

# PERFORMANCE MEASURES

(Working Days from Application Date to First 'BL' and/or 'PL' Review From 7/1/2007 to 9/30/2007)

## Number of Permits ISSUED "Over the Counter" (Same Day)

	Count:
WEST SLOPE	512
SOUTH LAKE TAHOE	61
<b>DEPARTMENT:</b>	<b>573</b>

## Residential EXPRESS Permits

	Count:	# Achieved Goal / Avg Days:						AVERAGE Days to Issue
		BUILDING			PLANNING			
WEST SLOPE	951	678	71.29%	8	764	80.34%	5	21
SOUTH LAKE TAHOE	165	112	67.88%	14	121	73.33%	28	30
<b>DEPARTMENT:</b>	<b>1116</b>	<b>790</b>	<b>Out Of 1116 (70.79%)</b>	<b>9</b>	<b>885</b>	<b>Out Of 1116 (79.30%)</b>	<b>8</b>	<b>22</b>

## Non Residential EXPRESS Permits

	Count:	# Achieved Goal / Avg Days:						AVERAGE Days to Issue
		BUILDING			PLANNING			
WEST SLOPE	71	19	26.76%	34	28	39.44%	14	81
SOUTH LAKE TAHOE	1	0	0.00%	46	0	0.00%	45	64
<b>DEPARTMENT:</b>	<b>72</b>	<b>19</b>	<b>Out Of 72 (26.39%)</b>	<b>34</b>	<b>28</b>	<b>Out Of 72 (38.89%)</b>	<b>14</b>	<b>81</b>

## THIRD PARTY PC Permits

	Count:	# Achieved Goal / Avg Days:						AVERAGE Days to Issue
		BUILDING			PLANNING			
WEST SLOPE	27	17	62.96%	29	25	92.59%	13	87
SOUTH LAKE TAHOE	11	5	45.45%	27	5	45.45%	110	101
<b>DEPARTMENT:</b>	<b>38</b>	<b>22</b>	<b>Out Of 38 (57.89%)</b>	<b>28</b>	<b>30</b>	<b>Out Of 38 (78.95%)</b>	<b>41</b>	<b>91</b>

## RESIDENTIAL Permits

	Count:	# Achieved Goal / Avg Days:						AVERAGE Days to Issue
		BUILDING			PLANNING			
WEST SLOPE	92	61	66.30%	18	61	66.30%	17	86
SOUTH LAKE TAHOE	144	110	76.39%	16	102	70.83%	41	55
<b>DEPARTMENT:</b>	<b>236</b>	<b>171</b>	<b>Out Of 236 (72.46%)</b>	<b>17</b>	<b>163</b>	<b>Out Of 236 (69.07%)</b>	<b>31</b>	<b>67</b>

## Non-RESIDENTIAL Permits

	Count:	# Achieved Goal / Avg Days:						AVERAGE Days to Issue
		BUILDING			PLANNING			
WEST SLOPE	36	4	11.11%	178	10	27.78%	33	197
<b>DEPARTMENT:</b>	<b>36</b>	<b>4</b>	<b>Out Of 36 (11.11%)</b>	<b>178</b>	<b>10</b>	<b>Out Of 36 (27.78%)</b>	<b>33</b>	<b>197</b>

**TENANT IMPROVEMENT Permits**

	<b>Count:</b>	<b># Achieved Goal / Avg Days:</b>						<b>AVERAGE Days to Issue</b>
		<b>BUILDING</b>			<b>PLANNING</b>			
WEST SLOPE	34	20	58.82%	20	23	67.65%	16	63
<b>DEPARTMENT:</b>	34	20	Out Of 34 (58.82%)	20	23	Out Of 34 (67.65%)	16	63

**MASTER PLAN SITE Permits**

	<b>Count:</b>	<b># Achieved Goal / Avg Days:</b>						<b>AVERAGE Days to Issue</b>
		<b>BUILDING</b>			<b>PLANNING</b>			
WEST SLOPE	95	16	16.84%	195	41	43.16%	162	315
<b>DEPARTMENT:</b>	95	16	Out Of 95 (16.84%)	195	41	Out Of 95 (43.16%)	162	315

**GRADING Permits**

	<b>Count:</b>	<b># Achieved Goal / Avg Days:</b>						<b>AVERAGE Days to Issue</b>
		<b>BUILDING</b>			<b>PLANNING</b>			
WEST SLOPE	13	8	61.54%	158	3	23.08%	41	189
SOUTH LAKE TAHOE	2	2	100.00%	0	1	50.00%	258	0
<b>DEPARTMENT:</b>	15	10	Out Of 15 (66.67%)	137	4	Out Of 15 (26.67%)	70	170

# PERFORMANCE MEASURES

(Working Days from Application Date to First 'BL' and/or 'PL' Review From 10/1/2007 to 12/31/2007)

