

C.O.R.E. PROGRAM

The Probation Department's Community Outreach Resource and Engagement (C.O.R.E.) program aims to provide essential resources and services to at-risk and vulnerable populations in El Dorado County, especially in response to the ongoing opioid epidemic. The C.O.R.E. program is designed to connect community members, including those not involved with the justice system, with substance abuse assessments, treatment, and case management. Additionally, the program offers services related to homelessness, mental health, food and hygiene products, transportation assistance, medical insurance, and medical care during outreach events. By increasing our capacity to serve unhoused individuals and those facing transportation barriers, we promote community safety with care and compassion by addressing basic needs that contribute to rehabilitation and success.



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- **C.O.R.E. Program Mission**
- Providing accessible connections for community services and substance abuse treatment to at-risk or vulnerable populations within El Dorado County, regardless of justice system involvement.



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- **C.O.R.E. Program Team Efforts**

- **Direct Contact with Justice-Involved Individuals**

- The C.O.R.E. trailer will connect clients following their court appearances or recent release from custody with the Pretrial Services Program (PTSP). Services include meeting basic needs, engaging in treatment assessments, complying with court orders, and receiving community referrals, while addressing transportation barriers.

- **Building Community Presence**

- Establish a visible and continuous presence in the community to build trust and rapport with at-risk or vulnerable populations, irrespective of their justice involvement.

- **Community Partnerships**

- Collaborate with service providers from various programs, including substance abuse treatment, homeless outreach, mental and behavioral health, food distribution, transportation, and medical care and coverage.

- **System Partnerships**

- Develop partnerships with the District Attorney, Public Defender, local law enforcement, and the courts.

Weekly Services:

- **Court Services at the Main Street Courthouse**

- Schedule: Mon, Wed or Friday 8:30 AM – 12:00 PM
- Staff:
 - 2 Deputy Probation Officers (DPOs): 1 pretrial officer, 1 volunteer officer (roles for referrals and data tracking)
 - 1 Probation Assistant (PA) (Optional)
 - 1 qualified trailer driver for drop-off and pick-up
 - 1 substance use disorder (SUD) Provider per outing (Marshal CARES, RECOVER, Recovery in Action, in-house HEC)
 - 1 Community Provider for Homeless Outreach, behavioral health, etc. (STEPS)
- Additional Use: Meeting point for Field Officers to have Office Visits (OV) contacts

- **EDC Jail Services at Park and Ride on Forni Rd.**
 - Schedule: Mon, Wed or Friday 3:00 PM – 5:00 PM
 - Staff:
 - 2 DPOs: 1 pretrial officer, 1 volunteer officer (roles for referrals and data tracking)
 - 1 PA (Optional)
 - 1 qualified trailer driver for drop-off and pick-up
 - 1 SUD Provider per outing (Marshal CARES, RECOVER, Recovery in Action, in-house HEC)
 - 1 Community Provider for Homeless Outreach, behavioral health, etc. (STEPS)
 - SCRAM Employee or CAM/GPS PA
 - Additional Use: Meeting point for Field Officers to have OV contacts

Monthly Services:

- **DPO Organized Community Event**

- Aim: Reach outlying areas of the county to alleviate transportation barriers for community members in need. Empower DPOs from both West Slope (WS) and South Lake Tahoe (SLT) to engage in community outreach, enhancing their professional development.
- Locations: North County, South County, SLT, and greater Placerville on a rotating basis
- Staff:
 - 3-4 DPOs: 1 DPO coordinating the event, identifying location, and contacting providers
 - 1-2 PAs
 - 1 qualified trailer driver for drop-off and pick-up
 - Multiple SUD Providers based on space/location
 - Identified Community Services based on space/location
- Goal: Host a large “ribbon-cutting” event within the first month of deployment, including press invites, collaborative partners (justice partners, Board of Supervisors), and multiple community resource providers. Location and timeframe TBD.