

# Veterans Services – October 2022 Report

## **1. EDC Veteran Services Updates:**

**Staffing update:** We filled our general trainee position and are currently training them on the front office procedures. We will be interviewing candidates to fill the open VRS Position at the end of this month. The Open VSO position has been posted and will close on the 16<sup>th</sup>. At that time interviews will be scheduled.

**Upcoming trainings:** The Fall CACVSO training conference is Oct. 17-22. We have one VSR attending the conference as our representative. They will bring back any new information and or changes that are occurring in the VA and train the office staff.

**What is keeping the office busy:** Since the Pact act was signed into law, we have had an influx of Vietnam veterans that were stationed in Thailand and/or previously denied for the newly added presumptive conditions coming in to file their claims and appeals for Agent Orange exposure. We have had a few Post 911 veterans come in due to the PACT Act as well. However, not as many as I would like.

**Where we will be in October:** As stated previously we will have one VSR attending a training conference in Grass Valley in Oct. Myself, and the office admin Lauren Odell will be attending the 319th ESB Welcome Home Ceremony at Sacramento State University on Oct. 22 at 10am.

### **Claim Updates:**

September 2022 Claim Submissions: 210

Including, but not limited to:

43 Claims for Service-Connected Disability

41 Intent to File

48 Appointments of EDC VSO as Representative for Veterans

9 Statements in support of claim

13 Appeals- Supplemental claim or Higher Level Review

7 Applications for VA Healthcare

10 Applications for Pension or Survivor Benefits

11 Veteran Status on Driver's License

4 Cal Vet College Fee Waivers

8 Additions of Dependents to Claim

**Total funds awarded to Veterans in September:  
Retroactive Pay \$210,046**

## **Monthly Payments \$32,792**

Total Scheduled Appointments: 76

Total Walk-In clients: 113

### **2. South Lake Tahoe Updates:**

- We continue to staff the office in South Lake Tahoe two days per month – the 2<sup>nd</sup> and 3<sup>rd</sup> Tuesday
- We average 5 appointments each day with Veterans and or family members applying for services
- Phone calls directly placed to the SLT office are still very low. Most calls come to the Placerville office, where appointments for Tahoe can be scheduled.
- No record of walk-in visitors in SLT looking for Veteran Services. This is being tracked by the front office staff.

**3. VA/Cal Vet Updates:** I am sure you all know the PACT Act was signed into law on 08-10-22. It included additional locations the VA recognizes were exposed to Agent Orange along with additional presumptive conditions the Vietnam veterans can submit claims for. It also set presumptive conditions for Post 911 veterans that served in Iraq, Afghanistan, and certain other areas, that were caused by exposure to toxic particulate matter, Burn Pits, and other airborne toxic substances. I hope to have additional information on any updates when our VSR returns from the conference.

### **4. End of report. Questions?**