Health and Human Services Agency
Board of Supervisors Presentation

"SERVICE INTEGRATION"

Presented by:
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February 13, 2018

Presentation Overview

❖ How did we get here?

❖ What is "Service Integration?"

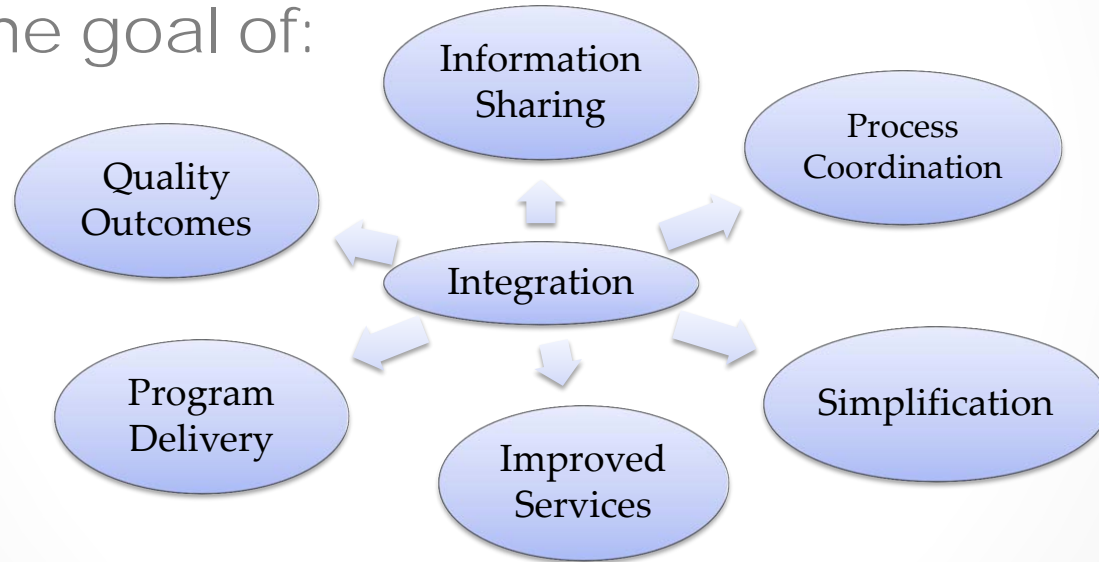❖ Why – Benefits

❖ Changing Landscape

❖ Next Steps

How did we get here?

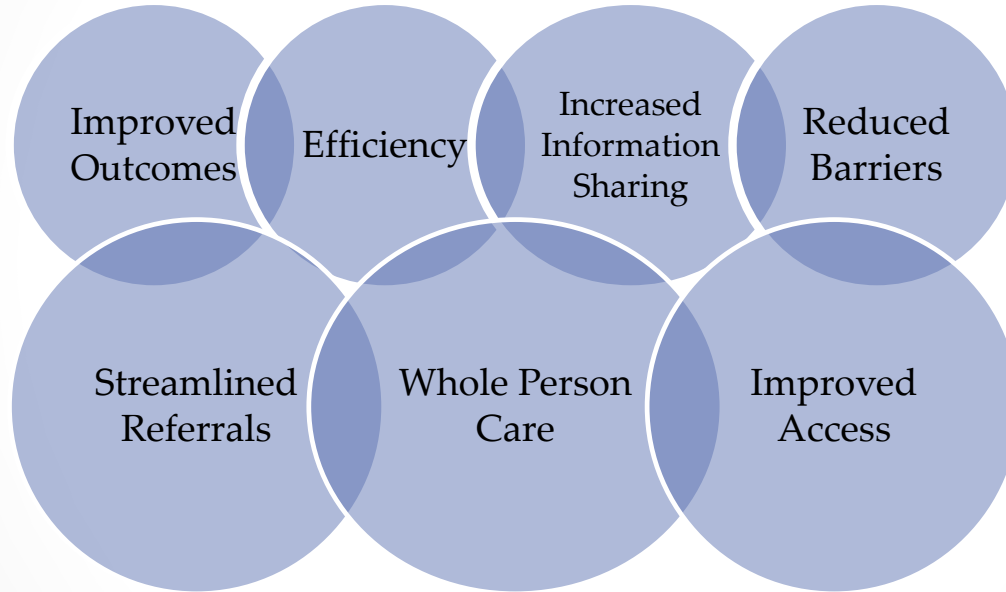Service integration is one objective of the HHSA Strategic Plan

What is Service Integration?

