





## *What County services do you use?*



- Libraries
  - Strategic Innovation priority
- Roads and Infrastructure
  - Public Infrastructure priority
- None
- Parks and Recreation
  - Public Infrastructure priority
- Planning and Building
  - Thriving Economy priority
- Law Enforcement
  - Safe and Healthy Communities priority

# *What specific things should County leaders do to better provide government services?*

- Improve roads and infrastructure across the County & better notify the public of upcoming work.
  - Public Infrastructure priority
    - Enhance communication in both Facilities CIP and Transportation CIP and Road Maintenance.
- Keep the county rural, less growth and development.
  - Thriving Economy priority
    - Countywide Economic Development Strategic Plan
- More transparency in all areas but especially planning and zoning issues.
  - Thriving Economy priority
    - Streamline and Increase Transparency of projects and permit processing
- Focus on customer service and efficiency with public services such as building, planning, and health departments.
  - Safe and Healthy Communities priority
    - Develop key strategies/priorities for HHSA.
    - Conduct an assessment of HHSA structure and service delivery.
  - Thriving Economy priority
    - Streamline and Increase Transparency of projects and permit processing.
  - Strategic Innovation priority
    - Improve external and internal service delivery in a more convenient and efficient way.
- Conduct more outreach and engagement with residents of the County.
  - Safe and Healthy Communities
    - Strengthen emergency response capabilities and effectiveness
  - Thriving Economy priority
    - Develop a business recognition program
    - Develop a Countywide Economic Development Strategic Plan
  - Public Infrastructure
    - Parks Master Plan
    - Implement Measure “S”

- Reduce employee turnover, invest in employees, provide proper training and compensation.
  - Workforce Excellence priority
    - Focus on employee development and well-being
    - Enhance employee retention
- Bring more retail to stop the tax dollar leakage to Folsom.
  - Thriving Economy priority
    - Develop a Countywide Economic Development Strategic Plan
- Increase transparency and visibility within County dealings.
  - Strategic Plan reporting (frequency to be determined)
  - Thriving Economy priority
    - Streamline and increase transparency of projects and permit processing
  - Public Infrastructure
    - Enhance communication about Facilities CIP, Transportation CIP and Road Maintenance
- Hold evening or weekend Board of Supervisors Meetings to increase public participation, town hall style meetings.
- Listen to the constituents; keep your promises.
- More communication with/information to the public.
- Look at the big-picture needs of the County rather than pet projects per district when choices have to be made with limited/dwindling revenue/resources.
  - Strategic Innovation priority
    - Work as one organization
- Use the General Plan as a guide for all decisions.