

AGREEMENT FOR SERVICES #115-S1111

THIS AGREEMENT made and entered by and between the County of El Dorado, a political subdivision of the State of California (hereinafter referred to as "County") and Signature Technology Group, Inc, doing business in California as STG Solutions, Inc., an Arizona corporation, duly qualified to conduct business in the State of California, whose principal place of business is 2424 W. Desert Cove Ave., Phoenix, AZ 85029, and whose Agent for Service of Process is CT Corporation System, 818 West Seventh Street, Los Angeles, CA 90017 (hereinafter referred to as "Contractor");

RECITALS

WHEREAS, County has determined that it is necessary to obtain a Contractor to provide preventative maintenance and on-site repair services for specified mainframe and tape library equipment for the County's Information Technologies department; and

WHEREAS, Contractor has represented to County that it is specially trained, experienced, expert and competent to perform the special services required hereunder and County has determined to rely upon such representations; and

WHEREAS, it is the intent of the parties hereto that such services be in conformity with all applicable federal, state and local laws; and

WHEREAS, County has determined that the provision of these services provided by Contractor is in the public's best interest, and that these services are more economically and feasibly performed by outside independent Contractors as well as authorized by El Dorado County Charter, Section 210 (b) (6) and/or Government Code 31000;

NOW, THEREFORE, County and Contractor mutually agree as follows:

ARTICLE I

Scope of Services: Contractor agrees to furnish the personnel and equipment necessary to provide preventative maintenance and on-site repair services for specified mainframe and tape library equipment for the County's Information Technologies department in accordance with Exhibit "A", marked "Scope of Service", incorporated herein and made by reference a part hereto.

ARTICLE II

Term: This Agreement shall become effective upon final execution by both parties hereto and shall cover the period of September 1, 2010 through August 31, 2013.

ARTICLE III

Compensation for Services: For services provided herein, County agrees to pay Contractor monthly in advance and within thirty (30) days following the County's receipt and approval of itemized invoice(s) identifying services to be rendered. For the purposes of this Agreement, the billing rate shall be per Exhibit "B", marked "Quote" incorporated herein and made by reference a part hereto. Total amount of this Agreement shall not exceed \$155,584.08.

ARTICLE IV

Changes to Agreement: This Agreement may be amended by mutual consent of the parties hereto. Said amendments shall become effective only when in writing and fully executed by duly authorized officers of the parties hereto.

ARTICLE V

Contractor to County: It is understood that the services provided under this Agreement shall be prepared in and with cooperation from County and its staff. It is further agreed that in all matters pertaining to this Agreement, Contractor shall act as Contractor only to County and shall not act as Contractor to any other individual or entity affected by this Agreement nor provide information in any manner to any party outside of this Agreement that would conflict with Contractor's responsibilities to County during term hereof.

ARTICLE VI

Assignment and Delegation: Contractor is engaged by County for its unique qualifications and skills as well as those of its personnel. Contractor shall not subcontract, delegate or assign services to be provided, in whole or in part, to any other person or entity without prior written consent of County.

ARTICLE VII

Independent Contractor/Liability: Contractor is, and shall be at all times, deemed independent and shall be wholly responsible for the manner in which it performs services required by terms of this Agreement. Contractor exclusively assumes responsibility for acts of its employees, associates, and subContractors, if any are authorized herein, as they relate to services to be provided under this

Agreement during the course and scope of their employment.

Contractor shall be responsible for performing the work under this Agreement in a safe, professional, skillful and workmanlike manner and shall be liable for its own negligence and negligent acts of its employees. County shall have no right of control over the manner in which work is to be done and shall, therefore, not be charged with responsibility of preventing risk to Contractor or its employees.

ARTICLE VIII

Fiscal Considerations: The parties to this Agreement recognize and acknowledge that County is a political subdivision of the State of California. As such, El Dorado County is subject to the provisions of Article XVI, Section 18 of the California Constitution and other similar fiscal and procurement laws and regulations and may not expend funds for products, equipment or services not budgeted in a given fiscal year. It is further understood that in the normal course of County business, County will adopt a proposed budget prior to a given fiscal year, but that the final adoption of a budget does not occur until after the beginning of the fiscal year.

