

2010 Services, Strengths and Client Successes

Report to El Dorado County Board of
Supervisors Dec. 7, 2010

Mission

United Outreach is dedicated to serving and empowering homeless individuals and families

Client Services Overview

Emergency Shelter

- Voucher Incentive Program (VIP)
- Up to 30 nights of shelter at a local motel
- Weekly food vouchers
- Individualized coaching support

Client Services Overview

Transitional Shelter

- Grace Place at Perks Court
- Grace Place at Pollock Pines
- Up to 120 nights of shelter
- Weekly food vouchers
- Individualized coaching support

Client Services Overview

Coaching

- All clients meet weekly with a specially-trained coach
 - One part-time staff Coach/Case Manager
 - Three volunteer coaches
- Coaches provide individualized support and help clients set weekly goals
 - Budgeting and credit issues
 - Addressing health issues
 - Searching for jobs and housing
 - Referrals to and following up with other local resources
 - Transportation
 - Child care

Client Services Overview

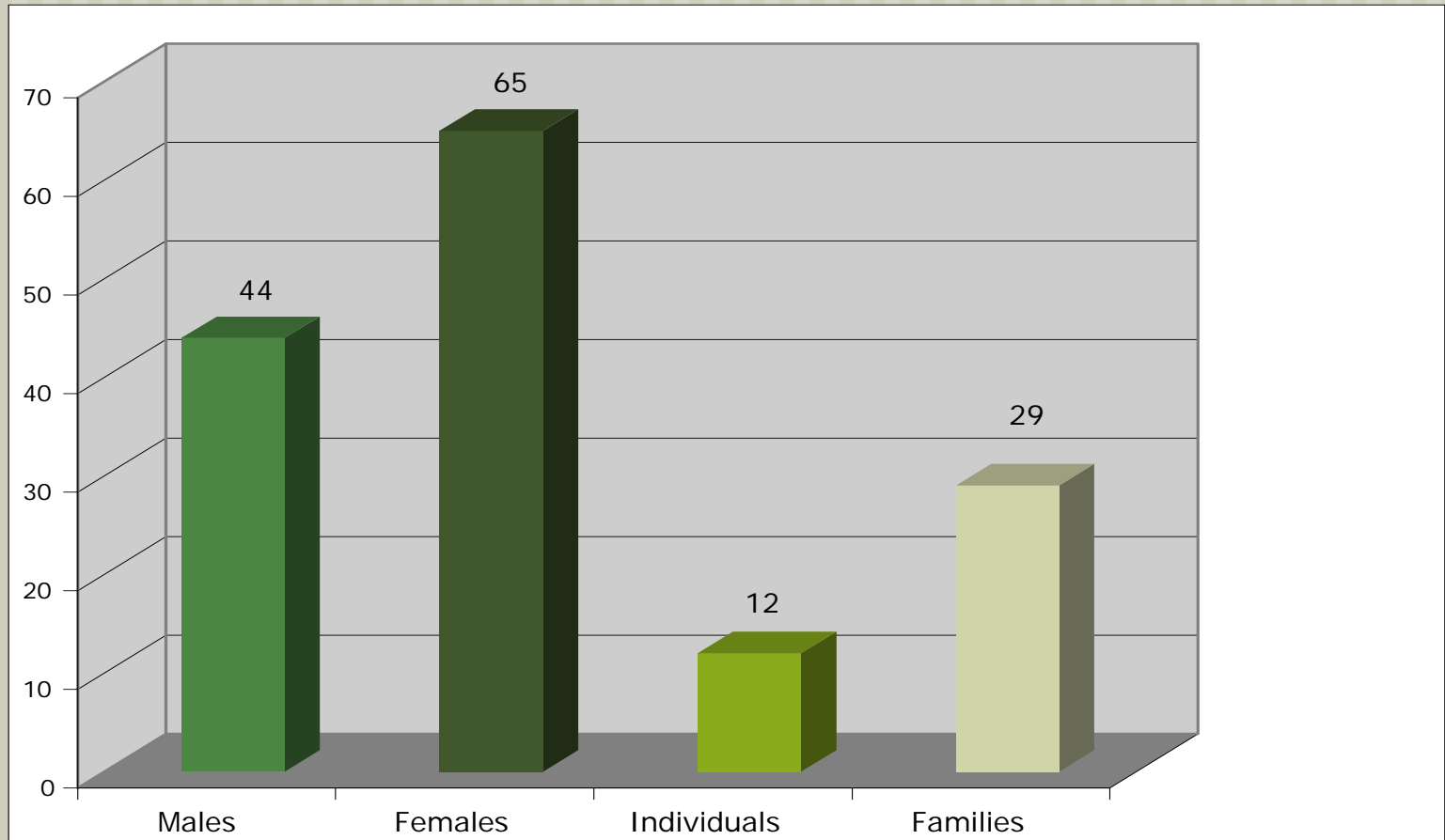
Vouchers

- Food: clients meeting weekly goals receive \$25 grocery card for *each* family member
- Gas: when available, clients receive \$10-15 gas cards - for school and daycare, looking for work, medical visits, healthy life choices

Timeline

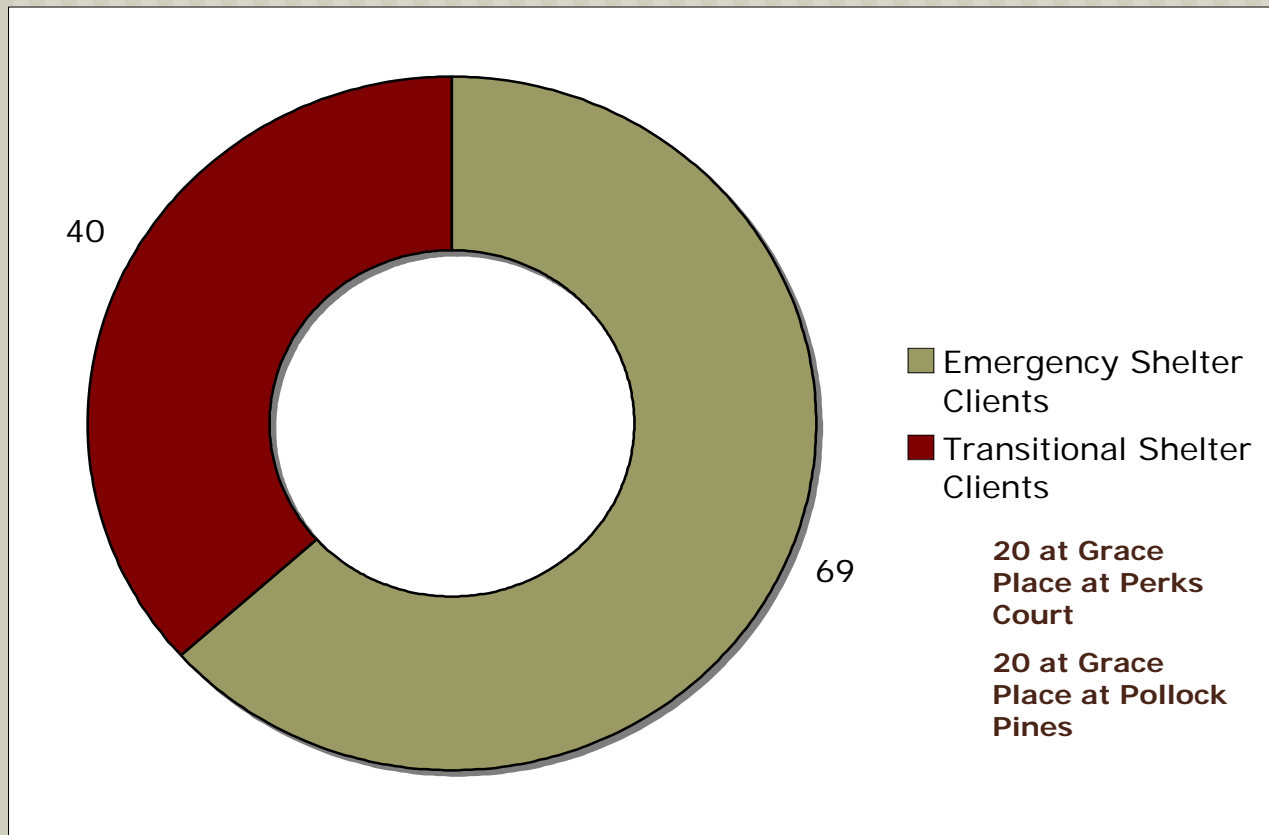
- **November 2009:** UO receives a \$1 per year lease from the County for Grace Place at Perks Court
- **January 2010:** Part-time Case Manager hired, and clients begin receiving shelter at Grace Place at Perks Court
- **February 2010:** Camino Seventh Day Adventist Church commits to paying the lease for one year at Grace Place at Pollock Pines and clients begin receiving shelter there

