

# ORIGINAL

## AGREEMENT FOR SERVICES #013-S1111

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**THIS AGREEMENT** made and entered by and between the County of El Dorado, a political subdivision of the State of California (hereinafter referred to as "County") and Identix, Inc., a Delaware Corporation, duly qualified to conduct business in the State of California, whose principal place of business is 5705 West Old Shokopee Rd., Suite 100, Bloomington, MN, 55437, and whose Agent for Service of Process is CSC-Lawyers Incorporating Service, 2730 Gateway Oaks Dr., Suite 100, Sacramento, CA 95833: (hereinafter referred to as "Contractor");

### RECITALS

**WHEREAS**, County has determined that it is necessary to obtain a Contractor to provide equipment maintenance on LIVESCAN fingerprinting equipment located in various offices in El Dorado County for the Sheriff's Office; and

**WHEREAS**, Contractor has represented to County that it is specially trained, experienced, expert and competent to perform the special services required hereunder and County has determined to rely upon such representations; and

**WHEREAS**, it is the intent of the parties hereto that such services be in conformity with all applicable federal, state and local laws; and

**WHEREAS**, County has determined that the provision of these services provided by Contractor is in the public's best interest, and that these services are more economically and feasibly performed by outside independent Contractors as well as authorized by El Dorado County Charter, Section 210 (b) (6) and/or Government Code 31000;

**NOW, THEREFORE**, County and Contractor mutually agree as follows:

### ARTICLE I

**Scope of Services:** Contractor agrees to provide maintenance on fingerprinting equipment located in various offices for the El Dorado County Sheriff's Office. Services shall include those described in Exhibit "A", marked "Identix Incorporated System Maintenance Terms and Conditions", incorporated herein and made by reference a part hereof.

## **ARTICLE II**

**Term:** This Agreement shall become effective upon final execution by both parties hereto and shall cover the period of July 1, 2010 through June 30, 2011.

## **ARTICLE III**

**Compensation for Services:** For services provided herein, County agrees to pay Contractor monthly in arrears and within thirty (30) days following the County's receipt and approval of itemized invoice(s) identifying services rendered. For the purposes of this Agreement, the billing rate shall be in accordance with Exhibit "B", marked "Maintenance Summary for Maintenance Agreement Addendum", incorporated herein and made by reference a part hereof. As noted on Exhibit "B" two (2) items have start dates of June 18, 2010 and June 24, 2010 and one (1) item has an end of life date of December 31, 2010.

All invoices are to reference Agreement #013-S1111 and sent to:

El Dorado County Sheriff's Office  
Attention: Accounting Department  
300 Fair Lane  
Placerville, CA 95667

Total amount of this Agreement for services shall not exceed \$57,620.28 .

## **ARTICLE IV**

**License:** Contractor warrants and represents that he/she is duly licensed in good standing by the State of California to perform the services under this Agreement, and that Contractor shall maintain said license in good standing throughout the term of this Agreement.

## **ARTICLE V**

**Changes to Agreement:** This Agreement may be amended by mutual consent of the parties hereto. Said amendments shall become effective only when in writing and fully executed by duly authorized officers of the parties hereto.

## **ARTICLE VI**

**Contractor to County:** It is understood that the services provided under this Agreement shall be prepared in and with cooperation from County and its staff. It is further agreed that in all matters pertaining to this Agreement, Contractor shall act as Contractor only to County and shall not act as Contractor to any other individual or entity affected by this Agreement nor provide information in any manner to any party outside of this Agreement that would conflict with Contractor's responsibilities to County during term hereof.

## **ARTICLE VII**

**Assignment and Delegation:** Contractor is engaged by County for its unique qualifications and skills as well as those of its personnel. Contractor shall not subcontract, delegate or assign services to be provided, in whole or in part, to any other person or entity without prior written consent of County.

## **ARTICLE VIII**

**Independent Contractor/Liability:** Contractor is, and shall be at all times, deemed independent and shall be wholly responsible for the manner in which it performs services required by terms of this Agreement. Contractor exclusively assumes responsibility for acts of its employees, associates, and subContractors, if any are authorized herein, as they relate to services to be provided under this Agreement during the course and scope of their employment.

Contractor shall be responsible for performing the work under this Agreement in a safe, professional, skillful and workmanlike manner and shall be liable for its own negligence and negligent acts of its employees. County shall have no right of control over the manner in which work is to be done and shall, therefore, not be charged with responsibility of preventing risk to Contractor or its employees.

## **ARTICLE IX**

**Fiscal Considerations:** The parties to this Agreement recognize and acknowledge that County is a political subdivision of the State of California. As such, El Dorado County is subject to the provisions of Article XVI, Section 18 of the California Constitution and other similar fiscal and procurement laws and regulations and may not expend funds for products, equipment or services not budgeted in a given fiscal year. It is further understood that in the normal course of County business, County will adopt a proposed budget prior to a given fiscal year, but that the final adoption of a budget does not occur until after the beginning of the fiscal year.

Notwithstanding any other provision of this Agreement to the contrary, County shall give notice of cancellation of this Agreement in the event of adoption of a proposed budget that does not provide for funds for the services, products or equipment subject herein. Such notice shall become effective upon the adoption of a final budget which does not provide funding for this Agreement. Upon the effective date of such notice, this Agreement shall be automatically terminated and County released from any further liability hereunder.

