

Housing and Homelessness Program Update

Presented to the EDC Board of Supervisors 11-10-20

Health & Human Services Agency

Overview

- Pre-COVID Homelessness Efforts
- COVID-19 Homeless Management Strategy (Project Roomkey)
- Housing and Homelessness Program (HHP) Staffing
- Homelessness Funding & Use
- Joint Policy Statement/Navigation Center
- Homekey Program

Pre-COVID Homelessness Efforts

Pre-COVID Homelessness Efforts

- **September 2019** - El Dorado County Joint Jurisdictional Meeting
 - Point In Time Count
 - 5 Year Strategic Plan on Homelessness
- **October 2019** - Strategic Planning Process Began
- **March 2020** - COVID-19
- **April 2020** - Joint Policy Statement BOS/Placerville City Council
- **June 2020** - BOS Approval of Housing & Homelessness PM & Sr. Admin Analyst Position

COVID-19 Homeless Management Strategy (Project Roomkey)

COVID-19 Homeless Management Strategy

In the face of the COVID-19 pandemic, the Community Action Team for Homelessness implemented a three-phase plan:

- Phase 1 - Active outreach, education and support to keep people in place in the camps
- Phase 2 – Implementing Project RoomKey, placing high risk, vulnerable individuals in motels
- Phase 3 - Planning for a surge

Involved multiple community partners, including County Agencies, Healthcare Providers, the Sheriffs Dept and Volunteers

Today's report focuses on the progress and status of Project RoomKey

Project RoomKey Status

Project RoomKey is a statewide initiative that provides temporary housing for homeless/unsheltered persons during the COVID-19 pandemic.

We systematically interviewed and screened the most vulnerable unsheltered population, identifying those at highest risk for COVID-19 complications.

- South Lake Tahoe – 22 Hotel Rooms
- Pollock Pines – 26 Hotel Rooms

The Program seized the opportunity of motivated individuals in a fixed location to add case management and navigation services to pilot the feasibility of supporting individuals access transitional housing.

Results to date:

	Screened	Placed	Housed	Exited	Retained
South Lake Tahoe	44	35	5	12	18
Western Slope	200	44	4	18	22

Case Management/Navigation Services

Each individual in the RoomKey Program develops an action plan with clear personal goals and expectations for participating in the program.

The program provides needed healthcare and social services; ID's, social security, health coverage, VA support, transportation.

Support provided by a consortium of local public health service providers, legal/law enforcement and volunteers, including the following:

- Transformational Services for Homelessness/Unsheltered
- Transitional Housing
- Veterans Services
- Community Reintegration Services
- Primary Healthcare

The program includes support from Marshall, Barton, Tahoe Coalition for Homeless, Public Health, Social Services-APS & IHSS, HOT, a range of local service providers and significant support from local volunteers trained as “Community Health Workers”.

Program Plans

- Project RoomKey continuing through end of December 2020 using available State funds
- Exploring extension through March 2021 (Impact on vulnerable individuals if program terminates during winter months)
- Pathways program for winter housing adopting a similar navigation model
- Assessing impact of migration to Project HomeKey in South Lake Tahoe
- Working to extend scope and impact of Coordinated Entry
- Working to further advance coordination of services

Learning Points and Challenges

- Sustainability of funding for project RoomKey
- Transition from RoomKey to HomeKey
- Resourcing for case management / navigation
- Access to transitional & affordable housing
- Access to winter shelter
- Ongoing impact of COVID-19

HHSA Housing & Homelessness Program Staffing Update

HHSA HHP Staffing Update

Housing & Homelessness Program

- Program Manager
- Two Case Managers pending Board approval – based on award of PLHA funding, May 2021

Support Staffing

- Deputy Director – Community Services
- Sr. Administrative Analyst

H&H Program Manager

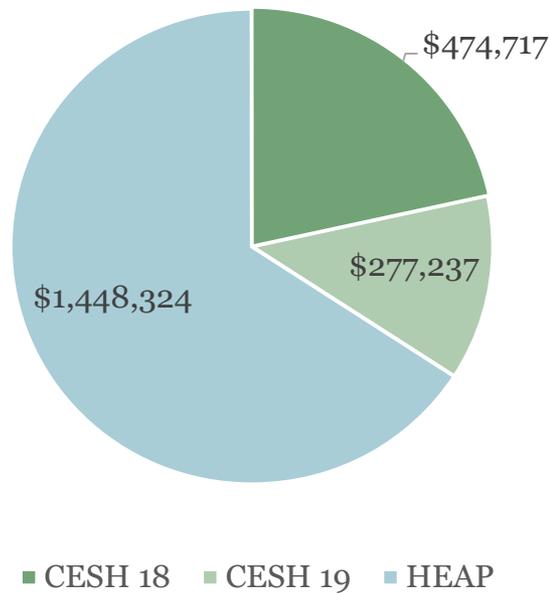
- Coordinating restart of our 5 Year Strategic Plan on Homelessness (Homebase, CoC, Exec Committee)
- Preparing for the 2021 PIT Count
- Learning grants, funding streams & reporting requirements
- Providing structure to a countywide approach to Coordinated Entry Services (CES)
 - Policies & Procedures
 - Working with EDOK (CoC) & Stakeholders
- Monitoring contract compliance & effectiveness
- Incorporating PHA into County's response & partnering with Housing, Community & Economic Development in promotion of affordable housing

