#### FIRST AMENDMENT TO AGREEMENT FOR SERVICES #8504

**THIS FIRST AMENDMENT** to that Agreement for Services #8504 made and entered into by and between the County of El Dorado, a political subdivision of the State of California (hereinafter referred to as "County"), and Serrano Advisors LLC, a limited liability company duly qualified to conduct business in the State of California, whose principal place of business is 7240 Crystal Blvd, El Dorado CA 95623 (hereinafter referred to as "Consultant");

#### RECITALS

**WHEREAS**, Consultant has been engaged by County for services to assist its Probation Department in implementation planning and support for the Medi-Cal coordinated reentry initiative referred to as CalAIM; in accordance with Agreement for Services #8504, dated January 14, 2025; incorporated herein and made by reference a part hereof (hereinafter referred to as "Agreement");

**WHEREAS**, the parties hereto desire to amend the Agreement to update the Scope of Services, amending **ARTICLE I**, **Scope of Services**; and

WHEREAS, the parties hereto desire to amend the Agreement to increase the not-to-exceed compensation amount of the Agreement by \$75,000, amending ARTICLE III, Compensation for Services;

**NOW, THEREFORE**, in consideration of the foregoing and the mutual promises and covenants hereinafter contained, County and Consultant mutually agree to amend the terms of the Agreement in this First Amendment to Agreement on the following terms and conditions:

- I. **EXHIBIT A to ARTICLE I, Scope of Services** is hereby replaced in its entirety with the revised Exhibit A, attached hereto and incorporated herein.
- II. **ARTICLE III, Compensation for Services,** Paragraph Three, of the Agreement is amended to read as follows:

Total amount of this Agreement shall not exceed \$125,000.00, inclusive of all costs, taxes, and expenses.

Except as herein amended, all other parts and sections of Agreement for Services #8504 shall remain unchanged and in full force and effect.

IN WITNESS WHEREOF, the parties hereto have executed this First Amendment to Agreement for Services #8504 on the dates indicated below.

# -- COUNTY OF EL DORADO--

Ву:	Dated:
Board of Supervisors	
"County"	
Attest:	
Kim Dawson	
Clerk of the Board of Supervisors	
By: Deputy Clerk	Dated:
Deputy Clerk	
SERRA	NO ADVISORS LLC
By:	Dated: 8/19/2025
Scott Coffin	
President	
"Consultant"	

#### **EXHIBIT A**

#### SCOPE OF SERVICES

# **SECTION 1. PATH 3 Planning and Implementation: Project Management.**

#### **Activities**:

- 1. Develop and maintain a detailed project plan for the El Dorado County Probation Department (EDCPD) specific to CalAIM enhanced care management, pre-release, and post-release services; EDCPD project plan tracks the ownership, status, and completion of milestones.
- 2. Develop the PATH implementation plan for EDCPD and manage the submission process with state regulators.
- 3. Report status to EDCPD staff, leaders, and executives on a periodic basis.
- 4. Develop financial pro-formas for staffing and other ongoing administrative costs.
- 5. Identification of existing service provision eligible for offset (i.e. Medi-Cal Reimbursement).
- 6. Development of EDCPD workflows, procedures, and job aides to assist the sworn staff with implementation of justice involved services.
- 7. Facilitate meetings with EDCPD and other agency staff as needed to complete project deliverables.
- 8. Oversee the pre- and post-release Medi-Cal reimbursements for EDCPD.

# SECTION 2. Interagency Collaboration: Strategic Planning and Coordination for PATH 3 and CalAIM implementation.

#### **Activities**:

- 1. Advise on and participate in collaborative meetings and work groups for the purpose of planning and coordination of PATH 3 and CalAIM implementation with key community-based partners, such as community health centers, managed care health plans, community-based organizations that serve the justice-involved population, as well as local and state government partners.
- 2. Liaison with the California Department of Health Care Services (DHCS) on PATH 3 issues and attend briefings and work groups as appropriate to access updated guidance or policy clarification. Facilitate and/or attend a formal Executive Steering Committee with key decision-makers from local government.

Based on the County's CALAIM JI PATH ROUND 3 IMPLEMENTATION PLAN (Exhibit C), the following deliverables and additions to the Scope of Services are being added to the Agreement:

#### **SECTION 3. Operations Readiness for Pre-Release Services.**

# Consultant shall provide the following activities related to CalAIM facility readiness assessment for the South Lake Tahoe Juvenile Treatment Center:

- 1. Oversee preparation and delivery of regulatory filing for the reentry initiative to the DHCS.
- 2. Support the project management in the preparation of readiness deliverables.
- 3. Recommend updates and revisions to existing procedures, modifying applicable documents that pertain the reentry protocols and maintaining current practices.

# **SECTION 4. Data Sharing**

# Consultant shall provide the following activities related to data sharing for continuity of care between embedded, in-reach, and community-based partners:

- 1. Coordinate with El Dorado County agency partners, community-based organizations, inreach providers, and embedded health providers to develop EDCPD's reentry care plan.
- 2. Engage with, and make recommendations to, EDCPD on the development of a data sharing agreement to facilitate the EDCPD's pre-release warm handoffs and linkages.



# CALAIM JI PATH ROUND 3 IMPLEMENTATION PLAN El Dorado County Probation Department

Juvenile Detention Facility

#### **UPDATED 7/2/2024**

El Dorado County Probation Department

PATH 3

Application ID: 923218

**DHCS Requested Revisions** 

#### **ALL FOCUS AREAS:**

There is a lot of really good information in this narrative, however, it needs to be focused solely on screening for pre-release services. Please edit to reflect only what is required for each section in each focus area. There is no need to repeat text, so please delete any repeated text.

#### 3H FUTURE USE:

Could you please elaborate on the following, "A determination will be made by EDCPD to either modify the existing policies related to durable medical equipment, or to maintain existing protocols." It appears the existing policies/protocols have gaps, which would lend to modifying them. Please clarify that these will be modified or explain why you will not modify them, and instead will maintain the current state.

#### 4A FUTURE USE.

In each focus area, section (a) is for your current mode of operation or the services you currently provide. It is also where you list the gaps you have identified as they pertain to readiness for go-live for that particular focus area. In the (b) section, this is where you list what you plan to do to address the gaps identified in the (a) section. In this focus area, there are a lot of gaps identified in section (b). However, your future plans do not explain how you

plan to address those gaps. If you have an identified gap, please also identify how you plan to address it or explain why you can't. Please review all focus areas to ensure this pattern is followed.

#### **5A CURRENT STATE:**

In the current state narrative, please update to clearly describe and discuss your current staffing structure.

#### BUDGET:

You indicated that the proposed budget is to be updated as implementation planning progresses and the updates will be sent to DHCS. While it is understood that things can change and you can modify your budget, it is important that you are as detailed as possible in the descriptions, until such time as you are ready to make modifications.

#### LINE ITEMS TAB:

**Rows 2 and 4:** Please provide more detail on what is being purchased, how many of each, for what cost, and for what use.

#### **SALARY TAB:**

Please update the Anticipated Expenditure Dates for all rows on your Salary tab.

Row 4: You indicate in the description this is .5 FTE, however, in the percent time charged, it is listed as 100%. Please clarify whether this is a .5 FTE at 50% or a 1 FTE at 100%.

#### **BUDGET TOTAL:**

The total budget is \$1,497,206.84 and the amount allocated was \$1,500,000. Please update your budget so that it adds to the allocated amount. Please use the full award amount, if possible.

## 2a. Screening for 90-day pre-release services

Defined process and support model to screen eligibility for 90-day Medi-Cal Reentry Services. Screening should include securing consent from the individual to release information to relevant parties (e.g., assigned care manager). DHCS supports the best practice of developing documentation of individuals' previous screenings in correctional facilities' applicable electronic data systems (e.g., electronic medical records) to expedite their enrollment upon re-incarceration.

**Go-Live Date:** 7/1/2026

#### **Current State**

El Dorado County Probation Department (EDCPD) manages the operations for the Juvenile Treatment Center (JTC) in South Lake Tahoe, California. The JTC averages 9-12 youth monthly and approximately 85%-90% of the youth being detained are already enrolled in the Medi-Cal program at time of incarceration. EDCPD collaborates primarily with the El Dorado County Health and Human Services (HHS) Agency through the EDCPD's Juvenile Treatment Center In-House Treatment Services Team (IHTS). IHTS includes mental health and substance use disorder Services. The IHTS and contracted medical provider (Wellpath) staff including a Registered Nurse (RN), coordinate and manage the Medi-Cal eligibility determination for youth detained at the JTC and receives a daily list of bookings to conduct the eligibility screenings.

All information gathered in the intake questionnaire that is completed during an incarcerated youth's booking process is sent via secure encrypted email to HHS. The information for the youth detained is collected and kept in the Probation Department's Case Management System, Caseload Explorer (CE). CE is a secure platform, with access by only EDCPD staff, implemented in 2006 by the Department.

The Medi-Cal applications, which do contain information protected by HIPAA, are processed by designated EDCPD and Wellpath Staff, and emailed via secure encryption to HHS. EDCPD and HHS have an MOU that details the requirements for handling data and identifies protocol in the event a data breach occurs. The MOU also includes the requirements and procedures to report any data breach detected by either EDCPD or HHS.