In addition to the above, should the Board of Supervisors during the course of a given year for financial reasons reduce, or order a reduction, in the budget for any County department for which services were contracted to be performed, pursuant to this paragraph in the sole discretion of the County, this Agreement may be deemed to be canceled in its entirety subject to payment for services performed prior to cancellation.

## **ARTICLE X**

### **Default, Termination, and Cancellation:**

- A. **Default:** Upon the occurrence of any default of the provisions of this Agreement, a party shall give written notice of said default to the party in default (notice). If the party in default does not cure the default within thirty (30) days of the date of notice (time to cure), then such party shall be in default. The time to cure may be extended at the discretion of the party giving notice. Any extension of time to cure must be in writing, prepared by the party in default for signature by the party giving notice and must specify the reason(s) for the extension and the date on which the extension of time to cure expires.

Notice given under this section shall specify the alleged default and the applicable Agreement provision and shall demand that the party in default perform the provisions of this Agreement within the applicable period of time. No such notice shall be deemed a termination of this Agreement unless the party giving notice so elects in this notice, or the party giving notice so elects in a subsequent written notice after the time to cure has expired. In the event of termination for default, County reserves the right to take over and complete the work by contract or by any other means.

- B. **Bankruptcy:** This Agreement, at the option of the County, shall be terminable in the case of bankruptcy, voluntary or involuntary, or insolvency of Contractor.
- C. **Ceasing Performance:** County may terminate this Agreement in the event Contractor ceases to operate as a business, or otherwise becomes unable to substantially perform any term or condition of this Agreement.
- D. **Termination or Cancellation without Cause:** County may terminate this Agreement in whole or in part upon seven (7) calendar day's written notice by County without cause. If such prior termination is effected, County will pay for satisfactory services rendered prior to the effective dates as set forth in the Notice of Termination provided to Contractor, and for such other services, which County may agree to in writing as necessary for contract resolution. In no event, however, shall County be obligated to pay more than the total amount of the contract. Upon receipt of a Notice of Termination, Contractor shall promptly discontinue all services affected, as of the effective date of termination set forth in such Notice of Termination, unless the notice directs otherwise.

**ARTICLE XI**

**Notice to Parties:** All notices to be given by the parties hereto shall be in writing and served by depositing same in the United States Post Office, postage prepaid and return receipt requested. Notices to County shall be addressed as follows:

COUNTY OF EL DORADO  
SHERIFF'S OFFICE  
300 FAIR LANE  
PLACERVILLE, CA 95667  
ATTENTION: SHERRY BAHLMAN

or to such other location as the County directs.

With a carbon copy to:

COUNTY OF EL DORADO  
CHIEF ADMINISTRATIVE OFFICE  
PROCUREMENT AND CONTRACTS DIVISION  
330 FAIR LANE  
PLACERVILLE, CA 95667  
ATTN: GAYLE ERBE-HAMLIN, PURCHASING AGENT

Notices to Contractor shall be addressed as follows:

IDENTIX, INC.  
5705 WEST OLD SHOKOPEE RD., SUITE 100  
BLOOMINGTON, MN 55437  
ATTENTION: Legal Department

or to such other location as the Contractor directs.

#### **ARTICLE XII**

**Indemnity:** County shall be responsible for damages caused by the negligent acts or omissions of its officers, employees and agents occurring in the performance of this Agreement. Contractor shall be responsible for damages caused by the negligent acts or omissions of its officers, employees and agents occurring in the performance of this Agreement. It is the intention of Contractor and County that the provision of this paragraph be interpreted to impose on each party, responsibility for the negligent acts of their respective officers, employees and agents. It is also the intention of Contractor and County that, where comparative negligence is determined to have been contributory, principals of comparative negligence will be followed and each party will bear the proportionate cost of any damages attributable to the negligence of that party, its officers, employees and agents up to the maximum extent of Contractor's insurance policy."

#### **ARTICLE XIII**

**Insurance:** Contractor shall provide proof of a policy of insurance satisfactory to the El Dorado County Risk Manager and documentation evidencing that Contractor maintains insurance that meets the following requirements:

- A. Full Workers' Compensation and Employers' Liability Insurance covering all employees of Contractor as required by law in the State of California.
- B. Commercial General Liability Insurance of not less than \$1,000,000.00 combined single limit per occurrence for bodily injury and property damage.
- C. Automobile Liability Insurance of not less than \$1,000,000.00 is required in the event motor vehicles are used by the Contractor in the performance of the Agreement.
- D. In the event Contractor is a licensed professional, and is performing professional services under this Agreement, professional liability (for example, malpractice insurance) is required with a limit of liability of not less than \$1,000,000.00 per occurrence.
- E. Contractor shall furnish a certificate of insurance satisfactory to the El Dorado County Risk Manager as evidence that the insurance required above is being maintained.
- F. The insurance will be issued by an insurance company acceptable to Risk Management, or be provided through partial or total self-insurance likewise acceptable to Risk Management.
- G. Contractor agrees that the insurance required above shall be in effect at all times during the term of this Agreement. In the event said insurance coverage expires at any time or times

during the term of this Agreement, Contractor agrees to provide at least thirty (30) days prior to said expiration date, a new certificate of insurance evidencing insurance coverage as provided for herein for not less than the remainder of the term of the Agreement, or for a period of not less than one (1) year. New certificates of insurance are subject to the approval of Risk Management and Contractor agrees that no work or services shall be performed prior to the giving of such approval. In the event the Contractor fails to keep in effect at all times insurance coverage as herein provided, County may, in addition to any other remedies it may have, terminate this Agreement upon the occurrence of such event.