Clients Served in 2010



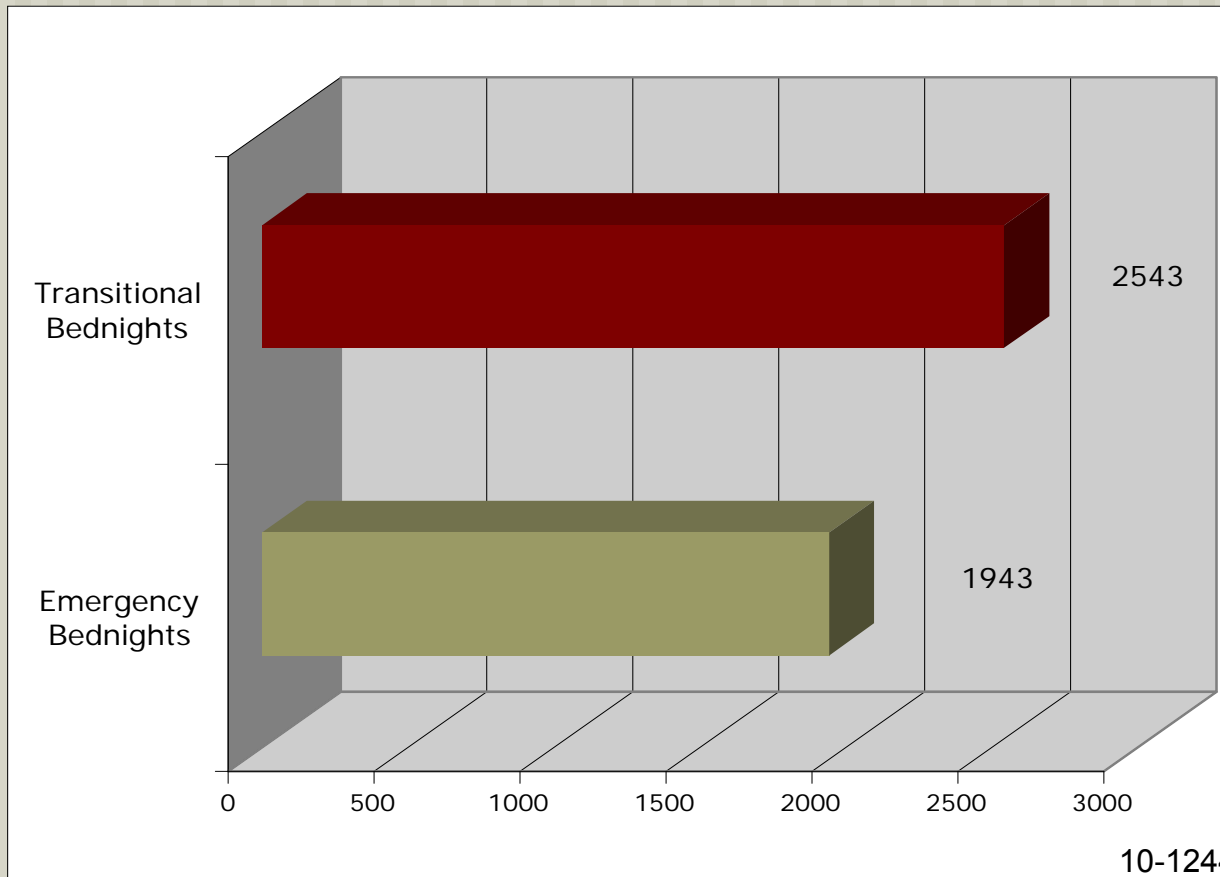
Clients Served in 2010

109 Individuals Received Shelter



Clients Served in 2010

4,486 Bednights Provided



UO 80% Success Rate in 2010

- With the support of United Outreach's programs, **80% of clients** served in the VIP and Transitional Housing programs successfully established their own permanent, sustainable housing before they leave the UO program

Client Success

The Zimmerman Family

A single father of three young children (all under 3 years old) was laid off from his job as a sheet metal worker. At the same time, he lost the mobile home they were living in and had to move to a motel. Most of Mr. Zimmerman's income (Unemployment) was exhausted by the nightly cost of the room. Within a month of the family entering the VIP, Mr. Zimmerman saved enough money to move his family into a duplex with a yard. The family continues to thrive.



