

Strategic Plan Update

{ Good Governance

⌘ Achieving the best possible process for making and implementing decisions in accordance with the County's core values, legal requirements and industry best practices

Good Governance

- ⌘ Implement systems that improve system-wide process, data sharing and departmental collaboration
- ⌘ Approach large, complex and/or system-wide matters as one organization – Departments will collaborate on projects and efforts that have cross-departmental impacts
- ⌘ Promote the development of resources to identify and pursue additional revenue including local, state, federal and private funding for new and existing projects
- ⌘ Incorporate benchmarks (to other agencies) and best practices to provide context to decisions, using data to inform discussions while promoting efforts to creatively address service delivery
- ⌘ Evaluate requests and recommendations based on complete assessment of the best available information, with the goal of reaching well informed decisions
- ⌘ Create and maintain a supportive culture for all employees through staff engagement in policy and process decisions and through strong labor relations

Themes & Priorities

Central Services

- ∅ Implemented Adobe Sign for vendor & internal signatures, decreasing contract approval time
 - ∅ EX: In January 2021, completed 72 agreements in Adobe Sign w/ average completion time 13 hours. Previously, the process took 4-8 weeks.
- ∅ Created shared salary/benefit projection tool allowing collaboration across departments.
- ∅ Created electronic blue route, decreasing contract approval time.
- ∅ Completed tracking & purchases related to CARES Act funding for multiple departments.
- ∅ Completed evaluation of Tyler bid module, determined it would not meet County's needs. Explored many other options, decided on Planet Bids as cost effective & user friendly.
- ∅ Completed CQI process related to review of County contract process, encouraging department collaboration.

Accomplishments

☞ County Counsel

- ☞ Led a multi-departmental effort with Planning and Building, Sheriff's Office, and District Attorney's Office to amend the medicinal use cannabis cultivation ordinance to allow for clarity and more effective enforcement.
- ☞ Provided training on the Brown Act and Due Process considerations in land use hearings to a joint meeting of the Board of Supervisors and the Planning Commission.
- ☞ Assisted with a request from the Shingle Springs Band of Miwok Indians to reduce its obligated financial commitments to the County in light of Covid and continued discussions in efforts to obtain a more favorable Memorandum of Understanding with the Tribe
- ☞ Successfully defended the Sheriff's Office in litigation relating to the protection/disclosure of employment records and new laws regarding law enforcement records.

Accomplishments

🔗 Elections

- 🌀 Worked with IT to adjust vote center connectivity and technology to ensure the election went smoothly and without issue.
- 🌀 Secured election-specific CARES Act funding for use in the November 2020 Presidential Election for PPE and equipment to aid with COVID mitigation measures and outreach.

🔗 Human Resources

- 🌀 Implemented a Countywide automated performance evaluation system.

Accomplishments

⌘ HHSA – Child Welfare

- ⌘ Partnered with DA & LE Co-location w/Child Advocacy (Child abuse investigations) This is working well towards fostering relationships and improving child abuse investigations and partnerships.
- ⌘ Modified MOU for Commercially Sexually Exploited Youth Protocol
- ⌘ Co-developed Dual Status Youth Initiative, a sustained partnership with CWS and Probation working together.
- ⌘ Participated in Systems Change for Vulnerable Populations Workgroup – Spearheaded by DA's office, the focus is on systems change regarding how we address and serve related to domestic violence.
- ⌘ Participated with EDCOE on Bellwether Project & Youth Threat Assessment Team Project. This concluded with formation of the Youth & Families Commission that is now underway. Continue to partner with CASA on OES grant to expand the number of child advocates.

Accomplishments

⌘ HHSA – Finance/Admin

- ⌘ Added a Senior Analyst to support obtaining more grants in the agency and to write grants.

⌘ HHSA - Behavioral Health

- ⌘ Stepping Up Initiative
- ⌘ MHSA Office of Statewide Health Planning and Development grant for student loan repayment and staff retention activities for Public Mental Health System Employees (not yet implemented).

Accomplishments

Library

- Library, Elections and Public Health worked together to get ballot boxes at the libraries, and a 4 day vote center in EDH during a pandemic.
- Library, Senior Services, Public Health and EOC are working to provide assistance to seniors with Covid-19 vaccine appointments, targeting those who do not have internet or do not understand computers/online forms.
- Libraries, Public Health, and Procurements/Contracts worked together to get our libraries safely open to the public, and we were one of the first library systems in the state to do so (and we are still one of the few library systems in the state to have our physical doors open).
- Library, Senior Services, HHSA, EDCOE, F5, Placer Food Bank, El Dorado Community Foundation, and Kiwanis are working together to provide food and diapers to our local communities every month through curbside delivery
- Library is working with IT to bring the Library IT systems over to the county IT infrastructure, which will result in cost savings and efficiencies for both departments.
- Implementation of new Strategic Plan throughout Pandemic focused on Enhancing Patron Convenience and Expanding Education Opportunities with new virtual service delivery models at museum and libraries.

Accomplishments

↳ Sheriff's Office

⌘ Homelessness & Mental Health

- ⌘ Collaborating w/ stakeholders throughout the County
- ⌘ Increasing efficiency by bringing services to high-level users.
- ⌘ Trailer Days and Multi-Disciplinary Team

⌘ Supportive culture for all employees

- ⌘ Peer Support, Thrive & Chaplains

⌘ Engaging staff in policy and process decisions

⌘ Record management information system (cross-department data sharing)

Accomplishments