## Number of Permits ISSUED "Over the Counter" (Same Day)

	Count:
WEST SLOPE	420
SOUTH LAKE TAHOE	48
<b>DEPARTMENT:</b>	<b>468</b>

## Residential EXPRESS Permits

	Count:	# Achieved Goal / Avg Days:						AVERAGE Days to Issue
		BUILDING			PLANNING			
WEST SLOPE	758	612	80.74%	6	642	84.70%	4	20
SOUTH LAKE TAHOE	273	154	56.41%	11	113	41.39%	46	114
<b>DEPARTMENT:</b>	<b>1031</b>	<b>766</b>	<b>Out Of 1031 (74.30%)</b>	<b>7</b>	<b>755</b>	<b>Out Of 1031 (73.23%)</b>	<b>16</b>	<b>45</b>

## Non Residential EXPRESS Permits

	Count:	# Achieved Goal / Avg Days:						AVERAGE Days to Issue
		BUILDING			PLANNING			
WEST SLOPE	113	94	83.19%	9	86	76.11%	5	29
<b>DEPARTMENT:</b>	<b>113</b>	<b>94</b>	<b>Out Of 113 (83.19%)</b>	<b>9</b>	<b>86</b>	<b>Out Of 113 (76.11%)</b>	<b>5</b>	<b>29</b>

## THIRD PARTY PC Permits

	Count:	# Achieved Goal / Avg Days:						AVERAGE Days to Issue
		BUILDING			PLANNING			
WEST SLOPE	31	19	61.29%	62	30	96.77%	10	137
SOUTH LAKE TAHOE	14	7	50.00%	45	5	35.71%	89	114
<b>DEPARTMENT:</b>	<b>45</b>	<b>26</b>	<b>Out Of 45 (57.78%)</b>	<b>57</b>	<b>35</b>	<b>Out Of 45 (77.78%)</b>	<b>34</b>	<b>129</b>

## RESIDENTIAL Permits

	Count:	# Achieved Goal / Avg Days:						AVERAGE Days to Issue
		BUILDING			PLANNING			
WEST SLOPE	120	86	71.67%	33	82	68.33%	19	127
SOUTH LAKE TAHOE	75	51	68.00%	31	39	52.00%	76	85
<b>DEPARTMENT:</b>	<b>195</b>	<b>137</b>	<b>Out Of 195 (70.26%)</b>	<b>32</b>	<b>121</b>	<b>Out Of 195 (62.05%)</b>	<b>41</b>	<b>110</b>

## Non-RESIDENTIAL Permits

	Count:	# Achieved Goal / Avg Days:						AVERAGE Days to Issue
		BUILDING			PLANNING			
WEST SLOPE	29	2	6.90%	85	10	34.48%	64	324
SOUTH LAKE TAHOE	1	0	0.00%	21	0	0.00%	35	125
<b>DEPARTMENT:</b>	<b>30</b>	<b>2</b>	<b>Out Of 30 (6.67%)</b>	<b>83</b>	<b>10</b>	<b>Out Of 30 (33.33%)</b>	<b>63</b>	<b>313</b>

**TENANT IMPROVEMENT Permits**

	Count:	# Achieved Goal / Avg Days:						AVERAGE Days to Issue
		BUILDING		PLANNING				
WEST SLOPE	40	30	75.00%	17	33	82.50%	24	63
DEPARTMENT:	40	30	Out Of 40 (75.00%)	17	33	Out Of 40 (82.50%)	24	63

**MASTER PLAN SITE Permits**

	Count:	# Achieved Goal / Avg Days:						AVERAGE Days to Issue
		BUILDING		PLANNING				
WEST SLOPE	95	30	31.58%	23	95	100.00%	7	75
DEPARTMENT:	95	30	Out Of 95 (31.58%)	23	95	Out Of 95 (100.00%)	7	75

**GRADING Permits**

	Count:	# Achieved Goal / Avg Days:						AVERAGE Days to Issue
		BUILDING		PLANNING				
WEST SLOPE	20	6	30.00%	141	9	45.00%	82	259
DEPARTMENT:	20	6	Out Of 20 (30.00%)	141	9	Out Of 20 (45.00%)	82	259

# PERFORMANCE MEASURES

(Working Days from Application Date to First 'BL' and/or 'PL' Review From 1/1/2008 to 3/31/2008)

## Number of Permits ISSUED "Over the Counter" (Same Day)

	Count:
WEST SLOPE	462
SOUTH LAKE TAHOE	1
<b>DEPARTMENT:</b>	<b>463</b>

## Residential EXPRESS Permits

	Count:	# Achieved Goal / Avg Days:						AVERAGE Days to Issue
		BUILDING			PLANNING			
WEST SLOPE	717	634	88.42%	6	647	90.24%	5	14
SOUTH LAKE TAHOE	10	7	70.00%	10	4	40.00%	19	67
<b>DEPARTMENT:</b>	<b>727</b>	<b>641</b>	<b>Out Of 727 (88.17%)</b>	<b>6</b>	<b>651</b>	<b>Out Of 727 (89.55%)</b>	<b>5</b>	<b>14</b>

