

**Behavioral Health Division Update  
Behavioral Health Commission  
October 2019 Data  
November 20, 2019 Meeting**

**ASSISTANT & DEPUTY DIRECTOR UPDATES**  
(Katy Eckert & Jamie Samboceti)

- The Stepping Up Initiative, facilitated by Probation, is in full swing with a consulting firm who is guiding and directing the process so that we can create a clear plan. There is a great deal of data gathering to be done to appropriately inform the Team before we begin program development. We are getting there!
- Our next AB1810 Pre-Trial Diversion meeting, facilitated by the Court, will be held in December. We will be visiting another County Court for perspective in how their program is functioning.
- Discussions regarding Behavioral Health Court are currently being folded into the discussion with AB1810 and Stepping Up.
- Behavioral Health completed participation in the El Dorado County Office of Education Bellwether Project to develop a new Commission for Youth and Families. This was a cross-agency Steering Committee.

**EL DORADO COUNTY BEHAVIORAL HEALTH DIVISION STAFFING**

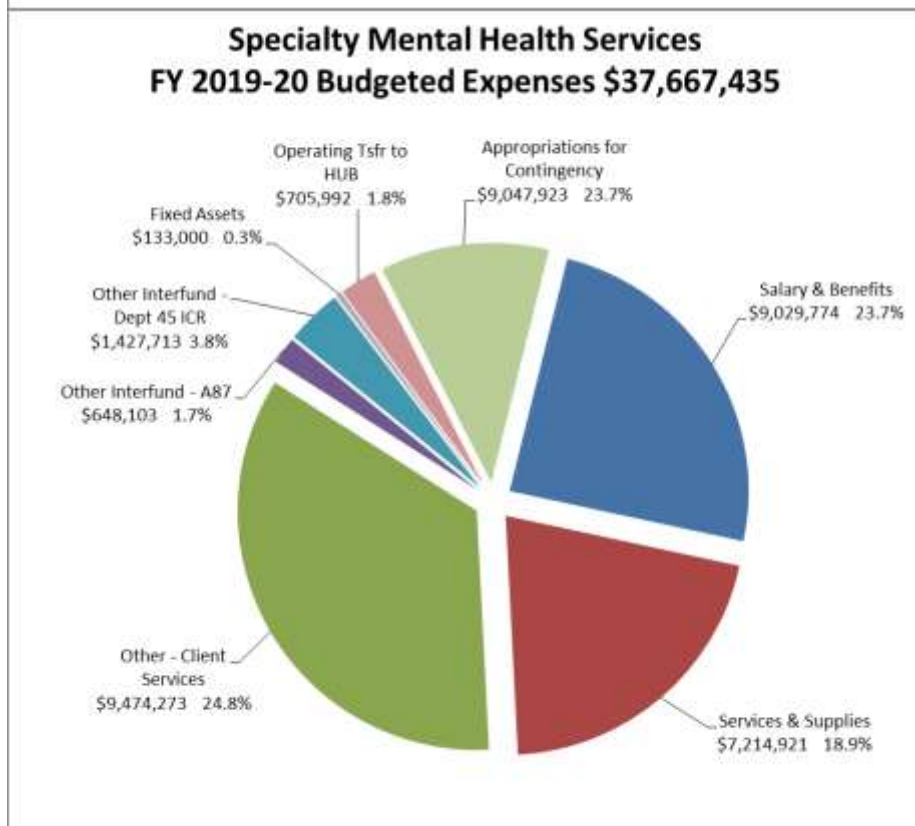
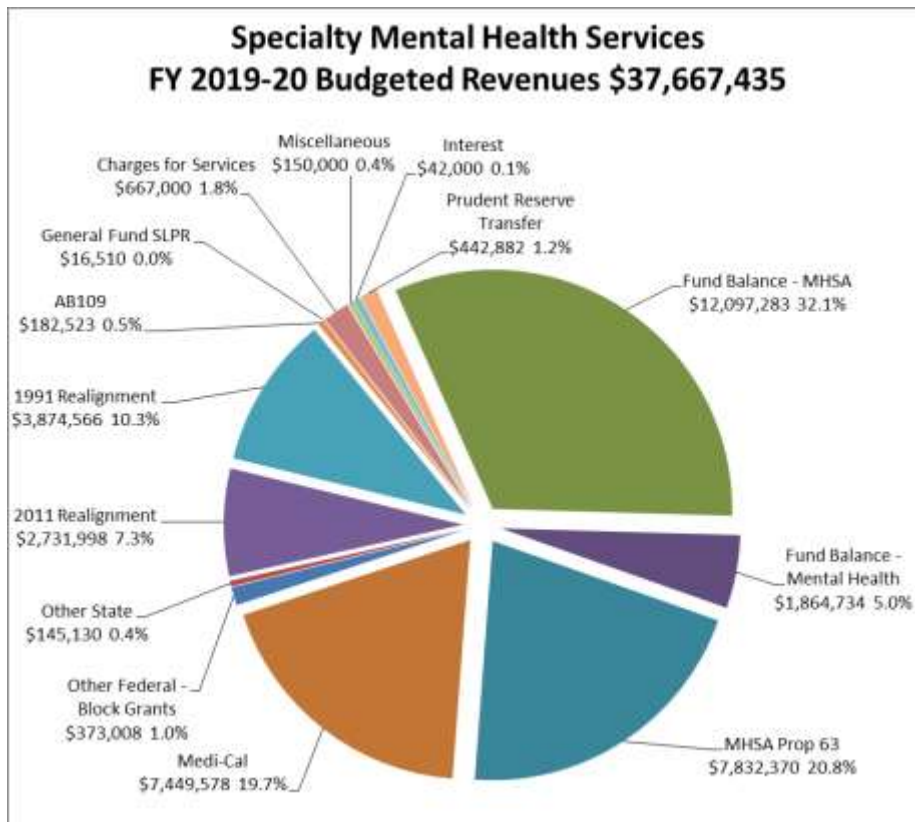
- **New Hires:**
  - Laura Curry, LMFT, SLT ICM program coordinator, starts Oct 14
- **Promotions:**
  - None
- **Recruitments:**
  - Ongoing
    - WS Mental Health Clinicians (Extra Help and Regular)
    - WS MH Workers (Extra Help and Regular)
    - WS MH Aides (Extra Help and Regular)
    - WS Medical Office Assistant (Extra Help and Regular)
    - SLT Mental Health Coordinator & Extra Help Clinicians, Workers and Aides
    - WS Health Education Coordinators - SUDS
    - WS Mental Health Clinician - SUDS
    - WS Health Program Specialist - SUDS
  - New
    - WS Analyst
- **Separations:**
  - Emily Dawes, EH MHW
  - Kenneth Jones, MHW
- **Position Changes:**
  - None

