



# VISION

We Collect

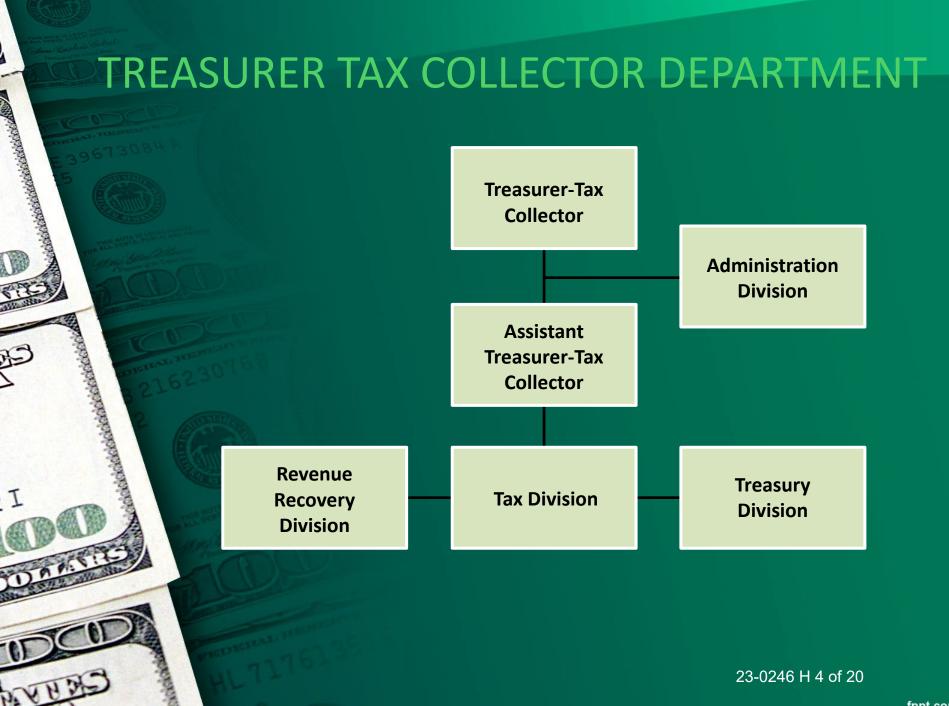
We Bank

We Invest

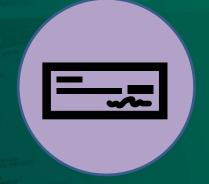
We Serve

#### MISSION

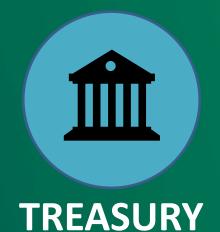
To effectively manage the financial resources of El Dorado County within our purview through efficient collections, daily banking, safe and sound investments and exceptional public service.