Specific to the Medi-Cal Application Processes, including screening, application support, and unsuspension/activation of benefits, for each youth who remains detained following booking and initial assessments, an administrative staff member contacts the designated Application Specialist at HHS to determine Medi-Cal status as an initial screening during intake. Once the status is determined, the information is transferred to our onsite and contracted Wellpath Registered Nurse or our IHTS Mental Health Clinician and the pre-release Medi-Cal application is completed during the medical intake process or sick call appointment to ensure the youth is provided support and assistance with the application. The appropriate next steps are taken to ensure Medi-Cal benefits are enrolled, suspended, or unsuspended prior to release, and as close to intake as possible for those with stays less than 90 days.

Additionally, youth are screened for developmental and intellectual disabilities. Although Wellpath only has the ability to accommodate physical disabilities, the EDCPD's partnership with EDCOE for in-house education services allows for accommodation for young people with developmental and/or intellectual disabilities. Youth in custody have access to an Occupational Therapist (OT), Speech and Language Pathologist (SLP), and other services as needed.

Wellpath clinical staff are contracted with EDCPD to administer medical services onsite, and to coordinate dental services inside of the JTC. Medical services, which includes coordination of dental care, are provided by a Registered Nurse (RN) and/or licensed Medical Doctor (MD). Telepsychiatry services are provided once per week or on an as needed basis. Acute care in-patient & emergency services are referred to Barton Memorial Hospital in South Lake Tahoe.

Through the oversight of our Mental Health Program Coordinator (a Licensed Clinical Social Worker), our Behavioral Health Services at the JTC are provided by a full-time Mental Health Clinician, Extra Help Mental Health Clinician, and an Extra Help Mental Health Program Coordinator. Additionally, Substance Abuse Treatment is provided by an onsite Full Time Health Educator. As previously referenced, each of these staff members are included in the IHTS.

EDCPD does not currently operate an onsite pharmacy at the JTC, nor is a pharmacist contracted to be onsite at the JTC. Wellpath is contracted with pharmaceutical vendors to administer the daily medications (i.e., pill packs) onsite at the JTC, and a prescription is coordinated at time of release with a local pharmacy to ensure continuity of treatment with medication.

EDCPD's Adult Court Services (sworn officers) routinely engage with youth in the South Lake Tahoe Jail (SLTJ) and Placerville Jail (PJ) for court-requested interviews and pre-sentence investigations, and Field Officers conduct pre- and post-release visits for check-ins and case planning. EDCPD has HHS Program Assistants embedded in the Community Corrections Center that coordinate all service referrals and new Medi-Cal applications for Justice Involved Individuals released to Probation Supervision. Assigned Deputy Probation Officers track release dates in the Sheriff's Office Case Management System RIMS and refer the individual to the HHS Program Assistant. Paper applications are taken to the Jail for each individual in custody by the HS Program Assistant. In addition to the Collaborative Courts in El Dorado County, EDCPD partners with the El Dorado County Office of Education (EDCOE), and HHS, to support adults and youth transitioning from the jails or detention facility into post-release community supervision as well as alternative-sentencing programs.

# <u>Gaps</u>

The following gaps in this focus area include:

- 1. Determining Medi-Cal eligibility is manually intensive and requires a technological solution to automate workflows and verification.
- 2. Readiness and preparedness for the Behavioral Health linkages continues through October 2024.
- 3. El Dorado County Counsel is in the process of interpreting the recent changes in legislation (CFR 42 Part 2) to allow for sharing of substance use treatment data. Release of Information forms, disclosures, and other consent forms need to be modified. The data sharing MOUs will include the Managed Care Health Plans (Anthem Blue Cross, Mountain Valley Health, and Kaiser Permanente).
- 4. Modification of Wellpath's policies and procedures for 90-day pre-release screening is required, currently IHTS members are filling in the gaps due to staffing shortages.

5. The hiring of new clinical and administrative staff is required to conduct the 90-day pre-release screening and intakes at the JTC.

#### **Future Activities**

EDCPD is preparing for behavioral health linkages that begin on October 1, 2024, and the readiness for 90-day pre-release services that will phase-in by July 2026.

EDCPD also intends to coordinate with HHS and EDSO to share data about adults released from county jail that are eligible for Specialty Mental Health Services, and other Medi-Cal managed care benefits, who are Court ordered to serve Probation commitments.

The goal is to develop interoperability between the SO and Probation, the identified medical provider, and the county's Electronic Health Record (EHR) system, through electronic-interfacing systems to ensure collaborative planning. Through this shared Health Information Exchange (HIE), agency partners serving Medi-Cal beneficiaries would access pertinent medical, mental and substance use treatment data for the purpose of care transitions. Our primary goal and focus area ahead of go-live is to ensure the shared data will include; assessment, level of treatment, how the individual is responding to treatment. and highlights about treatment's effectiveness. Shared data will facilitate relationship building prior to release and enable professional-to-professional clinical handoffs with post-release behavioral health treatment services.

The proposed PATH 3 budget reflects the hiring of staff to screen eligibility for 90-day pre-release services, and to develop the automation and data sharing solutions to meet the CalAIM programmatic requirements.

Pre-release screening has been initiated in the planning stages for the implementation of the behavioral health linkages and will continue in subsequent phases of EDCPD's facility readiness activities.

# \*Check the Following Boxes:

- 1. Planning
- 2. Screening for Pre-Release Services
- 3. Other Activities to Support Provision of Reentry Services
- 4. Adoption of Certified Electronic Health Record Technology

# 2b. Screening for Behavioral Health linkages

Defined process and support model to conduct an initial mental health and SUD screening at intake, and then as indicated, a second screen and/or full assessment with tools and processes mutually agreed upon by the correctional facility and the county behavioral health agency to determine if the individual's behavioral health need meets behavioral health criteria and requires behavioral health linkage.

**Go-Live Date**: 10/1/2024

#### **Current State**

El Dorado County Probation Department (EDCPD) operates the Juvenile Treatment Center (JTC), a youth residential and detention facility, in South Lake Tahoe. EDCPD contracts with Placer County Probation Department in cases when the capacity is limited at the JTC and youth need to be placed in a detention facility.

EDCPD contracts with an embedded health provider (Wellpath) to administer physical health, mental health, substance use, pharmaceuticals, and coordination of dental services for youth in the JTC up to five (5) hours per day, six (6) days per week, with the Wellpath RN, and on call or as needed for after-hours treatments and service provisioning. One 5-hour shift per week includes an onsite visit by the Wellpath Medical Doctor. Onsite clinical teams administer screenings during the booking process for youth that are detained in custody. Youth that are issued a citation and released are currently not screened for Medi-Cal eligibility nor are they screened for health-related needs by Wellpath. Release of information (ROI) and consent forms are presented to the youth and parent or guardian. Wellpath stores the signed forms in CorEMR, Wellpath's Electronic Health Record system.

Wellpath clinical staff are contracted with EDCPD to administer medical and coordinate dental services in the South Lake Tahoe (JTC) facility. Our medical services, which includes coordination of Dental Care are provided by a Registered Nurse (RN) and/or Licensed Medical Doctor (MD). Telepsychiatry services are provided once per week or on an as needed basis. All in-patient & emergency services are referred to Barton Memorial Hospital in South Lake Tahoe.

In-reach providers are permitted into the secure areas of the JTC and IHTS staff coordinate and engage with community-based organizations for post-release supports for youth and families.

Initial screenings occur at time of booking for youth that are being detained into custody. Individuals that are cited and released are currently not screened for Medi-Cal eligibility nor are they screened for health-related needs by Wellpath. Wellpath staff screen for mental health and substance use disorders during the intake process following a determination that the youth will be placed into housing at the juvenile detention facility. Releases of Information (ROI) and consent forms are presented to the youth, and Wellpath stores the signed forms in their electronic health record system. The parent, foster parent, or guardian is required to sign all consent forms.

The El Dorado JTC has reports low numbers for youth detained requiring Medication Assisted Treatment (MAT) services. In the past three years, two (2) youth were booked requiring MAT services. In these cases, both individuals were prescribed Suboxone and were treated by the embedded health provider while in custody. Wellpath is contracted by EDCPD to counsel youth and to administer the Medication Assisted Treatments (MAT) in the JTC as needed. Youth already undergoing MAT at the time of booking continue to receive MAT in the facility. Wellpath and IHTS use standardized screening intake forms and tools, and Wellpath is responsible for the screening for each youth during the intake process.

# **Gaps**

The following gaps in this focus area include:

- 1. Youth are screened for developmental and/or intellectual disabilities in the JTC, however, no action is taken by Wellpath to accommodate the disability.
- 2. Data sharing between EDCPD, HHS, EDSO, and Wellpath is limited and will be assessed through engagement with El Dorado County Counsel.
- 3. Serious Mental Illness (SMI) and Substance Use Disorder (SUD) screening and assessment tools are currently agreed upon by EDCPD and Wellpath. Analysis will be conducted to verify compliance with screening and assessment tools issued by the DHCS for both adult and juvenile services.
- 4. EDCPD to coordinate with Wellpath and IHTS to the update existing policies and procedures identified meet the behavioral health linkages screening requirements.
- 5. Referral linkages to Enhanced Care Management providers needs to be communicated by the managed care health plans and integrated into the EDCPD's standard operating procedures.

- 6. A contracted physician administers MAT in the JTC on a case-by-case basis however the facility lacks a certified MAT counselor. Adults are referred to Barton Memorial Hospital or Marshall Medical Hospital at the time of release.
- 7. Memorandum of Understanding (MOU) is executed for the Stepping Up program in El Dorado County, and includes several peer agencies such as Sheriff's Office, HHS, Police Department, Superior Courts, and the EDCPD.