## EL DORADO COUNTY BEHAVIORAL HEALTH FINANCIAL UPDATE

### General Information:

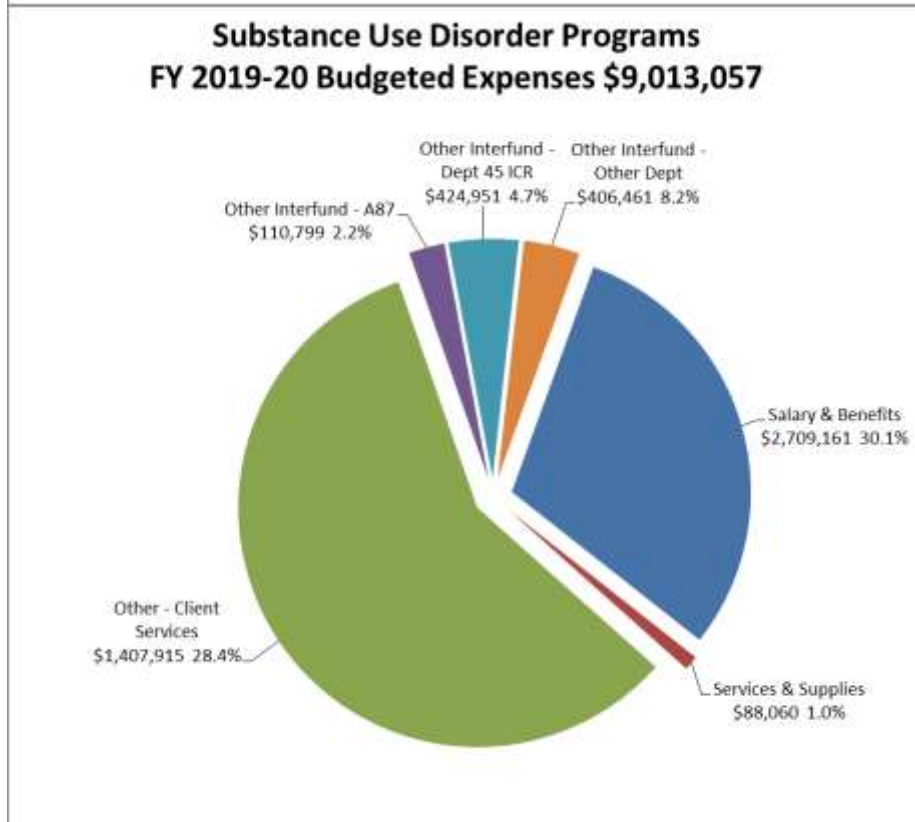
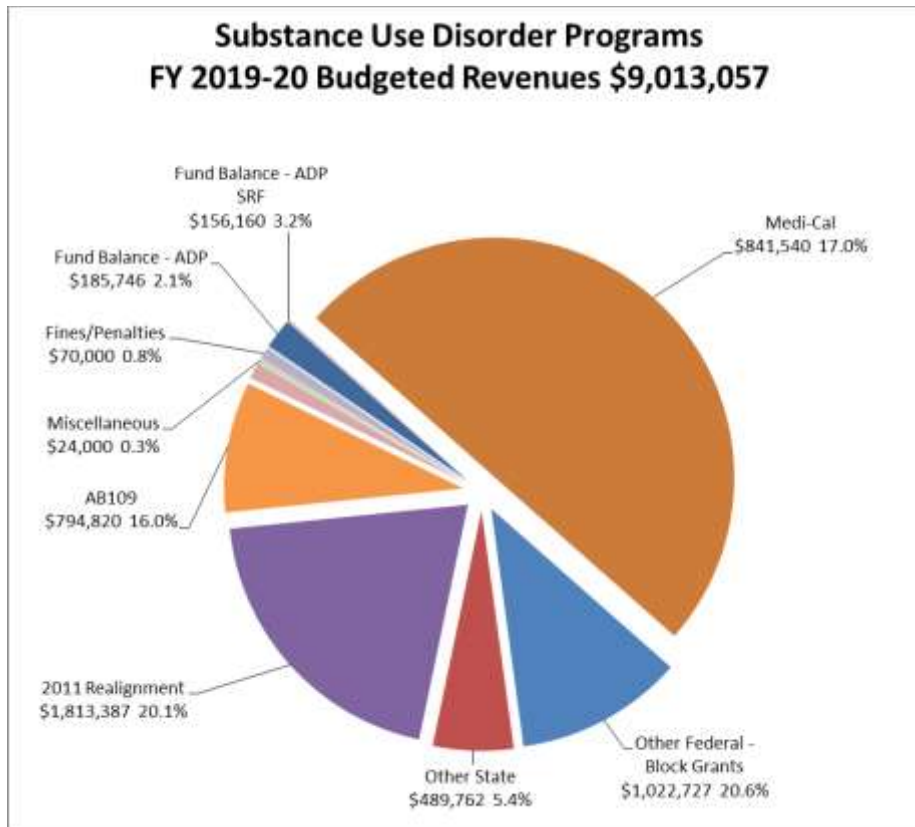
- Most funding coming into Behavioral Health is tied to delivery of services for specified programs.
- Base funding levels for individual counties are now set for 2011 Realignment.
- The County budgets full use of fund balance on the revenue side and an appropriation for contingencies on the expense side to allow flexibility throughout the year.
- When the economy slows down and sales tax receipts drop statewide, we will experience a reduction in 1991 & 2011 Realignment.

## Specialty Mental Health Services



- MHPA Revenues are paid at an estimated rate throughout the year, and a true up occurs in the July/August timeframe. The true up can either greatly increase or decrease revenues received for the year.
- When the economy slows and California millionaires' income levels drop, MHPA revenues will likewise drop.

## Substance Use Disorder Programs



# PROGRAM SPOTLIGHT

## Acute Psychiatric Inpatient Authorization, Concurrent Review, and Payment

**OLD**

Occurs Once After Patient Discharges

Mental Health notifies Hospital whether all or part of stay is **eligible for payment**



Mental Health notifies Hospital whether continued stay is **authorized**

**NEW**

Repeats Throughout Entire Length of Stay ("Concurrent Review")



**Additionally:**

### Retrospective Authorization

Mental Health may perform a retroactive authorization review under limited circumstances:

- Retroactive Medi-Cal eligibility;
- Inaccuracies in the Medi-Cal Eligibility Data System;
- Authorization for beneficiaries with other health care coverage pending evidence of billing; and/or
- Beneficiary's failure to identify payer.

### Utilization Review

Mental Health may:

- Conduct further utilization review and/or auditing activities in accordance with state and federal requirements (e.g., documentation standards, contract compliance) .
- Disallow claims and/or recoup funds when appropriate (e.g., a billed service was not furnished to the beneficiary).

*Under both the old and new process, County's Licensed Utilization Review Staff review medical records*

## CASELOAD AND NEW SERVICE REQUEST DATA

### Unduplicated Caseload as of October 2019

<b>Children's Outpatient South Lake Tahoe</b>	<b>Clients</b>	<b>Children's Outpatient West Slope</b>	<b>Clients</b>	<b>Total</b>
TAY	5	TAY	19	24
Clinic*	2	Clinic*	3	5
Contractor: Sierra Child & Family Services (SCF)**	40	Contractor: Sierra Child & Family Services (SCF)**	84	124
Contractor: Tahoe Youth & Family (TY)**	0	n/a		0
		Contractor: Summitview (SV) **	78	78
		Contractor: New Morning (NM)**	23	23
Contractor: Stanford Youth Solutions (SYS)**	1	Contractor: Stanford Youth Solutions (SYS)**	7	8
<b>Subtotal Children's</b>	<b>48</b>	<b>Subtotal Children's</b>	<b>214</b>	<b>262</b>

<b>Adult Outpatient South Lake Tahoe</b>	<b>Clients</b>	<b>Adult Outpatient West Slope</b>	<b>Clients</b>	<b>Total</b>
Clinic	70	Clinic	219	289
ICM/FSP	17	ICM/FSP	50	67
<b>Subtotal Adults</b>	<b>87</b>	<b>Subtotal Adults</b>	<b>269</b>	<b>356</b>

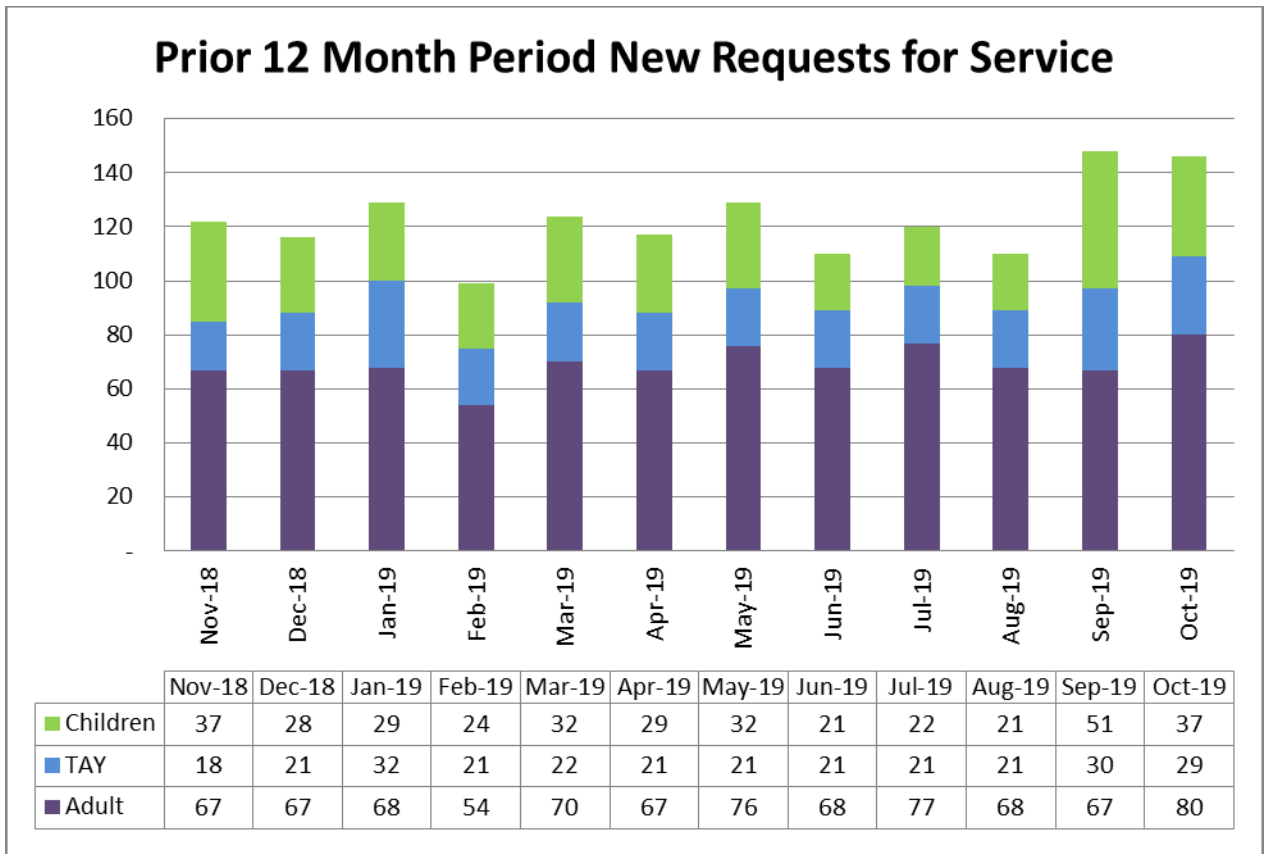
  

<b>Total South Lake Tahoe</b>	<b>135</b>	<b>Total West Slope</b>	<b>483</b>	<b>618</b>
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\* Children who are seen by the Behavioral Health Division only (no Contracted Providers)