- H. The certificate of insurance must include the following provisions stating that:
1. The insurer will not cancel the insured's coverage without thirty (30) days prior written notice to County, and;
  2. The County of El Dorado, its officers, officials, employees, and volunteers are included as additional insured, but only insofar as the operations under this Agreement are concerned. This provision shall apply to the general liability policy.
- I. The Contractor's insurance coverage shall be primary insurance as respects the County, its officers, officials, employees and volunteers. Any insurance or self-insurance maintained by the County, its officers, officials, employees or volunteers shall be excess of the Contractor's insurance and shall not contribute with it.
- J. Any deductibles or self-insured retentions must be declared to and approved by the County, either: the insurer shall reduce or eliminate such deductibles or self-insured retentions as respects the County, its officers, officials, employees, and volunteers; or the Contractor shall procure a bond guaranteeing payment of losses and related investigations, claim administration and defense expenses.
- K. Any failure to comply with the reporting provisions of the policies shall not affect coverage provided to the County, its officers, officials, employees or volunteers.
- L. The insurance companies shall have no recourse against the County of El Dorado, its officers and employees or any of them for payment of any premiums or assessments under any policy issued by any insurance company.
- M. Contractor's obligations shall not be limited by the foregoing insurance requirements and shall survive expiration of this Agreement.
- N. In the event Contractor cannot provide an occurrence policy, Contractor shall provide insurance covering claims made as a result of performance of this Agreement for not less than three (3) years following completion of performance of this Agreement.
- O. Certificate of insurance shall meet such additional standards as may be determined by the contracting County Department either independently or in consultation with Risk Management, as essential for the protection of the County.

#### **ARTICLE XIV**

**Interest of Public Official:** No official or employee of County who exercises any functions or responsibilities in review or approval of services to be provided by Contractor under this Agreement shall participate in or attempt to influence any decision relating to this Agreement which affects personal interest or interest of any corporation, partnership, or association in which he/she is directly or indirectly interested; nor shall any such official or employee of County have any interest, direct or indirect, in this Agreement or the proceeds thereof.

#### **ARTICLE XV**

**Interest of Contractor:** Contractor covenants that Contractor presently has no personal interest or financial interest, and shall not acquire same in any manner or degree in either: 1) any other contract connected with or directly affected by the services to be performed by this Agreement; or, 2) any other entities connected with or directly affected by the services to be performed by this Agreement. Contractor further covenants that in the performance of this Agreement no person having any such interest shall be employed by Contractor.

#### **ARTICLE XVI**

**Conflict of Interest:** The parties to this Agreement have read and are aware of the provisions of Government Code Section 1090 et seq. and Section 87100 relating to conflict of interest of public officers and employees. Contractor attests that it has no current business or financial relationship with any County employee(s) that would constitute a conflict of interest with provision of services under this contract and will not enter into any such business or financial relationship with any such employee(s) during the term of this Agreement. County represents that it is unaware of any financial or economic interest of any public officer or employee of Contractor relating to this Agreement. It is further understood and agreed that if such a financial interest does exist at the inception of this Agreement either party may immediately terminate this Agreement by giving written notice as detailed in the Article in the Agreement titled, "Default, Termination and Cancellation".

#### **ARTICLE XVII**

**California Residency (Form 590):** All independent Contractors providing services to the County must file a State of California Form 590, certifying their California residency or, in the case of a corporation, certifying that they have a permanent place of business in California. The Contractor will be required to submit a Form 590 prior to execution of an Agreement or County shall withhold seven (7) percent of each payment made to the Contractor during term of the Agreement. This requirement applies to any agreement/contract exceeding \$1,500.00.

#### **ARTICLE XVIII**

**Taxpayer Identification Number (Form W-9):** All independent Contractors or corporations providing services to the County must file a Department of the Treasury Internal Revenue Service Form W-9, certifying their Taxpayer Identification Number.

**ARTICLE XIX**

**County Business License:** It is unlawful for any person to furnish supplies or services, or transact any kind of business in the unincorporated territory of El Dorado County without possessing a County business license unless exempt under County Code Section 5.08.070.

**ARTICLE XX**

**Administrator:** The County Officer or employee with responsibility for administering this Agreement is Sherry Bahlman, Administrative Services Officer, Sheriff's Office or successor.

**ARTICLE XXI**

**Authorized Signatures:** The parties to this Agreement represent that the undersigned individuals executing this Agreement on their respective behalf are fully authorized to do so by law or other appropriate instrument and to bind upon said parties to the obligations set forth herein.

**ARTICLE XXII**

**Partial Invalidity:** If any provision of this Agreement is held by a court of competent jurisdiction to be invalid, void or unenforceable, the remaining provisions will continue in full force and effect without being impaired or invalidated in any way.

**ARTICLE XXIII**

**Venue:** Any dispute resolution action arising out of this Agreement, including, but not limited to, litigation, mediation, or arbitration, shall be brought in El Dorado County, California, and shall be resolved in accordance with the laws of the State of California.

**ARTICLE XXIV**

**Entire Agreement:** This document and the documents referred to herein or exhibits hereto are the entire Agreement between the parties and they incorporate or supersede all prior written or oral Agreements or understandings.