# **Future Activities**

EDCPD has already implemented, through its contract with the embedded health provider (Wellpath), a comprehensive screening process for mental health and substance use disorders in the JTC. EDCPD's In-House Treatment Services Team (IHTS) Division have maintained a long-standing partnership and will be jointly planning to address the gaps outlined in this focus area. At the time of booking, Wellpath screens each youth that is booked and detained and assesses a level of care to inform EDCPD on the proper type of housing assignment. EDCPD has identified opportunities, as part of the CalAIM readiness efforts, to expand the scope of screening to include developmental and intellectual disabilities. While the screening process has been established to support behavioral health linkages, communicating the actual release date, and sharing the essential treatment data is prioritized to complete by mid-year 2024 with a determination from County Counsel on the recent ruling of CFR Section 2, Part 2.

EDCPD will convene meetings with Wellpath personnel to initiate the development of policies and procedures for screening of behavioral health linkages, and internal controls to verify that screenings are being performed. PATH funds are being allocated to expand the number of clinical staff to perform the pre-release screenings and assessments. In addition, EDCPD will engage with County Counsel to amend the existing Memorandum of Understanding (MOU) for the Stepping Up program, and to revise the agreement for purposes of data sharing between the county agency partners serving the justice involved populations; the Medi-Cal managed care plans would be invited to participate in the execution of the MOU.

# \*Check the Following Boxes:

- 1. Development of Protocols & Procedures
- 2. Planning
- 3. Technology & IT Services
- 4. Screening for Pre-Release Services
- 5. Other Activities to Support Provision of Reentry Services

# 3. Medi-Cal Billing

Established plan is in place to enroll the facility as an **Exempt from Licensure Clinic** Medi-Cal provider in order to bill fee-for-service for pre-release services (e.g., care management, X-rays/labs) and a process is in place to bill for services. Facilities with a pharmacy onsite that intend to provide pre-release authorized medications must also enroll as a Medi-Cal pharmacy.

**Go-Live Date**: 7/1/2025

# 3a. Medi-Cal Billing and Provider Enrollment

## **Current State**

EDCPD's operations for the Juvenile Treatment Center are funded through a combination of funding streams including County General Fund, Public Safety Sales Tax, Youth Offender Block Grants (YOBG), the Juvenile Justice Crime Prevention Act, SB 678, Division of Juvenile Justice Realignment – SB 823, AB 109 (2011 Realignment) and other grant-based braided funding.

Currently, EDCPD does not submit claims for Medi-Cal services, such as targeted case management through Medi-Cal Administrative Activities (often referred to as TCM-MAA claiming).

# <u>Gaps</u>

The following gaps in this focus area include:

- 1. EDCPD is required to obtain one (1) National Provider Identifier (NPI) number from CMS for the facility.
- 2. EDCPD needs to file with the DHCS as Exempt from Licensure Clinic, and the final guidance is pending from DHCS about the PAVE application process.
- 3. DHCS issued preliminary rates for bundled rates and rates are pending for feefor-service rates (i.e., durable medical equipment, pharmaceuticals, and primary care and specialty clinical services). Medi-Cal coding for pre-release

services is needed to assess EDCPD's fiscal impact of billing Medi-Cal for prerelease services.

- 4. EDCPD has not identified a billing vendor as of July 2024, and received a preliminary quote for billing services from the embedded health provider. EDCPD is engaged in discussions with county agencies to identify a potential billing source and may initiate procurement for a Medi-Cal billing platform by the end of Q4-2024.
- 5. EDCPD must identify a provider to administer credentialing services for the clinical staff that serve in the JTC, and to provide ongoing oversight of credentialing.

#### **Future Activities**

El Dorado County Probation Department (EDCPD) is preparing to submit the application to Center for Medicare and Medicaid (CMS) for a National Provider Identifier (NPI) and to the DHCS for Exempt from Licensure Clinic. Regulatory filings are planned to occur by August 1st, 2024, with CMS and DHCS.

EDCPD intends to establish billing infrastructure to submit for in-custody reimbursements for pre-release services, up to the last 90 days of incarceration for youth. PATH funds are being allocated to obtain the necessary certifications and licensures, and to procure and implement a Medi-Cal billing solution prior to go-live of the pre-release services. A Medi-Cal billing solution along with determination of location, and office infrastructure, are being evaluated based on the needs of all collaborative partners. The goal is to initiate a multi-agency procurement process by December 31st, 2024. EDCPD is targeting to go-live with Medi-Cal billing one year prior to launch of pre-release services to ensure billing solution is configured and verified. Due to the low volumes of youth served in the JTC, and the minimum costs to startup and operate a billing office, EDCPD will be evaluating options to consolidate the Medi-Cal billing and administration as a shared service in El Dorado County.

# \*Check the Following Boxes:

- 1. Development of Protocols & Procedures
- 2. Planning
- 3. Implementing Billing Systems
- 4. Technology & IT Services
- 5. Screening for Pre-Release Services
- 6. Other Activities to Support Provision of Reentry Services

## 3b. Support for pre-release care management

Focus Area 3b covers four parts related to case management in the facility.

Care Manager Assignment – Established process for leveraging the MCP Provider Directory to: identify and assign an in-reach, community-based care manager to the individual shortly after determining eligibility for 90-day Medi-Cal Reentry Services; identify if an individual has an existing relationships with community-based ECM care managers who could be assigned to provide pre-release care management services; or to assign an embedded care manager.

Support Needs Assessment – Infrastructure and processes are in place to support assigned care manager to perform comprehensive needs assessment, inclusive of obtaining consent to access and share any needed medical records with community-based providers/health plans, and coordination and support of delivery of services by correctional facility clinical staff.

Support Coordination of Care – Infrastructure and processes are in place to support assigned pre-release care manager, or ECM provider to coordinate all needed care as part of the reentry stabilization, treatment, and planning for release.

Support Reentry Care Plan Finalization, Warm Linkages (for care management and behavioral health linkage), and Reentry Continuity of Care Plan (see Focus Area 4 below)

Go-Live Date: 7/1/2026

#### **Current Activities**

El Dorado County Probation Department (EDCPD) collaborates with County Health and Human Services (HHS) Agency, including Human Services (HS) and Juvenile Treatment Center (JTC) In-House Treatment Services Team (IHTS) Divisions. The HHS Division manages the Medi-Cal eligibility determination in the JTC and receives a daily list of youth that are booked, classified, and housed in one of the facilities. The El Dorado County Office of Education (EDCOE) actively partners with EDCPD to support youth transitioning from the detention facility into post-release community supervision as well as alternative-sentencing programs.

Wellpath is the primary health care provider in the JTC, and is contracted to administer the physical health, mental health, substance use, dental, pharmaceuticals. Wellpath also contracts with the El Dorado County Sheriff's Office to support the County Jail (Placerville, South El Dorado) and Juvenile Treatment Facility (JTC) for a majority of the clinical services. Wellpath's staffing model consists of Medical Directors, Nurse Practitioners, Physician Assistants, Registered Nurses, CNA/MA, Licensed Clinical Social Workers, Licensed Marriage and Family Therapists, Licensed Vocational Nurses, Dentists, Psychiatrists, Care Managers, Mental Health Coordinators, and Certified Nursing Assistants. In reference to the JTC, the contract with Wellpath defines the levels of clinical staff to support EDCPD's custody operations.

The EDCPD's In-House Treatment Services Team (IHTS) includes clinical, administrative, and sworn staff members, and collaborates with the assigned Wellpath Registered Nurse. In most, if not all individual programmed cases for youth in custody at the Juvenile Treatment Center, prior to release, a Transitional Team Meeting is established and held to coordinate and create a plan for transition out of custody for the youth. The Transitional Team Meeting consists of the IHTS, youth in custody, Parent or Legal Guardian, EDCOE (provider of in custody education services at the JTC), Court Appointed Special Advocate (CASA), and the assigned Deputy Probation Officer (DPO). The primary objective of the Transitional Team Meeting is to clarify roles and responsibilities for all parties involved. For example, parent responsibilities may include transportation to behavioral health and therapeutic services, while EDCOE is responsible for coordinating transfer back into school with the school district office, and facilitate education records transfer, including Individualized Education Plans (IEP). The assigned Deputy Probation Officer assists in development of the transitional plan with the Mental Health Program Coordinator, and provision of supervision to ensure compliance with the Terms and Conditions of Probation. The Mental Health Program Coordinator, Mental Health Clinician, and Health Educator, ensure all necessary referrals for treatment services are in place. Aftercare services are provided, specifically due to the nature of the report built with the youth serving their commitment. In cases where service provision outside of the custody environment is not possible due to available service providers, and/or waitlist status, the Mental Health Clinician will continue to provide inpatient or outpatient services until the linkage in the community is established. The Mental Health Program Coordinator and Mental Health Clinician provide follow-up phone calls to support the youth and their family to ensure support is in place while the team works to promote stabilization in the community. The Wellpath Registered Nurse ensures prescriptions are sent to the parent/guardian's preferred pharmacy and will coordinate with treatment providers in the youth's county of residence and will often make follow-up medical or psychiatric appointments whether in El Dorado County or

the county of residence. In El Dorado County, a large portion of the youth in custody are from out-of-county commitments. In this meeting, the team troubleshoots any anticipated challenges, and the Department has in extreme scenarios provided fuel to ensure transportation, and or other extreme needs to support successful transition back into the community.