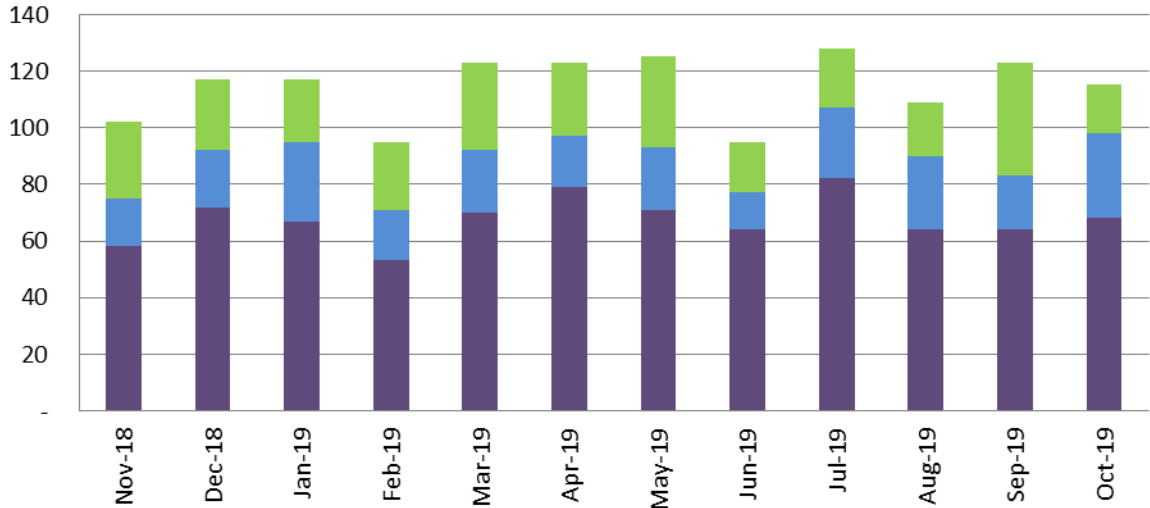
\*\* May include children who are seen by the Behavioral Health Division's Psychiatrist

## New Service Request Trends



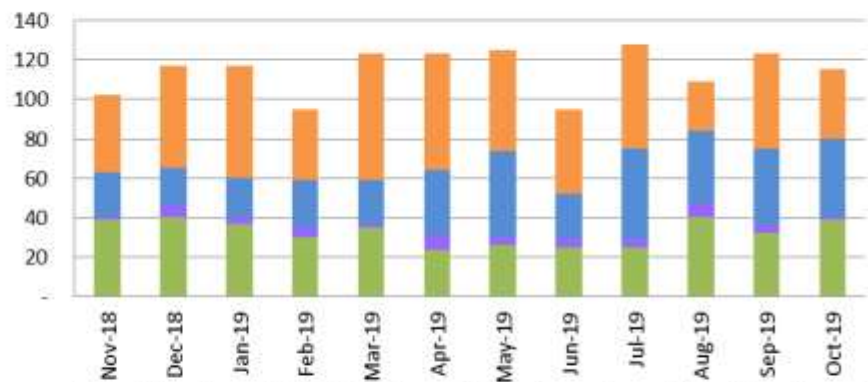
## Discharged Service Request Trends

### Prior 12 Month Period Discharged Requests for Service (by Age)



	Nov-18	Dec-18	Jan-19	Feb-19	Mar-19	Apr-19	May-19	Jun-19	Jul-19	Aug-19	Sep-19	Oct-19
Children	27	25	22	24	31	26	32	18	21	19	40	17
TAY	17	20	28	18	22	18	22	13	25	26	19	30
Adult	58	72	67	53	70	79	71	64	82	64	64	68

### Prior 12 Month Period Discharged Requests for Service (by Disposition)



	Nov-18	Dec-18	Jan-19	Feb-19	Mar-19	Apr-19	May-19	Jun-19	Jul-19	Aug-19	Sep-19	Oct-19
Other	39	52	57	36	64	59	51	43	53	25	48	35
Does Not Meet Medical Necessity	22	19	20	24	22	33	44	23	46	37	39	39
To Other BH Provider	2	6	3	5	2	7	4	4	4	7	4	2
To BHD OP Services	39	40	37	30	35	24	26	25	25	40	32	39



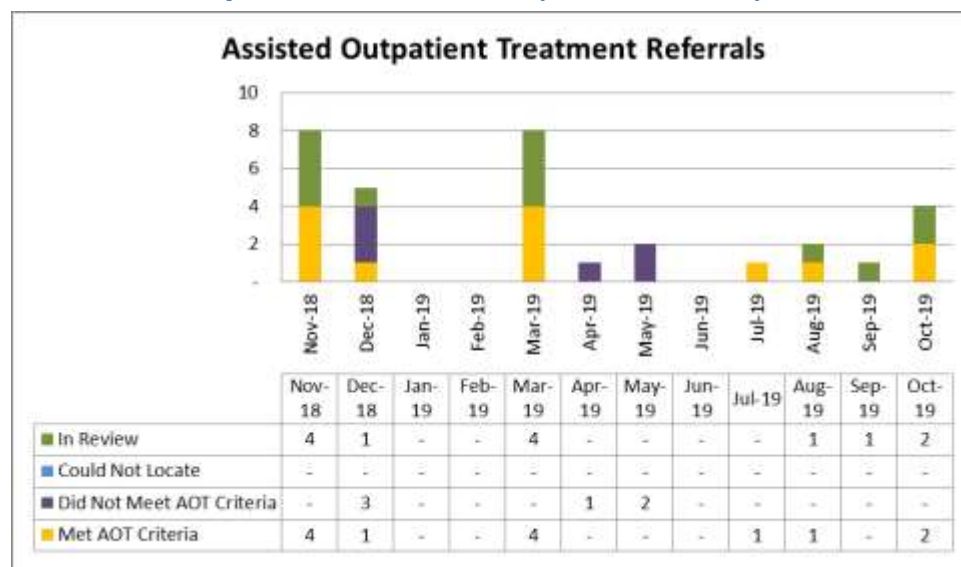
County Mental Health implemented a new procedure for processing requests for services, which has greatly improved timely access to services.

Previously, appointment were not automatically scheduled with beneficiaries requesting services. Beneficiaries requesting services would be placed on the Pre-Admit list, and Access Clinicians would place outgoing calls, and leave a call-back number for beneficiaries if necessary. As a result, Access Clinicians often had difficulty contacting beneficiaries.

Under the new process, beneficiaries who request services, or are referred by a third party for services, are offered a specific date and time for an in-person or phone appointment to speak with an Access Clinician to determine eligibility for services. In addition to the Access Team, the assigned “Worker of the Day” may perform initial eligibility determinations via appointment, which has increased the number of appointment slots available to beneficiaries.

Business Days to Closure of the Request for Service	3/1/19 - 5/31/19 Percentage	Number of Requests	6/1/19 - 8/31/19 Percentage	Number of Requests
1-10	84%	285	94%	291
11+	16%	54	6%	19

### Assisted Outpatient Treatment: (Nicole Cable)



**Disposition of Referrals:**

0 did not meet program criteria,  
 2 met initial program criteria,  
 0 individuals voluntarily accepted outpatient services,  
 0 individuals to proceed with the AOT process,  
 2 applications in review process