#### WHAT WE DO



TAX COLLECTION



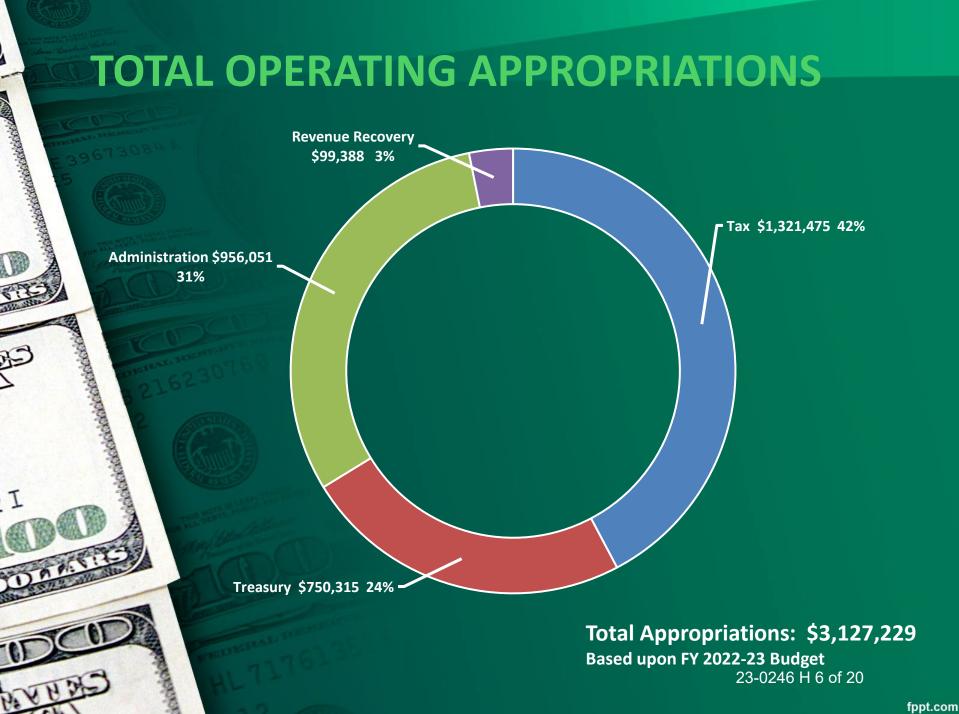


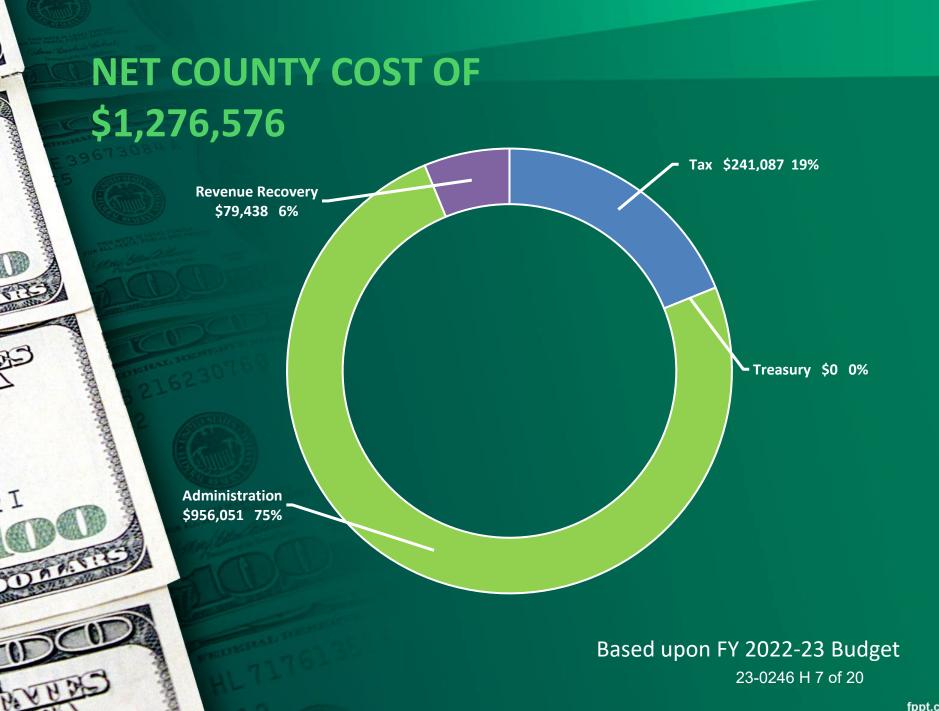
**ADMINISTRATION** 



REVENUE RECOVERY

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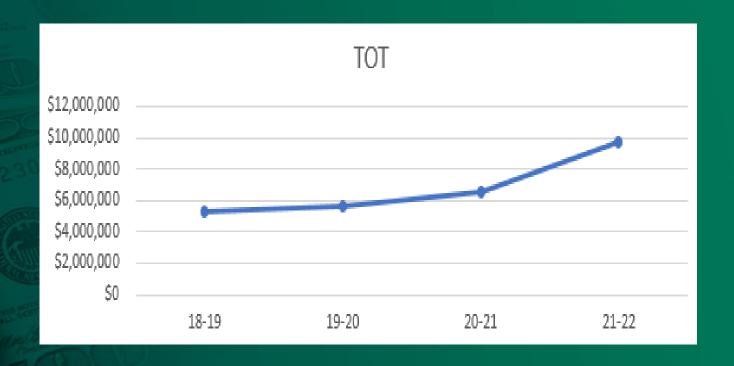




#### REVENUE SOURCES Total Revenue \$1,850,653 Transient Occupancy Tax, \$446,500 for FY 2022-23, is now an expenditure offset and no longer appears as Revenue Source. **Operating Transfers** In \$163,788 9% **Business Licenses** (including VHR) \$529,600 29% Miscellaneous **Revenues \$256,000** 14% **Interfund Revenue** and Collections \$9,950 <1.0% **Penalties and Costs** on Delinguent Taxes \$56,000 3% **Investment and Cash Management Fees** Assessment and Tax \$748,315 40% Collection Fees \$87,000 5%