Notwithstanding any other provision of this Agreement to the contrary, County shall give notice of cancellation of this Agreement in the event of adoption of a proposed budget that does not provide for funds for the services, products or equipment subject herein. Such notice shall become effective upon the adoption of a final budget which does not provide funding for this Agreement. Upon the effective date of such notice, this Agreement shall be automatically terminated and County released from any further liability hereunder.

In addition to the above, should the Board of Supervisors during the course of a given year for financial reasons reduce, or order a reduction, in the budget for any County department for which services were contracted to be performed, pursuant to this paragraph in the sole discretion of the County, this Agreement may be deemed to be canceled in its entirety subject to payment for services performed prior to cancellation.

ARTICLE IX

Default, Termination, and Cancellation:

A. Default: Upon the occurrence of any default of the provisions of this Agreement, a party shall give written notice of said default to the party in default (notice). If the party in default does not cure the default within ten (10) days of the date of notice (time to cure), then such party shall be in default. The time to cure may be extended at the discretion of the party giving notice. Any extension of time to cure must be in writing, prepared by the party in default for signature by the party giving notice and must specify the reason(s) for the extension and the date on which the extension of time to cure expires.

Notice given under this section shall specify the alleged default and the applicable Agreement provision and shall demand that the party in default perform the provisions of this Agreement within the applicable period of time. No such notice shall be deemed a termination of this Agreement unless the party giving notice so elects in this notice, or the party giving notice so elects in a subsequent written notice after the time to cure has expired.

- In the event of termination for default, County reserves the right to take over and complete the work by contract or by any other means.
- B. Bankruptcy: This Agreement, at the option of the County, shall be terminable in the case of bankruptcy, voluntary or involuntary, or insolvency of Contractor.
- C. Ceasing Performance: County may terminate this Agreement in the event Contractor ceases to operate as a business, or otherwise becomes unable to substantially perform any term or condition of this Agreement.
- D. Termination or Cancellation without Cause: County may terminate this Agreement in whole or in part upon seven (7) calendar days written notice by County without cause. If such prior termination is effected, County will pay for satisfactory services rendered prior to the effective dates as set forth in the Notice of Termination provided to Contractor, and for such other services, which County may agree to in writing as necessary for contract resolution. In no event, however, shall County be obligated to pay more than the total amount of the contract. Upon receipt of a Notice of Termination, Contractor shall promptly discontinue all services affected, as of the effective date of termination set forth in such Notice of Termination, unless the notice directs otherwise.

ARTICLE X

Notice to Parties: All notices to be given by the parties hereto shall be in writing and served by depositing same in the United States Post Office, postage prepaid and return receipt requested. Notices to County shall be addressed as follows:

COUNTY OF EL DORADO INFORMATION TECHNOLOGIES 360 FAIR LANE PLACERVILLE, CA 95667 ATTN: HEATHER PENCE, SR. DEPT. ANALYST

Or to such other location as the County directs.

With a carbon copy to:

COUNTY OF EL DORADO
CHIEF ADMINISTRATIVE OFFICE
PROCUREMENT AND CONTRACTS DIVISION
330 FAIR LANE
PLACERVILLE, CA 95667
ATTN: GAYLE ERBE-HAMLIN, PURCHASING AGENT

Notices to Contractor shall be addressed as follows:

SIGNATURE TECHNOLOGY GROUP, INC. 2424 WEST DESERT COVE AVE.

PHOENIZ, AZ 85029

ATTN: ROBBIE MICHEL, ACCOUNT MANAGER Or to such other location as the Contractor directs.

ARTICLE XI

Indemnity: The Contractor shall defend, indemnify, and hold the County harmless against and from any and all claims, suits, losses, damages and liability for damages of every name, kind and description, including attorneys fees and costs incurred, brought for, or on account of, injuries to or death of any person, including but not limited to workers, County employees, and the public, or damage to property, or any economic or consequential losses, which are claimed to or in any way arise out of or are connected with the Contractor's services, operations, or performance hereunder, regardless of the existence or degree of fault or negligence on the part of the County, the Contractor, subContractor(s) and employee(s) of any of these, except for the sole, or active negligence of the County, its officers and employees, or as expressly prescribed by statute. This duty of Contractor to indemnify and save County harmless includes the duties to defend set forth in California Civil Code Section 2778.