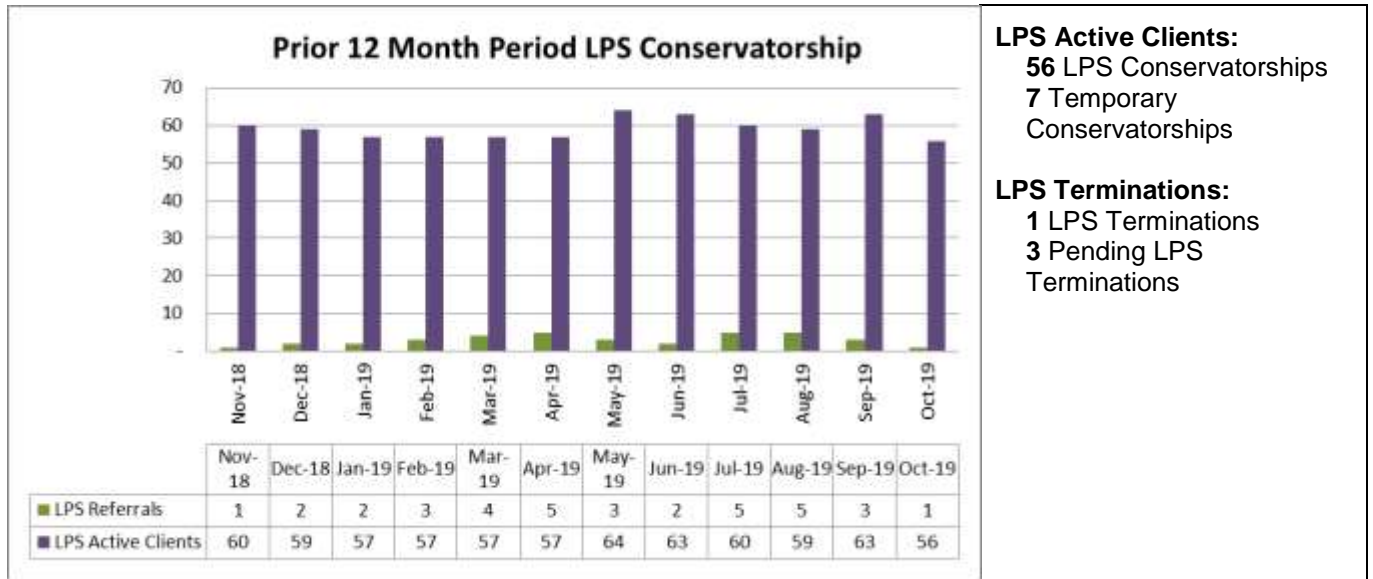
**Discharged AOT clients:**

1 clients discharged:  
 1 to a lower level of service,  
 0 out of services

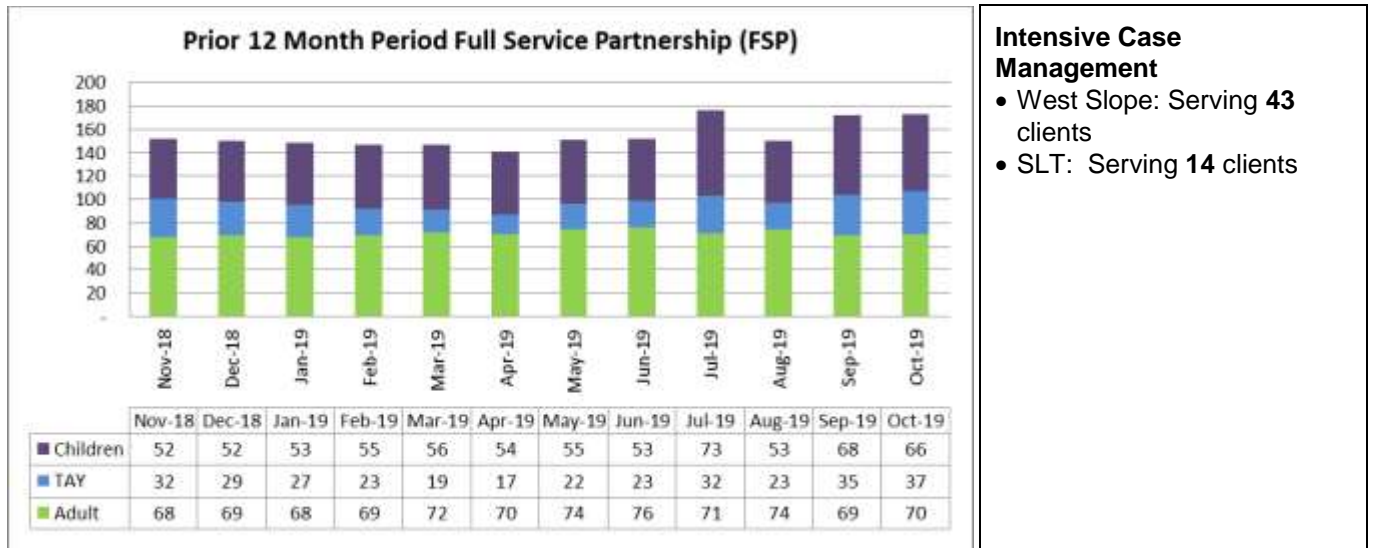
There are currently 0 AOT clients receiving services voluntarily.

- One referral received in September was put on hold by the referral source, we will continue to follow up regarding services, referral continues to remain open.

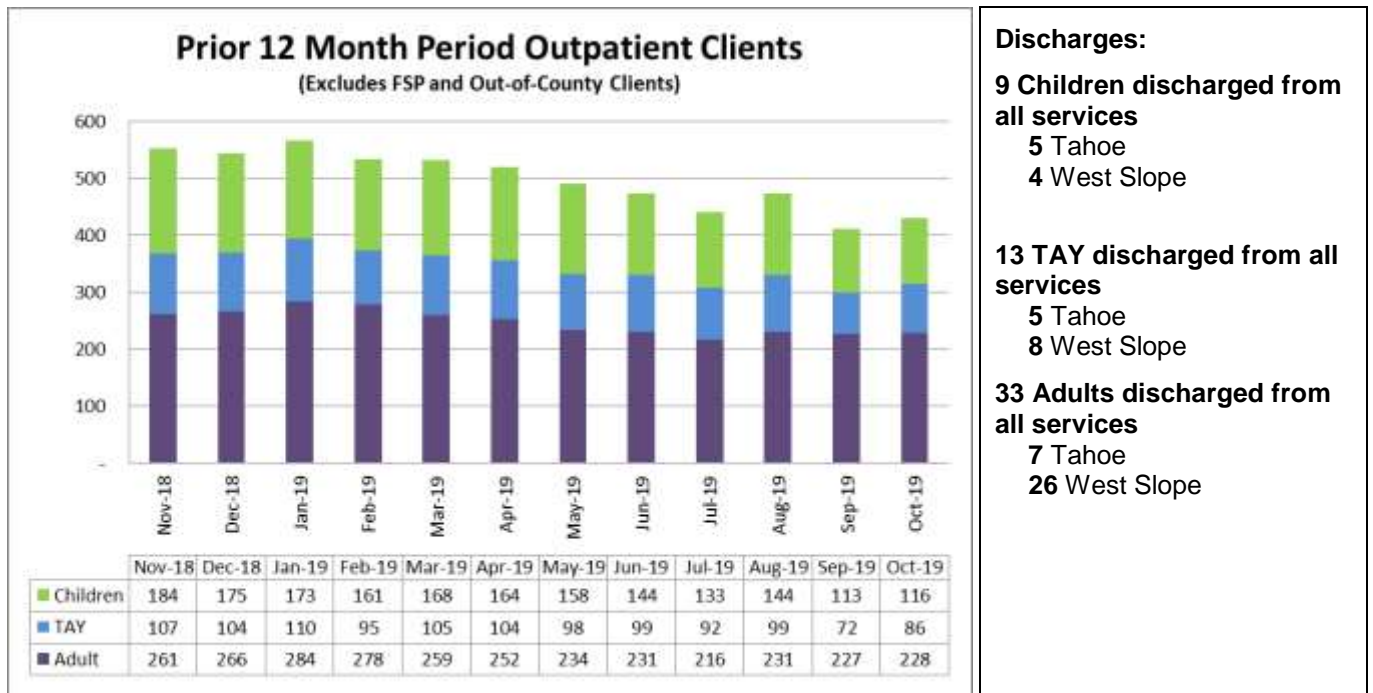
## LPS Conservatorship: (Nicole Cable)



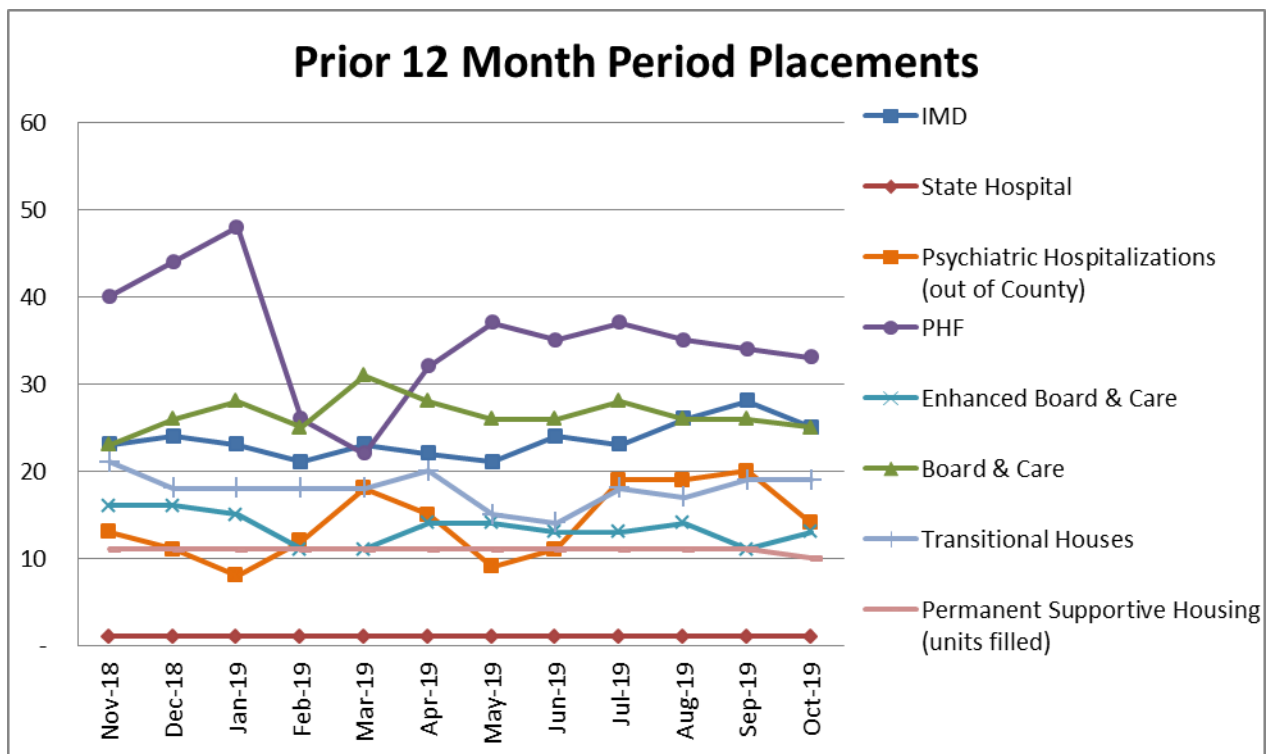
## Full Service Partnership (FSP) and Intensive Case Management (ICM) (Nicole Cable and Sabrina Owen)