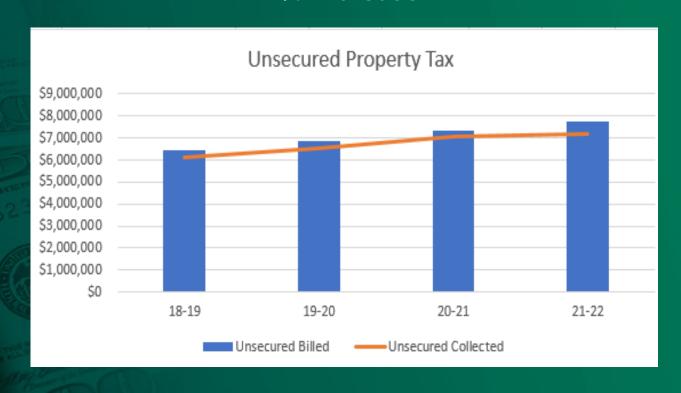


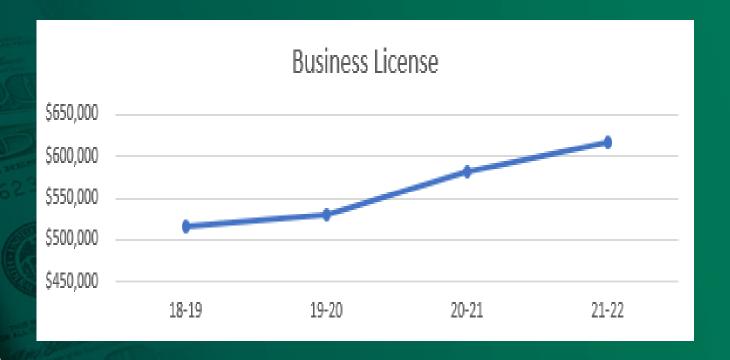


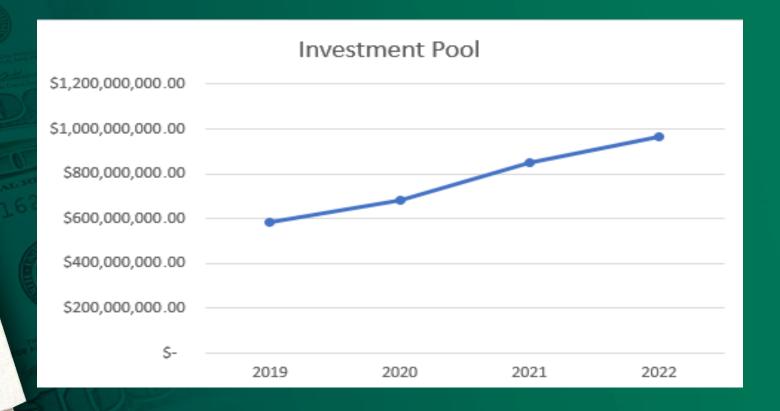


17% Increase

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#### **ROLE IN THE STRATEGIC PLAN**

The Treasurer-Tax Collector Department plays an integral role in the success of all components of the County Strategic Plan. We collect the tax revenue that is a critical source of revenue for Public Safety and Infrastructure. Further, the Transient Occupancy Tax we collect supports Economic Development efforts and other programs in the County. The efforts of our staff in tracking delinquent TOT taxes has led to \$302,000 in back TOT collected.

Our Treasury Division contributes to Good Governance in the County. As the bank for the El Dorado County, we carry out policies and practices to maximize return on investments while safeguarding the treasury pool. We ladder short-term investments to mature when large outlays are scheduled. We invest long-term, finding the best rates to ride out interest rate fluctuations. At the same time, we ensure that funds are available to meet financial obligations of County departments and special districts. We work closely with departments to determine budgeted capital outlays; work closely with Schools and other County agencies to calendar Bond Payments, Payroll, Accounts Payable and other large expenses.

In summary, through the tax collection, investment and banking operations of the Treasurer-Tax Collector Department, we support the overall Goals and Objectives of the Strategic Plan.





- Improve Customer Communications
- New menus and email addresses
  - taxcollector@edcgov.us
  - buslic@edcgov.us
  - tot@edcgov.us
  - delqunsecured@edcgov.us
- Replaced print and hand-fill forms on the website with fillable pdf forms. Many forms also auto-calculate taxes due and late penalties



- Added QR Codes to the tax bills for ease of payment and returned mail processing
- Online Property Tax Auction is more efficient, costs less in staff time and casts a wider net to attract more bidders
- Public feedback has been positive

# TREASURY HIGHLIGHTS

- Reorganized and extensively enhanced the content of the Investment Policy
- Policy Earned the "Certified"
  Distinction on September 14, 2022
- Developed Investment Projection Template, a tool to track liquidity and analyze trends

# COLLABORATIVE HIGHLIGHTS

- Coordinated the implementation of Payee Positive Pay with the Auditor-Controller for the main bank account to reduce risk associated with check fraud
- Coordinated the implementation of the California Public Sector Group Pcard Rebate Program with the Auditor-Controller to increase the Pcard rebate
- Coordinated the implementation of Point & Pay electronic payments for Elections, VHR and Cannabis permits in Planning to improve customer service and cash management
- Coordinated the implementation of check scanners for Lake Valley Fire Department and Ambulance collections to improve offsite cash management