

Community Hubs 2.0

El Dorado County Board of Supervisors

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Kathi Guerrero Executive Director, First 5 El Dorado Commission

Carolyn Brooks Director EDC Library Department

Elizabeth Blakemore Director, Early Learning and Family Support El Dorado County Office of Education

Vision and Mission

"All children, **individuals**, and families will live in nurturing communities and are ready to succeed **in life."** - Vision

"First 5 El Dorado Children and Families Commission is committed to strengthening children, **individuals** and families by promoting and enhancing **comprehensive systems**." -Mission



How are we doing?

Child Population Served by Community Hubs, El Dorado County, 2017-2021

1749

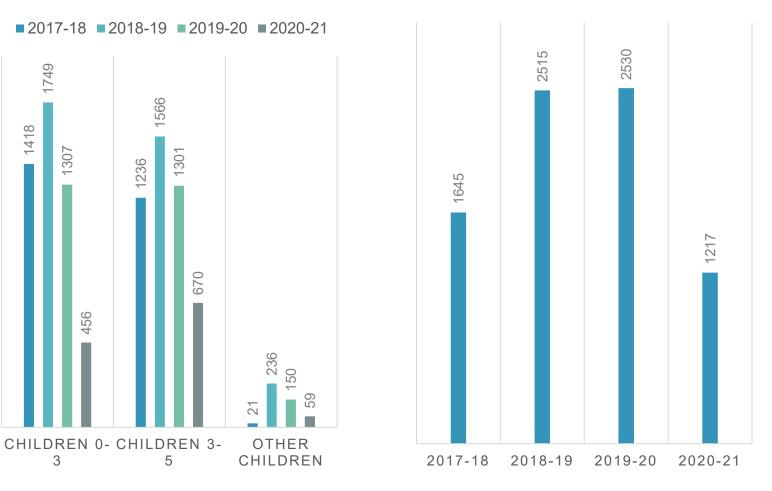
307

456

3

1418

Parents/Caregiver Population Served by Community Hubs, El Dorado County, 2017-2021



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Transitioning to Hubs 2.0



Key Element	Hubs Pilot 2014-2021	Hubs 2.0 2021-23
Access	Partner programming.	Libraries, 800#, office hours, referrals and partner programming.
Target Audience	Expectant parents and families with children birth through eighteen years of age.	Extends the definition of family to include individuals such as seniors, veterans and those experiencing homelessness.
Objective	Increase family resiliency.	Increase access to services.
Equity	Universal access.	Prioritizes isolated and vulnerable populations.
Approach	Program-based strategies.	Comprehensive referral system that informs outreach strategies.
Structure	Four member, multi-disciplinary team for each Hub.	Three Navigators at each Hub and one countywide Hub Coordinator.
Adaptability	Community engagement through annual parent interviews, focus groups, key informants.	Community engagement through Community Advisories in each Hub.
Funding Model	Reliant upon grant funding.	Sustainable funding, leveraged resources and increased administrative efficiencies. 22-1735 A 4 of 10



Evaluation Objectives



- 1. Systems are person-centered, coordinated, responsive to community needs, and aligned.
- 2. Services are adjusted based on information from service recipients and Community Advisories that allows for a rapid cycle of improvement.
- 3. Systems are organized to provide outreach, intake, screening, referral, and disposition with high levels of satisfaction for recipients, Community Advisories, and the community.
- 4. Systems are sustainable.



Successes



- Recognized by the El Dorado County CAO in <u>All County</u> <u>Employees 2017</u> in Review, as "The Gold Standard of Public Service".
- In 2017, our Library Director, Jeanne Amos, was recognized by <u>CalPERS for excellence in public service</u> including Hubs.
- Recognized in 2019 by <u>California State Association of</u> <u>Counties</u> as an exemplary and innovative service, one of 16 out of 284 entries.
- Collaboratively partnered to address COVID, <u>food and</u> <u>diaper distributions</u>, Caldor Fire Survivors, storm response and most recently the Mosquito Fire response.
- The <u>CA State Library</u> is currently investing \$2.25 million for 10 libraries across the state to model Community Hubs.



Collective Impact



First 5 El Dorado Commission has served as the leader of collective impact in a systems change effort to increase access to services and supports for children, families and individuals in their community.

- 1. The Commission has invested \$4.4 million over the last eight years to increase access to services. This funding has been generously leveraged with our partners, El Dorado County Government and the Office of Education and other state funding;
- 2. Blending and braiding stable funding will assure the service delivery system is sustained over time;
- 3. Relationships are essential to building a collaborative, countywide service delivery system.

Systems Integration



Today we would like to begin a discussion about integrating and sustaining the Hub System within El Dorado County. Strategically, we could:

- Formalize libraries as Community Service Hubs within the County Government system;
- Leverage existing prevention and early intervention funding (smaller pots of funding across the county);
- Maximize existing resources (people and buildings) by bringing them closer to the communities they serve; and
- Compliment with existing funding opportunities (CalAIM, MHSA or Cannabis) dollars to sustain over time.

First 5 El Dorado Commission Strategic Plan Extension



On October 11, 2022, First 5 El Dorado Commissioners considered a two year extension for their strategic plan, through June 30, 2025.

In keeping with our Commission's ordinance, we are bringing to the Board of Supervisors for your approval.

The two year extension:

- Extends Community Hub investments for this period of time;
- Commits to continuous improvement;
- Builds on strong constituent engagement strategies;
- Seeks to build sustainability over time.

Through partnership, we can meet the needs of our community.

Kathi Guerrero kguerrero@edcoe.org