## <u>Gaps</u>

The following gaps in this focus area include:

- 1. EDCPD's readiness and preparedness for the Behavioral Health linkages continues into the month of September 2024; requires notification of release date, screenings, and assessment data with IHTS.
- 2. EDCPD, Wellpath, and HHS initiated the introductions with the Medi-Cal managed care health plans that serve El Dorado County (Mountain Valley Health Plan, Anthem Blue Cross, and Kaiser Permanente). Additional meetings are necessary to build a long-term relationship and to integrate the managed care health plans into the project implementation (referral linkages, warm handoffs to ECM providers, and other pre-release planning).
- 3. El Dorado County Counsel is in the process of interpreting the recent changes in legislation (CFR 42 Part 2) to allow for sharing of substance use treatment data.
- 4. A multi-agency Memorandum of Understanding (MOU) exists and should be amended in the facility readiness phase. The MOU between Office of Sheriff (EDSO), EDCPD, IHTS, El Dorado County HHS remains in force through 12/31/2025; the amendment would extend the date, define the essential data elements to share for pre-release services, and include Wellpath, Medi-Cal managed care health plans, and other organizations that will be participating in the pre-release services.
- 5. Release of Information forms, disclosures, and other consent forms need to be modified to enable data sharing with Medi-Cal managed care health plans and Medi-Cal Partners.

- 6. EDCPD's policies and procedures, and standard operating procedures, need to be reviewed and amended; in certain cases, new documentation will be created to meet compliance standards.
- 7. The hiring of new clinical and administrative staff in the JTC is required to conduct the care coordination, to develop the reentry care plan, to facilitate warm handoffs and clinical consultations, and to administer the 90-day prerelease services.
- 8. Youth that are enrolled in the Medi-Cal program during their incarceration are first enrolled into Medi-Cal Fee for Service. Youth may not be enrolled or assigned into the Medi-Cal managed care health plan for 30 days, at the earliest, and could take as much as 60-90 days after release from incarceration. Based on the timing of DHCS' notification to the managed care plan regarding the beneficiary eligibility and assignment, the actual date of enrollment into the managed care plan will vary.
- 9. Referral linkages to Enhanced Care Management providers needs to be communicated by the managed care health plans and integrated into the EDCPD's standard operating procedures.

#### **Future Activities**

El Dorado County Probation Department (EDCPD) is planning to increase the number of clinical and administrative staff at the JTC to administer the referral linkages and pre-release services. Staffing augmentation has been included for IHTS in the PATH budget to support screenings, pre-release planning, and post-release community supervision activities. EDCPD intends to use nearly 70% of PATH funding to recruit and hire the clinical and administrative staff to prepare for the pre-release services.

Readiness efforts are underway for the launch of behavioral health linkages in October 2024, and the JTC is forming the infrastructure to share the release date and relevant treatment history with the El Dorado County Behavioral Health Agency (HHS). The staffing model includes a Clinical Specialist from the El Dorado County Juvenile Treatment Center In-House Treatment Services Team (IHTS) to support the screenings, assessments, and linkages for pre-release planning and post-release follow-up. In order to share the data between EDCPD, Wellpath, Medi-Cal managed care health plans and Medi-Cal partners (i.e. ECM providers, in-reach providers), a multi-agency Memorandum of Understanding (MOU) will be amended in 2024 to address the behavioral health linkages; and a more comprehensive MOU will be formed by

Q2-2025 the local Medi-Cal Partners (CBOs, managed care organizations) for prerelease services. The MOU and data sharing agreements will include the required use of consents and releases of information forms to enable data sharing for purposes of pre-release coordination. By October 1, 2024, EDCPD intends to share the following information with El Dorado County Health & Human Services (HHS, Behavioral Health) and the Medi-Cal managed care health plans, including: actual release date, screenings and assessments for youth presenting during intake, or during incarceration, pertaining to youth with SMI and/or SUD disorders.

EDCPD is initiating facility readiness planning in 2024 and is actively participating with the Office of Sheriff, Health & Human Services, Office of Education, and other county agencies. Detailed planning activities include amending the existing interagency agreement for data sharing, development of referral linkages to ECM providers, assessment and remediation of policies and procedures, and formation of a Backoffice Medi-Cal billing unit. EDCPD intends to pursue a phase-based approach to readiness, and to deliver a six (6) month notice to the DHCS in Q1-2026 following the completion of the major milestones.

# \*Check the Following Boxes:

- 1. Development of Protocols & Procedures
- 2. Planning
- 3. Staffing
- 4. Screening for Pre-Release Services
- 5. Technology and IT Services
- 6. Other Activities to Support Provision of Reentry Services

#### 3c. Clinical Consultation

Infrastructure and processes are in place to support clinical consultation to ensure diagnosis, stabilization, treatment, coordination, and linkages to establish relationships with community providers. This includes but is not limited to correctional facility clinical staff obtaining consent to provide and share information with community-based providers/health plans, providing these clinical services directly, prescribing durable medical equipment (DME) and medications, and/or ensuring in-reach clinical consultations occur in a timely manner as needed.

Go-Live Date:7/1/2026

#### **Current Activities**

El Dorado County Probation Department (EDCPD) manages the operations for the Juvenile Treatment Center (JTC) in South Lake Tahoe, California. EDCPD 's In-House Treatment Services Team (IHTS) includes mental health and substance use disorder Services. The Human Services (HHS) Division manages the Medi-Cal eligibility determination for youth being detained at the JTC and receives a daily list of bookings to conduct the eligibility screenings. Approximately 85%-90% of the youth being detained are already enrolled in the Medi-Cal program.

EDCPD contracts with an embedded health provider (Wellpath) to administer physical health, mental health, substance use, pharmaceuticals, and coordination of dental services for youth in the JTC five (5) hours per day, six (6) days per week, and on call or as needed for after-hours treatments and service provisioning. Onsite clinical teams administer screenings during the booking process for youth that are being detained in custody. A limited number of clinical consultations occur during the pre-release process in the JTC.

# <u>Gaps</u>

The following gaps in this focus area include:

- 1. EDCPD, HHS, IHTS, and Wellpath do not exchange data on the youth's conditions, treatments, or medical history. Wellpath reports on a quarterly basis to EDCPD about the volume and type of service encounters.
- 2. Case management for youth transitioning into post-release community supervision is managed by EDCPD, and clinical consultations are not standardized during the release process; referrals to primary care and specialists are common, and youth are supplied with a prescription for pharmaceuticals upon release from the facility.
- 3. Wellpath is not contracted to perform discharge planning for youth in the JTC; IHTS coordinates with youth at time of release with referrals to local services; limited clinical consultations and follow-up contact occurs with the individual released from custody.

- 4. EDCPD to coordinate the addition of policies and procedures the embedded health provider (Wellpath) to meet the clinical consultation requirements.
- 5. A multi-agency Memorandum of Understanding (MOU) exists and should be amended in the facility readiness phase. The MOU between Office of Sheriff (EDSO), EDCPD, IHTS, El Dorado County HHS remains in force through 12/31/2025; the amendment would extend the date, define the essential data elements to share for pre-release services, and include Wellpath, Medi-Cal managed care health plans, and other organizations that will be participating in the pre-release services.
- 6. Digital tablets (i.e., iPads) are not available at this time for youth to access in the JTC for clinical consultations, such as telehealth or telepsychiatry.

# **Future Activities**

El Dorado County Probation Department (EDCPD) is preparing for behavioral health linkages that begin on 10/1/2024, and for the facility readiness for 90-day pre-release services that will phase into the JTC's operations by July 2026. PATH funds have been allocated to develop the Medi-Cal eligibility screening, pre-release screening, standard operating procedures, and to hire clinical staff to perform the pre-release warm handoffs and clinical consultations. The proposed budget reflects the hiring of additional staff to screen eligibility for 90-day pre-release services, administration of MAT services, and to develop the necessary automation and technology solutions to sustain the JTC's operations. Additionally, PATH funds have been allocated to acquire digital tablets to pilot in the JTC, and for EDCPD staff to use for operations.

EDCPD's priority is to engage directly with youth for health services and to conduct clinical consultations during the pre-release process, coordinating with local ECM providers and other caregivers serving in the community. Electronic tablets are being planned for release into the JTC facility that would allow youth to access telehealth and telepsychiatry services through self-service. The service contract between EDCPD and Wellpath will be amended to include discharge planning, clinical consultation, and other pre-release services; the target date for initiating the contract amendment process is Q1-2025, and would include the modification and creation of policies and procedures. In addition, the execution of a multi-agency data sharing agreements will be prioritized as part of the facility readiness in 2025-2026.

#### \*Check the Following Boxes:

- 1. Development of Protocols & Procedures
- 2. Planning

- 3. Screening for Pre-Release Services
- 4. Other Activities to Support Provision of Reentry Services

# 3d. Virtual / In-Person In-Reach Provider Support

Established processes for supporting rapid scheduling and providing space, including physical space for in-person visits and/or space and technology for virtual visits (e.g., laptop or similar device, webcam, internet access telephone line), for in-reach provider services (care management, clinical consultation, or community health worker) while ensuring appropriate security protections remain in place.

**Go-Live Date**: 7/1/2026

# **Current Activities**

El Dorado County Probation Department (EDCPD) operates the Juvenile Detention Facility (JTC), located in the city of South Lake Tahoe. The JTC has two (2) housing units and houses up to forty (40) youth. The JTC facility reports an average daily population of approximately 9-12 youth.

