



To: Katie Cruickshank, El Dorado County Sheriff's Office
From: Tamera Melrose
Subject: Quotation for RIMS- Annual Support and Update Fees
Date: May 27, 2026

The following is a quotation for RIMS Annual Support and Update fees for the period of August 26, 2026 to August 25, 2027.

Item	Price
RIMS Annual Support and Updates – Computer Aided Dispatch (CAD) Software	\$28,986
RIMS Annual Support and Updates – Records Management System (RMS) Software	\$29,261
RIMS Annual Support and Updates – Mobile Computer Software	\$17,144
RIMS Annual Support and Updates – E-911 Link Software	\$2,103
RIMS Annual Support and Updates – State Link (CLETS) Software	\$2,312
RIMS Annual Support and Updates – In-Station (CAD) Mapping Software	\$6,553
RIMS Annual Support and Updates – Mobile Mapping Software	\$2,512
RIMS Annual Support and Updates – Property Management Software	\$3,679
RIMS Annual Support and Updates – Collaborate Data Sharing Software	\$1,787
RIMS Annual Support and Updates – InCustody Jail Management Software	\$26,283
RIMS Annual Support and Updates – Citizen RIMS Public Access Software	\$1,529
RIMS Annual Support and Updates – iRIMS Law iOS/Android App Software	\$4,592
RIMS Annual Support and Updates – Personnel and Training (TIMS) Software	\$1,051
RIMS Annual Support and Updates – Morpho Trust Link	\$1,261
RIMS Annual Support and Updates – RIMS2Text Paging Software	\$823
RIMS Annual Support and Updates – DA Link to Karpel Software	\$946
RIMS Annual Support and Updates – InCustody NCIC Link Software	\$876
RIMS Annual Support and Updates – InCustody Keefe Link Software	\$2,628
RIMS Annual Support and Updates – CorEMR Link Software	\$1,244
RIMS Annual Support and Updates – RIMS to PMAM False Alarm Link Software	\$1,139
RIMS Annual Support and Updates – InCustody Data Export to Stanley Security	\$676
RIMS Annual Support and Updates – InCustody to 4Sights Lab Integration (pro-rated)	\$220
RIMS Annual Support and Updates – Eventide CAD Recorder Link Software (pending)	\$0
	\$137,605

This support quote is only for the listed modules, if additional software or interfaces are added or modified it may impact the support amount quoted. If you have any further questions, please call me at 1-800-474-2565 x5.