**REQUESTING CONTRACT ADMINISTRATOR CONCURRENCE:**

By: Sherry Bahlman  
Sherry Bahlman, Administrative Services Officer  
Sheriff's Office

Dated: 8-17-10

**REQUESTING DEPARTMENT HEAD CONCURRENCE:**

By: Fred Kollar  
Fred Kollar, Sheriff

Dated: 8-18-10



IN WITNESS WHEREOF, the parties hereto have executed this Agreement on the dates indicated below.

-- COUNTY OF EL DORADO --

Dated: \_\_\_\_\_

By: \_\_\_\_\_

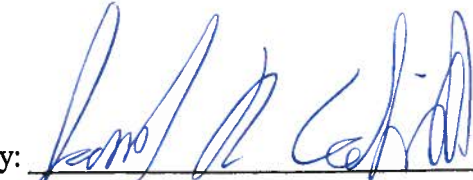
Chair  
Board of Supervisors  
"County"

ATTEST:  
Suzanne Allen de Sanchez, Clerk  
of the Board of Supervisors

By: \_\_\_\_\_ Date: \_\_\_\_\_  
Deputy Clerk


-- CONTRACTOR --

IDENTIX, INC.  
A DELAWARE CORPORATION

By:  \_\_\_\_\_

Dated: 9-16-2010

JARED CAHILL  
CHIEF FINANCIAL OFFICER  
"Contractor"

By:  \_\_\_\_\_  
Corporate Secretary

Dated: 9-16-2010

**IDENTIX INCORPORATED**  
**SYSTEM MAINTENANCE TERMS AND CONDITIONS**  
*for use with*  
**U.S. End User Customers**  
*covering*  
**Identix® Live Scan Product Line**

Exhibit  
A

**I. GENERAL SCOPE OF COVERAGE**

Subject to payment in full of the applicable maintenance fees for the system ("System") described in Identix Incorporated's ("Identix") current Maintenance Agreement Addendum ("Addendum") with customer ("Customer"), Identix, or its authorized agents or subcontractors, shall provide the System maintenance services ("Services") set forth and in accordance with the terms herein (this "Agreement") and the Addendum. The terms of the Addendum are hereby incorporated into this Agreement by this reference.

**II. MAINTENANCE SERVICES**

The Services provided by Identix are those services selected by Customer from one or more of the following maintenance services programs:

**A. Included With All Remedial Maintenance Services.**  
*Included With All Remedial Maintenance Services* are as follows:

- Unlimited 24/7 telephone technical support for System hardware and software from the Identix TouchCare Support Center via Identix toll free telephone number.
- TouchCare Support Center managed problem escalation, as required, to Identix' technical support staff to resolve unique problems.
- Identix shall furnish all parts and components necessary for the service and maintenance of the System. Replacement parts shall be sent to the Customer. All replaced defective parts shall become Identix' property. Identix shall determine if a replacement part is necessary. Replacement parts and components may be new or refurbished. Unless otherwise agreed by Identix, replacement parts and components needed at international destinations shall be shipped by Identix to the Customer-specified United States destination, and the Customer shall arrange for shipment of the parts and components to the final international destination. In the event Identix ships replacement parts and components to an international destination, the Customer shall be responsible for all shipping expenses, duties,

tariffs, taxes, and all other delivery related charges.

- Identix shall make available to Customer one copy (in electronic or other standard form) of each Update (defined herein) for those System components that are developed by Identix and for which Identix, in its sole discretion, elects to develop and generally make available to customers whose Systems are under warranty or under a current Identix Maintenance Agreement Addendum. Customer shall provide Identix with continuous network or dial-up access to the System (whether stand alone or connected to a central site), and Identix shall deliver the Update via this remote means of delivery. In the event continuous network or dial-up access is not available for *24/7 Maintenance Services* and *9/5 Maintenance Services* Customers, then Identix shall install the Update during any subsequently scheduled on-site visit by Identix for service of the System. An "Update" means a new release of such System software components that are developed by Identix which contain (i) bug fixes, corrections, or a work-around of previously identified errors with such software, or (ii) minor enhancements, improvements, or revisions with substantially similar (but not new) functionality to the original licensed System software.

**B. 24/7 Maintenance Services.** Identix' *24/7 Maintenance Services* are as follows:

- Customer will receive a telephone response to service calls within one (1) hour from the time the Customer places a service call with Identix' Help Desk.
- Identix' Help Desk will attempt problem resolution via telephonic verbal and dial-in troubleshooting prior to dispatching an Identix field service engineer to Customer's facility for on-site service.
- If on-site service is necessary, such service shall be provided 24/7, including holidays. Identix shall use its best efforts to have an Identix' field service engineer at the Customer's facility within four (4) hours from the time the engineer is dispatched by Identix'

Help Desk for customers located within a 100 mile radius of an authorized Identix' service location and within 24 hours for customers located outside such 100 mile radius.

- At no additional charge, Identix will provide Customer with up to four (4) Customer-requested type of transaction changes to existing type of transaction applications; **provided, however, that any such type of transaction change does not, in the sole opinion of Identix' Development Management Team, require a significant development effort.** In such event, Identix will provide Customer with a quote for developing and providing Customer with any such applications and changes. Table updates are treated as Updates and will be made available to Customer in accordance with Section II.A. of this Agreement.