EDCPD coordinates with local Community-Based Organizations (CBOs) serving justice involved populations for in-reach services and oversees the in-person engagement at the JTC (i.e., visitations in secure areas of the facility). EDCPD staff maintain a working relationship with the CBOs and support youth (and their families) during the transition from the JTC into the community.

# **Gaps**

The following gaps in this focus area include:

- EDCPD is not sharing data about youth incarcerated at the JTC with CBOs or Medi-Cal managed care health plans.
- 2. Formalizing the process for engaging with the CBOs, to coordinate post-release resources for the youth, during the pre-release process may be extended.
- 3. Digital tablets for virtual support are needed and currently unavailable for CBOs to access.

#### **Future Activities**

El Dorado County Probation Department (EDCPD) intends to expand the relationship with the El Dorado County Health and Human Services (HHS) Agency by adding staff from the Juvenile Treatment Center In-House Treatment Services Team (IHTS). PATH funds have been allocated to IHTS for additional staff onsite at the JTC to support behavioral health linkages and pre-release services. IHTS is contracted with local CBOs that support the justice involved populations and will pursue discussions to expand the number of CBOs in the county's network.

Due to the sensitivity of data concerning youth, access to medical records and treatment history will be limited. For purposes of pre-release planning and reentry into the community, the essential data elements will be identified by El Dorado County Counsel, EDCPD, IHTS, and other agency partners and provided through the county's Health Information Exchange (HIE).

EDCPD will continue planning efforts in 2024 with El Dorado County HHS, Medi-Cal managed care health plans (Mountain Valley Health Plan, Anthem Blue Cross, and Kaiser Permanente) to prepare for the launch of behavioral health linkages on 10/1/2024.

## \*Check the Following Boxes:

- 1. Development of Protocols & Procedures
- 2. Planning
- 3. Screening for Pre-Release Services
- 4. Other Activities to Support Provision of Reentry Services
- 5. Additional Activities to Promote Collaboration
- 6. Adoption of Certified Electronic Health Record

#### 3e. Support for medications

Infrastructure and processes are in place to support the provision of all medications covered under Medi-Cal medication benefit, or an action plan has been defined to support provision of Medi-Cal-covered medications by March 31, 2026.

**Go-Live Date**: 3/31/2026

# **Current Activities**

El Dorado County Probation Department (EDCPD) manages the operations for the Juvenile Treatment Center (JTC) in South Lake Tahoe, California.

Wellpath is the embedded health provider in the Juvenile Detention Facility (JTC) 24x7 to deliver physical health, mental health, substance use, dental, pharmaceuticals, and wellness services for youth. Onsite clinical teams administer screenings during the booking process for youth that are being detained in custody. Wellpath works with local hospitals and medical groups for acute, primary, and specialty care; youth are transported by EDCPD staff for non-emergent cases to the appointments.

During the intake process, youth are screened for withdrawal by Wellpath clinical staff, and their current medications are documented for processing while at the JTC. The JTC averages 9-12 youth. Approximately 85%-90% of the youth being detained are already enrolled in the Medi-Cal program. During the screening process, Wellpath clinical staff evaluate the youth's condition and presentation, and discuss the use of medications, and to ensure the youth receives the appropriate dosage and medication.

EDCPD does not currently operate an onsite pharmacy at the facility, and the embedded health provider (Wellpath) is not currently licensed to distribute release medications. Wellpath is contracted with pharmaceutical vendors to administer the daily medications (i.e., pill packs), and medications are distributed each day by the Wellpath's onsite staff.

Medication Assisted Treatments (MAT) are administered at the JTC on a case-by-case basis, including the following treatment options: partial opioid agonist – Buprenorphine, partial opioid agonist/antagonist – Buprenorphine/Naloxone, and opioid antagonist – Naltrexone. The most prescribed medication for youth in the JTC is Buprenorphine/Naloxone.

# <u>Gaps</u>

The following gaps in this focus area include:

- 1. Medication history is stored in a single system (CorEMR) and is not accessible by El Dorado County HHS or IHTS.
- 2. Wellpath's electronic medical records system needs to be validated to ensure compliance for administering Medi-Cal covered medications.

3. County correctional facilities refer to local hospitals for MAT upon release (i.e., adults incarcerated at the EDC Jail).

# **Future Activities**

El Dorado County is planning to implement a county-wide Health information Exchange (HIE) to serve as the central repository for pre-release and post-release services. The shared data will include screening and assessment results, level of treatment, prescribed medications, and the individual's response to treatment and highlights about treatment effectiveness. El Dorado County HHS is leading the HIE initiative and will include access for county agencies and Medi-Cal partners serving the justice involved populations.

EDCPD intends to continue administering medications in the facility using daily pill-packs, and to coordinate with contracted physicians and clinical staff to distribute medications in the JTC.

# \*Check the Following Boxes:

- 1. Planning
- 2. Development of Protocols & Procedures
- 3. Additional Activities to Promote Collaboration
- 4. Screening for Pre-Release Services

#### 3f. Support for Medication Assisted Treatments (MAT)

Infrastructure and processes are in place to support MAT, or an action plan has been defined to support MAT by March 31, 2026. This entails covering all forms of FDA-approved medications for the treatment of alcohol use disorder and substance use disorder (SUD), and providing assessment, counseling, and patient education. Providing at least one form of an FDA-approved opioid agonist or partial agonist for opioid use disorder treatment is required to go-live.

**Go-Live Date**: 3/31/2026

#### **Current Activities**

EDCPD contracts with an embedded health provider (Wellpath) to administer physical health, mental health, substance use, pharmaceuticals, and coordination of dental services for youth in the Juvenile Detention Center (JTC).

The youth are screened at time of booking to determine whether they are experiencing a substance use disorder. If the youth is already enrolled in a MAT program, the Wellpath staff and Mental Health Program Coordinator evaluate the condition of the youth and make a determination to either: 1) continue MAT services, 2) deny MAT services, or 3) conduct a full assessment to determine the status and condition of the youth, and afterward renders a clinically supported decision. Exceptions would continue for youth that are transferred into another facility, such as a State Hospital or acute hospital, where the rendering clinician determines that MAT is medically necessary; if the youth is returned to the JTC to complete their stay, MAT would be administered until their release date, or their program completes.

# <u>Gaps</u>

The following gaps in this focus area have been identified:

- 1. Youth enrolled in MAT program in the JTC are referred (post-release) to a MAT facility in the community, including Barton Hospital in Lake Tahoe, CA, or Marshall Medical Center in Placerville, CA; post-release follow-up occurs based on the severity of the youth's condition at time of release.
- 2. The hiring of new clinical and administrative staff is required to conduct MAT counseling and to render treatments.
- 3. EDCPD to coordinate with the embedded health provider (Wellpath) to update existing policies and procedures.
- 4. New MAT inductions are not started in the JTC.

# **Future Activities (MAT)**

El Dorado County Probation Department (EDCPD) intends to maintain the existing eligibility criteria for administering MAT in the JTC.

A full range of MAT treatment options are available to the JTC to address multiple types of substance use disorders.

# Treatment options include:

Partial opioid agonist – Buprenorphine Partial opioid agonist/antagonist – Buprenorphine/Naloxone Opioid Antagonist – Naltrexone

EDCPD, Wellpath, and HHS will coordinate with Mountain Valley Health Plan, Anthem Blue Cross, and Kaiser Permanente, and other Medi-Cal Partners, to meet the continuity of care requirements for MAT patients. Pre-release appointments will be scheduled the next available day following release and warm handoffs to the ECM Liaisons employed by the managed care health plans will be operationalized at the JTC.

PATH funds are intended to be allocated to expand the MAT program at the JTC. Due to low volumes of youth in the JTC, the average number of youth requiring MAT services at an average of less than one (1) case per calendar year. The proposed budget includes the addition of two (2) clinical staff positions to oversee the pre-release services, including counsel and administering MAT services for youth being housed in the JTC.

# \*Check the Following Boxes:

- 1. Planning
- 2. Development of Protocols & Procedures
- 3. Additional Activities to Promote Collaboration
- 4. Screening for Pre-Release Services

# 3g. Support for medications upon release

Infrastructure and processes are in place to support dispensing of Medi-Cal medications on day of release, or an action plan has been defined to support provision of Medi-Cal medications on day of release by March 31, 2026.

**Go-Live Date**: 3/31/2026

#### **Current Activities**

El Dorado County Probation Department (EDCPD) contracts with an embedded health provider (Wellpath) to administer physical health, mental health, pharmaceuticals, and coordination of dental services for youth in the Juvenile

Transition Center (JTC). Onsite clinical teams administer screenings during the booking process for youth that are being detained in custody, and Wellpath oversees the completion of consents and releases of information. Wellpath stores the signed forms in their Electronic Health Record system, CorEMR.

EDCPD does not currently operate an onsite pharmacy at either facility, and the embedded health provider (Wellpath) is not currently licensed to distribute release medications. Wellpath is contracted with pharmaceutical vendors to administer the daily medications (i.e., pill packs), and medications are distributed each day by Wellpath onsite staff.

As a youth is being prepared for release from the JTC, a licensed Medical Director (MD) submits an electronic prescription with a local retail pharmacy, and the instructions are provided to the youth and/or family members regarding the pickup location. Wellpath is contracted with the major pharmacy retailers (i.e. CVS, Walgreens) and locations are near the JTC in South Lake Tahoe.

