

PROPOSED
GOOD NEIGHBOR AGREEMENT (Draft)

UNITED OUTREACH OF EL DORADO COUNTY
Grace Place

United Outreach Mission for Grace Place

United Outreach, located in El Dorado County, provides emergency shelter, food and a variety of other services to homeless people in a supportive environment that allows them to maintain their dignity and regain self-sufficiency. As a key member of the community, United Outreach is committed to working cooperatively with area businesses and community stakeholders to ensure that our county is a desirable and safe place to live and work.

United Outreach and its stakeholders share a commitment to:

- Create a safe, harmonious and pleasant appearing neighborhood;
- Have honest and sincere communication;
- Maintain a cooperative relationship relating to mutual concerns and problems.

In order for the above goals to be accomplished, the respective parties agree to the commitments described in the Agreement.

I. Property

Property leasees/owners are responsible for keeping Grace Place attractive and well maintained.

United Outreach will:

- Maintain facilities, grounds and parking lots that are well-lit, fenced and free from debris, safety hazards and abandoned vehicles;
- Make any necessary repairs or corrections that are needed immediately and respond quickly to community concerns related to facilities.

II. Safety

Safety and security are necessary for neighborhoods to remain safe, desirable and attractive. In order to support this notion, United Outreach will:

- Ensure that homeless people who check into Grace Place will not be permitted to leave the premises at any time before morning checkout time, unless driven to Marshall Hospital's emergency room by an employee.

- Ensure that all clients who do not have their own cars and who are not working on the premises will be required to return to Placerville by bus every morning.
- Ensure that all clients will be screened and monitored for eligibility at the Upper Room before given a bus ticket to travel to Grace Place.
- Ensure that any client who breaks a Grace Place rule will be driven back to Placerville.
- Ensure compliance with the standards of certifying organizations including applicable county codes.
- Work cooperatively with the El Dorado Sheriff's Department to ensure neighborhood safety and to report any criminal behavior on or near the premises.
- Prohibit all firearms, weapons, alcohol, illegal drugs or criminal behavior on the premises.
- Prohibit loitering around Grace Place.
- Provide trained staff to monitor the interior and exterior of the facility.
- Investigate and respond promptly to concerns about residents, or people believed to be residents, of Grace Place.
- Provide emergency contact information for key management staff.

Community, neighbors, stakeholders and businesses are encouraged to:

- Offer support and advice on matters concerning safety.
- Contact Grace Place staff with concerns about persons believed to be Grace Place residents.
- Recognize that homeless persons are members of our community with the same rights as other citizens.
- Recognize that not all homeless persons or persons committing crimes in the area are residents of Grace Place.

III. Conduct and Behavior

Behavior that is respectful of others contributes to the peaceful enjoyment of life in the community. Cooperation and respect among citizens are desirable qualities that will be actively promoted in the neighborhood. In order to promote good conduct and behavior, United Outreach will:

- Create and enforce rules that encourage respect for others and prescribe lawful behavior for all residents.
- Prohibit loud music and offensive language or behavior on the premises.
- Swiftly address violations of Grace Place's code of conduct.
- Partner with community groups to participate in activities that promote healthy lifestyles.

Area businesses and neighborhood stakeholders will:

- Swiftly report observed violations of the Good Neighbor Agreement to United Outreach management staff.
- Respect the confidentiality and dignity of Grace Place residents.

IV. Community Relations

Communication between United Outreach and the neighboring community is important to develop and maintain positive relationships. United Outreach will:

- Whenever possible, recruit and train qualified employees from the surrounding neighborhood.
- Invite neighborhood residents and area businesses to participate in programming as appropriate.
- Include community stakeholders on the Grace Place Advisory Committee.

V. Approval of Agreement

UNITED OUTREACH OF EL DORADO COUNTY

Art Edwards, President, Board of Directors

Reuben Jessop, Vice President, Board of Directors

NEIGHBORHOOD STAKEHOLDERS
