

Community hubs

Connect • Support • Thrive

**El Dorado County Board of Supervisors
December 12, 2023**



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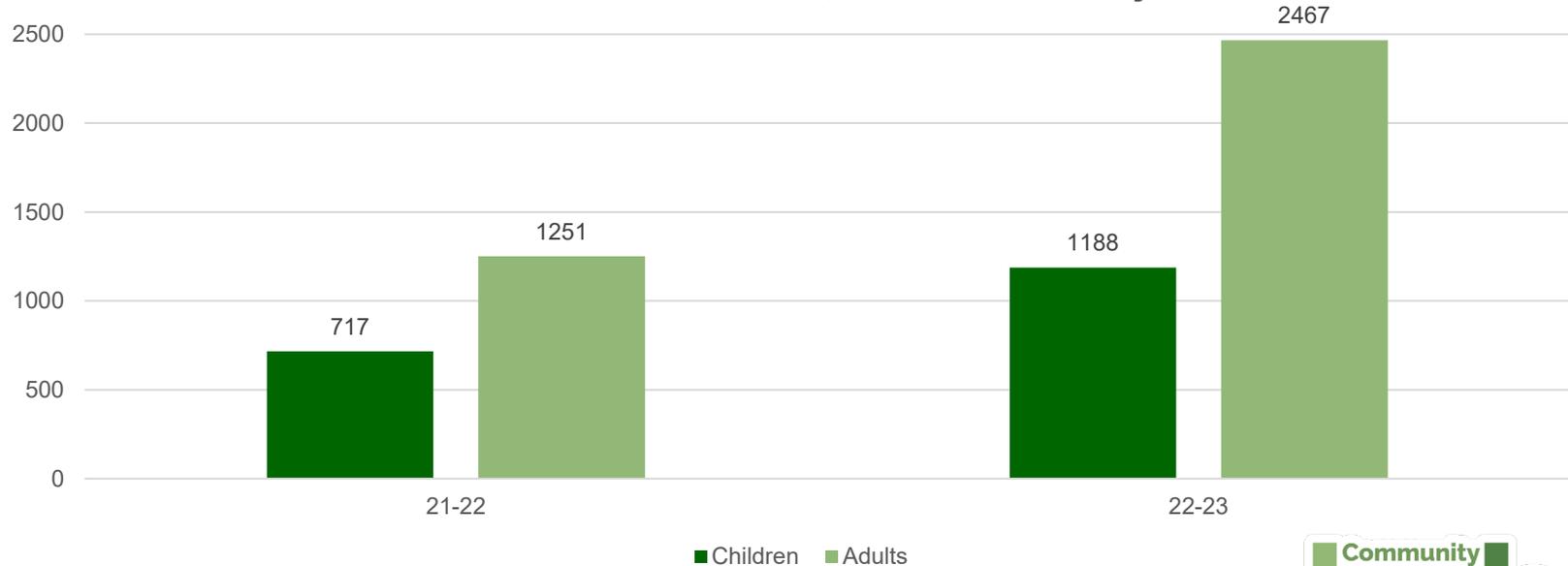
What are Hubs?

- Community Hubs is your local library, where Navigators connect children, individuals and families with community resources.
- The 5 Hubs in El Dorado County are located at the El Dorado Hill, Cameron Park, Placerville, Georgetown, and South Lake Tahoe libraries.
- Navigators assist community members of any age, free of charge. They provide information, individualized support, and group activities to strengthen our community.



IMPACT: Increased Engagement

Number of Children and Adults Served by Community Hubs,
FY 21-22 and FY 22-23, El Dorado County



IMPACT: Increased Reach



44% (325/739) indicated that their annual income places them below the Federal poverty threshold for their household size



20% (315/1581) indicated that transportation was a barrier to getting to medical and/or non-medical appointments or work



38% (569/1503) indicated they were unable to get at least one basic needs item over the past year (food, clothing, etc.)