C. 9/5 Maintenance Services. Identix' 9/5 *Maintenance Services* are as follows:

- Customer will receive a telephone response to service calls within one (1) hour from the time Customer places a service call with Identix' Help Desk.
- Identix' Help Desk will attempt problem resolution via telephonic verbal and dial-in troubleshooting prior to dispatching an Identix field service engineer to Customer's facility for on-site service.
- If on-site service is necessary, such service shall be provided nine (9) business hours (that is, 8:00 a.m. to 5:00 p.m.) per day, five business days per week. Identix shall use its best efforts to have an Identix' field service engineer at Customer's facility within eight (8) working hours from the time the engineer is dispatched by Identix' Help Desk if Customer's facility is located within a 100 mile radius of an authorized Identix' service location and within 24 hours if Customer's facility is located outside such 100 mile radius.
- Upon Identix' acceptance of Customer's request for after hours service, Customer shall pay for such after hours service on a time and materials basis at Identix' then current rates.
- At no additional charge, Identix will provide Customer with up to four (4) Customer-requested type of transaction changes to existing type of transaction applications; **provided, however, that any such type of transaction change does not, in the sole opinion of Identix' Development Management Team, require a significant**

**development effort.** In such event, Identix will provide Customer with a quote for developing and providing Customer with any such applications and changes. Table updates are treated as Updates and will be made available to Customer in accordance with Section II.A. of this Agreement.

D. Help Desk Maintenance Services. Identix' *Help Desk Maintenance Services* are as follows:

- The Services do not include any Identix on-site maintenance services. The Customer agrees to provide the on-site personnel to assist the Identix Help Desk with troubleshooting, module replacement, and installation of Updates, as required.
- Customer shall maintain at least one (1) Identix trained System manager on the Customer's System support staff during the term of such Services period contained in the applicable Addendum, and such Customer System manager shall be responsible for periodically backing-up System software in accordance with Identix' periodic requirements. Unless otherwise agreed in writing by Identix, the Customer shall be responsible for the installation of each Update.
- Customer will receive a telephone response to service calls within one (1) hour from the time the Customer places a service call with Identix' Help Desk.
- Identix shall furnish all parts and components necessary for the maintenance of the System. Identix' shipment of a replacement part to Customer will be initiated promptly after the Identix' Help Desk determines the need for such item. Replacement part orders initiated prior to 3:00 p.m. Central shall be shipped the same business day, where orders initiated after 3:00 p.m. Central shall be shipped the next business day. All shipments are made via next day priority air.
- If a defective part is required by Identix to be returned to Identix, the packaging material used in shipment of the replacement part must be reused to return the defective part. [Note: defective parts are not repaired and returned to Customer. Customer will be invoiced for any defective parts that are not returned to Identix within two (2) weeks after receipt of the replacement part. Identix is not responsible for any markings (i.e., asset tags) that Customer may place on System components. It is Customer's responsibility to remove such markings.]

- Upon Customer's request for Identix on-site service, Identix shall use its best efforts to have an Identix field service engineer at the Customer's facility within 48 hours from the time the engineer is dispatched by Identix' Help Desk. Customer shall pay for such on-site service on a time and travel basis at Identix' then current rates and travel policies, respectively. Prior to dispatch of an Identix engineer, Customer shall either provide Identix with a purchase order ("P.O."), complete Identix' P.O. Waiver form, or provide Identix with a valid credit card number.

E. Preventive Maintenance Services. Identix' *Preventive Maintenance Services* are as follows:

- Preventive maintenance service calls consist of System cleaning, verification of calibration, and verification of proper System configuration and operation in accordance with Identix' specifications for such System. Identix and Customer will seek to agree upon the scheduling of the preventive maintenance service call promptly after commencement of the term of this Agreement and the commencement of any renewal term.
- Preventive maintenance service calls are only available in connection with Identix' 24/7 Maintenance Services and Identix' 9/5 Maintenance Services offerings. Preventive maintenance service calls are priced on a per call basis in accordance with Identix' then current published prices for such Services. Preventive Maintenance Services may not be available for certain System components.

### III. EXCLUSIONS FROM SERVICES

A. Exclusions. The Services do not include any of the following:

- System relocation.
- Additional training beyond that amount or level of training originally ordered by Customer.
- Maintenance support or troubleshooting for Customer provided communication networks.
- Maintenance required to the System or its parts arising out of misuse, abuse, negligence, attachment of unauthorized components (including software), or accessories or parts, use of sub-standard supplies, or other causes beyond Identix' control.
- Maintenance required due to the System being modified, damaged, altered, moved or serviced by personnel other than Identix' authorized service representatives, or if parts, accessories, or

components not authorized by Identix are fitted to the System.

- Maintenance required due to failures caused by Customer or Customer's software or other software, hardware or products not licensed by Identix to Customer.
- Providing or installing updates or upgrades to any third party (i.e., Microsoft, Oracle, etc.) software.
- Providing consumable parts and components (i.e., platens, toner cartridges, etc.); such items are replaced at the Customer's expense.
- Maintenance required due to failures resulting from software viruses, worms, Trojans, and any other forms of destructive or interruptive means introduced into the System.
- Maintenance required due to failures caused by Customer facility issues such as inadequate power sources and protection or use of the System in environmental conditions outside of those conditions specified in Identix' System documentation.

B. Availability of Additional Services. At Customer's request, Identix may agree to perform the excluded services described immediately above in accordance with Identix' then current rates. Other excluded services that may be agreed to be performed by Identix shall require Identix' receipt of a Customer P.O., Customer's completion of Identix' P.O. Waiver form, or Customer providing Identix with a valid credit card number before work by Identix is commenced.