# **Gaps**

The following gaps in this focus area have been identified:

- 1. EDCPD to coordinate with the embedded health provider (Wellpath) to update existing discharge policies and procedures, including the transportation provision for youth to pharmacies at time of release.
- 2. Medi-Cal managed care health plans typically require a 3-5 business days lead time for scheduling transportation, which does not align with the release process from the JTC; the El Dorado County Superior Court receives reports directly from EDCPD staff to determine release of youth based on their progress in the program and occasionally render decisions concerning releases with short notice.
- 3. The embedded health provider (Wellpath) is not licensed to prescribe release medications at the JTC.
- 4. Transportation is not offered to youth being released from the JTC to fill a prescription for medications at the local pharmacy.

#### **Future Activities**

El Dorado County Probation Department (EDCPD) intends to maintain the existing cadence for administering daily medications in the JTC, and will be adding the transportation service for release medications at pharmacies in El Dorado County. EDCPD will coordinate with the Medi-Cal managed care health plans to arrange for transportation services upon release. Policies and procedures will be updated to align with the modified practice of scheduling transportation for youth to retail pharmacy locations in the east and west slope of El Dorado County.

PATH funds are being applied toward the contracting/hiring of embedded Care Managers that will coordinate transportation with the Medi-Cal managed care health plans for youth to fill prescriptions at contracted pharmacies in El Dorado County.

# \*Check the Following Boxes:

- 1. Planning
- 2. Development of Protocols & Procedures
- 3. Additional Activities to Promote Collaboration
- 4. Other Activities to Support Provision of Reentry Services

# 3h. Support for DME upon release

Infrastructure and processes are in place to support provision of DME on day of release or an action plan has been defined to support provision of DME on day of release by March 31, 2026.

**Go-Live Date**: 3/31/2026

#### **Current Activities**

El Dorado County Probation Department (EDCPD) contracts with Wellpath, the embedded health provider in the South Lake Tahoe juvenile facility, to administer health services. EDCPD makes the accommodation for the youth in the facility once determined to be medically necessary (i.e., injury occurs within the facility that limits mobility, requiring the use of crutches, wheelchair, walker, etc.).

#### <u>Gaps</u>

The following gaps in this focus area have been identified:

- 1. In certain cases, specialty durable medical equipment is not inventoried at the JTC and must be ordered; delivery dates may exceed the length of stay for the youth.
- 2. Policies and procedures pertaining to durable medical equipment, require updating by EDCPD and the embedded health provider (Wellpath), to include the allowable durable medical equipment covered by Medi-Cal managed care.
- 3. Post-release transportation is currently not available for youth to obtain durable medical equipment.
- 4. Medi-Cal managed care health plans typically require a 3-5 business days lead time for scheduling transportation, which does not align with the release process from the JTC; the El Dorado County Superior Court receives reports directly from EDCPD staff to determine release of youth based on their progress in the program and occasionally render decisions concerning releases with short notice.

# **Future Activities**

El Dorado County Probation Department (EDCPD) intends to assess the Medi-Cal policy and reimbursement guidelines for durable medical equipment as part of the facility readiness process. EDCPD intends to amend current practices, related to durable medical equipment, to comply with the pre-release services including the provisioning of transporation upon release from the facility.

EDCPD will convene a meeting with the Medi-Cal managed care plans to define the policies related to standard operating procedures for funding durable medical equipment, and transportation provisioning.

El Dorado County Probation Department (EDCPD) is currently evaluating its policies and procedures, and will be creating new policies to comply with the CalAIM pre-release services. In addition, existing policies that to not comply with CalAIM pre-release services will be modified. In reference to the durable medical equipment (DME), EDCPD and its embedded health provider (Wellpath) will be creating a new policy and procedure to provision DME to youth upon release. The policy would include transportation that is coordinated through the managed care health plan.

#### \*Check the Following Boxes:

- 1. Implementing Billing Systems
- 2. Hiring of Staff and Training

# 3. Planning

#### 4a. Release Date Notification

Established process to provide electronic notification of the individual's release date to the SSD, DHCS, pre-release care manager, post-release ECM provider (if different), and Medi-Cal MCP.

**Go-Live Date**: 9/1/2024 (one month prior to launch of behavioral health linkages)

#### **Current Activities**

El Dorado County Probation Department (EDCPD) communicates the expected and actual release date for youth in the Juvenile information is communicated via the IHTS to HHS, and post-release care providers. Upon notification, El Dorado County Behavioral Health (BH) assesses the individual's needs for services and treatment, as well as helps coordinate care upon release from the correctional facility. Currently, a shared electronica health record does not exist to share data between BH, Probation, and/or El Dorado County Sheriff's Office (EDSO).

# **Gaps**

The following gaps in this focus area have been identified:

- 1. Data sharing agreements and automated technology solutions are not in place to communicate the actual release date with Medi-Cal managed care health plans.
- 2. Medi-Cal eligibility determination needs to be completed prior to the release of the youth, and the assignment to the Medi-Cal managed care health plan must be confirmed to enable the warm handoffs.
- 3. Individuals that are cited and released are not screened for Medi-Cal eligibility, nor are they assessed for medical or mental health conditions.
- 4. A multi-agency Memorandum of Understanding (MOU) exists and should be utilized to initiate an amendment based on CalAIM JI PATH requirements during the facility readiness phase. The existing contract with Wellpath will

need to be re-evaluated based on planning and implementation goals to either extend the current term date or initiate a new agreement, define the essential data elements to share for pre-release services, and include Wellpath, Medi-Cal managed care health plans, and other organizations that will be participating in the pre-release services.

5. El Dorado County Probation Department (EDCPD) would support the development of a shared database platform to track in-custody youth at the JTC. This system could be used to store and organize the eligibility data and refresh data each morning with bookings from the previous day.

#### **Future Activities**

El Dorado County Probation Department (EDCPD) will notify El Dorado County Health & Human Services (HHS) for youth being released with high acuities, serious mental health illness, and/or substance use disorder. The target date for implementation is September 1<sup>st</sup>, 2024; the go-live date is aligned 30 days in advance of the launch of behavioral health linkages on October 1<sup>st</sup>, 2024.

A comprehensive data sharing agreement will be developed in Q3-2024 with county agency partners, including HHS, Sheriff's Office, managed care health plans, and the Probation Department. The data sharing agreement will be executed through a standard memorandum of understanding and support the data exchange for behavioral health linkages and pre-release services.

El Dorado County's Technology Division, in partnership with HHS, is evaluating a health information exchange platform. EDCPD will be participating in the planning discussions as the county proceeds further into the procurement process.

Coordination with the Medi-Cal managed care health plans will be completed in 2024, verifying the assignment of youth into the health plan prior to release.

The contract between EDCPD and Wellpath will require an amendment prior to launching the pre-release services in 2026, and the contract negotiations would commence in mid-2025.

PATH funds are being allocated to integrate the Medi-Cal eligibility system data into a county-wide Health Information Exchange (HIE). Funds may be allocated to further interface the county's Eligibility Tracker system into the CE case management system.

## \*Check the Following Boxes:

- 1. Adoption of Certified Electronic Health Record
- 2. Technology & IT Services
- 3. Development of Protocols and Procedures
- 4. Additional Activities to Promote Collaboration
- 5. Planning

# 4b. Reentry Plan

Establish processes and procedures to ensure and support assigned care manager in creating final reentry care plan that is shared with the member, correctional facility clinical care team, MCP, and post-release ECM provider if different from the pre-release care manager.

**Go-Live Date**: 7/1/2026

#### **Current Activities**

El Dorado County Probation Department (EDCPD) manages the operations for the Juvenile Detention Facility (JTC) in South Lake Tahoe California. The JTC houses 9-12 youth on average and collaborates with the embedded health provider (Wellpath), HHS, and EDCPD's Juvenile Treatment Center In-House Treatment Services Team (IHTS). IHTS includes mental health and substance use disorder Services. The IHTS and contracted medical provider Wellpath staff including a Registered Nurse (RN), coordinate and manage the Medi-Cal eligibility determination for youth being detained at the JTC and receives a daily list of bookings to conduct the eligibility screenings.

Wellpath clinical and care management teams contract with the El Dorado County Sheriff's Office to support the County Jails (Placerville and South Lake Tahoe) and Juvenile Treatment Center (JTC). The staffing model consists of Medical Directors, Registered Nurses, and Medical Doctors. The contract with Wellpath defines the continuous coverage that consists of clinical staff to support EDCPD's custody operations at the JTC.

Discharge planning occurs for youth with complex needs, and is a partnership between Wellpath, EDCPD's IHTS, and in-reach providers. EDCPD documents the transitions in the CE case management system and references in post-release community supervision as needed.

# <u>Gaps</u>

The following gaps in this focus area have been identified:

- 1. El Dorado County Counsel is in the process of interpreting the recent changes in legislation (CFR 42 Part 2) to allow for sharing of substance use treatment data.
- 1. Memorandums of Understanding to enable pre-release planning should be amended between EDCPD, El Dorado County Sheriff's Office, IHTS, El Dorado County HHS, Wellpath, Medi-Cal managed care health plans, in-reach providers, and other organizations that will be participating in the pre-release services.
- 2. EDCPD's policies and procedures, in conjunction with the embedded health provider, need to be amended to support screening for pre-release services.
- 3. EDCPD needs to hire staff to conduct the pre-release screening and the pre-release services.
- 4. Referral linkages to Enhanced Care Management providers needs to be communicated by the managed care health plans and integrated into the EDCPD's standard operating procedures.

