

Robert E. Bradshaw, Jr

Abstract

My experience in Project Management, Information Management, Systems Development, Programming, and Education has been gained from multiple industries and disciplines. Systems I developed and deployed have helped organizations to reach their full potential. As a working member of the my team, I strive to see the big picture, to work cooperatively, and to take care of the details. I can work independently and in the collaborative environment of a project manager.

Experience

One Earth Designs - As a 501(c)(3) public charity registered in the US, One Earth Designs was a global company that designed, produced, and sold leading edge solar cookersj in the global market. My role was to establish and grow the Customer Service component of the organization. That role grew to include a logistical component to get product from our manufacturer to our retail and direct customers in North America, Europe and Asia.

Employment Development Department - Lead the Information Technology Branch (ITB) Organizational Change Management (OCM) effort to prepare ITB for the structural and technical changes that will occur with the completion of three major projects across the enterprise. This included procuring an OCM vendor, organizing multiple work thread teams, developing project communications, and implementing the actual OCM changes.

As Project Director for the Disability Insurance Automation (DIA) project, a large-scale \$94M system integration project with internal and external interfaces, HIPAA requirements, and Business Process Reengineering components; my responsibilities were to manage, facilitate, and direct the project management activities; administer and oversee our vendor procurements and manage vendor performance; and lead and execute the project plan toward successful completion of the DIA project. As a member of the Information Technology Branch (ITB) senior management team, I implemented and provided leadership for department IT policies, procedures and supported the EDD strategic plan.

Outside of my project duties, I wrote an IT Roadmap, worked directly with the Labor and Workforce Development Agency (LWDA), Department of Finance (DOF), and Office of the Chief Information Officer (OCIO) to gain approval for ITB's project portfolio. For my work at EDD I was honored to be selected as a 2010 Outstanding IT Manager by California Public Sector CIO Academy Sacramento and received EDD ITB Outstanding Employee awards in 2006 and 2009.

As a member of the EDD Project Oversight and Review Team, my primary responsibilities were the procurement and management of Independent Project Oversight (IPO) and Independent Verification and Validation (IV&V) vendors for high criticality IT projects. I also provided independent oversight review on performance of project managers and teams in meeting the objectives for their projects and compliance with applicable policies, processes and procedures

of the ITB, EDD, LWDA and DOF. Key activities include implementing high level repeatable processes, creating procurement templates, working with the Department of General Services (DGS) to manage multi-million dollar procurements, providing monthly project oversight reporting to the DOF, and supervising vendor management on existing contracts.

Department of Health Services - Chief, Division of Food, Drug and Radiation Safety (DFDRS) Information Management. As Division IT lead, I identified, evaluated, and implemented Information Technology opportunities that impacted the division business strategy and the ability to fulfill public health responsibilities. This position required the analysis of critical business operations and explored ways that IT can redesign systems, and optimize business processes to support public health and safety programs. Collaboratively developed governance agreements and service level agreements with internal and external vendors of IT services at the state and Federal level. I provided oversight and review responsibilities for many of the projects in the division. Additionally, I acted as administrator for all information technology staff in the division.

Division Project Manager for Local Area Network (LAN) migrations including Novell to Microsoft, Windows 2000, Active Directory, and SMS. I developed and maintained the Division Operational Recovery Plan as well as the Emergency Response Plan that provided details for responding to an actual public health safety event. I have conducted legislative reviews, audited IT expenditures and worked at the Agency and Program level to provide analysis and responses to the California Performance Review. I coordinated with DFDRS Branches for the preparation of Feasibility Study Reports (FSR), Budget Change Concepts and Proposals (BCCs and BCPs), and other control agency and departmental documents. I Initiated development of the Geographic Information Systems (GIS) capabilities within DFDRS including geocoding division databases, training staff and acquiring the data necessary to respond to management requests and public emergencies. I worked with federal partners to establish a shared data environment and to develop a common food inspection software application.

Staff Information Systems Analyst. Project Manager for multiple LAN Upgrades, migration to a Windows environment and deployment of Windows office automation suite, implemented statewide LAN access, and coordinated and developed automated processes for the Stop Tobacco Access for Kids Enforcement program. DFDRS representative to Office Automation Advisory Committee, Stakeholders Advisory Group (SAG), Information and Technology Strategic Planning Process, and Federal/State partnerships.

Worked closely with Office Automation Staff (OAS) and Information Technology Services Division (ITSD) to develop the Continental Plaza Site as Department of Health Services (DHS) Campus site. This resulted in all Prevention Services Divisions at the site being able to consolidate and share Inter/intra-net and mainframe resources. Partnered with OAS, ITSD, and Division of Drinking Water and Environmental Management to implement LANs and remote office access to DHS technology infrastructure. Work in this area includes contract administration and project management.

Legislative Data Center - Staff Programmer Analyst. Project leader for Inquiry System Legislative Information System. Previously project leader for Constituent Casework

Management System (CCMS) 2.4, CCMS 3.0, Statewide Directory, Envelope Printing, Phone Messaging, Budget Management System.

California Department of Food & Agriculture - Computer Systems Specialist. As a consultant to the Division Director, I developed plans to upgrade and acquire information processing skills for Division personnel. This included preparing the Division Information Management Plan, recommending and making equipment and software purchases, as well as creating, preparing, and teaching data processing classes. Additional responsibilities involved training, support, and service of over 200 users and 100 PC's. Working directly with the Division Branch Chiefs I analyzed problems and provided workable solutions.

Bradshaw & Associates - As the owner of an independent consulting firm, I provided Fresno area firms and government agencies with the capacity and ability to utilize and expand their information processing. Major emphasis concerned coordinated system applications development as well as system equipment growth.

Computer Work Systems - Directly involved in the design and implementation of automated accounting systems and specialized business solutions. I developed and provided training for end users and management.

California Department of Water Resources - Conducted statistical analysis of state hydrologic and economic projects and prepared financial feasibility studies. Collaborated on planning and directing the expansion of computer facilities. Analyzed and prepared annual EDP plan.

California State University, Fresno and Fresno City College - Taught Data Processing, Information Processing Management, and Office Automation classes. I have a valid California Community College Instructor Credential.

Education and Awards

Selected as a 2010 Outstanding IT Manager by California Public Sector CIO Academy

Sacramento Leadership for the Government Executive (LGE) graduate

Received EDD ITB Outstanding Employee awards in 2009 and 2006

Information Technology Infrastructure Library (ITIL) certified for V2.0 and V3.0

Information Technology Managers Academy (ITMA Class XIV) – State of California. As a

member of Class XIV, I was selected by my classmates to be our class project manager. This

involved creating the vision, performing the project management, and leading the project to a

successful conclusion. The Class XIV project was to create an IT internship framework to bring

college seniors into state service and upon completion of the internship and graduation, be

promoted to an Associate level IT position.

Department of General Services Project Management Workshop Graduate 2001

Project Management Certificate – UC Davis Extension 2001

MBA, Management Information Systems, Agribusiness CSU Fresno 1984

B.S., Agribusiness Management CSU Fresno 1979

US Army 509th Battalion Combat Team (Airborne)