

Veterans Services Ex-Officio Report

June 2024

1. I would like to start by recognizing Mr. David Zelinsky, who was awarded the Sr. of the year award by the BOS for his tireless work in the community assisting the homeless population and incarcerated veterans. It takes a special person to care and do as much as he does. We all know Dave is special.

2. EDC Veteran Services Staffing Updates:

- Veteran Service Rep I, Sharon Neu will attend phase II on July 11th & 12th. At that time, she will be fully accredited and will begin to build her case load and relieve a little pressure off the other VSR's in the office.

3. VSO Summary:

- June 12, 2024, HHSA held a meeting in the east room of the Veterans Memorial Building to discuss the Veterans Monument. There were approximately 15 attendees. There was a lot of good information that was brought up in the meeting. However, there have been no decision made on the results. If you have any questions you may contact the VSO when he returns.
- This week the VSO and the office Admin Tech met with Jordan from Sr. Services to discuss how our client populations overlap and how we can assist our clients better by knowing what each of our offices provide to them.
- Our audit period is fast approaching. We continue to post awards so that everything is wrapped up for Cal-Vet Auditors. They will go through our claim files to ensure we have all corresponding award letter for the claims we have submitted to the VA for our clients. If they find any discrepancies, we will be notified and will make any and all corrections. At this time, we are looking at posting over one million dollars in retroactive compensation benefits awarded to veterans in our community in the last six months.

4. Monthly Contact Report April 2024:

- 358- Phone calls
- 90- Scheduled appointments
- 188-Walk-in visitors

5. There are no changes to the services provided by the South Lake Tahoe office.