ARTICLE XII

Insurance: Contractor shall provide proof of a policy of insurance satisfactory to the El Dorado County Risk Manager and documentation evidencing that Contractor maintains insurance that meets the following requirements:

- A. Full Workers' Compensation and Employers' Liability Insurance covering all employees of Contractor as required by law in the State of California.
- B. Commercial General Liability Insurance of not less than \$1,000,000.00 combined single limit per occurrence for bodily injury and property damage.
- C. Automobile Liability Insurance of not less than \$1,000,000.00 is required in the event motor vehicles are used by the Contractor in the performance of the Agreement.
- D. In the event Contractor is a licensed professional, and is performing professional services under this Agreement, professional liability (for example, malpractice insurance) is required with a limit of liability of not less than \$1,000,000.00 per occurrence.
- E. Contractor shall furnish a certificate of insurance satisfactory to the El Dorado County Risk Manager as evidence that the insurance required above is being maintained.
- F. The insurance will be issued by an insurance company acceptable to Risk Management, or be provided through partial or total self-insurance likewise acceptable to Risk Management.
- G. Contractor agrees that the insurance required above shall be in effect at all times during the term of this Agreement. In the event said insurance coverage expires at any time or times during the term of this Agreement, Contractor agrees to provide at least thirty (30) days prior to said expiration date, a new certificate of insurance evidencing insurance coverage as

provided for herein for not less than the remainder of the term of the Agreement, or for a period of not less than one (1) year. New certificates of insurance are subject to the approval of Risk Management and Contractor agrees that no work or services shall be performed prior to the giving of such approval. In the event the Contractor fails to keep in effect at all times insurance coverage as herein provided, County may, in addition to any other remedies it may have, terminate this Agreement upon the occurrence of such event.

- H. The certificate of insurance must include the following provisions stating that:
 - The insurer will not cancel the insured's coverage without thirty (30) days prior written notice to County, and;
 - The County of El Dorado, its officers, officials, employees, and volunteers are included as additional insured, but only insofar as the operations under this Agreement are concerned. This provision shall apply to the general liability policy.
- I. The Contractor's insurance coverage shall be primary insurance as respects the County, its officers, officials, employees and volunteers. Any insurance or self-insurance maintained by the County, its officers, officials, employees or volunteers shall be excess of the Contractor's insurance and shall not contribute with it.
- J. Any deductibles or self-insured retentions must be declared to and approved by the County, either: the insurer shall reduce or eliminate such deductibles or self-insured retentions as respects the County, its officers, officials, employees, and volunteers; or the Contractor shall procure a bond guaranteeing payment of losses and related investigations, claim administration and defense expenses.
- K. Any failure to comply with the reporting provisions of the policies shall not affect coverage provided to the County, its officers, officials, employees or volunteers.
- L. The insurance companies shall have no recourse against the County of El Dorado, its officers and employees or any of them for payment of any premiums or assessments under any policy issued by any insurance company.
- M. Contractor's obligations shall not be limited by the foregoing insurance requirements and shall survive expiration of this Agreement.
- N. In the event Contractor cannot provide an occurrence policy, Contractor shall provide insurance covering claims made as a result of performance of this Agreement for not less than three (3) years following completion of performance of this Agreement.
- O. Certificate of insurance shall meet such additional standards as may be determined by the contracting County Department either independently or in consultation with Risk Management, as essential for the protection of the County.

ARTICLE XIII

Interest of Public Official: No official or employee of County who exercises any functions or

responsibilities in review or approval of services to be provided by Contractor under this Agreement shall participate in or attempt to influence any decision relating to this Agreement which affects personal interest or interest of any corporation, partnership, or association in which he/she is directly or indirectly interested; nor shall any such official or employee of County have any interest, direct or indirect, in this Agreement or the proceeds thereof.

ARTICLE XIV

Interest of Contractor: Contractor covenants that Contractor presently has no personal interest or financial interest, and shall not acquire same in any manner or degree in either: 1) any other contract connected with or directly affected by the services to be performed by this Agreement; or, 2) any other entities connected with or directly affected by the services to be performed by this Agreement. Contractor further covenants that in the performance of this Agreement no person having any such interest shall be employed by Contractor.