## Non Residential EXPRESS Permits

	Count:	# Achieved Goal / Avg Days:						AVERAGE Days to Issue
		BUILDING			PLANNING			
WEST SLOPE	76	38	50.00%	18	47	61.84%	2	64
<b>DEPARTMENT:</b>	<b>76</b>	<b>38</b>	<b>Out Of 76 (50.00%)</b>	<b>18</b>	<b>47</b>	<b>Out Of 76 (61.84%)</b>	<b>2</b>	<b>64</b>

## THIRD PARTY PC Permits

	Count:	# Achieved Goal / Avg Days:						AVERAGE Days to Issue
		BUILDING			PLANNING			
WEST SLOPE	4	3	75.00%	24	3	75.00%	7	38
<b>DEPARTMENT:</b>	<b>4</b>	<b>3</b>	<b>Out Of 4 (75.00%)</b>	<b>24</b>	<b>3</b>	<b>Out Of 4 (75.00%)</b>	<b>7</b>	<b>38</b>

## RESIDENTIAL Permits

	Count:	# Achieved Goal / Avg Days:						AVERAGE Days to Issue
		BUILDING			PLANNING			
WEST SLOPE	38	29	76.32%	20	27	71.05%	16	109
SOUTH LAKE TAHOE	15	15	100.00%	0	15	100.00%	0	1
<b>DEPARTMENT:</b>	<b>53</b>	<b>44</b>	<b>Out Of 53 (83.02%)</b>	<b>14</b>	<b>42</b>	<b>Out Of 53 (79.25%)</b>	<b>12</b>	<b>74</b>

## Non-RESIDENTIAL Permits

	Count:	# Achieved Goal / Avg Days:						AVERAGE Days to Issue
		BUILDING			PLANNING			
WEST SLOPE	7	4	57.14%	26	0	0.00%	44	241
<b>DEPARTMENT:</b>	<b>7</b>	<b>4</b>	<b>Out Of 7 (57.14%)</b>	<b>26</b>	<b>0</b>	<b>Out Of 7 (0.00%)</b>	<b>44</b>	<b>241</b>

**TENANT IMPROVEMENT Permits**

	Count:	# Achieved Goal / Avg Days:						AVERAGE Days to Issue
		BUILDING		PLANNING				
WEST SLOPE	38	30	78.95%	14	27	71.05%	16	83
SOUTH LAKE TAHOE	1	1	100.00%	5	0	0.00%	71	99
<b>DEPARTMENT:</b>	<b>39</b>	<b>31</b>	<b>Out Of 39 (79.49%)</b>	<b>14</b>	<b>27</b>	<b>Out Of 39 (69.23%)</b>	<b>18</b>	<b>84</b>

**GRADING Permits**

	Count:	# Achieved Goal / Avg Days:						AVERAGE Days to Issue
		BUILDING		PLANNING				
WEST SLOPE	16	10	62.50%	43	8	50.00%	25	104
SOUTH LAKE TAHOE	1	1	100.00%	0	1	100.00%	0	6
<b>DEPARTMENT:</b>	<b>17</b>	<b>11</b>	<b>Out Of 17 (64.71%)</b>	<b>40</b>	<b>9</b>	<b>Out Of 17 (52.94%)</b>	<b>23</b>	<b>97</b>

# PERFORMANCE MEASURES

(Working Days from Application Date to First 'BL' and/or 'PL' Review From 4/1/2008 to 6/30/2008)

## Number of Permits ISSUED "Over the Counter" (Same Day)

	Count:
WEST SLOPE	490
SOUTH LAKE TAHOE	19
<b>DEPARTMENT:</b>	<b>509</b>

## Residential EXPRESS Permits

	Count:	# Achieved Goal / Avg Days:						AVERAGE Days to Issue
		BUILDING			PLANNING			
WEST SLOPE	776	633	81.57%	5	678	87.37%	5	13
SOUTH LAKE TAHOE	50	41	82.00%	6	30	60.00%	10	26
<b>DEPARTMENT:</b>	<b>826</b>	<b>674</b>	<b>Out Of 826 (81.60%)</b>	<b>5</b>	<b>708</b>	<b>Out Of 826 (85.71%)</b>	<b>5</b>	<b>14</b>

## Non Residential EXPRESS Permits

	Count:	# Achieved Goal / Avg Days:						AVERAGE Days to Issue
		BUILDING			PLANNING			
WEST SLOPE	56	38	67.86%	18	42	75.00%	6	24
SOUTH LAKE TAHOE	47	46	97.87%	1	46	97.87%	1	7
<b>DEPARTMENT:</b>	<b>103</b>	<b>84</b>	<b>Out Of 103 (81.55%)</b>	<b>10</b>	<b>88</b>	<b>Out Of 103 (85.44%)</b>	<b>4</b>	<b>16</b>

## THIRD PARTY PC Permits

	Count:	# Achieved Goal / Avg Days:						AVERAGE Days to Issue
		BUILDING			PLANNING			
WEST SLOPE	7	5	71.43%	10	7	100.00%	3	49
SOUTH LAKE TAHOE	4	2	50.00%	24	2	50.00%	24	51
<b>DEPARTMENT:</b>	<b>11</b>	<b>7</b>	<b>Out Of 11 (63.64%)</b>	<b>15</b>	<b>9</b>	<b>Out Of 11 (81.82%)</b>	<b>10</b>	<b>50</b>