C. Non-Registered System Components. Any System components not registered in the Addendum for which Services are requested by Customer may be required to have a pre-maintenance inspection by Identix before being added to the Addendum and this Agreement. This inspection will also be required if this Agreement has expired by more than thirty (30) days. Identix' inspection will be billed at Identix' current inspection rate plus travel expenses and parts (if any required).

D. Third Party Hardware and Software. Customer shall be solely responsible for obtaining from Identix or an Identix authorized or identified vendor, at Customer's sole expense: (i) all Identix and third party software that may be required for use in connection with any Updates, major enhancements or new versions; and (ii) all hardware that may be required for the use of any Updates, major enhancements or new versions. Identix will specify the hardware and third party software requirements for any Updates.

### IV. SERVICE CALLS

Customer may contact Identix' TouchCare Support Center by calling 1-888-HELP-IDX (888-435-7439). Service calls under this Agreement will be made at the installation address identified in the Addendum or as otherwise agreed to in writing.

#### V. TERM AND TERMINATION

This term of this Agreement shall commence upon Identix' receipt of the annual maintenance fee reflected in the Addendum and shall continue for a period of one (1) year. This Agreement may be renewed for additional one (1) year terms upon the parties' mutual agreement and Customer's execution of an updated Addendum and Identix' receipt of the applicable annual maintenance fee reflected in the updated Addendum. Either party may terminate this Agreement in the event of a material breach by the other party that remains uncured for a period of thirty (30) days from the date the non-breaching party provided the other with written notice of such breach.

#### VI. FEES FOR SERVICES

A. Fees. The initial fee for Services under this Agreement shall be the amount set forth in the Addendum. The annual maintenance fee during any renewal term will be Identix' current rates in effect at the time of renewal. Customer agrees to pay the total of all charges for Services annually in advance within thirty (30) days of the date of Identix' invoice for such charges. Customer understands that alterations, attachments, specification changes, or use of sub-standard supplies that cause excessive service calls, may require an increase in Service fees during the term of this Agreement at the election of Identix, and Customer agrees to promptly pay such charges when due.

B. Failure to Pay Fees. If Customer does not pay Identix' fees for Services or parts as provided hereunder when due: (i) Identix may suspend performance of its obligation to provide Services until the account is brought current; and (ii) Identix may, at its discretion, provide the Services at current "non contract/per call" rates on a COD basis. Customer agrees to pay Identix' costs and expenses of collection including the maximum attorneys' fee permitted by law (said fee not to exceed 25% of the amount due hereunder).

#### VII. LIMITED WARRANTY / DISCLAIMER / LIMITATION OF LIABILITY

Identix shall provide the Services hereunder in a professional and workmanlike manner by duly qualified personnel. EXCEPT FOR THIS LIMITED WARRANTY, IDENTIX HEREBY DISCLAIMS ALL WARRANTIES, EXPRESS AND IMPLIED, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE IN REGARD TO THE SERVICES, SOFTWARE, AND ANY OTHER GOODS PROVIDED HEREUNDER. IN NO EVENT SHALL IDENTIX' AGGREGATE LIABILITY TO CUSTOMER ARISING OUT OF, OR RELATED TO, THIS AGREEMENT, UNDER ANY CAUSE OF ACTION OR THEORY OF RECOVERY, EXCEED THE NET FEES FOR IDENTIX' SERVICES ACTUALLY PAID BY CUSTOMER TO IDENTIX UNDER THE APPLICABLE ADDENDUM TO THIS AGREEMENT DURING THE TWELVE (12) MONTHS PRIOR TO THE DATE THE CUSTOMER'S CAUSE OF ACTION AROSE. IN NO EVENT SHALL IDENTIX BE LIABLE TO CUSTOMER FOR ANY INDIRECT, SPECIAL, INCIDENTAL, CONSEQUENTIAL OR PUNITIVE DAMAGES (INCLUDING, BUT NOT LIMITED TO, LOST PROFITS OR REVENUE; LOSS, INACCURACY, OR CORRUPTION OF DATA OR LOSS OR INTERRUPTION OF USE; OR FOR ANY MATTER BEYOND IDENTIX' REASONABLY CONTROL, EVEN IF ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. NO ACTION, REGARDLESS OF FORM, MAY BE BROUGHT BY CUSTOMER MORE THAN TWO (2) YEARS AFTER THE DATE THE CAUSE OF ACTION AROSE.

#### VIII. LIMITED LICENSE TO UPDATES

Identix may deliver Identix-developed Updates to Customer. The terms of Identix' end user license for the Identix' software delivered as part of the System shall govern Customer's use of the Updates.

#### IX. MISCELLANEOUS

This Agreement shall be governed by and construed according to the laws of the State of ~~Minnesota~~ CA, excluding its conflict of laws provisions. This Agreement constitutes the entire agreement between the parties regarding the subject matter described herein and may not be modified except in writing signed by duly authorized representatives of Identix and the Customer. This Agreement may not be assigned by Customer without the prior express written consent of Identix. PV

Exhibit 'B'  
Maintenance Summary for Maintenance Agreement Addendum

**EI Dorado County Sheriff, CA**  
**Maintenance - Summary Worksheet**  
**2010 - 2011 / 7-1-10 through 6-30-11** (except where noted below)  
3-19-10 Revised / 2-10-2010