## Outpatient Services (excludes FSP and Out-of-County Placements)



## PLACEMENTS



### **Board and Care / IMDs / Secure Placements (Nicole Cable)**

- **25** IMD beds - Crestwood/Canyon Manor/California Psychiatric Transitions (CPT)
- **1** State Hospital
- **13** Enhanced Board and Care beds including Willow Glen & Silver Ridge
- **25** Board and Care - Sacramento & Galt (including Grace Home)
- **Total:**
  - **67** Out of County Placements
  - **6** In County Placements (Silver Ridge)

### **Transitions Treatment Program (Nicole Cable / Sabrina Owen)**

- **WS: 17** of 18 beds filled:
  - T1 **0** openings,
  - T2 **0** Female openings,
  - T3 **1** Male openings,
  - T4 **0** openings
- **SLT: 2** of 6 beds filled

### **Permanent Supportive Housing (Heather Longo / Sabrina Owen)**

#### **Trailside Terrace**

Clients receive services from the Wellness and Recovery team or from community based supports

- **4** of 5 units occupied
- Wait List:
  - 1 bedroom: 6
  - 2 bedroom: 8
  - 3 bedroom: 1
- The one-bedroom apartment became vacant in Sept. We began contacting individuals on the 1-bedroom waitlist to both update the waitlist and to identify the next eligible potential tenant. A tenant has been accepted and it is anticipated that the individual will move in on Nov. 15.

#### **The Aspens at South Lake**

Clients receive ICM team coverage

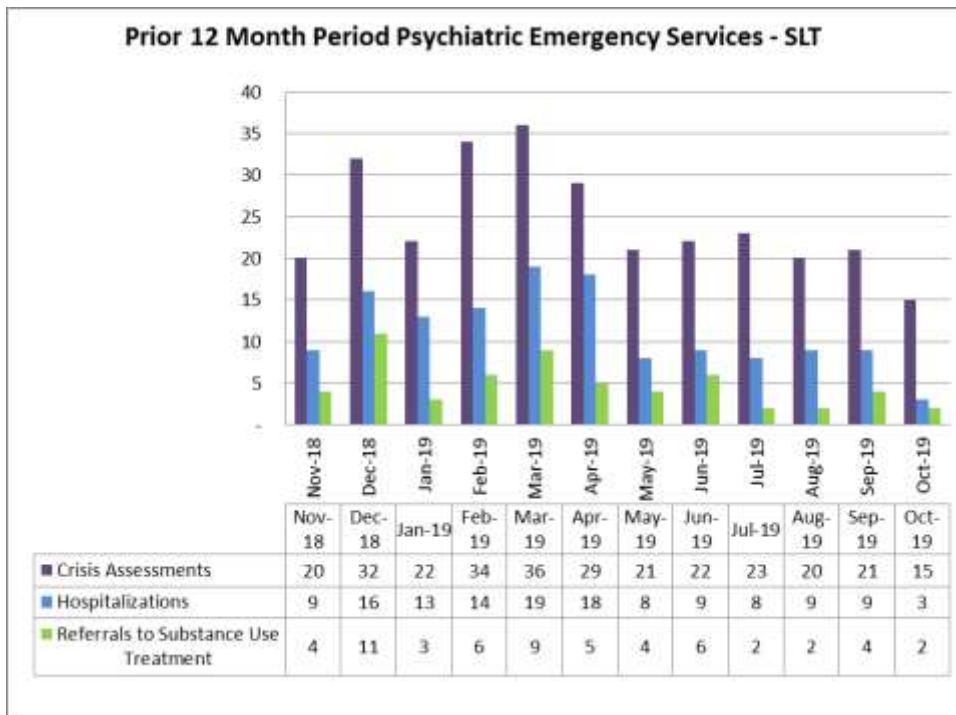
- **6** of 6 units occupied
- Wait List: unknown
  - The Aspens is a floating unit configuration based on household size rather than a specific number of apartments for each number of bedrooms

### Psychiatric Health Facility (Nicole Cable)

- There were **33** Admissions; **22** Admissions were El Dorado County residents and **11** were Out of County residents.
- There were **25** El Dorado County residents discharged; **21** to Home with Support, **2** to Home without support, **0** MHRC/IMD, **0** Board and Care, 1 to ICM T-House, 0 to Shelter, 1 to Other, and 0 to Emergency Department.
- Upon discharge, **17** El Dorado County residents were insured and **8** El Dorado County residents were pending insurance.
- There were **0** Seclusion Episodes, **0** Physical Restraint Episodes (**0** minutes), **1** Assaults (**1** clients), **0** Elopements, **0** Medication Errors (**0** medication errors with no patient involvement), Client Surveys **37**
- There were **1** denials of El Dorado County referrals: Non-Ambulatory, Incontinence
- Average daily census was **12.53** (range **9-16**) with **10.76** average length of stay of days.