#### **Future Activities**

El Dorado County Probation Department (EDCPD) is preparing for the reentry care planning in a phase-based approach, with the first phase beginning in October 2024 to align with the launch of behavioral health linkages.

In preparation for the transition into CalAIM, EDCPD has defined more than twenty-one (21) elements that are being considered for the reentry care plan, including: Overview of Medi-Cal benefits, treatment history (physical, mental, substance use), medications, primary care contacts, appointments, housing, employment, income & benefits, food, clothing, transportation, identification, life skills, family-supportive services, emergency contacts, the initial court date, service referrals, durable medical equipment, and other community supports offered through the Medi-Cal managed care health plans. Additional elements may be added to the reentry care plan as planning and readiness efforts continue in current year 2024.

EDCPD will engage with Medi-Cal managed care health plans, IHTS, and other agency partners to document the referral linkages into the Enhanced Care Management provider network.

EDCPD is proposing to staff nearly five (4) new positions, including embedded prerelease care managers in the JTC to oversee the development of the reentry care plan, and to facilitate the linkages between the community partners for coordinated reentry. PATH funds are being allocated to develop the legal framework to support data sharing, inclusive to the reentry care plan, between HHS, IHTS, Medi-Cal managed care health plans, and other Medi-Cal Partners.

# \*Check the Following Boxes:

- 1. Development of Protocols & Procedures
- 2. Planning
- 3. Screening for Pre-Release Services
- 4. Other Activities to Support Provision of Reentry Services
- 5. Additional Activities to Promote Collaboration

#### 4c. Warm Handoff

Established process to ensure and support a warm handoff between pre-release care manager and post-release ECM provider, if the post-release ECM provider is different from the pre-release care manager (e.g., providing space and infrastructure for warm handoff meeting either in person or via telehealth). Note, if correctional facility is using an embedded care manager, correctional facility must establish processes and procedures to ensure a warm handoff will occur between the pre-release care manager and the post-release ECM provider in the pre-release period and for behavioral health linkage to occur based on clinical acuity. In cases when a warm handoff cannot occur prior to release (e.g., unexpected early releases from court) warm handoffs must occur within one week of release. This should include information sharing within 24 hours of release with the post-release ECM provider, the MCP, and the county behavioral health provider as appropriate.

**Go-Live Date**: 7/1/2026

#### **Current Activities**

El Dorado County Probation Department (EDCPD) hosts the In-House Treatment Services Team (IHTS) in the Juvenile Transition Center (JTC). IHTS oversees the

mental health and substance use disorder services for incarcerated youth. The IHTS and contracted medical provider Wellpath staff including a Registered Nurse (RN), coordinate and manage the Medi-Cal eligibility determination for youth being detained at the JTC and receives a daily list of bookings to conduct the eligibility screenings. Currently the EDCPD staff conduct discharge planning for youth with complex needs in a partnership between Wellpath, EDCPD's IHTS, and in-reach providers. EDCPD documents the transitions in the CE case management system and references in post-release community supervision as needed. Assigned Probation Officers coordinate with IHTS for the term of supervision to establish a series of warm handoffs. The reentry process for youth into the community will be improved through the addition of the CalAIM pre-release services, extending beyond the complex cases being served today.

# <u>Gaps</u>

The following gaps in this focus area have been identified:

- 1. El Dorado County Counsel is in the process of interpreting the recent changes in legislation (CFR 42 Part 2) to allow for sharing of substance use treatment data.
- 2. A multi-agency Memorandum of Understanding (MOU) exists and should be amended in the facility readiness phase to include the 21 elements identified for the correctional facility to prepare as part of the individuals reentry care plan; the amendment would define the essential data elements to share for pre-release services, and include Wellpath, Medi-Cal managed care health plans, and other organizations that will be participating in the pre-release services.
- 3. EDCPD's policies and procedures for 90-day pre-release warm handoffs are required.
- 4. The hiring of new clinical and sworn staff is required to conduct the 90-day prerelease warm handoffs.
- 5. Data sharing infrastructure in the community-based organizations and in-reach providers is limited and will require investments to upgrade to participate in the warm handoffs.
- 6. Notification of daily releases from the El Dorado County Sheriff's Office are not automated and require manual intervention to obtain.

#### **Future Activities**

EDCPD is initiating meetings with County Counsel to discuss the requirements and timelines for 90-day pre-release, warm handoffs, and behavioral health linkages. Meetings are being scheduled with County Counsel representing Behavioral Health, Sheriff's Office, Probation, and other agencies to determine the amendment process for executing a multi-agency data sharing MOU, and to determine the consents and release on information protocols related to warm handoffs. The CFR 42 Part 2 amended law is being considered along with the DHCS data sharing guidance (AB 133).

Warm handoffs will be phased into the operations, starting with the launch of behavioral health linkages on 10/1/2024. The infrastructure in place currently will enable the handoffs for SMI/SUD youth, and enhancements will be implemented over the next 18 months as the JTC advances further into the facility readiness requirements.

The El Dorado County Health information Exchange (HIE) will be the primary platform for pre-release coordination and post-release follow-up. The El Dorado County Sheriff's Office is planning to participate in the HIE architecture to share release dates and other data elements used in the pre-release services. Warm handoffs, clinical consultations (professional-to-professional), and other transitions of care will be enabled through a combination of data exchange between agencies and health plan partners, and role-based access to health data in the HIE. El Dorado County HHS is leading the HIE initiative and will include access for county agencies and Medi-Cal partners serving the justice involved populations.

EDCPD will engage with the Medi-Cal managed care plans and contracted ECM providers to document the referral process; the warm handoffs, referrals pathways, and linkages into ECM services will be documented and included in the facility readiness for the JTC.

# \*Check the Following Boxes:

- 1. Development of Protocols & Procedures
- 2. Planning
- 3. Screening for Pre-Release Services
- 4. Other Activities to Support Provision of Reentry Services
- 5. Additional Activities to Promote Collaboration

# 4d. Behavioral Linkages

Established process to allow for an in-person warm handoff, when clinically indicated, between pre-release care manager, beneficiary, pre-release service care team, and post-release behavioral health care manager, where possible and if the post-release behavioral health care manager is different from the pre-release care manager (i.e., providing space in reentry area for warm handoff meeting, either in person or via telehealth). The handoff must include behavioral health linkages, including basic care coordination for referrals to continued treatment post-release. Processes for behavioral health linkage will be designed and mutually agreed upon with correctional facility and county behavioral health agency.

**Go-Live Date**: 7/1/2026

# **Current Activities**

El Dorado County Probation Department (EDCPD) contracts with an embedded health provider (Wellpath) to administer physical health, mental health, substance use, pharmaceuticals, and coordination of dental services for youth in the Juvenile Transition Center (JTC). Wellpath administers the Medication Assisted Treatments (MAT) in the JTC for youth that require treatment for substance use additions (opiate and alcohol). New inductions are currently not offered in the facility, however if a youth is being treated at the time of booking will continue to be treated in the JTC.

For youth with complex mental health and/or substance use disorders, EDCPD coordinates behavioral health linkages between Wellpath, IHTS, and EDCPD through referrals to community-based services.

## <u>Gaps</u>

The following gaps in this focus area have been identified:

- 1. EDCPD's readiness and preparedness for the Behavioral Health linkages continues through the month of September 2024.
- 2. Data sharing between Wellpath and IHTS is limited and is being assessed through engagement with El Dorado County Counsel.
- 3. El Dorado County Counsel is in the process of interpreting the recent changes in legislation (CFR 42 Part 2) to allow for sharing of substance use treatment data.

- 4. A multi-agency Memorandum of Understanding (MOU) exists and should be amended in the facility readiness phase. An amendment would, define the essential data elements to share for pre-release services, and include Wellpath, Medi-Cal managed care health plans, and other organizations that will be participating in the pre-release services.
- 5. Wellpath's policies and procedures, related to the intake screenings and assessments, for behavioral health linkages may need review and or updating.
- 6. Wellpath staff refer inmates receiving MAT treatment to county-based hospitals upon release.
- 7. Medi-Cal managed care plans currently do not participate in the linkages and referrals for youth being released from incarceration with SMI, SUD, or cooccurring disorders.

#### **Future Activities**

El Dorado County Probation Department (EDCPD) is actively preparing for the launch of behavioral health linkages and is targeted to complete readiness by September 1<sup>st</sup>, 2024. EDCPD is targeting to refer youth with high acuities, severe mental illness (SMI), substance use disorders (SUD), and co-occurring conditions. The first phase of the behavioral health linkages includes sharing of the actual release date, screenings and assessments, and other data to assist with transitions of youth into the community. Subsequent phases will include a closed-loop referral to track the continuation of services, especially in cases involving SMI/SUD treatment with county hospitals and outpatient treatment centers (Barton Memorial Hospital, Marshall Medical Center).

EDCPD is working to define the essential data to enable the behavioral health linkages and will be coordinating with County Counsel in Q3-2024 to address data sharing barriers. EDCPD's policies and procedures will be assessed for compliance, including Wellpath's standard operating procedures. The Behavioral Health Linkages represent the first phase of the go-live for pre-release services. The additional components, such as pre-release services will be phased-in between October 2024 and July 2026.