Account	Address	System Part #	Serial #	Printer S/N	Maint. Start	Maint. End	Coverage Chose	System Cost	Printer Cost	Total \$
1	EI Dorado County Office of Edu	TP-3800XC (EOL)	3704-00139A	---	7/1/10	12/31/10	9/5	1,742.50	---	1,742.50
2	EI Dorado County Probation	TP-3800XCH-ED	1006-00384A	NP-1761	7/1/10	6/30/11	24/7	6,800.00	456.00	7,256.00
3	EI Dorado County Probation	TP-3800XCH-ED	1206-00387	NP-1762	7/1/10	6/30/11	24/7	6,800.00	456.00	7,256.00
4	EI Dorado County Sheriff Office	TP-3800XCH-ED	1006-00377A	NP-97	7/1/10	6/30/11	9/5	5,700.00	342.00	6,042.00
5	EI Dorado County Sheriff Office	TPE-4800XDFS-ED	15355-01	---	6/24/10	6/30/11	9/5	3,210.41	---	3,210.41
6	EI Dorado County Sheriff Office	TP-3800XCH-ED	2406-00451A	---	7/1/10	6/30/11	24/7	6,800.00	---	6,800.00
7	EI Dorado County Sheriff Office	TP-3800XCH-ED	3804-00140A	991HXCL	7/1/10	6/30/11	9/5	5,700.00	342.00	6,042.00
8	EI Dorado County Sheriff Office	TP-3800XCH-ED	AAV517000266A	---	7/1/10	6/30/11	24/7	6,800.00	---	6,800.00
9	EI Dorado County Sheriff Office	TP-4100XDFS-ED	ACJ467001438-1	---	7/1/10	6/30/11	9/5	1,599.00	---	1,599.00
10	Placerville Police Department	TPE-4800XDFS-ED	16108-01	16108-02	6/18/10	6/30/11	9/5	3,262.19	354.18	3,616.37
11	South Lake Tahoe Police Dept.	TP-3800XCH-ED	1206-00397A	NP-1961	7/1/10	6/30/11	24/7	6,800.00	456.00	7,256.00
<b>TOTAL:</b>										<b>\$57,620.28</b>

\*\*\*Reference Contract ID K-5562-S (attached)

BILL TO:  
EI Dorado County Sheriff Office  
800 Fair Lane  
Placerville, CA 95667  
163  
CONTACT  
Sherry J. Bahlman  
Phone: 530-621-5690  
Fax: 530-642-9473  
BahlmanS@edso.org  
17

\*\*TP-3800XC, #3704-00139A is EOL (End of Life) on 12-31-10

Revised 3-19-10



5705 W. Old Shakopee Road  
 Suite 100  
 Bloomington, MN 55437-3107  
 USA  
 Phone (800) 932-0890  
 FAX (952) 932-7181

# MAINTENANCE AGREEMENT ADDENDUM QUOTATION

QUOTE ID: K-5562-S  
 QUOTE DATE: 11-JAN-2010  
 VALID UNTIL: 16-SEP-10  
 PRICE LIST: S&L LAW ENFORCEMENT

**COVERAGE**

START DATE: 18-JUN-10  
 END DATE: 30-JUN-11

PAGE: 1 of 3

**BILL TO:** EL DORADO COUNTY SHERIFF OFFICE  
 300 FAIR LANE  
 PLACERVILLE, CA 95667  
 United States

COVERAGE TYPE	DESCRIPTION	SERIAL NUMBER	QTY	PRICE
---------------	-------------	---------------	-----	-------

<b>EQUIPMENT LOCATION</b>	EL DORADO COUNTY PROBATION- 1041 AL TAHOE BOULEVARD SOUTH LAKE TAHOE EL DORADO CA 96150 United States			
3800XCH- M24	ANNUAL 24/7 MAINTENANCE			
TP-3800XCH-ED				
PRT- DUP- M24	ANNUAL 24/7 MAINTENANCE	1206-00387	1	\$6,800.00
TP-PRT-DUP		NP-1762	1	\$456.00

<b>EQUIPMENT LOCATION</b>	EL DORADO COUNTY SHERIFF OFFICE- 1051 AL TAHOE RD SOUTH LAKE TAHOE EL DORADO CA 96150 United States			
3800XCH- M24	ANNUAL 24/7 MAINTENANCE			
TP-3800XCH-ED				
4800XDFS-M95	9/5 on-site maintenance for TP(E)-4800XDFS-ED	AAV517000266A	1	\$6,800.00
TP-E-4800XDFS-ED				

<b>EQUIPMENT LOCATION</b>	SOUTH LAKE TAHOE POLICE DEPARTMENT- 1352 JOHNSON BOULEVARD SOUTH LAKE TAHOE EL DORADO CA 96150 United States			
3800XCH- M24	ANNUAL 24/7 MAINTENANCE			
TP-3800XCH-ED				
PRT- DUP- M24	ANNUAL 24/7 MAINTENANCE	1206-00397A	1	\$6,800.00
TP-PRT-DUP		NP-1961	1	\$456.00

<b>EQUIPMENT LOCATION</b>	EL DORADO COUNTY SHERIFF OFFICE- 1360 JOHNSON BLVD STE 100 SOUTH LAKE TAHOE EL DORADO CA 96150 United States			
3800XCH- M95	ANNUAL 9/5 MAINTENANCE			
TP-3800XCH-ED				
PRT- DUP- M95	ANNUAL 9/5 MAINTENANCE	3804-00140A	1	\$5,700.00
TP-PRT-DUP		991HXCL	1	\$342.00