5% (92/1741) indicated they did not have health insurance



6% (90/1618) indicated they did not have shelter



2% of children for whom this data was reported (32/1593) did not have medical insurance

IMPACT: Increased Navigation

22%

Navigator provided physical goods (diapers/food/Safeway giftcard)
(706/3,169)

30%

Navigator provided information about another service by sharing flyers, a website, or contact information
(938/3,169)

33%

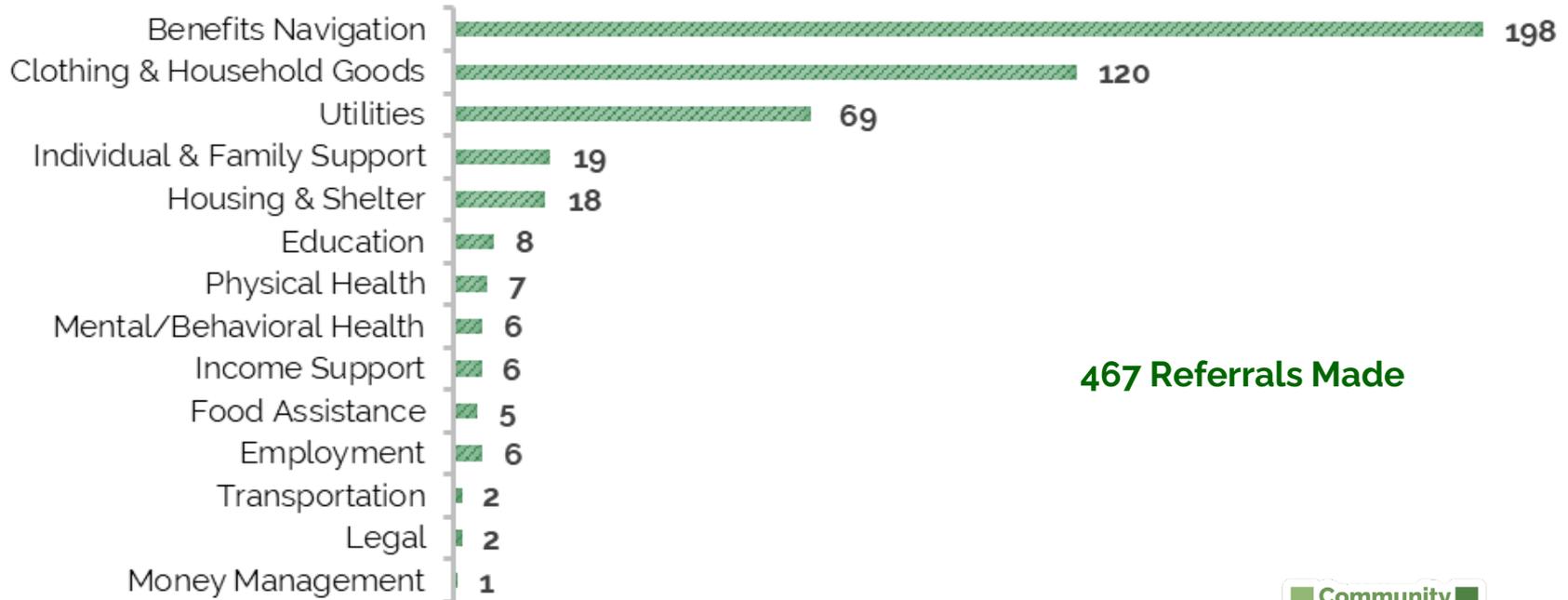
Navigator provided direct assistance such as help completing forms, researching information, or coordinating services
1,053/3,169)

15%

Navigator provided a referral to another agency via the Unite Us platform
(467/3,169)



IMPACT: Increased Assistance



467 Referrals Made



IMPACT: High Satisfaction



100% (103/103) of respondents indicated they **would recommend the Navigator to others**



100% (100/100) of respondents said they **were satisfied or very satisfied** with the services or supports the Navigator provided

The Future of Hubs

In the next 18 months, the Commission would like to engage with partners to explore:

- ❑ [Communicating the Value](#)
- ❑ Centering Community Voice
- ❑ Leadership
- ❑ Sustainability



Thank you!

Presentation Resources:

- Presentation
- [Handout](#)
- [Communications Campaign](#)
- [FY 22-23 Evaluation Report](#)
- kguerrero@edcoe.org and aalk@edcoe.org

Community Hubs are a partnership between First 5 El Dorado, El Dorado County Library, and El Dorado County Office of Education.