PATH funds are being allocated to support the cost of modifying the infrastructure to extract data from the core systems, and to coordinate with HHS and the Juvenile Treatment Center In-House Treatment Services Team (IHTS), Medi-Cal managed care health plans, and community-based organizations.

# \*Check the Following Boxes:

- 1. Development of Protocols & Procedures
- 2. Planning
- 3. Screening for Pre-Release Services
- 4. Other Activities to Support Provision of Reentry Services

## 5a. Staffing

Clear staffing and/or contractor structure to support each readiness element and compliance with DHCS requirements for 90-day Medi-Cal Reentry Services and reentry coordination.

**Go-Live Date**: 7/1/2026

#### **Current Activities**

Describe the existing EDCPD staffing structure (sworn/non-sworn)

The current staffing structure at the Juvenile Treatment Center includes the following staff. Each of these positions are included in the In-House Treatment Services Team (IHTS).

- 1.0 FTE Mental Health Program Coordinator
- 1.0 FTE Mental Health Clinician
- 1.0 FTE Health Educator
- 1.0 Extra Help FTE Mental Health Clinician

Wellpath clinical staff are contracted with EDCPD to administer medical services onsite, and to coordinate dental services inside of the JTC. Medical services, which includes coordination of dental care, are provided by a Registered Nurse (RN) and/or licensed Medical Doctor (MD). Telepsychiatry services are provided once per week or on an as needed basis. Acute care in-patient & emergency services are referred to Barton Memorial Hospital in South Lake Tahoe.

Through the oversight of our Mental Health Program Coordinator (a Licensed Clinical Social Worker), our Behavioral Health Services at the JTC are provided by a

full-time Mental Health Clinician, Extra Help Mental Health Clinician, and an Extra Help Mental Health Program Coordinator. Additionally, Substance Abuse Treatment is provided by an onsite Full Time Health Educator.

# <u>Gaps</u>

The following gaps in this focus area have been identified:

- 1. El Dorado County Probation Department (EDCPD) contracts with Wellpath to administer services in the JTC, and contracts will need to be amended to incorporate changes in standard operating procedures (screenings, assessments, provisioning of services, etc.).
- 2. Additional staffing supports in facilities to oversee care coordination, facilitate warm handoffs, develop reentry plans, and to facilitate the post-release follow-ups.

# **Future Activities**

The proposed staffing model in the PATH 3 budget template includes the addition of four and one-half FTE (4.5) new clinical, sworn, and administrative staff to support pre-release services. PATH funding is allocated to create new administrative and clinical positions, including partnerships with El Dorado County Health & Human Services (HHS) and the In-House Treatment Services Team (IHTS).

EDCPD will continue to refine the staffing model in Q2-Q4 2024 as interagency planning continues, interagency agreements are executed, and workflows are defined between agency partners and the Medi-Cal managed care health plans. The intent is to collaborate with EDSO and HHS to ensure EDCPD works alongside reentry services within the Jails and JTC to ensure warm handoff to Probation Supervision and Behavioral Health Linkages are met in accordance with the twenty-one (21) elements identified for the Reentry Care Plans for individuals released from custody.

New staffing proposed at the EDCPD's Juvenile Treatment Center:

- 1.0 FTE Deputy Probation Officer to perform pre-release care management and facilitate reentry into Field Supervision and Treatment Services
- 1.0 FTE Mental Health Clinician to perform onsite counseling services.

New staffing proposed to support Adult Reentry Services in the county jail:

• 1.0 FTE Deputy Probation Officer to perform pre-release care management and facilitate reentry into Field Supervision and Treatment Services

New staff to support the Medi-Cal Billing and Administrative Support at the EDCPD's headquarters:

- 1.0 FTE Sr. Administrative Analyst to coordinate with El Dorado County HHS Medi-Cal Billing hub for Probation activities claimable through Medi-Cal.
- 0.5 FTE Probation Assistant to allow for a full-time position to transport youth and adults as needed to treatment services. 0.5 FTE funded through Community Corrections Partnership AB 109 Probation Allocation

## \*Check the Following Boxes:

- 1. Development of Protocols & Procedures
- 2. Planning
- 3. Staffing
- 4. Hiring of Staff and Training
- 5. Additional Activities to Promote Collaboration

#### 5b. Governance

Defined governance structure for coordinating with key partners (e.g., SSD, care management organizations, providers, MCPs, County Behavioral Health Agencies).

**Go-Live Date**: 12/31/2023

#### **Current Activities**

El Dorado County Probation Department (EDCPD) reached out to the Sheriff's Office and Behavioral Health for inclusion in the justice involved partners planning meetings, starting in November 2023. The workgroup meets periodically.

Attending county partners include El Dorado County Sheriff, El Dorado County Health & Human Services Agency, El Dorado County Behavioral Health Services (Human Services, Adult System of Care, Juvenile Treatment Center In-House Treatment Services Team, El Dorado County Probation Department, and El Dorado County Information Technology Division.

# <u>Gaps</u>

The following gaps in this focus area have been identified:

1. Limited in-network choice of providers and treatment services in the South Lake Tahoe Basin, and across El Dorado County (i.e. Georgetown Divide).

# **Future Activities**

El Dorado County Probation Department (EDCPD) will continue to participate in the monthly interagency collaborative meetings in 2024-2025 with community partners and will be expanding to include community-based organizations. A meeting is being scheduled with the El Dorado County Collaborative Courts in the month of May 2024 to conduct an in-service on CalAIM, and to confirm participation in the oversight committees. El Dorado County Counsel is being briefed in Q2-2024 about the CalAIM reentry initiative and to join the existing interagency collaborative. The Medi-Cal managed care health plans are being invited to join the interagency collaborative to promote collaboration and readiness for the launch of Behavioral Health Linkages and Pre-Release services.

El Dorado County's CalAIM collaborative has retained a consultant to administer a multi-agency implementation plan. The reentry program will be managed through the collaborative and each agency will be assigning leads to oversee the deliverables.

El Dorado County is scheduled to meet with Mountain Valley Health, Kaiser Permanente, and Anthem Blue Cross on May 7<sup>th</sup>, 2024, to review the capacity of the Enhanced Care Manager provider network and the in-network providers, and to review operation requirements for the Juvenile Treatment Center.

#### \*Check the Following Boxes:

- 1. Development of Protocols & Procedures
- 2. Planning

# 5c. Reporting and Oversight Processes

Established process to collect, monitor, and report on DHCS required measures, including corrective action processes to address operational challenges.

**Go-Live Date**: 7/1/2026

#### **Current Activities**

El Dorado County Probation Department (EDCPD) is reviewing the Justice Involved Correctional Facility Readiness Assessment Tool released by the DHCS in March 2024. Through collaborative partnerships with Law & Justice partner agencies, processes to collect, monitor, and report the required data elements, and corrective action processes to address operational challenges to DCHS will be developed pending review of DCHS requirements. Currently, the DCHS Medi-Cal Screening Questionnaire is completed by EDCPD's Fiscal & Administrative staff quarterly. This report details the average number of individuals incarcerated within the facility per month, total number of individuals screened for Medi-Cal, total number of individuals who declined to apply for Medi-Cal, and the total number of Pre-Release Medi-Cal applications submitted per month per facility.

# **Gaps**

The following gaps in this focus area have been identified:

1. No gaps have been identified at this time in the reporting and oversight processes. EDCPD is evaluating the final version of the readiness assessment that was released publicly in early March 2024. EDCPD intends to develop protocols and procedures through collaborative partnerships with EDSO and HHS.

#### **Future Activities**

El Dorado County Probation Department (EDCPD) will examine the All-County Welfare Directors Letter (ACWDL) 22-27 and Medi-Cal Eligibility Division Information Letter (MEDIL) 23-24E, and other documents that pertain to the regulatory compliance reporting for the justice involved reentry initiative.

PATH funds are being allocated to develop the reporting and oversight requirements and to establish the necessary internal controls to maintain compliance.

# \*Check the Following Boxes:

- 1. Development of Protocols & Procedures
- 2. Planning

# SUMMARY OF EDCPD GO-LIVE DATES BY FOCUS AREA (17)

Facility Go-Live: 7/1/2026

#### December 2023 (already live)

5b: Governance Structure for Partnerships 12/31/2023

# September 2024

4a: Release Date Notification 9/1/2024

#### October 2024

2b: Screening for Behavioral Health Linkages 10/1/2024

4c: Reentry Behavioral Health Linkage 10/1/2024

#### March 2026

3e: Support for Medications 3/31/2026

3f: Support for MAT 3/31/2026

3g: Support for Prescriptions Upon Release 3/31/2026

3h: Support for Durable Medical Equipment Upon Release 3/31/2026

# July 2026

- 2a: Screening for Pre-Release Services 7/1/2026
- 3a: Medical Billing and Provider Enrollment 7/1/2026
- 3b: Support of Pre-Release Care Management 7/1/2026
- 3c: Clinical Consultation 7/1/2026
- 3d: Virtual/In-Person In-Reach Provider Support 7/1/2026
- 4b: Care Management Reentry Plan Finalization 7/1/2026
- 4c: Reentry Care Management Warm Handoff 7/1/2026

# Split dates of October 2024 and July 2026

- 5a: Staffing Structure and Plan 10/1/2024 and 7/1/2026
- 5c: Reporting and Oversight Processes 10/1/2024 and 7/1/2026

END OF PATH 3 IMPLEMENTATION PLAN