**EQUIPMENT LOCATION** EL DORADO COUNTY PROBATION- 289 FAIRLANE ROAD PLACERVILLE EL DORADO CA 95667 United States

Revised 3-19-10



5705 W. Old Shakopee Road  
Suite 100  
Bloomington, MN 55437-3107  
USA  
Phone (800) 932-0890  
FAX (952) 932-7181

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VALID UNTIL: 16-SEP-10  
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**COVERAGE**

START DATE: 18-JUN-10  
END DATE: 30-JUN-11

PAGE: 2 of 3

**BILL TO:** EL DORADO COUNTY SHERIFF OFFICE  
300 FAIR LANE  
PLACERVILLE, CA 95667  
United States

COVERAGE TYPE	DESCRIPTION	SERIAL NUMBER	QTY	PRICE
3800XCH-M24	ANNUAL 24/7 MAINTENANCE			
TP-3800XCH-ED		1006-00384A	1	\$6,800.00
PRT-DUP-M24	ANNUAL 24/7 MAINTENANCE	7-1-10 6-30-11		
TP-PRT-DUP		NP-1761	1	\$456.00
<b>EQUIPMENT LOCATION</b> EL DORADO COUNTY SHERIFF OFFICE- 300 FAIR LANE PLACERVILLE EL DORADO CA 95667 United States				
3800XCH-M95	ANNUAL 9/5 MAINTENANCE			
TP-3800XCH-ED		1006-00377A	1	\$5,700.00
PRT-DUP-M95	ANNUAL 9/5 MAINTENANCE	7-1-10 6-30-11		
TP-PRT-DUP		NP-97	1	\$342.00
<b>EQUIPMENT LOCATION</b> EL DORADO COUNTY SHERIFF OFFICE- 300 FORNI ROAD PLACERVILLE EL DORADO CA 95667 United States				
3800XCH-M24	ANNUAL 24/7 MAINTENANCE			
TP-3800XCH-ED		2408-00451A	1	\$6,800.00
4100XDFS-M95	ANNUAL MAINTENANCE 9/5	7-1-10 6-30-11		
TPE-4100XDFS-ED		ACJ467001438-1	1	\$1,599.00
<b>EQUIPMENT LOCATION</b> EL DORADO COUNTY OFFICE OF EDUCATION- 6767 GREEN VALLEY ROAD PLACERVILLE EL DORADO CA 95667 United States				
3800XC-M95	ANNUAL 9/5 MAINTENANCE			
TP-3800XC		3704-00139A	1	\$1,742.50
<b>EQUIPMENT LOCATION</b> PLACERVILLE POLICE DEPARTMENT- 780 MAIN STREET PLACERVILLE EL DORADO CA 95667 United States				
4800XDFS-M95	9/5 on-site maintenance for TP(E)-4800XDFS-ED	16108-01		
TPE-4800XDFS-ED		7-1-10-12-31-10 EOL (pv 3-19-10)		
PRT-DUP-M95	ANNUAL 9/5 MAINTENANCE	16108-02	1	\$3,262.19
TP-PRT-DUP		6-18-10-6-30-11 (pv 3-19-10)	1	\$354.18
<b>TOTAL:</b>				<b>\$57,620.28</b>



Revised 3-19-10



5705 W. Old Shakopee Road  
Suite 100  
Bloomington, MN 55437-3107  
USA  
Phone (800) 932-0890  
FAX (952) 932-7181

# MAINTENANCE AGREEMENT ADDENDUM QUOTATION

QUOTE ID: K-5562-S  
QUOTE DATE: 11-JAN-2010  
VALID UNTIL: 16-SEP-10  
PRICE LIST: S&L LAW ENFORCEMENT

COVERAGE  
START DATE: 18-JUN-10  
END DATE: 30-JUN-11

PAGE: 3 of 3

BILL TO: EL DORADO COUNTY SHERIFF OFFICE  
300 FAIR LANE  
PLACERVILLE, CA 95667  
United States

COVERAGE TYPE	DESCRIPTION	SERIAL NUMBER	QTY	PRICE
	<input type="checkbox"/> ANNUAL INVOICE OR <input type="checkbox"/> QUARTERLY INVOICE OR <input type="checkbox"/> MONTHLY INVOICE			

PLEASE CHECK PREFERRED BILLING:

NAME: VAN LITH, PENNY S  
TITLE: Contract Administrator  
PHONE: (952) 945-3373  
FAX: (952) 852-8747  
EMAIL: pvanlith@jid.com

PO#:  
SIGNATURE BY:  
NAME (Print):  
DATE:  
TITLE:  
PHONE:  
FAX:  
EMAIL:

The terms and conditions of Identity maintenance services agreement are hereby incorporated into this Addendum by reference. Please sign and date this Maintenance Agreement Addendum. If a purchase order is required, please attach or include the purchase order number on this addendum. Some of the terms set out herein may differ from those in buyer's purchase order and some may be new. Acceptance is conditional on buyer's assent to the terms set out herein in lieu of those in buyer's purchase order. Seller's failure to object to provisions contained in any communication from buyer shall not be deemed a waiver of the provisions of this acceptance. Any changes in the terms contained herein must be specifically agreed to in writing by an officer of seller before becoming binding on either seller or buyer.

**AN INVOICE WILL BE ISSUED UPON RECEIPT OF A SIGNED MAINTENANCE AGREEMENT ADDENDUM**