## CRISIS SERVICES

### Psychiatric Emergency Services (PES) (Sabrina Owen and Angie Larrigan)

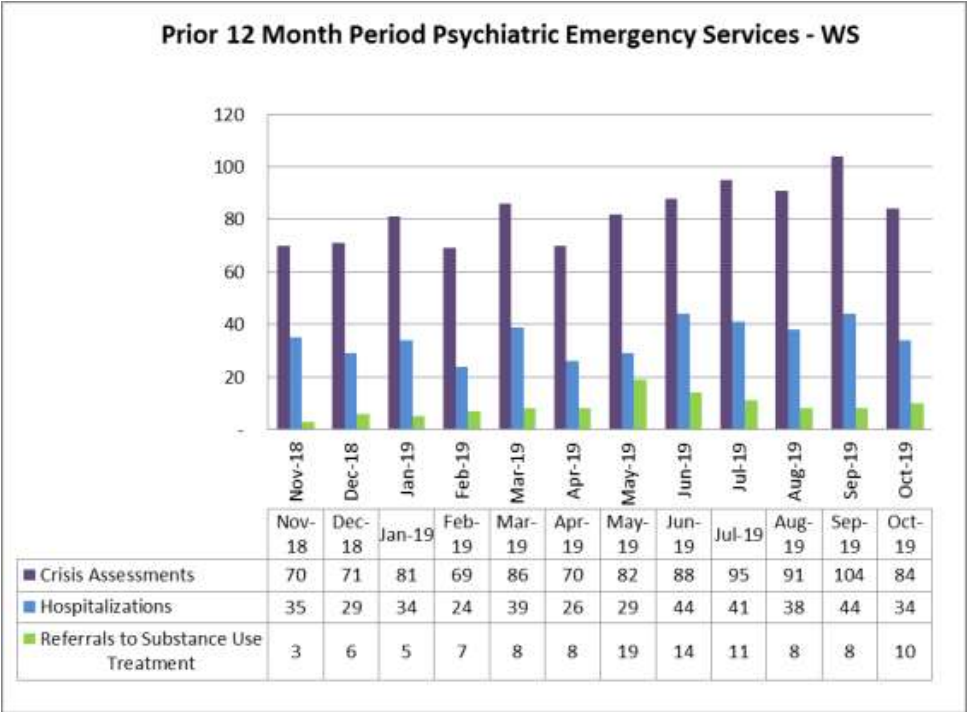


#### Crisis Assessments for Open Clients:

- SLT: **3**
- West Slope: **20**

#### Hospitalizations of Open Clients

- SLT: **0**
- West Slope: **10**

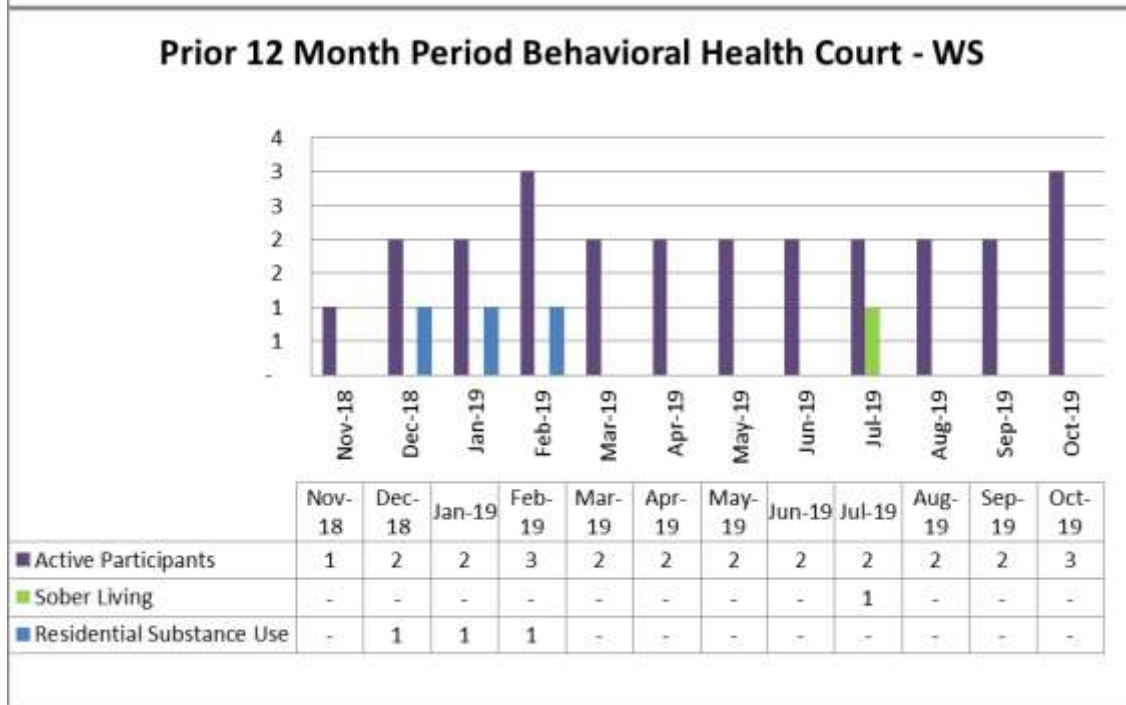
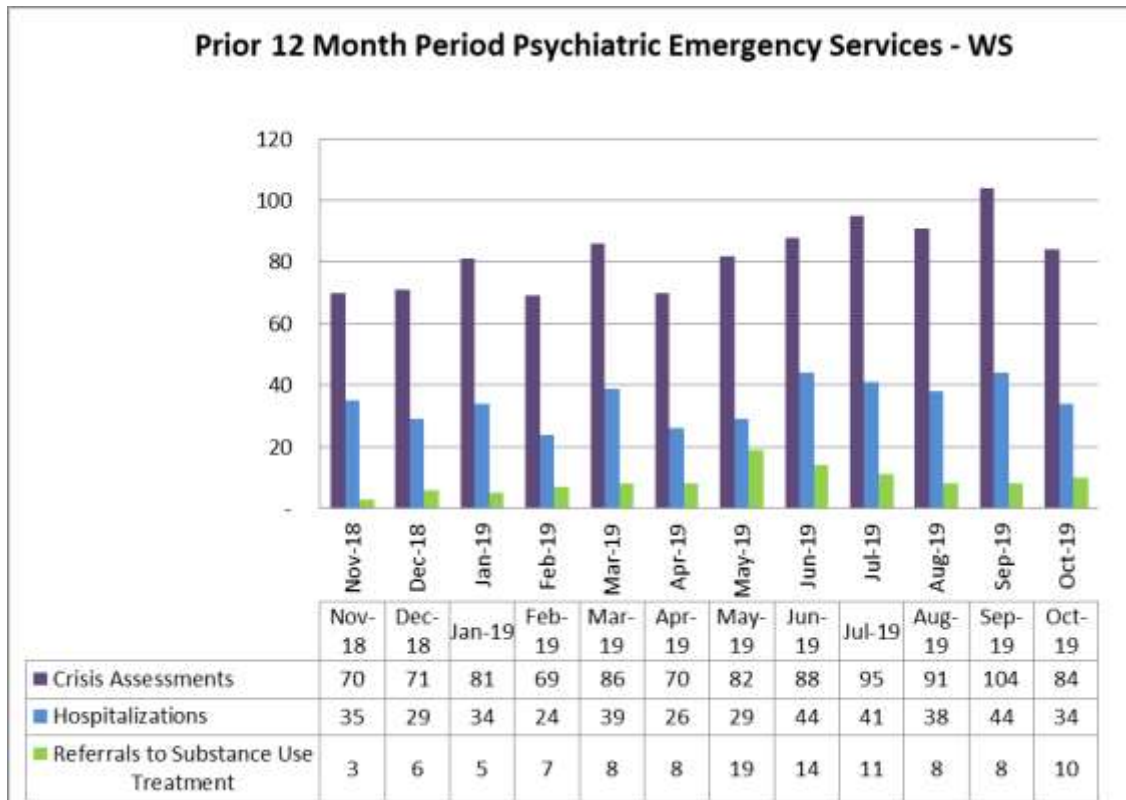


**Crisis Intervention Teams (CIT) (Nicole Cable and Sabrina Owen)**

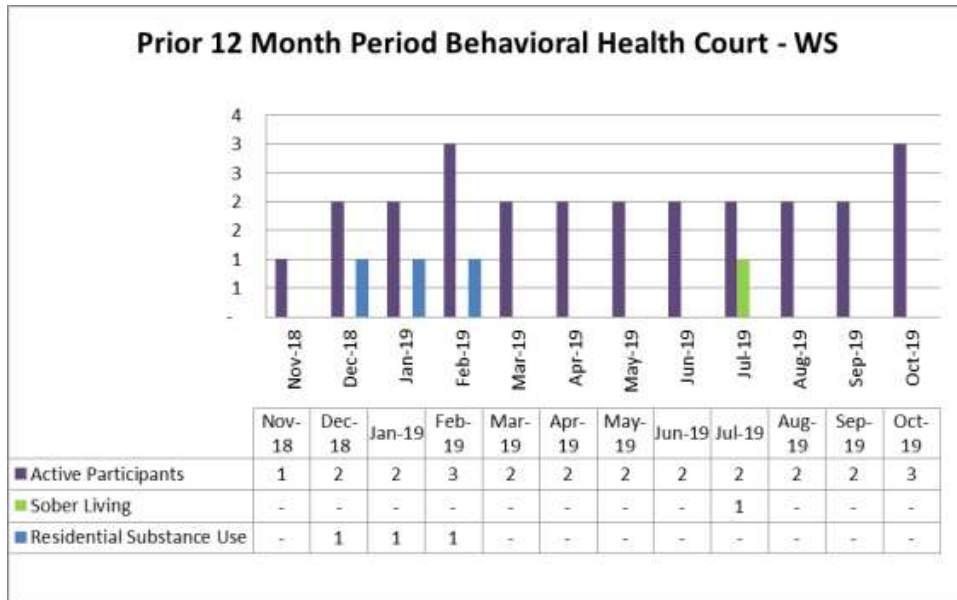
- **SLT:** No MDT meeting occurred in October.
- **WS:** CIT will be accessing new technology soon, which will assist in helping high service users/high risk individuals living in the community. These individuals will not be current clients of County Behavioral Health services, but rather in need of community-based services, supports and resources. This system will allow CIT non-health related partners to enter information, thereby eliminating the wait until the next monthly CIT meeting to understand what is occurring with these individuals. Community health partners may participate by entering limited data, if there is a current release of information on file for the Individual. Once launched, this electronic system is anticipated to improve communication and collaboration between CIT Team Members. This system may be utilized by both SLT and WS in the future.
- **PERT:** No current PERT data due to October occurrences (Deputy shooting, extended power outages).

# JUSTICE SERVICES

## Behavioral Health Court (John Schumacher)

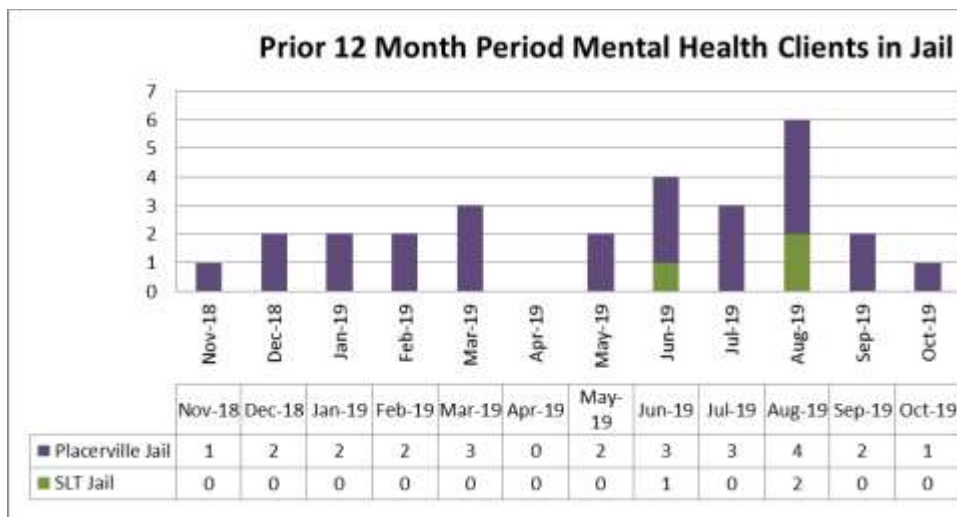


## AB 109 (John Schumacher)



- 8 clients are receiving Substance Use Education services in the South Lake Tahoe jail.
- On hold at this time - 0 clients are receiving Substance Use Disorder treatment in Placerville Jail.
- 1 client is receiving treatment from a contracted community provider in SLT.
- 22 clients are receiving treatment from a contracted community provider in Placerville.