## RESIDENTIAL Permits

	Count:	# Achieved Goal / Avg Days:						AVERAGE Days to Issue
		BUILDING			PLANNING			
WEST SLOPE	46	44	95.65%	13	38	82.61%	10	61
SOUTH LAKE TAHOE	76	69	90.79%	4	70	92.11%	4	13
<b>DEPARTMENT:</b>	<b>122</b>	<b>113</b>	<b>Out Of 122 (92.62%)</b>	<b>7</b>	<b>108</b>	<b>Out Of 122 (88.52%)</b>	<b>6</b>	<b>29</b>

## Non-RESIDENTIAL Permits

	Count:	# Achieved Goal / Avg Days:						AVERAGE Days to Issue
		BUILDING			PLANNING			
WEST SLOPE	8	8	100.00%	9	4	50.00%	36	108
SOUTH LAKE TAHOE	1	1	100.00%	0	1	100.00%	0	0
<b>DEPARTMENT:</b>	<b>9</b>	<b>9</b>	<b>Out Of 9 (100.00%)</b>	<b>8</b>	<b>5</b>	<b>Out Of 9 (55.56%)</b>	<b>32</b>	<b>95</b>

**TENANT IMPROVEMENT Permits**

	Count:	# Achieved Goal / Avg Days:							AVERAGE Days to Issue
		BUILDING		PLANNING					
WEST SLOPE	34	32	94.12%	12	25	73.53%	21	44	
<b>DEPARTMENT:</b>	34	32	Out Of 34 (94.12%)	12	25	Out Of 34 (73.53%)	21	44	

**GRADING Permits**

	Count:	# Achieved Goal / Avg Days:							AVERAGE Days to Issue
		BUILDING		PLANNING					
WEST SLOPE	34	19	55.88%	80	21	61.76%	18	104	
SOUTH LAKE TAHOE	1	1	100.00%	0	1	100.00%	0	0	
<b>DEPARTMENT:</b>	35	20	Out Of 35 (57.14%)	77	22	Out Of 35 (62.86%)	18	100	



# PERFORMANCE MEASURES

(Working Days from Application Date to First 'BL' and/or 'PL' Review From 7/1/2008 to 9/30/2008)

## Number of Permits ISSUED "Over the Counter" (Same Day)

	Count:
WEST SLOPE	551
SOUTH LAKE TAHOE	32
<b>DEPARTMENT:</b>	<b>583</b>

### Residential EXPRESS Permits

	Count:	# Achieved Goal / Avg Days:						AVERAGE Days to Issue
		BUILDING			PLANNING			
WEST SLOPE	748	729	97.46%	1	720	96.26%	2	5
SOUTH LAKE TAHOE	69	51	73.91%	15	48	69.57%	23	31
<b>DEPARTMENT:</b>	<b>817</b>	<b>780</b>	<b>Out Of 817 (95.47%)</b>	<b>2</b>	<b>768</b>	<b>Out Of 817 (94.00%)</b>	<b>4</b>	<b>7</b>

### Non Residential EXPRESS Permits

	Count:	# Achieved Goal / Avg Days:						AVERAGE Days to Issue
		BUILDING			PLANNING			
WEST SLOPE	71	54	76.06%	17	45	63.38%	15	25
SOUTH LAKE TAHOE	2	2	100.00%	0	2	100.00%	0	20
<b>DEPARTMENT:</b>	<b>73</b>	<b>56</b>	<b>Out Of 73 (76.71%)</b>	<b>17</b>	<b>47</b>	<b>Out Of 73 (64.38%)</b>	<b>14</b>	<b>25</b>

### THIRD PARTY PC Permits

	Count:	# Achieved Goal / Avg Days:						AVERAGE Days to Issue
		BUILDING			PLANNING			
SOUTH LAKE TAHOE	9	2	22.22%	60	6	66.67%	17	81
<b>DEPARTMENT:</b>	<b>9</b>	<b>2</b>	<b>Out Of 9 (22.22%)</b>	<b>60</b>	<b>6</b>	<b>Out Of 9 (66.67%)</b>	<b>17</b>	<b>81</b>

### RESIDENTIAL Permits

	Count:	# Achieved Goal / Avg Days:						AVERAGE Days to Issue
		BUILDING			PLANNING			
WEST SLOPE	35	34	97.14%	5	27	77.14%	17	65
SOUTH LAKE TAHOE	125	106	84.80%	13	101	80.80%	22	16
<b>DEPARTMENT:</b>	<b>160</b>	<b>140</b>	<b>Out Of 160 (87.50%)</b>	<b>11</b>	<b>128</b>	<b>Out Of 160 (80.00%)</b>	<b>21</b>	<b>26</b>

### Non-RESIDENTIAL Permits

	Count:	# Achieved Goal / Avg Days:						AVERAGE Days to Issue
		BUILDING			PLANNING			
WEST SLOPE	14	8	57.14%	23	2	14.29%	75	182
SOUTH LAKE TAHOE	1	1	100.00%	12	0	0.00%	304	
<b>DEPARTMENT:</b>	<b>15</b>	<b>9</b>	<b>Out Of 15 (60.00%)</b>	<b>22</b>	<b>2</b>	<b>Out Of 15 (13.33%)</b>	<b>90</b>	<b>182</b>