Integration is a way of structuring programs with the goal of:

Information Sharing

Process Coordination

Quality Outcomes

Integration

Program Delivery

Improved Services

Simplification

Why Are We Doing This?

Improved Outcomes

Efficiency

Increased Information Sharing

Reduced Barriers

Streamlined Referrals

Whole Person Care

Improved Access

Changing Landscape

× EDC is in good company - of the **58** counties in California **28** have established Health and Human Services Agencies with **7** counties utilizing some form of "System of Care" organizational structure.

× Legislature has expressed commitment to integration by approving key pieces of legislation and budget proposals.
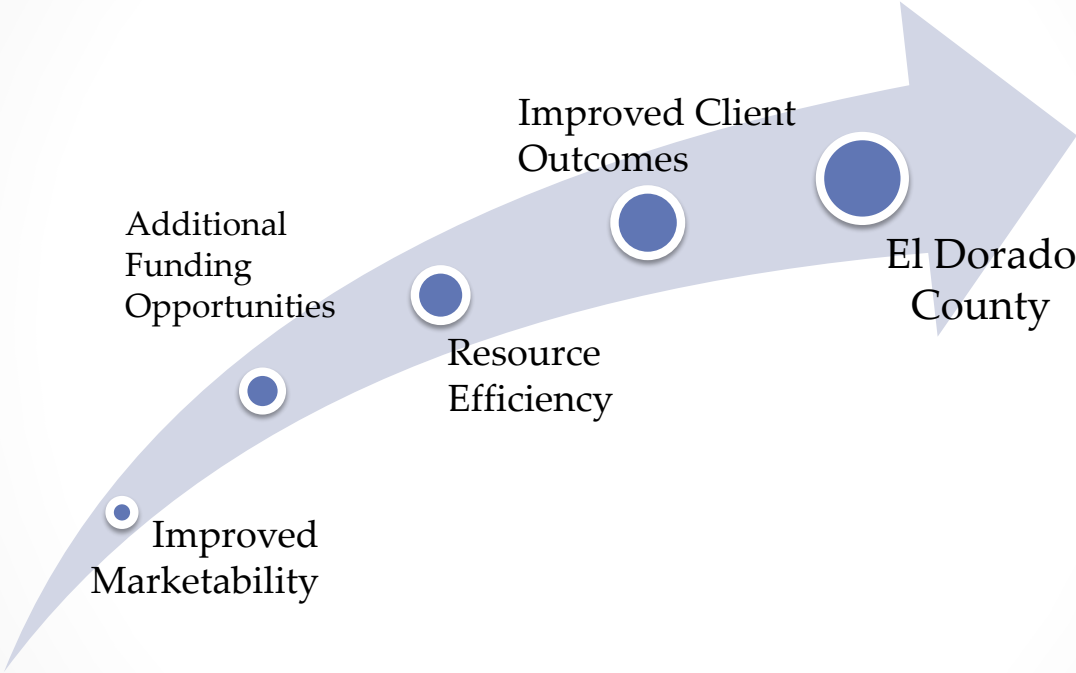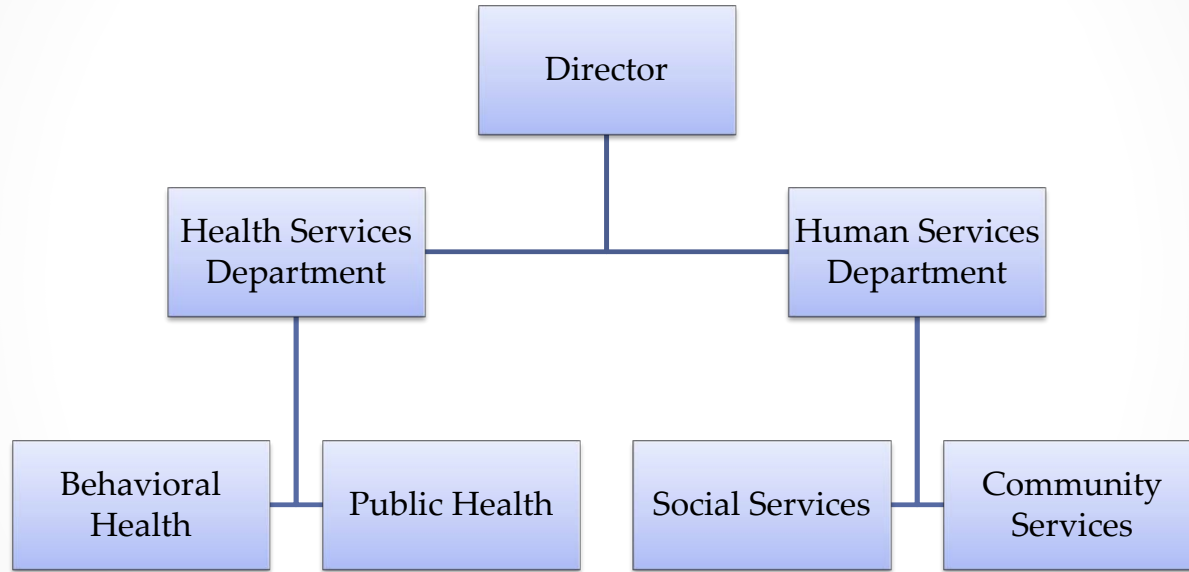
Ahead of the Curve