ARTICLE XV

Conflict of Interest: The parties to this Agreement have read and are aware of the provisions of Government Code Section 1090 et seq. and Section 87100 relating to conflict of interest of public officers and employees. Contractor attests that it has no current business or financial relationship with any County employee(s) that would constitute a conflict of interest with provision of services under this contract and will not enter into any such business or financial relationship with any such employee(s) during the term of this Agreement. County represents that it is unaware of any financial or economic interest of any public officer of employee of Contractor relating to this Agreement. It is further understood and agreed that if such a financial interest does exist at the inception of this Agreement either party may immediately terminate this Agreement by giving written notice as detailed in the Article in the Agreement titled, "Default, Termination and Cancellation".

ARTICLE XVI

California Residency (Form 590): All independent Contractors providing services to the County must file a State of California Form 590, certifying their California residency or, in the case of a corporation, certifying that they have a permanent place of business in California. The Contractor will be required to submit a Form 590 prior to execution of an Agreement or County shall withhold seven (7) percent of each payment made to the Contractor during term of the Agreement. This requirement applies to any agreement/contract exceeding \$1,500.00.

ARTICLE XVII

Taxpayer Identification Number (Form W-9): All independent Contractors or corporations providing services to the County must file a Department of the Treasury Internal Revenue Service Form W-9, certifying their Taxpayer Identification Number.

ARTICLE XVIII

County Business License: It is unlawful for any person to furnish supplies or services, or

transact any kind of business in the unincorporated territory of El Dorado County without possessing a County business license unless exempt under County Code Section 5.08.070.

ARTICLE XIX

Administrator: The County Officer or employee with responsibility for administering this Agreement is Scott Cambridge, Acting Assistant Director, Information Technologies, or successor.

ARTICLE XX

Authorized Signatures: The parties to this Agreement represent that the undersigned individuals executing this Agreement on their respective behalf are fully authorized to do so by law or other appropriate instrument and to bind upon said parties to the obligations set forth herein.

ARTICLE XXI

Partial Invalidity: If any provision of this Agreement is held by a court of competent jurisdiction to be invalid, void or unenforceable, the remaining provisions will continue in full force and effect without being impaired or invalidated in any way.

ARTICLE XXII

Venue: Any dispute resolution action arising out of this Agreement, including, but not limited to, litigation, mediation, or arbitration, shall be brought in El Dorado County, California, and shall be resolved in accordance with the laws of the State of California.

ARTICLE XXIII

Entire Agreement: This document and the documents referred to herein or exhibits hereto are the entire Agreement between the parties and they incorporate or supersede all prior written or oral Agreements or understandings.

Requesting Contract Administrator Concurrence:

21			-
	Scott	Camb	ridge

Acting Assistant Director Information Technologies

Requesting Department Head Concurrence:

Rick Guldara

Information Technologies

IN WITNESS WHEREOF, the parties hereto have executed this Agreement on the dates indicated below.

--COUNTY OF EL DORADO--

	Dated:
	By:
ATTEST: Suzanne Allen de Sanchez, Clerk of the Board of Supervisors	Chairman Board of Supervisors "County"
By: Dated:	
C O N T R A	CTOR
SIGNATURE TECHNOLOGY GROUP, INC. dba STG SOLUTIONS, INC AN ARIZONA CORPORATION	
By: Steve McEvoy Chief Operations Manager "Contractor"	Dated: 8/3/200
By: Refer to Scatt Corporate Secretary	Dated: 8 3 10
HLP	115-S1111

EXHIBIT A

SCOPE OF WORK

ON-SITE MAINTENANCE (OSM) SERVICE

OSM Service is provided in order to keep County's Equipment in, or return County's Equipment to, good working order. OSM Service does not assure uninterrupted operation of County's Equipment.

OSM Service includes remedial maintenance and preventive maintenance based upon the specific needs of the individual item of Equipment. County shall initiate each request for remedial maintenance by placing a call to Contractor and providing to Contractor the Equipment model and serial number. Response time shall be in accordance with each individual item of Equipment's Principal Period of Maintenance (PPM) per incorporated Quote. Remedial maintenance shall be considered completed when the County's Equipment has been restored in accordance with the Original Equipment Manufacturer's (OEM) guidelines. OSM Service includes lubrication and adjustments and may also include the replacement of maintenance parts as Contractor deems necessary. Preventative maintenance service will be performed by Contractor as part of a remedial maintenance call during Normal Working Hours only.