**TENANT IMPROVEMENT Permits**

	<i>Count:</i>	# Achieved Goal / Avg Days:						<i>AVERAGE Days to Issue</i>
		<i>BUILDING</i>			<i>PLANNING</i>			
WEST SLOPE	45	43	95.56%	16	18	40.00%	30	44
SOUTH LAKE TAHOE	1	1	100.00%	16	0	0.00%	26	54
<b>DEPARTMENT:</b>	<b>46</b>	<b>44</b>	<b>Out Of 46 (95.65%)</b>	<b>16</b>	<b>18</b>	<b>Out Of 46 (39.13%)</b>	<b>30</b>	<b>44</b>

**MASTER PLAN SITE Permits**

	<i>Count:</i>	# Achieved Goal / Avg Days:						<i>AVERAGE Days to Issue</i>
		<i>BUILDING</i>			<i>PLANNING</i>			
WEST SLOPE	5	5	100.00%	4	5	100.00%	3	61
<b>DEPARTMENT:</b>	<b>5</b>	<b>5</b>	<b>Out Of 5 (100.00%)</b>	<b>4</b>	<b>5</b>	<b>Out Of 5 (100.00%)</b>	<b>3</b>	<b>61</b>

**GRADING Permits**

	<i>Count:</i>	# Achieved Goal / Avg Days:						<i>AVERAGE Days to Issue</i>
		<i>BUILDING</i>			<i>PLANNING</i>			
WEST SLOPE	35	18	51.43%	79	15	42.86%	43	91
<b>DEPARTMENT:</b>	<b>35</b>	<b>18</b>	<b>Out Of 35 (51.43%)</b>	<b>79</b>	<b>15</b>	<b>Out Of 35 (42.86%)</b>	<b>43</b>	<b>91</b>

# PERFORMANCE MEASURES

(Working Days from Application Date to First 'BL' and/or 'PL' Review From 10/1/2008 to 12/31/2008)

## Number of Permits ISSUED "Over the Counter" (Same Day)

	Count:
WEST SLOPE	369
SOUTH LAKE TAHOE	11
<b>DEPARTMENT:</b>	<b>380</b>

## Residential EXPRESS Permits

	Count:	# Achieved Goal / Avg Days:						AVERAGE Days to Issue
		BUILDING			PLANNING			
WEST SLOPE	525	473	90.10%	1	484	92.19%	0	8
SOUTH LAKE TAHOE	29	20	68.97%	24	20	68.97%	20	36
<b>DEPARTMENT:</b>	<b>554</b>	<b>493</b>	<b>Out Of 554 (88.99%)</b>	<b>2</b>	<b>504</b>	<b>Out Of 554 (90.97%)</b>	<b>1</b>	<b>9</b>

## Non Residential EXPRESS Permits

	Count:	# Achieved Goal / Avg Days:						AVERAGE Days to Issue
		BUILDING			PLANNING			
WEST SLOPE	47	20	42.55%	23	32	68.09%	8	23
SOUTH LAKE TAHOE	1	0	0.00%	15	1	100.00%	1	23
<b>DEPARTMENT:</b>	<b>48</b>	<b>20</b>	<b>Out Of 48 (41.67%)</b>	<b>22</b>	<b>33</b>	<b>Out Of 48 (68.75%)</b>	<b>8</b>	<b>23</b>

## THIRD PARTY PC Permits

	Count:	# Achieved Goal / Avg Days:						AVERAGE Days to Issue
		BUILDING			PLANNING			
WEST SLOPE	6	2	33.33%	41	5	83.33%	12	115
SOUTH LAKE TAHOE	4	1	25.00%	96	0	0.00%	54	236
<b>DEPARTMENT:</b>	<b>10</b>	<b>3</b>	<b>Out Of 10 (30.00%)</b>	<b>63</b>	<b>5</b>	<b>Out Of 10 (50.00%)</b>	<b>29</b>	<b>163</b>

## RESIDENTIAL Permits

	Count:	# Achieved Goal / Avg Days:						AVERAGE Days to Issue
		BUILDING			PLANNING			
WEST SLOPE	29	18	62.07%	15	26	89.66%	8	80
SOUTH LAKE TAHOE	78	55	70.51%	18	49	62.82%	36	52
<b>DEPARTMENT:</b>	<b>107</b>	<b>73</b>	<b>Out Of 107 (68.22%)</b>	<b>18</b>	<b>75</b>	<b>Out Of 107 (70.09%)</b>	<b>28</b>	<b>60</b>

## Non-RESIDENTIAL Permits

	Count:	# Achieved Goal / Avg Days:						AVERAGE Days to Issue
		BUILDING			PLANNING			
WEST SLOPE	8	3	37.50%	37	2	25.00%	40	141
<b>DEPARTMENT:</b>	<b>8</b>	<b>3</b>	<b>Out Of 8 (37.50%)</b>	<b>37</b>	<b>2</b>	<b>Out Of 8 (25.00%)</b>	<b>40</b>	<b>141</b>