## Mental Health Clients in Jail (Moriah Weldy)



Count of Behavioral Health's existing clients that were receiving Specialty Mental Health Services at the time of their incarceration in the Placerville or SLT Jails only.

## Restoration of Competency (Nicole Cable)

- 0 Outpatient ROC referrals
- 2 Jail ROC referral
- 2 client receiving ROC Outpatient services
- 0 client receiving ROC Inpatient services (CPT)



## QUALITY ASSURANCE & PATIENT RIGHTS

### Patients' Rights Advocate (Christina Hammel)

- The new Patients' Rights Advocate for El Dorado County is Christina Hammel. Her hours are Mondays and Thursdays, 8:00 am to 4:30 pm.
- Certification Review Hearings are held at the PHF on Mondays and Thursdays.
- October Hearings:

Hearing Type	Upheld	Denied	Writs Filed
5250	14	6	6
5270	3	0	0
Total	17	6	6

### Quality Improvement/Utilization Review (Angelina Larrigan / Ren Strong)

- Access to Telecare Avatar Electronic Health Record (EHR) has enabled the County Mental Health QA/UR team to perform concurrent review and chart review for services provided at Telecare El Dorado PHF. County Mental Health is providing training, technical assistance, and resources to support the continued quality improvement process.
- All outpatient staff (SLT and West Slope), and Contract Providers on the West Slope, have been trained in the County's Documentation Standards for Specialty Mental Health Services.
- County Mental Health and California Health and Wellness (Managed Care Plan) have been collaborating to refine the bi-directional referral process between the levels of care. A draft version of a Universal Bi-Directional Referral is under review by both entities.

### Grievances/Appeals/Hearings (Christina Hammel and Ren Strong)

- No Appeals or Fair Hearing requests have been received in September or October.
- Grievances Received Since September 16, 2019:

Month Filed	Month Completed	Type	Topic	Location	Outcomes (Appeals / Hearings Only)
9/2019	10/2019	Grievance	Access (obtaining services from Managed Care Plan)	West Slope	--
9/2019	10/2019	Grievance	Previous grievance outcome; staff behavior concern	Tahoe	--
9/2019	11/2019	Grievance	Administrative service (records)	Tahoe	--
9/2019	9/2019	Grievance	Staff behavior concern	West Slope	--

Month Filed	Month Completed	Type	Topic	Location	Outcomes (Appeals / Hearings Only)
10/2019	11/2019	Grievance	Administrative service (records)	Tahoe	--
10/2019	10/2019	Grievance	Access to services (10+ years ago)	West Slope	--
10/2019		Grievance	Quality of care (did not receive a phone call from staff)	Tahoe	--
10/2019		Grievance	Staff behavior concern	Tahoe	--

## PROGRAM ACTIVITY UPDATES

### ALCOHOL AND DRUG SERVICES / SUBSTANCE USE DISORDERS (Salina Drennan)

Tahoe:

- Tahoe office accepting clients for SUD outpatient treatment services. An interim services group is provided for clients who are on the waitlist for entrance to residential treatment.

West Slope:

- The prevention team is continuing to provide Botvin Lifeskills classes with two new schools signing up for this school year. An opioid prevention presentation at El Dorado High School for freshman received positive feedback from the school.

### MENTAL HEALTH SERVICES ACT (MHSA) (Heather Longo/Tami Smith)

- MHSA began planning and hosting Community Program Planning Process (CPPP) meetings for the MHSA Three Year Program and Expenditure Plan for Fiscal Years 2020/21-2022/23. Community meetings were held in South Lake Tahoe and Placerville. Additional meetings were scheduled but had to be cancelled or rescheduled due to power outages.
- The MHSA team attended the Law and Ethics training and the MHSA Coordinator attended a county-wide Contracts Quality Improvement workshop.
- The MHSA team continued to receive technical assistance from the MHSAOAC regarding the Community Hubs Innovation modification proposal and the Partnership with Senior Nutrition and Behavioral Health Innovation proposal.

## **OUTPATIENT SERVICES**

**(Sabrina Owen (SLT); Doris Jones and Nicole Cable (WS))**

### **Wellness Center Activities:**

Tahoe:

- Wellness participants continue to enjoy a wide variety of groups and activities.
- The Peer Leaders hosted a MHSA Community Program Planning meeting.

West Slope:

- The Wellness Center assisted clients during the three PG&E Public Safety Power Shutdowns by providing extended hours for clients and additional meal preparation.
- Plans are underway for the annual Thanksgiving dinner to be held in November.

### **ICM Activities:**

Tahoe:

- ICM clients continue to work on developing skills to manage their symptoms and achieve personal goals to support an improved quality of life.

West Slope:

- West Slope ICM clients applied learned skills in managing their households and personnel needs during the three PG&E Public Safety Power Shutdowns in October. ICM staff worked hard to ensure that all ICM clients' needs were met during the power shutdowns.
- ICM clients were able to further utilize their interpersonal, problem solving, and coping skills in October with the t-house Halloween decorating contest and pumpkin carving activity. Each t-house went to a pumpkin patch, and as a team picked out one pumpkin, then designed and carved the pumpkin together. After the power outages, these were fun team-building events.

### **Children's Services (Angie Larrigan)**

- County Mental Health collaborated with County Child Welfare Services (CWS) in September to streamline the infant/child/youth SMHS referral process. CWS staff began forwarding all referrals for those who score a 1 on CA\_IP CANS Challenges Domain for 0-5 year olds or Behavioral/Emotional Needs Domain for 5-18 year olds. This process reduced the time it takes a beneficiary to be screened for SMHS medical necessity criteria and appropriately dispositioned to indicated support services.
- Monthly Children's SMHS Contract Provider Meetings continue to take place and are well attended by Sierra Children and Family Services, New Morning, Summitview and Stanford Youth Solutions staff. The meetings focus on quality assurance, utilization review, resource sharing, and networking.
- A new focus for children's services surrounds Assembly Bill (AB) 2083. The intent of AB 2083 is to build upon the current Continuum of Care Reform implementation effort by developing a coordinated, timely, and trauma-informed system-of-care approach for children and youth in foster care who have experienced severe trauma, implementing related memoranda of understanding at the County level, and establishing a joint interagency resolution team on the state level to assist counties in serving those children and youth. .

- County Mental Health staff and Sierra Child and Family Services staff have provided additional outreach at CWS unit meetings on both slopes of the County to collaborate about mandated Child and Family Team (CFT) Meetings, the required Child and Adolescent Needs and Strengths (CANS) tool, and children's SMHS in general. These meetings provided great opportunities to create a shared meaning for State mandates and open clear lines of communication to best serve our most vulnerable minor population. This additional outreach has been well received and has yielded an increased understanding of children's service expectations.

### **TAY DBT/FEP Program (Sabrina Owen and Lesly Van Sloten)**

#### Tahoe

- DBT groups in the schools continue to receive many referrals, which has resulted in adding additional groups to support the demand. Individuals enrolled in DBT are also eligible for individual and family counseling at no cost regardless of insurance status. Several FEP clients struggle with engagement and we are working with them to identify and reduce barriers.

#### West Slope

- School based DBT program on WS are temporarily suspended pending issuance of an Request for Proposal (RFP).

## ADULT OUTPATIENT GROUP SCHEDULES

### WS Adult Outpatient Services

<b>Monday</b>	
BHC/Wellness - Check In Group	10:30 am - 11:30 am
Anger Management	1:15 pm - 2:00 pm (Open to clients)
Ted Talks	1:15 pm - 2:00 pm (Wellness/Peer Led)
Exercise Group	2:00 pm - 3:00 pm (Wellness/Peer Led)
Basic Conversation Skills	2:00 pm - 3:00 pm (Wellness)
Stress Reduction	3:00 pm - 4:00 pm (Open to clients)
Play a Game Group	3:00 pm - 4:00 pm (Wellness)
Life Skills	3:00 pm - 4:00 pm
<b>Tuesday</b>	
Dried Mangoes Rehearsal Music Group	10:00 am - 11:00 am (Wellness)
Ted Talks	1:15 pm - 2:00 pm (Wellness/Peer Led)
Women's Co-Occurring Recovery Group	1:15 pm - 2:45 pm (ADP)
Art Group with Jan from NAMI	1:30 pm - 3:00 pm (Wellness/Peer Led)
Healthy Pleasures	1:30 pm - 2:30 pm (Staff and Peer Led)
Job Connections Group	1:30 pm - 3:30 pm (Wellness)
Smoking Cessation	3:00 pm - 4:00 pm (Wellness)
<b>Wednesday</b>	
DBT Skills Group - Skills Training	10:00 am - 12:00 pm
Transitional Housing Independent Living Skills	12:00 pm - 1:00 pm
Dual Recovery Anonymous - Peer Support Group	1:00 pm - 2:00 pm (Wellness/Peer Led)
Ted Talks	1:15 pm - 2:00 pm (Wellness/Peer Led)
Self-Care/ADLS Group	1:30 pm - 3:30 pm (Wellness)
Soothing Techniques	2:00 pm - 3:00 pm (Wellness)
Anger Management Group	2:00 pm - 3:00 pm
MH Peer Leadership Academy	2:00 pm - 4:00 pm
<b>Thursday</b>	
Seeking Safety Group	10:30 am-12:00 pm
Improv Music Group	10:00 am - 11:00 am (Wellness/Peer Led)
Women's Co-Occurring Recovery Group	1:15 pm - 2:45 pm (Seeking Safety, ADP)
Healthy Pleasures	1:30 pm - 2:30 pm (Wellness)
TAY DAY	2:00 pm - 4:00 pm (Wellness)
Anxiety and Depression Group	2:30 pm - 3:30 pm (Wellness/Peer Led)
<b>Friday</b>	
DBT Group - Skills Training	10:00 am - 12:00 pm (Closed)
Men's Co-Occurring Recovery Group	10:15 am - 11:45 am (ADP)
Ted Talks	1:30 pm - 2:00 pm (Wellness/Peer Led)
DBT Group - Skills Training	1:30 pm - 2:30 pm
Cinema Club	2:00 pm - 4:00 pm (Wellness)
Mindfulness Group (On hold)	2:45 pm - 3:30 pm (Wellness)

