

El Dorado County
Veteran Affairs Department
2012 Annual Report

Interim Director
William E. Schultz

Our Staff

- Edward Swanson (*Colonel Retired*)
 - Certified County Veteran Services Officer
- Patricia Morello
 - Executive Assistant
- Lance Poinsett
 - Certified Veteran Services Representative
- Eric Rasbold
 - Certified Veteran Services Representative
- Donna Machado
 - Certified Veteran Services Representative



Our Locations



Veterans Memorial Building

130 Placerville Drive, Suite B
Placerville, CA 95667
Telephone: (530)621-5892



Senior Center

3050 Lake Tahoe Blvd
South Lake Tahoe, CA 96150
Telephone: (530) 621-5892
by Appointment

What We Are Doing

- Compensation/Disability Claims
 - Dependents Indemnity Compensation - Service Connected Deaths
- Non-Service Connection Pensions
 - Wartime Veterans
 - Surviving Spouses and Dependents
- Veteran Education
 - G.I. Bills
 - Vocational Rehabilitation (Chapter 31)
 - Survivor and Dependent Educational Assistance



What We Are Doing

- Military Survivor Benefit Plan (MSBP)
- Obtaining Government Life Insurance
- Home Loan Eligibility Applications
- State of California College Fee Waivers
- Burial Benefits – Veterans and Dependents



Volume of Veterans Receiving Aid

Calendar Year Telephone Calls

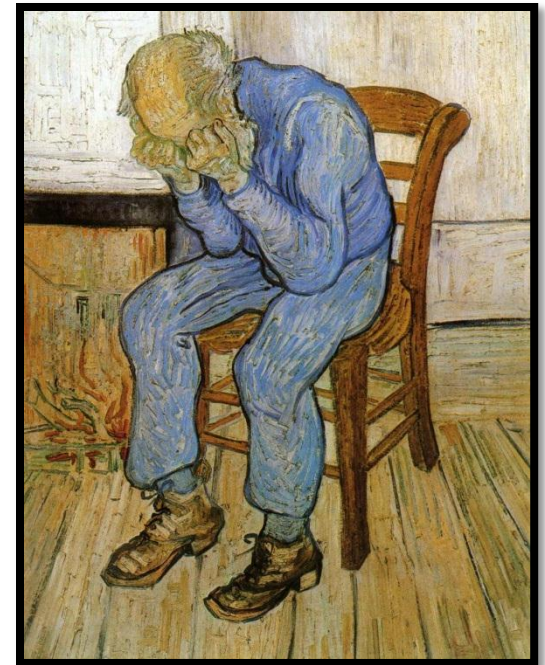
2012:	6,439
2011:	5,545
2010:	5,844



Volume of Veterans Receiving Aid

Calendar Year Appointments and Walk-Ins

2012:	2,770
2011:	2,532
2010:	2,755



Hours Required

Year	APPT/Walk-Ins	Vet Rep Hrs Avail	APPT at 1 Hour	APPT at 1.5 Hours
2012	2770	4160	2770 (1390 Remaining)	4155 (5)
2011	2532	3640	2532 (1108 Remaining)	3798 (-158)
2010	2755	4334	2755 (1579 Remaining)	4132.5 (201.5)

- 2012 – Hours Remaining for all other office functions
 - 1 Hour Appointments – 1390 Hours Remaining
 - 1.5 Hour Appointments – 5 Hours Remaining





Fiscal Year 2011-2012

Statewide Statistics

Figures Received from CalVet

- CVSOs Set a New Veterans Benefits Record
 - \$346,727,459 in Benefit Payments
 - Bests the Previous Year by Nearly 6%
- 183 Million New, Recurring Veteran Benefits Received



El Dorado County is Considered a **Medium** Sized County,
and is Ranked 7th Based on Veteran Population



Fiscal Year 2011-2012

El Dorado County

Figures Received from CalVet

- Number of Monthly Payments Received - 111 (new & increased)
- Value of Monthly Payment - \$ 104,937 (new & increased)

Thank You



Questions?