**TENANT IMPROVEMENT Permits**

	Count:	# Achieved Goal / Avg Days:						AVERAGE Days to Issue
		BUILDING			PLANNING			
WEST SLOPE	20	14	70.00%	25	12	60.00%	31	68
<b>DEPARTMENT:</b>	20	14	Out Of 20 (70.00%)	25	12	Out Of 20 (60.00%)	31	68

**MASTER PLAN SITE Permits**

	Count:	# Achieved Goal / Avg Days:						AVERAGE Days to Issue
		BUILDING			PLANNING			
WEST SLOPE	21	21	100.00%	3	21	100.00%	3	21
<b>DEPARTMENT:</b>	21	21	Out Of 21 (100.00%)	3	21	Out Of 21 (100.00%)	3	21

**GRADING Permits**

	Count:	# Achieved Goal / Avg Days:						AVERAGE Days to Issue
		BUILDING			PLANNING			
WEST SLOPE	16	9	56.25%	50	14	87.50%	9	45
SOUTH LAKE TAHOE	1	1	100.00%	0	1	100.00%	0	0
<b>DEPARTMENT:</b>	17	10	Out Of 17 (58.82%)	47	15	Out Of 17 (88.24%)	8	41

# PERFORMANCE MEASURES

(Working Days from Application Date to First 'BL' and/or 'PL' Review From 1/1/2009 to 3/31/2009)

## Number of Permits ISSUED "Over the Counter" (Same Day)

	Count:
WEST SLOPE	286
SOUTH LAKE TAHOE	1
<b>DEPARTMENT:</b>	<b>287</b>

## Residential EXPRESS Permits

	Count:	# Achieved Goal / Avg Days:						AVERAGE Days to Issue
		BUILDING			PLANNING			
WEST SLOPE	538	414	76.95%	5	351	65.24%	8	17
SOUTH LAKE TAHOE	6	4	66.67%	8	4	66.67%	11	25
<b>DEPARTMENT:</b>	<b>544</b>	<b>418</b>	<b>Out Of 544 (76.84%)</b>	<b>5</b>	<b>355</b>	<b>Out Of 544 (65.26%)</b>	<b>8</b>	<b>17</b>

## Non Residential EXPRESS Permits

	Count:	# Achieved Goal / Avg Days:						AVERAGE Days to Issue
		BUILDING			PLANNING			
WEST SLOPE	49	9	18.37%	17	12	24.49%	25	49
<b>DEPARTMENT:</b>	<b>49</b>	<b>9</b>	<b>Out Of 49 (18.37%)</b>	<b>17</b>	<b>12</b>	<b>Out Of 49 (24.49%)</b>	<b>25</b>	<b>49</b>

## THIRD PARTY PC Permits

	Count:	# Achieved Goal / Avg Days:						AVERAGE Days to Issue
		BUILDING			PLANNING			
WEST SLOPE	1	0	0.00%	45	1	100.00%	16	
<b>DEPARTMENT:</b>	<b>1</b>	<b>0</b>	<b>Out Of 1 (0.00%)</b>	<b>45</b>	<b>1</b>	<b>Out Of 1 (100.00%)</b>	<b>16</b>	

## RESIDENTIAL Permits

	Count:	# Achieved Goal / Avg Days:						AVERAGE Days to Issue
		BUILDING			PLANNING			
WEST SLOPE	26	19	73.08%	16	16	61.54%	25	55
SOUTH LAKE TAHOE	18	14	77.78%	12	11	61.11%	22	28
<b>DEPARTMENT:</b>	<b>44</b>	<b>33</b>	<b>Out Of 44 (75.00%)</b>	<b>15</b>	<b>27</b>	<b>Out Of 44 (61.36%)</b>	<b>24</b>	<b>43</b>

## Non-RESIDENTIAL Permits

	Count:	# Achieved Goal / Avg Days:						AVERAGE Days to Issue
		BUILDING			PLANNING			
WEST SLOPE	7	2	28.57%	32	4	57.14%	19	63
<b>DEPARTMENT:</b>	<b>7</b>	<b>2</b>	<b>Out Of 7 (28.57%)</b>	<b>32</b>	<b>4</b>	<b>Out Of 7 (57.14%)</b>	<b>19</b>	<b>63</b>

## TENANT IMPROVEMENT Permits

	Count:	# Achieved Goal / Avg Days:						AVERAGE Days to Issue
		BUILDING			PLANNING			
WEST SLOPE	19	11	57.89%	20	9	47.37%	22	49
<b>DEPARTMENT:</b>	<b>19</b>	<b>11</b>	<b>Out Of 19 (57.89%)</b>	<b>20</b>	<b>9</b>	<b>Out Of 19 (47.37%)</b>	<b>22</b>	<b>49</b>