Integrating services has an added benefit to the County directly by improving our marketability when pursuing future funding streams that will ultimately be linked to the System of Care model, outcomes, and overall efficacy of programs.

Ahead of the Curve

Additional Funding Opportunities

Resource Efficiency

Improved Client Outcomes

El Dorado County

Improved Marketability

HHSA Current Organizational Structure

Our New System of Care Structure

Adult and Seniors System of Care

Adult Protective Services

Behavioral Health

Psychiatry

In-Home Supportive Services

Justice Services

Patient's Rights Advocate

Public Guardian

Senior Services

Service Access and QI

Children and Youth System of Care

- Adoptions
- Behavioral Health
- Psychiatry
- Child Welfare Services
- Dual Status Youth

- Resource Family Approval
- Foster Care Licensing
- Service Access and QI
- Victim Services Grant

Health Care and Education Programs

- Jail Medical

- Communicable Disease Control

- CMSP Grant Program

- MSSP

- PH Nursing

- Snap-ED

- Tobacco Use Prevention

- Vital Statistics

- WIC

Self Sufficiency and Community Resources

Animal Services

Community Services Block Grant

Emergency Services Agency

Preparedness and Response

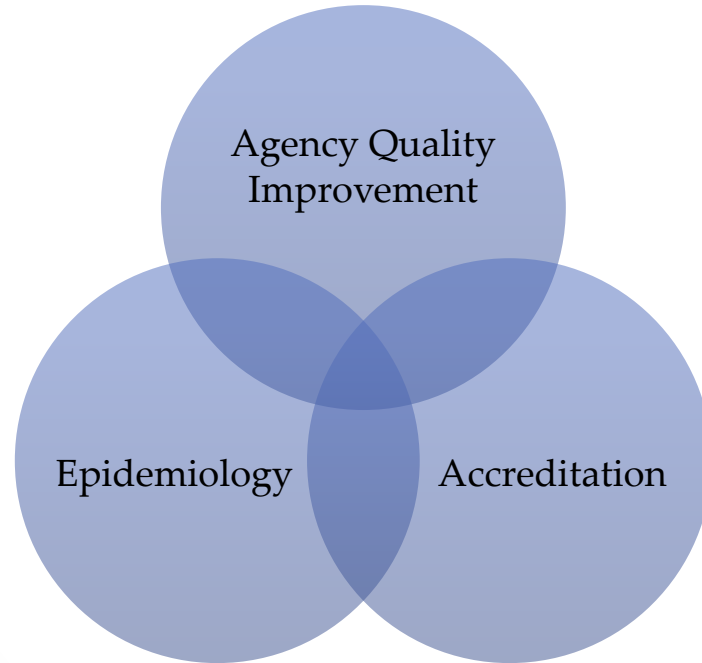General Assistance

Income Maintenance
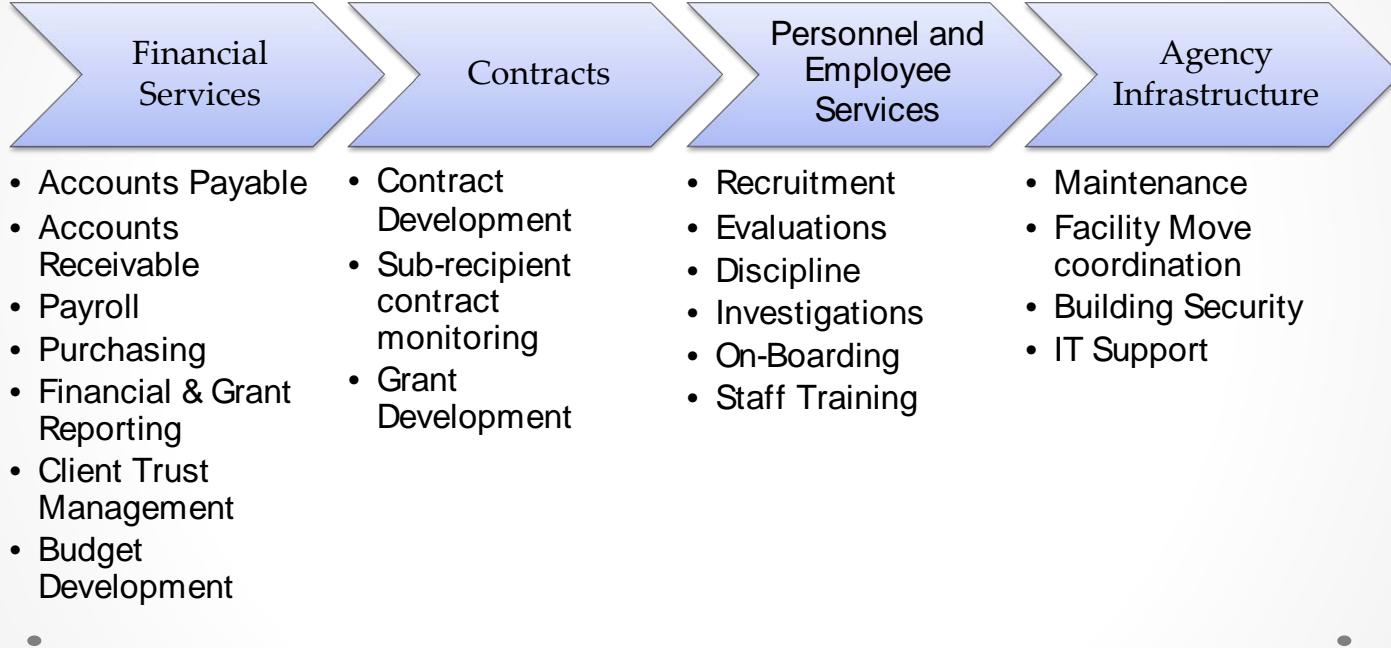
Home Energy Assistance

No Place Like Home

Public Housing Authority

WIOA

Performance Management and Quality Improvement

Agency Quality Improvement

Epidemiology

Accreditation

Administration and Financial Services

| Financial Services | Contracts | Personnel and Employee Services | Agency Infrastructure |

Financial Services
- Accounts Payable
- Accounts Receivable
- Payroll
- Purchasing
- Financial & Grant Reporting
- Client Trust Management
- Budget Development

Contracts
- Contract Development
- Sub-recipient contract monitoring
- Grant Development

Personnel and Employee Services
- Recruitment
- Evaluations
- Discipline
- Investigations
- On-Boarding
- Staff Training

Agency Infrastructure
- Maintenance
- Facility Move coordination
- Building Security
- IT Support

Next Steps

✕ Identify activities occurring that are outside of the scope of the programs.

✕ Identify the scope of the programs for duplication and possible consolidation.

✕ Identify how programs currently work together utilizing referrals and ways to share information.

✕ Continue to space plan for efficient co-location of services.

✕ Define the Access, Utilization Review and Quality Assurance Departments for the systems of care.

Information or Feedback

× For more information or feedback on our service integration activities, please email HHSA-Integration@edcgov.us

Questions?