorandum of Understanding
MRT	Moral Reconation Therapy
NACT	Network Adequacy Certification Tool
NM	New Morning Youth & Family
NMD	Non-Minor Dependent
NOABD	Notice of Adverse Benefit Determination
NTE	Not-to-Exceed
NTP	Narcotic Treatment Program
OAC	Mental Health Services Oversight and Accountability Commission, also MHSOAC
OP	Outpatient
PA	Physician Assistant
PATH	Projects for Assistance in Transition from Homelessness
PCP	Primary Care Physician
PD	Police Department
PEI	Prevention and Early Intervention
PERT	Psychiatric Emergency Response Team
PES	Psychiatric Emergency Services
PG	Public Guardian
PHF	Psychiatric Health Facility
PIP	Primary Intervention Program or Program Improvement Plan
PL	Public Law
POC	Plan of Correction
PPD	Placerville Police Department
PPE	Personal Protective Equipment
PSC-35	Pediatric Symptom Checklist
QA/UR	Quality Assurance/Utilization Review
QI	Quality Improvement or Qualified Individual
QI/UR	Quality Improvement/Utilization Review
QIC	Quality Improvement Committee
RIF	Reduction in Force
RFI	Request for Information
RFP	Request for Proposal
RFQ	Request for Qualifications
ROI	Authorization for Release of Information

ROC	Restoration of Competence
RV	Remi Vista
SABG	Substance Abuse Prevention and Treatment Block Grant
SAMHSA	Substance Abuse and Mental Health Services Administration
SB	Senate Bill
SCF	Sierra Child & Family
SLT	South Lake Tahoe
SLTPD	South Lake Tahoe Police Department
SMHS	Specialty Mental Health Services
SO	Sheriff's Office
STACS	South Tahoe Alternative Collaborative Services
STHS	South Tahoe High School
STRTP	Short-Term Residential Therapeutic Program
SUD	Substance Use Disorders
SUDS	Substance Use Disorder Services
SV	Summitview Child & Family
SYS	Stanford Youth Solutions
T-House	Transitional Housing
TAY	Transitional Age Youth
TBD	To Be Determined
TCH	Tahoe Coalition for the Homeless
TFC	Therapeutic Foster Care
TYFS	Tahoe Youth and Family Services
Tx	Treatment
TY	Tahoe Youth and Family Services
UR	Utilization Review
VA	United States Department of Veterans Affairs
WET	Workforce Education and Training
WIA	Workforce Investment Act
WOIA	Workforce Innovations and Opportunities Act
WS	West Slope