PERFORMANCE MEASURES

(Working Days from Application Date to First 'BL' and/or 'PL' Review From 7/1/2009 to 2/16/2010)

Number of Permits ISSUED "Over the Counter" (Same Day)

Count:

WEST SLOPE 1028

SOUTH LAKE TAHOE 60

| DEPARTMENT: | 1088 | | | | | | | |
|---------------------|--------------|-------------------|-------------------------|----------|--------------|-------------------------|---------------|---------------|
| Residential EXPRES | S Permits | | # Ac | hieved G | oal / Avg Da | vs: | | AVERAGE |
| Count: | | BUILDING | | | PLANNING | | | Days to Issue |
| WEST SLOPE | 1522 | 1337 | 88 78% | 3 | 1390 | 92.48% | 2 | 7 |
| SOUTH LAKE TAHOE | 77 | 67 | 87.01% | 4 | 70 | 90.91% | 3 | 5 |
| DEPARTMENT: | 1599 | 1404 | Out Of 1583 (88.69%) | 3 | 1460 | Out Of 1580 (92.41%) | 2 | 6 |
| Non Residential EXP | RESS Permits | | # Ac. | hieved G | oal / Avg Da | ys: | | AVERAGE |
| Count: | | BUILDING | | | PLANNING | | | Days to Issue |
| WEST SLOPE | 135 | 88 | 66 67% | 10 | 111 | 84 73% | 5 | 23 |
| SOUTH LAKE TAHOE | 4 | 2 | 50.00% | 6 | 4 | 100 00% | 1 | 0 |
| DEPARTMENT: | 139 | 90 | Out Of 136 (66,18%) | 10 | 115 | Out Of 135 (85,19%) | 5 | 22 |
| THIRD PARTY PC P | Permits | | # Ac | hieved G | oal / Avg Da | vs: | | AVERAGE |
| | Count: | BUILDING PLANNING | | | | | Days to Issue | |
| WEST SLOPE | 7 | 7 | 100.00% | 13 | 7 | 100.00% | 5 | 24 |
| SOUTH LAKE TAHOE | 4 | 3 | 75.00% | 15 | 3 | 75.00% | 14 | 39 |
| DEPARTMENT: | 11 | 10 | Out Of 11 (90.91%) | 14 | 10 | Out Of 11 (90.91%) | 8 | 28 |
| RESIDENTIAL Pern | nits | | # Ac | hieved G | oal / Avg Da | ys: | | AVERAGE |
| Count: | | BUILDING | | | PLANNING | | | Days to Issue |
| WEST SLOPE | 46 | 31 | 81.58% | 12 | 39 | 100.00% | 9 | 49 |
| SOUTH LAKE TAHOE | 132 | 111 | 86.72% | 4 | 104 | 81.89% | 9 | 6 |
| DEPARTMENT: | 178 | 142 | Out Of 166 (85.54%) | 6 | 143 | Out Of 166 (86.14%) | 9 | 14 |
| Non-RESIDENTIAL | Permits | | # Ac | hieved G | oal / Avg Da | ys: | | AVERAGE |
| Count: | | | BUILDING PLANNING | | | | | Days to Issue |
| WEST SLOPE | 14 | 7 | 53.85% | 2 | 12 | 92.31% | 10 | 85 |
| SOUTH LAKE TAHOE | 1 | 1 | 100 00% | 11 | 1 | 100 00% | 1 | |
| DEPARTMENT: | 15 | 8 | Out Of 14 (57 14%) | 3 | 13 | Out Of 14 (92.86%) | 10 | 85 |

| TENANT IMPROVEMENT Permits | | | # Achieved Goal / Avg Days: | | | | | |
|----------------------------|--------|-----------------------------|-----------------------------|-----|----------|-----------|----|---------------|
| | Count: | BUILDING | | | PLANNING | | | Days to Issue |
| WEST SLOPE | 54 | 41 | 80.39% | 15 | 51 | 98.08% | 7 | 37 |
| SOUTH LAKE TAHOE | 2 | 1 | 100.00% | 14 | 1 | 100.00% | 10 | |
| DEPARTMENT: | 56 | 42 | Out Of 52 | 15 | 52 | Out Of 53 | 7 | 37 |
| | | | (80.77%) | | | (98.11%) | | |
| MASTER PLAN SITE Permits | | # Achieved Goal / Avg Days: | | | | | | AVERAGE |
| | Count: | BUILDING | | | PLANNING | | | Days to Issue |
| WEST SLOPE | 22 | 21 | 100.00% | 7 | 22 | 100.00% | 4 | 34 |
| DEPARTMENT: | 22 | 21 | Out Of 21 | 7 | 22 | Out Of 22 | 4 | 34 |
| | | | (100.00%) | | | (100.00%) | | |
| GRADING Permits | | # Achieved Goal / Avg Days: | | | | | | AVERAGE |
| | Count: | BUILDING | | | PLANNING | | | Days to Issue |
| WEST SLOPE | 28 | 14 | 56.00% | -24 | 24 | 96.00% | 6 | 37 |
| SOUTH LAKE TAHOE | 2 | 1 | 50.00% | 57 | 2 | 100.00% | 6 | 55 |
| DEPARTMENT: | 30 | 15 | Out Of 27 | -19 | 26 | Out Of 27 | 6 | 38 |
| | | | (55.56%) | | | (96.30%) | | |