**MASTER PLAN SITE Permits****# Achieved Goal / Avg Days:**

	<b>Count:</b>	<b>BUILDING</b>		<b>PLANNING</b>			<b>AVERAGE Days to Issue</b>	
WEST SLOPE	15	15	100.00%	10	15	100.00%	12	23
<b>DEPARTMENT:</b>	15	15	Out Of 15 (100.00%)	10	15	Out Of 15 (100.00%)	12	23

**GRADING Permits****# Achieved Goal / Avg Days:**

	<b>Count:</b>	<b>BUILDING</b>		<b>PLANNING</b>			<b>AVERAGE Days to Issue</b>	
WEST SLOPE	10	4	40.00%	52	6	60.00%	15	76
<b>DEPARTMENT:</b>	10	4	Out Of 10 (40.00%)	52	6	Out Of 10 (60.00%)	15	76

# PERFORMANCE MEASURES

(Working Days from Application Date to First 'BL' and/or 'PL' Review From 4/1/2009 to 6/30/2009)

## Number of Permits ISSUED "Over the Counter" (Same Day)

	Count:
WEST SLOPE	358
SOUTH LAKE TAHOE	22
<b>DEPARTMENT:</b>	<b>380</b>

## Residential EXPRESS Permits

	Count:	# Achieved Goal / Avg Days:						AVERAGE Days to Issue
		BUILDING			PLANNING			
WEST SLOPE	644	474	73.60%	5	498	77.33%	5	12
SOUTH LAKE TAHOE	30	23	76.67%	7	23	76.67%	6	7
<b>DEPARTMENT:</b>	<b>674</b>	<b>497</b>	<b>Out Of 674 (73.74%)</b>	<b>5</b>	<b>521</b>	<b>Out Of 674 (77.30%)</b>	<b>5</b>	<b>12</b>

## Non Residential EXPRESS Permits

	Count:	# Achieved Goal / Avg Days:						AVERAGE Days to Issue
		BUILDING			PLANNING			
WEST SLOPE	49	23	46.94%	10	30	61.22%	10	31
<b>DEPARTMENT:</b>	<b>49</b>	<b>23</b>	<b>Out Of 49 (46.94%)</b>	<b>10</b>	<b>30</b>	<b>Out Of 49 (61.22%)</b>	<b>10</b>	<b>31</b>

## THIRD PARTY PC Permits

	Count:	# Achieved Goal / Avg Days:						AVERAGE Days to Issue
		BUILDING			PLANNING			
WEST SLOPE	1	0	0.00%	65	1	100.00%	3	
SOUTH LAKE TAHOE	1	0	0.00%	57	0	0.00%	57	
<b>DEPARTMENT:</b>	<b>2</b>	<b>0</b>	<b>Out Of 2 (0.00%)</b>	<b>61</b>	<b>1</b>	<b>Out Of 2 (50.00%)</b>	<b>30</b>	

## RESIDENTIAL Permits

	Count:	# Achieved Goal / Avg Days:						AVERAGE Days to Issue
		BUILDING			PLANNING			
WEST SLOPE	30	22	73.33%	16	26	86.67%	10	53
SOUTH LAKE TAHOE	51	45	88.24%	6	43	84.31%	8	13
<b>DEPARTMENT:</b>	<b>81</b>	<b>67</b>	<b>Out Of 81 (82.72%)</b>	<b>10</b>	<b>69</b>	<b>Out Of 81 (85.19%)</b>	<b>9</b>	<b>24</b>

## Non-RESIDENTIAL Permits

	Count:	# Achieved Goal / Avg Days:						AVERAGE Days to Issue
		BUILDING			PLANNING			
WEST SLOPE	6	1	16.67%	41	3	50.00%	28	101
<b>DEPARTMENT:</b>	<b>6</b>	<b>1</b>	<b>Out Of 6 (16.67%)</b>	<b>41</b>	<b>3</b>	<b>Out Of 6 (50.00%)</b>	<b>28</b>	<b>101</b>

**TENANT IMPROVEMENT Permits**

	<b>Count:</b>	<b># Achieved Goal / Avg Days:</b>						<b>AVERAGE Days to Issue</b>
		<b>BUILDING</b>			<b>PLANNING</b>			
WEST SLOPE	21	16	76.19%	14	15	71.43%	15	50
SOUTH LAKE TAHOE	1	1	100.00%	10	1	100.00%	14	27
<b>DEPARTMENT:</b>	<b>22</b>	<b>17</b>	<b>Out Of 22 (77.27%)</b>	<b>14</b>	<b>16</b>	<b>Out Of 22 (72.73%)</b>	<b>15</b>	<b>49</b>

**MASTER PLAN SITE Permits**

	<b>Count:</b>	<b># Achieved Goal / Avg Days:</b>						<b>AVERAGE Days to Issue</b>
		<b>BUILDING</b>			<b>PLANNING</b>			
WEST SLOPE	14	14	100.00%	5	14	100.00%	10	35
<b>DEPARTMENT:</b>	<b>14</b>	<b>14</b>	<b>Out Of 14 (100.00%)</b>	<b>5</b>	<b>14</b>	<b>Out Of 14 (100.00%)</b>	<b>10</b>	<b>35</b>