In the event maintenance parts are included, they may or may not be manufactured by the OEM, may be altered by Contractor to enhance maintainability, and may be new or reconditioned to perform as new. Maintenance parts will be provided on an exchange basis, and the exchanged parts will become Contractor's property.

PREVENTATIVE MAINTENANCE

Contractor will perform Preventive Maintenance in accordance with OEM specifications. Preventive maintenance may include but is not limited to: visual inspections, cleaning, diagnostic testing, filter changes adjustments, alignment of heads, vacuuming of keyboards, lubrication, the replacement of malfunctioning parts, and application of engineering and safety changes, as deemed necessary by Contractor. The county incurs no additional charge for Preventive Maintenance.

Contractor follows OEM suggested Preventive Maintenance schedules and procedures as described in the maintenance documentation supplied with each machine. Additional Preventive Maintenance related information should be obtained by the Contractor and reviewed on a regular basis. Preventive Maintenance time will be jointly scheduled, based on the hours of coverage, tailored to County's requirements. Activity history, combined with scheduled frequencies, generate Preventive Maintenance schedules for all applicable routines. Contractor provides schedules on a timely basis. The County incurs no additional charge for Preventive Maintenance performed during non-prime hours.

Due to the critical nature of the environment, preventive maintenance is generally done during "off hours", either late in the evening or during the course of a weekend. Routine maintenance is rarely, if ever, carried out during periods of normal system usage and availability. Preventive maintenance will be scheduled to fit into County's system availability schedule.

COUNTY RESPONSIBILITY

County shall ensure that all of its files are adequately duplicated and documented. Contractor is not responsible for County's failure to do so, or for the cost of reconstructing data stored on disc files, tapes, memories, etc., lost or damaged during the performance of services under this Agreement. County shall implement and take reasonable measures to prevent and detect computer viruses on Equipment and within the environment subject to the services under this Agreement. County warrants that all software installed on Equipment is properly licensed for use by the Equipment user.

EQUIPMENT ADDITION OR WITHDRAWAL

County may add any item of equipment upon giving Contractor thirty (30) days prior written notice, provided that Contractor, in its sole discretion, agrees to add such item of equipment to the Equipment list. All Equipment added after the Effective Date of this Agreement shall assume the unexpired portion of the term, or the unexpired portion of any renewal term, of the then existing Agreement.

County agrees to provide Contractor with thirty (30) days' prior written notice of withdrawal if any item of Equipment is to be withdrawn before the end of the Term of this Agreement. When County withdraws Equipment in accordance with the terms of this Agreement, Contractor will reimburse or credit County any prepaid monthly charges on a prorated basis.

EXHIBIT B - QUOTE

Signature Technology Group, Inc. 2424 West Desert Cove Avenue Phoenix, AZ 85029-4713 (602) 470-1110

INTERNATIONAL INFORMATION TECHNOLOGY SERVICES

Robbie Michel Major Accounts Manager (800) 229-7900 Ext 4515 (602) 418-2452 (602) 470-1112 Fax rmichel@sigtechgrp.com

Quote Date May 19, 2010 VALID FOR 60 DAYS **Quote Number** RM1713 Update #2

Attention: Scott Cambridge Company Name: El Dorado County Address 1: 360 Fair Lane

Address 2:

City State Zip: Placerville, CA. 95667

Vendor / OEM	Item, Part, or Model Number	Description	Serial Number	Principal Period of Maintenance (See PPM Note)	Qty	,	STG MMC Unit Price		STG MMC Extended Price	Stated Period Start	Stated Period End	Months		G Extended Price For Stated Period
IBM	2096-R07-4914-1IFL	System Z9 4914 7866	630EE	7 x 24 x 4 x 0	1	5	2,300.00	S	2,300.00	9/1/2010	8/31/2013	36.0	S	70,380.00
IBM	2105-800	Ent Storage Srvr/Add Features	28962	7 x 24 x 4 x 0	1	\$	496.80	S	496.80	9/1/2010	8/31/2013	36.0	5	15,202.08
IBM	2105-2125	Dsk Ary Of 8 145.6GB 10K Dsk	28962-8X2125	7 x 24 x 4 x 0	8	\$	80.10	5	640.80	9/1/2010	8/31/2013	36.0	\$	19,608.48
IBM	2105-3025	2GB FIBR CHAN/FICON SHORT	28962-2X3025	7 x 24 x 4 x 0	2	\$	7.60	5	15.20	9/1/2010	8/31/2013	36.0	\$	465.12
IBM	2105-8607	FLASHCOPY V2 - UP TO 10	28962-8607	7 x 24 x 4 x 0	1	\$	546.70	\$	546.70	9/1/2010	8/31/2013	36.0	5	16,729.02
IBM	6400-110	LINE MATRIX PRINTER	01PD135	5x8xNBDx0	- 1	\$	36.25	S	36.25	9/1/2010	8/31/2013	36.0	S	1,109.16
IBM	6500-V15	Ln Mtrx Ptr	01JNG70	5x8xNBDx0	1	\$	74.50	S	74.50	9/1/2010	8/31/2013	36.0	S	2,279.70
IBM	3953-F05	Library Controller Frame	7802785	7 x 24 x 4 x 0	1	\$	82.50	\$	82.50	9/1/2010	8/31/2013	36.0	\$	2,524.50
IBM	3953-L05	Library Manager	33002	7 x 24 x 4 x 0	1	\$	126.00	5	126.00	9/1/2010	8/31/2013	36.0	5	3,855.60
IBM	3592-C06	TS1120 Tape Controller	C6756	7 x 24 x 4 x 0	1	\$	49.50	\$	49.50	9/1/2010	8/31/2013	36.0	S	1,514.70
IBM	3584-L23	Tp Lib 4 LTO2 Drvs	A3095	7 x 24 x 4 x 0	1	\$	147.00	S	147.00	9/1/2010	8/31/2013	36.0	\$	4,498.20
IBM	3584-1644	FULL CAPACITY	A3095-1644	7 x 24 x 4 x 0	1	\$	46.90	S	46.90	9/1/2010	8/31/2013	36.0	\$	1,435.14
IBM	3584-D23	TS3500 Expansion Frame	C7800	7 x 24 x 4 x 0	1.	\$	38.30	5	38.30	9/1/2010	B/31/2013	36.0	5	1,171.98
IBM	3592-E06	TS1130 Tape Drive	A1B78	5 x 8 x NBD x 0	1	\$	60.50	\$	60.50	9/1/2010	8/31/2013	36.0	\$	1,851.30
IBM	3592-E06	TS1130 Tape Drive	A1B92	5x8xNBDx0	1	\$	60.50	\$	60.50	9/1/2010	8/31/2013	36.0	\$	1,851.30
IBM	3592-E06	TS1130 Tape Drive	A1BE4	5 x 8 x NBD x 0	1	\$	60.50	\$	60.50	9/1/2010	8/31/2013	36.0	\$	1,851.30
IBM	3592-E06	TS1130 Tape Drive	A1BEA	5x8xNBDx0	1	\$	60.50	S	60.50	9/1/2010	8/31/2013	36.0	8	1,851.30
IBM	3592-E06	TS1130 Tape Drive	A1BEB	5 x 8 x NBD x 0	1	\$	60.50	\$	60.50	9/1/2010	8/31/2013	36.0	\$	1,851.30
IBM	3592-E06	TS1130 Tape Drive	A1BED	5 x 8 x NBD x 0	1	\$	60.50	\$	60.50	9/1/2010	8/31/2013	36.0	5	1,851.30
IBM	3592-E06	TS1130 Tape Drive	A1BF0	5 x 8 x NBD x 0	1	5	60.50	\$	60.50	9/1/2010	8/31/2013	36.0	\$	1,851.30
IBM	3592-E06	TS1130 Tape Drive	A1BF3	5 x 8 x NBD x 0	1	\$	60.50	\$	60.50	9/1/2010	8/31/2013	36.0	\$	1,851.30
	Session Acad	PRINCES ARE IN U.S. POLITARS AND		TO	AL E	XTEN	DED MMC:	\$	5,084.45	TOTAL F	OR STATED	PERIODS:	\$	155,584.08
	>>>>>> AL	L PRICES ARE IN US DOLLARS <<<<		TOTAL	EXTE	NDE	D ANNUAL:	15	61.013.36			per month	5	4.321.78

TOTAL EXTENDED ANNUAL: \$ 61,013.36 Standard Terms: Pricing is based on customer supplied information and is subject to correction based on actual equipment configuration. All equipment is assumed operational at start of contract.