Client Success

The Combs Family

After Mr. Combs lost his job at the mill in Camino, the family lost the home they owned. They moved into a substandard house with holes in the floor large enough for the children to fall through, which was red tagged. El Dorado County referred the family to United Outreach and they moved into Grace Place at Pollock Pines. After getting his drivers license reinstated, Mr. Combs found a job working the graveyard shift at a gas station, and both parents attended AA and NA meetings. Mrs. Combs also found a part-time job. After four months, the family had saved enough money to move into an affordable 3 bedroom home. Mr. Hobbes is now enrolled in mechanics school and will graduate in 9 months.



Client Success

The Bomar Family

The Bomar family lived in a motel when they were referred to United Outreach by the McKinney-Vento worker at the boys' school. Mr. Bomar, a roofer by trade, can no longer work in his profession--he is now partially disabled after two falls. The Bomar Family participated in our VIP and then moved into Grace Place at Pollock Pines. Since then, Mr. Bomar has secured income through working as a handyman and they have saved over \$1,000. Perhaps most importantly, their oldest son was able to play on the football team for the first time in his life--previously, the family was too unstable for the children to participate in school activities.



Resources Gained

- Federal Grant:
\$18,635
- Friends of United Outreach Fundraising Campaign:
\$14,300
- Corporate Donations:
\$11,4967
- Business Contributions:
\$9,249
- Miscellaneous:
\$6,258
- Board Member Donations:
\$3,950
- Private Donations:
\$4,291
- Foundation/Trust Grants:
\$200

A Sample of Supporters

- Collaboration with LifeSTEPS
 - Highly experienced nonprofit providing social services to at-risk populations
 - Funding and further developing the UO program for one year
 - Oversight, funding of case worker
- EFSP (Emergency Food and Shelter Program): \$18,635
- Community Donations: \$16,150 (including over \$4,000 from EDCF)
- Faith Episcopal Church: \$12,548
- Camino Seventh Day Adventist Church: \$8,100
- Freda B. Runyon Foundation: \$2,500
- Federated Church: \$1,800
- Church World Service: \$1,504
- Cameron Park Rotary: \$1,250
- El Dorado County Association of Realtors: \$1,000
- Soroptimist International of Cameron Park: \$550



El Dorado County Office of Education

November 19, 2010

Vicki L. Barber, Ed. D.
Superintendent

Terena Mendonca
Deputy Superintendent

Jeremy Meyers
Associate Superintendent

County Board of Education
Dolores Garcia
John Lane
Matt Boyer
Gene Ramsussen
Heidi Weiland

530-622-7130
FAX 530-621-2543

e-mail: info@edcoe.org

6767 Green Valley Road
Placerville, CA 95667 -8984

An Equal Opportunity Employer

*Committed to serving
our clients with Respect,
Responsiveness and
Resourcefulness*

El Dorado County Board of Supervisors
330 Fair Lane
Placerville, CA 95667

Re: United Outreach of El Dorado County

Dear Board Members:

It gives me great pleasure to share with you the value I have seen in the work of United Outreach. As you know, the needs of the homeless are many and United Outreach provides a unique set of services to assist in effective transitioning for many families and children in our county. The United outreach program targets people that are motivated to transition back in to a more traditional lifestyle that involves stable housing and employment. Through this program we see parents commit to their children's ongoing school progress, which is a significant factor in preventing generational dependence on a community's resources.

Success of the United Outreach program is due to contributions and support from many within our county, including the County Board of Supervisors. I join you in that support not only through the Office of Education, but personally. I have opened my home for their fundraising efforts and have seen first-hand the many volunteers and supporters who help United Outreach make a difference in helping others to improve their lives.

Thank you for your past support in helping United Outreach, and I look forward to continuing that support with you and the many volunteers that make this one of the most cost effective transitional housing programs in the region. Together we can continue to provide an essential resource for members of our County that need support in securing sustainable housing and employment in El Dorado County.

Respectfully,

Vicki L. Barber, Ed.D., Superintendent
El Dorado County Office of Education

VB: jkm

Plans for 2011

- Writing grants
- Fundraising across the community
- Collaborating with LifeSTEPS
- Expanding professional services for clients
- Developing financial reserves
- Seeking opportunities to secure state and federal funds
-

Questions
