



EL DORADO COUNTY
DEPARTMENT OF HUMAN SERVICES
Doug Nowka, Jr.
Director

Senior Day Care Services
Wanda Demarest
Health Program Manager



May 1, 2008

IMPORTANT NOTICE

CHANGES TO HOURS OF OPERATION AND FEE INCREASE EFFECTIVE JULY 1, 2008

Dear Members and Caregivers:

Good news! We will begin offering "extended" hours of operation effective July 1, 2008. With prior arrangements, members may arrive at the day center as early as 7:30am and stay as late as 5:30pm. Of course, there will be an additional charge for the extended day. This is represented in the new program fee schedule included with this letter.

In addition, beginning July 1, 2008, our "basic" program hours will be 8:30am to 4:30pm. The good news is that most of you arrive and depart within the new basic program hours and therefore will not be affected by the change. However, a few of you arrive prior 8:30am and/or leave after 4:30pm. If this is the case for you, you will need to contact our office at 621-6180 prior to June 18, 2008 to advise us of your attendance choice. This will allow us time to arrange for staffing necessary to provide a safe and protective environment and to prepare an invoice that accurately reflects your desired attendance.

Please note that the Late Pick Up Fee has changed to a "Late Pick Up/Early Drop Off Fee." If you do NOT take the bus, another change is that you will be required to sign in and out of the Center. For your convenience, the sign in/out sheet will be at the front desk.

Unfortunately, the fee for our basic program hours will increase by \$1. I sincerely hope the increase will not cause you any undue financial hardship and that you will be able to continue your membership at the Center.

To obtain possible financial assistance with your day care charges, you may wish to examine your long term care insurance policy (if you have one) or investigate one of the following programs:

Del Oro Caregiver Resource Center at 800-635-0220,
Linkages and MSSP at 621-6146
Family Caregiver Support Program at 621-6151

I strongly urge you to call one or all of these programs. If the program has a waiting list, do not hesitate to place your name on it. Funding streams are changing all the time, which may result in your name coming to the top of the list sooner than predicted.

The new fee schedule, which gives you four attendance options from which to choose, follows.

<u>Scheduled attendance</u>	<u>Option #1 Standard Package</u> <i>Basic Program Hours 8:30am-4:30pm</i>	<u>Option #2 Early Bird Package</u> Basic Program Hours plus 7:30am-8:30am or portion thereof	<u>Option #3 After Hours Package</u> Basic Program Hours plus 4:30pm-5:30pm or portion thereof	<u>Option #4 All-Inclusive Package</u> Basic Program Hours plus 7:30-8:30am <i>AND</i> 4:30-5:30pm or portion thereof
1-10 scheduled days per month	\$45/day	\$55	\$55	\$60
11-18 scheduled days per month	\$40/day	\$50	\$50	\$55
19+ scheduled days per month	\$38/day	\$48	\$48	\$53
Short Term Enrollment (Less than 30 days)	\$52/day	\$62	\$62	\$67
Agency Reimbursement Rate	\$46/day	\$56	\$56	\$61
Application Processing Fee	\$50	\$50	\$50	\$50
Late Pick / Early Drop off FEE	Members who are NOT dropped off and/or picked up <u>between</u> the hours agreed upon are subject to an additional fee of \$2 per minute outside the chosen option hours.			

We are pleased to offer the extended hours of service. However, we know change can be confusing. Therefore, if you have any questions, please do not hesitate to contact Jackie Ravera or myself at 530-621-6180.

Sincerely,

Wanda Demarest
Health Program Manager