Homelessness Funding & Use “Big Picture”

Homelessness Funding & Use “Big Picture”

- Funding Prior to COVID-19
- COVID-19 Funding – Project Roomkey
- Remaining Funding
- Future Funding

Funding Prior to COVID-19



Total Homeless Services Dedicated Funding: \$2,200,278

Funding Prior to COVID-19

- **\$474k *CESH 2018 (California Emergency Solutions and Housing Program)**
 - \$121k - 2019 & 2021 PIT Count Consultant & System Supports – Applied Survey Research
 - \$276k - Coordinated Entry System Staffing & System Supports – TCH
 - \$55k - Five Year Homeless Strategic Plan – Homebase
 - \$22k - Admin Support – 5%

(* denotes one-time funding)

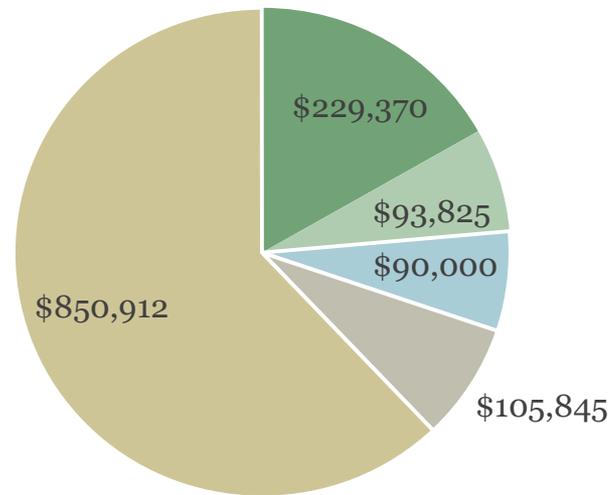
Funding Prior to COVID-19

- **\$277k *CESH 2019 (California Emergency Solutions and Housing Program)**
 - \$100k Set Aside – Operations of Navigation Center – pending Navigation Center
 - \$163k - Coordinated Entry System & Supports – TCH
 - \$14k - Admin Support – 5%

Funding Prior to COVID-19

- **\$1.4m *HEAP 2018 (Homeless Emergency Aid Program)**
 - \$325k - Transition Age Youth Set Aside
 - Lilliput
 - Whole Person Learning
 - Tahoe Youth & Family Services
 - \$200k - Rental Assistance & Short Term Housing (Probation)
 - \$850k HEAP Funding (Repurposed for COVID-19)
 - Construction/refurbishment of facility for transitional housing
 - \$75k Admin Support – 5%

COVID-19 Funding (Project Roomkey)



■ COVID19 ■ Preparedness ■ CMSP CERG ■ CARES ■ HEAP

Total funding dedicated for COVID Homeless Response: \$1,368,000

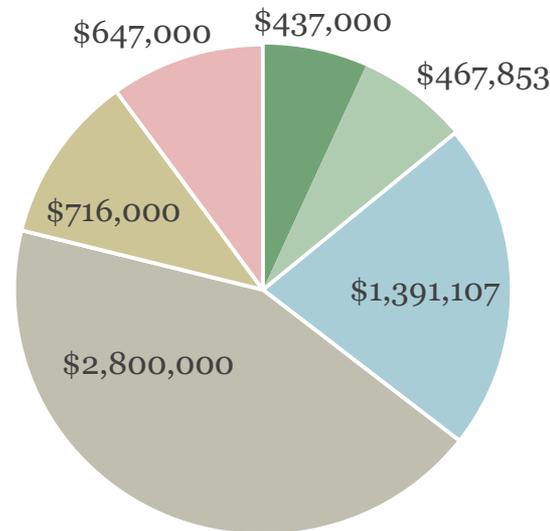
COVID-19 Funding (Project Roomkey)