## SLT Adult Outpatient Services

<b>Monday</b>	
Co-Occurring DBT	11:00 am - 12:00 pm
DBT - Mindfulness (modified)	1:00 pm - 2:30 pm
Women's Group	1:00 pm - 2:30 pm
DBT - Skill Building	1:30 pm - 2:30 pm (Wellness)
TED Talks - Information & Conversation	3:00 pm – 3:30 pm (Wellness)
Current Events Discussion	3:35 pm – 4:00 pm (Wellness)
<b>Tuesday</b>	
DBT - Mindfulness	1:00 pm - 2:30 pm
Health Awareness/Cooking	1:30 pm - 2:30 pm (Wellness)
Peer Leadership	3:00 pm - 3:30 pm (Wellness)
Just One Thing (Mindfulness)	3:35 pm - 4:00 pm (Wellness)
<b>Wednesday</b>	
DBT – Emotional Regulation	10:30 pm - 12:00 pm
DBT – Interpersonal Effectiveness	1:00 pm - 2:30 pm
Recovery Through Art	1:30 pm - 2:30 pm (Wellness)
Refuge Recovery	3:00 pm - 3:30 pm (Wellness)
Healthy Relationship Skills	3:35 pm - 4:00 pm (Wellness)
<b>Thursday</b>	
Co-occurring Women's Group	10:30 am - 12:00 pm (ADP)
DBT - Distress Tolerance	1:00 pm - 2:30 pm
Community Excursions	1:00 pm – 4:00 pm (Wellness)
Movement Mindfulness	1:30 pm - 2:30 pm (Wellness)
Stress Management/Coping Skills	3:00 pm - 3:30 pm (Wellness)
Social Awareness	3:35 pm - 4:00 pm (Wellness)
<b>Friday</b>	
BHC Group	12:30 pm - 1:00 pm
Volunteering	1:00 pm - 4:00pm (Wellness)
Anger Management	1:30 pm - 2:30 pm (Wellness)
Leisure Skills	3:00 pm – 3:30 pm (Wellness)
Paths to Recovery (Book Study)	3:35 pm - 4:00 pm (Wellness)
Men's Wellness	2:30 pm - 4:00 pm
<b>Saturday</b>	
Friends 'n Fitness	11:00 am - 12:30 pm

## INITIALS & DEFINITIONS

<b>Initials</b>	<b>Definition</b>
AB	Assembly Bill
ACEs	Adverse Childhood Experiences
ADL	Activities of Daily Living
ADP	Alcohol and Drug Programs
AMFT	Associate Marriage and Family Therapist
AOT	Assisted Outpatient Treatment
APCC	Associate Professional Clinical Counselor
APS	Adult Protective Services
ARF	Adult Residential Facility
B&C	Board and Care
BHC	Behavioral Health Court
BHD	Behavioral Health Division (formerly the Mental Health Division)
BOMUSD	Black Oak Mine Unified School District
BSCC	Board of State and Community Corrections
CalMHSA	California Mental Health Services Authority
CalQIC	California Quality Improvement Coordinators
CANS	Child and Adolescent Needs and Strengths
CBHDA	County Behavioral Health Directors Association of California
CBO	Community Based Organization
CBT	Cognitive Behavior Therapy
CCC	Community Corrections Center or California Conservation Corps
CCP	Community Corrections Partnership
CCR	Continuum of Care Reform
CDCR	California Department of Corrections and Rehabilitation
CDSS	California Department of Social Services
CFMG	California Forensic Medical Group
CFR	Code of Federal Regulations
CFT	Children and Family Teams
CFTN	Capital Facilities and Technology Needs
CHP	California Highway Patrol
CIT	Crisis Intervention Team
CMS	Centers for Medicare & Medicaid Services
CPP	Community Planning Process
CPS	Child Protection Services
CPT	California Psychiatric Transitions
CSS	Community Services and Supports
CWS	Child Welfare Services
DBT	Dialectical Behavior Therapy
DHCS	Department of Health Care Services (California)
DMC-ODS	Drug Medi-Cal Organized Delivery System
Dx	Diagnosis
ED	Emergency Department
EDC	El Dorado County
EDCMH	El Dorado County Mental Health
EDCOE	El Dorado County Office of Education
EDCSO	El Dorado County Sheriff's Office
EDSO	El Dorado Sheriff's Office
EDCVC	El Dorado Community Vision Coalition
EH	Extra Help
EHR	Electronic Health Record

EPSDT	Early and Periodic Screening, Diagnosis and Treatment
EQRO	External Quality Review Organization
ER	Emergency Room
FEP	First Episode Psychosis
FSP	Full Service Partnership
FTE	Full-Time Equivalent
FY	Fiscal Year
HHSA	Health and Human Services Agency
HOT	Homeless Outreach Team
Hubs	Reference to the Innovation Program “Community-Based Engagement and Support Services”, also called “Community Hubs”
IA	Intergovernmental Agreement
ICC	Intensive Care Coordination
ICM	Intensive Case Management
IHBS	Intensive Home-Based Services
IMD	Institution for Mental Disease (facility)
ITWS	Information Technology Web Services
Katie A.	<i>Katie A. vs. Bonta</i> Lawsuit and/or resulting programs/services
LCSW	Licensed Clinical Social Worker
LL	Laura’s Law
LOCUS	Level of Care Utilization System
LPCC	Licensed Professional Clinical Counselor
LPS	Lanterman Petris Short
LT	Limited Term
LTCC	Lake Tahoe Community College
MAR	Medication Administration Record
MDT	Multi-Disciplinary Team
M-F	Monday through Friday
MH	Mental Health
MHD	Mental Health Division
MHRC	Mental Health Rehabilitation Center (facility)
MHSA	Mental Health Services Act
MHSOAC	Mental Health Oversight and Accountability Commission
MHSUDS	Mental Health and Substance Use Disorder Services, a division of the State’s Department of Health Care Services (DHCS)
MHW	Mental Health Worker
MIOCR	Mentally Ill Offender Crime Reduction
MOA	Medical Office Assistant
MOU	Memorandum of Understanding
MRT	Moral Reconciliation Therapy
NACT	Network Adequacy Certification Tool
NM	New Morning Youth & Family
NOABD	Notice of Adverse Benefit Determination
OAC	Mental Health Services Oversight and Accountability Commission, also MHSOAC
OP	Outpatient
PA	Physician Assistant
PATH	Projects for Assistance in Transition from Homelessness
PCP	Primary Care Physician
PD	Police Department
PEI	Prevention and Early Intervention
PERT	Psychiatric Emergency Response Team
PES	Psychiatric Emergency Services
PG	Public Guardian



PHF	Psychiatric Health Facility
PIP	Primary Intervention Program or Program Improvement Plan
POC	Plan of Correction
PPD	Placerville Police Department
PSC-35	Pediatric Symptom Checklist
QA/UR	Quality Assurance/Utilization Review
QI	Quality Improvement
QI/UR	Quality Improvement/Utilization Review
QIC	Quality Improvement Committee
RIF	Reduction in Force
RFI	Request for Information
RFP	Request for Proposal
RFQ	Request for Qualifications
ROI	Authorization for Release of Information
ROC	Restoration of Competence
RV	Remi Vista
SAMHSA	Substance Abuse and Mental Health Services Administration
SB	Senate Bill
SCF	Sierra Child & Family
SLT	South Lake Tahoe
SLTPD	South Lake Tahoe Police Department
SO	Sheriff's Office
STHS	South Tahoe High School
STRTP	Short-Term Residential Therapeutic Program
SUD	Substance Use Disorders
SV	Summitview Child & Family
SYS	Stanford Youth Solutions
T-House	Transitional Housing
TAY	Transitional Age Youth
TBD	To Be Determined
TCH	Tahoe Coalition for the Homeless
TFC	Therapeutic Foster Care
TYFS	Tahoe Youth and Family Services
Tx	Treatment
TY	Tahoe Youth and Family Services
UR	Utilization Review
VA	United States Department of Veterans Affairs
WET	Workforce Education and Training
WIA	Workforce Investment Act
WOIA	Workforce Innovations and Opportunities Act
WS	West Slope