**GRADING Permits**

	<b>Count:</b>	<b># Achieved Goal / Avg Days:</b>						<b>AVERAGE Days to Issue</b>
		<b>BUILDING</b>			<b>PLANNING</b>			
WEST SLOPE	12	6	50.00%	42	7	58.33%	18	69
SOUTH LAKE TAHOE	1	1	100.00%	11	0	0.00%	26	36
<b>DEPARTMENT:</b>	<b>13</b>	<b>7</b>	<b>Out Of 13 (53.85%)</b>	<b>39</b>	<b>7</b>	<b>Out Of 13 (53.85%)</b>	<b>19</b>	<b>64</b>



# PERFORMANCE MEASURES

(Working Days from Application Date to First 'BL' and/or 'PL' Review From 7/1/2009 to 8/17/2009)

## Number of Permits ISSUED "Over the Counter" (Same Day)

	Count:
WEST SLOPE	228
SOUTH LAKE TAHOE	21
<b>DEPARTMENT:</b>	<b>249</b>

## Residential EXPRESS Permits

	Count:	# Achieved Goal / Avg Days:						AVERAGE Days to Issue
		BUILDING			PLANNING			
WEST SLOPE	329	313	95.14%	2	313	95.14%	2	5
SOUTH LAKE TAHOE	29	23	79.31%	4	25	86.21%	4	4
<b>DEPARTMENT:</b>	<b>358</b>	<b>336</b>	<b>Out Of 358 (93.85%)</b>	<b>2</b>	<b>338</b>	<b>Out Of 358 (94.41%)</b>	<b>2</b>	<b>5</b>

## Non Residential EXPRESS Permits

	Count:	# Achieved Goal / Avg Days:						AVERAGE Days to Issue
		BUILDING			PLANNING			
WEST SLOPE	19	13	68.42%	10	15	78.95%	6	19
SOUTH LAKE TAHOE	1	0	0.00%	14	1	100.00%	4	
<b>DEPARTMENT:</b>	<b>20</b>	<b>13</b>	<b>Out Of 20 (65.00%)</b>	<b>10</b>	<b>16</b>	<b>Out Of 20 (80.00%)</b>	<b>6</b>	<b>19</b>

## THIRD PARTY PC Permits

	Count:	# Achieved Goal / Avg Days:						AVERAGE Days to Issue
		BUILDING			PLANNING			
WEST SLOPE	2	2	100.00%	12	2	100.00%	6	22
SOUTH LAKE TAHOE	1	1	100.00%	17	1	100.00%	17	57
<b>DEPARTMENT:</b>	<b>3</b>	<b>3</b>	<b>Out Of 3 (100.00%)</b>	<b>14</b>	<b>3</b>	<b>Out Of 3 (100.00%)</b>	<b>10</b>	<b>34</b>

## RESIDENTIAL Permits

	Count:	# Achieved Goal / Avg Days:						AVERAGE Days to Issue
		BUILDING			PLANNING			
WEST SLOPE	12	10	90.91%	10	12	100.00%	7	11
SOUTH LAKE TAHOE	41	39	95.12%	3	38	92.68%	3	4
<b>DEPARTMENT:</b>	<b>53</b>	<b>49</b>	<b>Out Of 52 (94.23%)</b>	<b>4</b>	<b>50</b>	<b>Out Of 53 (94.34%)</b>	<b>4</b>	<b>5</b>

## Non-RESIDENTIAL Permits

	Count:	# Achieved Goal / Avg Days:						AVERAGE Days to Issue
		BUILDING			PLANNING			
WEST SLOPE	1	1	100.00%	16	0	0.00%	24	
<b>DEPARTMENT:</b>	<b>1</b>	<b>1</b>	<b>Out Of 1 (100.00%)</b>	<b>16</b>	<b>0</b>	<b>Out Of 1 (0.00%)</b>	<b>24</b>	

**TENANT IMPROVEMENT Permits**

	Count:	# Achieved Goal / Avg Days:				AVERAGE Days to Issue		
		BUILDING		PLANNING				
WEST SLOPE	9	7	77.78%	14	8	88.89%	9	25
<b>DEPARTMENT:</b>	9	7	Out Of 9 (77.78%)	14	8	Out Of 9 (88.89%)	9	25

**MASTER PLAN SITE Permits**

	Count:	# Achieved Goal / Avg Days:				AVERAGE Days to Issue		
		BUILDING		PLANNING				
WEST SLOPE	6	6	100.00%	5	6	100.00%	5	28
<b>DEPARTMENT:</b>	6	6	Out Of 6 (100.00%)	5	6	Out Of 6 (100.00%)	5	28

**GRADING Permits**

	Count:	# Achieved Goal / Avg Days:				AVERAGE Days to Issue		
		BUILDING		PLANNING				
WEST SLOPE	9	4	44.44%	28	8	88.89%	8	18
SOUTH LAKE TAHOE	1	1	100.00%	20	1	100.00%	4	55
<b>DEPARTMENT:</b>	10	5	Out Of 10 (50.00%)	27	9	Out Of 10 (90.00%)	8	26