PPM Note: PPM is formated as Days-Per-Week x Hours-Per-Day x Hours-To-Onsite x Hours for CTR (Call to Repair) (A "0" denotes no CTR). NBD is any time on the Next Business Day as defined by the Days-Per-Week. Standard callback time is 30 Minutes from receipt of Service Request.

4,321.78 per month \$

per year \$ 51,861.36

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ignature Technology Group, Inc. 424 West Desert Cove Avenue noenix, AZ 85029-4713 (602) 470-1110

rmichel@sigtechgrp.com Major Accounts Manager (800) 229-7900 Ext 4515 (602) 470-1112 Fax (602) 418-2452 INTERNATIONAL INFORMATION TECHNOLOGY SERVICES

VALID FOR 60 DAYS RM1713 Update #2 Quote Number May 19, 2010 Quote Date

STG Extended

For Stated Period

Stated Period End

STG MMC Extended

STG MMC Unit Price

Principal Period

Period Stated

Start

Price

ģ

(See PPM Note)

Number **630EE**

Description

System Z9 4914 7866

2096-R07-4914-11FL

2105-2125 2105-3025

2105-800

IBM

IBM

IBM IBM

Item, Part, or Model

Vendor/

Serial

Placerville, CA. 95667

City State Zip:

El Dorado County

360 Fair Lane

Address 1:

Address 2:

Company Name:

Attention: Scott Cambridge

16,729.02

36.0

8/31/2013 8/31/2013 8/31/2013 8/31/2013 8/31/2013 8/31/2013 8/31/2013 8/31/2013 8/31/2013 8/31/2013 8/31/2013 8/31/2013 8/31/2013 8/31/2013 8/31/2013

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A1B92

7 x 24 x 4 x 0

A3095-1644

C7800

TS3500 Expansion Frame

TS1130 Tape Drive TS1130 Tape Drive

3592-E06 3592-E06 3592-E06 3592-E06 3592-E06 3592-E06 3592-E06

3584-D23

TS1130 Tape Drive

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> 28962-8X2125 28962-2X3025

2GB FIBR CHAN/FICON SHORT Dsk Ary Of 8 145.6GB 10K Dsk Ent Storage Srvr/Add Features

FLASHCOPY V2 - UP TO 10

2105-8607

LINE MATRIX PRINTER

Ln Mtrx Ptr

6500-V15 3953-F05 3953-L05 3592-C06 3584-L23

6400-110

BM BM

IBM IBM

Library Controller Frame

TS1120 Tape Controller

Library Manager

Tp Lib 4 LTO2 Drvs

FULL CAPACITY

3584-1644

28962

28962-8607

01JNG70 01PD135

7802785

68.09

544.68

1,851.30

1,851.30

36.0

36.0

51.43

51.43

36.0

1,851,30 1,851,30 1,851,30

36.0

8/31/2013

9/1/2010

51.43

9/1/2010

51.43

51.43 51.43 155,584.08

TED PERIODS:

1,851,30

36.0

8/31/2013

9/1/2010

5 x 8 x NBD x 0

SSSSSSSSSSSSSSSSSSSSSSSSSSSSSSSSSSSSSS	TOTAL EXTENDED MMC: \$ 4,321.78 TOTAL FOR STAT	4,321.78	TOTAL FOR STAT
	TOTAL EXTENDED ANNUAL: \$ 51,861.36	51,861.36	
Standard Terms: Pricing is based on customer supplied information and is subject to correction based on actual equipment	t to correction based on actual equipmen	ent	
configuration. All equipment is assumed operational at start of contract.			
DDM Note: DDM is formated as Dave Dor Monk v Hours Day Dave To Oneite v Hours for CTD (Call to Danais) (A "O" danatas	"O" N House for CTD (Call to Donair) (A "O"	donoton	

configuration. All equipment is assumed operationing at the control of the configuration of the control of the receipt of Service Request.