- **\$1,368,000 - Hotels, meals, security & case management**
 - \$229k *COVID-19 Emergency (\$109k County & 119k COC)
 - \$90k *CMSP CERG (PH allocation - Non-congregate sheltering)
 - \$93k *Preparedness Funding
 - \$106k *CARES Act Funding
 - \$850k *HEAP Funding (Repurposed)

Project Roomkey Expenditures

- **\$816k total expended (May-Oct)**
 - \$640k – hotels
 - \$70k - meals
 - \$41k Upper Room
 - \$29k Probation
 - \$102k – Security (BOLT Staffing)
 - \$2,800 – cleaning & damages
- **\$1.3m projected (Jan 31, 2021)**
- **\$200k set-aside for cleaning & damages**

Remaining & Future Funding



- ESG-CV Round 1
- Whole Person Care
- HHAP
- PLHA
- ESG-CV Round 2
- HHAP Round 2

Total Remaining Funding (Whole Person Care and HHAP): \$1,858,960
Total Estimated Future Funding (ESG 1&2, PLHA, HHAP 2): \$4,600,000*

*Estimated Allocations for PLHA

Remaining Funding

- **\$437k *ESG-CV Round 1**(COC Emergency Solutions Grant - COVID allocation)
 - \$100k - Future Hotel Costs
 - \$75k - Street Outreach
 - \$75k - Homeless Prevention
 - \$163,900 Rapid Rehousing
- **\$467k *Whole Person Care Funding**
 - \$108k - TA Provider (Homebase)
 - \$204k - 60% of Program Manager (Housing & Homeless Programs)

Remaining Funding

- **\$1.4m *HHAP** (Homeless Housing and Assistance Program) (\$669k County/\$722k CoC)
 - \$850k HEAP “Swap”
 - \$110k TAY
 - \$188k (CoC) to support objectives from the Strategic Plan
 - \$148k (County) to support objectives from Strategic Plan
 - \$97k Admin Support – up to 7%

Future Funding

- **\$2.8m PLHA** (Permanent Local Housing Allocation)
 - \$480k-\$680k/year for 5 years, with anticipated ongoing funding
 - 40% contingent upon approval...2 case managers/permanent housing specialists
 - 60% - developer subsidies & first time homebuyer subsidies to increase permanent housing outcomes
- **\$716k *ESG-CV Round 2** (CoC)
 - Funding announcement not yet released (pending award)
- **\$647k *HHAP Round 2** (\$306k County/\$341k CoC)
 - Allocations determined but Funding announcement not yet released

Joint Policy Statement/Navigation Center

Joint Policy Statement on Homelessness

- April 2020 (Board of Supervisors & Placerville City Council)
- Documents a commitment between the County and the City of Placerville and provides direction to staff from both organizations in regards to homelessness activities

Joint Policy Statement on Homelessness

- **Action 2:** Authorize staff of both jurisdictions, working in conjunction with the Sheriff's Homeless Outreach Team, to explore properties/facilities and determine the feasibility of such properties to provide temporary housing and services to the homeless.
- **May 2020** - Meeting/call with County staff (CAO, HHSA, Facilities & Sheriff), City of Placerville Staff, and Homebase
 - Homebase recommended a **multi-disciplinary navigation center** and programs:
 - A. Drug and Alcohol Rehabilitation Services
 - B. Mental Health Counseling
 - C. Temporary Housing
 - D. Identification of Permanent Housing
 - E. Employment Counseling, meals & other related services

Navigation Center Needs

- 50 beds (expand to 80 during winter)
- Office space
- Restrooms & Showers
- Lockers
- Kitchen
- Activity areas
- Private rooms (families)
- Outdoor space (pets, activities, bicycles & storage)

Navigation Center

- **June 2020** - Meeting with Facilities & Commercial Real Estate Broker
- **August 2020** - 30 properties down to about 10
- **September 2020** – 5 property owners willing to entertain leasing or selling their property to El Dorado County for the Navigation Center
- **October 2020** – tour of 5 properties
- **What's next?**
 - \$850k HEAP/HHAP Swap (June 2021)
 - Operating Costs/Permanent Ongoing Funding
 - \$2.8m PLHA (Permanent Local Housing Allocation)

Homekey Program

Homekey Program

- Tahoe Coalition for the Homeless & Tahoe Regional Planning Agency
 - Applied for & received funding reservation
 - \$9.5 million
 - Large portion goes directly to acquisition
 - Smaller portion funds 2-year operating subsidy
 - Interim housing initially then rehabbed into permanent housing
 - Supportive services provided on-site

Homekey Program

- Three properties currently in escrow
 - 68-70 total units
 - Stabilizing units, SRO's & apartments
- Ongoing award administration with HCD
- Completing acquisition/escrow process
- Hiring and training new staff members

Questions?