

REGIONALLY COORDINATED HOMELESS ACTION PLAN SUMMARY

HHAP 5 Joint Applicants (Parties)

- County of El Dorado, Health and Human Services Agency (HHSA)
- El Dorado Opportunity Knocks Continuum of Care (CoC)

SUMMARY OF COMMITMENTS IDENTIFIED IN MOU

A. Roles and Responsibilities - Each Joint Applicant commits to the roles and responsibilities as they pertain to outreach and site coordination, siting and use of available public land, development of interim and permanent housing options, and coordinating, connecting, and delivering services to individuals experiencing homelessness or at risk of experiencing homelessness within the region...

HHSA

- *Outreach & Site Coordination* – Administer the Coordinated Entry System (CES) contract and serve as the Administrative Entity (AE) for the CoC. Facilitate partnerships with organizations for the Navigation Center to include street outreach and coordination with Law Enforcement organizations for encampment abatement.
- *Use of Available Land* – Communicate with other county departments and community organizations to educate and encourage development of affordable housing, including the development of the temporary and permanent Navigation Centers.
- *Development of Interim and Permanent Housing Options* – Leverage State and Federal funding opportunities (i.e., HUD-funded Project-Based Vouchers, No Place Like Home, etc.) as match funding for developers to support new construction of affordable housing. Coordinate with County Planning and Building, Tahoe Regional Planning Association, and others to encourage development of housing options.
- *Coordination and Connection to the Delivery of Services* – Completes direct referrals to services embedded in HHSA divisions to include Behavioral Health, Community Services, Public Health, Protective Services, and Self-Sufficiency.

CoC

- *Outreach & Site Coordination* - Oversight of the CCES, collaboration with the County and partners for street outreach to address and end homelessness. Identify available funding and additional services or programs that may be needed in the region.
- *Siting & Use of Available Land* - Advocate for the siting and use of available land in the region, when applicable.
- *Development of Interim and Permanent Housing Options* – Communicate with housing developers in the community and advocate for additional housing options.
- *Coordination and Connection to the Delivery of Services* – Coordinate with community-based organizations and the County in the provision of case conferencing/management to individuals experiencing homelessness. Coordinates and facilitates multiple monthly case conferences associated with Coordinated Entry (CE) and attended by service providers from a variety of agencies.

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- B. **System Performance Measures and Improvement Plan** - Parties commit to Key Actions to improve the system performance measures.

HHSA & CoC

1. *Performance Measure: Number of people accessing services who are experiencing homelessness.*
 - Key Actions to Improve (Increase) Measure: Continue operation of temporary Navigation Center and development of permanent Navigation Center. Continue to provide and expand street outreach; increase CE access points and outreach to persons who might not otherwise be able to access the system without targeted outreach; and coordinate with community providers to increase data collection.
2. *Performance Measure: Number of people experiencing unsheltered homelessness on a single night.*
 - Key Actions to Improve (Decrease) Measure: Continue operation of temporary Navigation Center and development of permanent Navigation Center. Continue to provide and expand temporary shelter locations for winter or inclement shelter programs; and continue to operate and expand Transitional Housing Program (THP) for youth and Transitional Aged Youth (TAY).
3. *Performance Measure: Number of people accessing services who are experiencing homelessness for the first time.*
 - Key Actions to Improve (Increase) Measure: Improve and expand provider and community partnerships to develop new prevention and diversion activities; implement measures to improve the identification of households at risk of homelessness and expand current programs as applicable. Increase CE access points and outreach to contact persons who might not otherwise be able to access the system without targeted outreach.
4. *Performance Measure: Number of people exiting homelessness into permanent housing.*
 - Key Actions to Improve (Increase) Measure: Provide housing navigation services to facilitate identification of, and placement into, permanent housing solutions. Enhance collaboration and communication with local developers and/or landlords to increase the availability of housing units; and continue program partnerships and collaborations (i.e. No Place Like Home (NPLH), Housing Support Program (HSP), Housing and Disability Advocacy Program (HDAP)).
5. *Performance Measure: Average length of time people experience homelessness while accessing services.*
 - Key Actions to Improve (Decrease) Measure: Continue operation of temporary Navigation Center and development of permanent Navigation Center; continue to provide and expand case management and street outreach through collaboration with community partners; and increase CE access points and outreach to persons who might not otherwise be able to access the system without targeted outreach efforts.

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6. Performance Measure: *Percent of people who return to homelessness within 6 months.*

- Key Actions to Improve (Decrease) Measure: Contract with Rapid Rehousing subcontractors to extend the duration of rental support beyond 6 months; maximize effective use of Emergency Housing Vouchers (EHV) including the expansion of additional supportive services to maintain current housing; and continue to provide supportive services specifically designed for persons with special housing needs in programs like NPLH and Behavioral Health Bridge Housing (BHBH).

7. Performance Measure: *Number of people with successful placements from street outreach.*

- Key Actions to Improve (Increase) Measure: Continue operation of temporary Navigation Center and development of permanent Navigation Center. Continue to provide and expand street outreach; and coordinate with community providers to increase data collection.

- C. Parties commit to Key Actions each will take to ensure racial and gender equity in service delivery, housing placements, housing retention, and any other means to affirm equitable access to housing and services for racial and ethnic groups overrepresented among residents experiencing homelessness.

HHSA & CoC

- Conduct annual reviews of the CES and assessment tools through both an equity and vulnerability lens to determine if policies and procedures need to be updated to produce a more thorough determination of client need.
- Participants will not be “steered” toward, denied, or evicted from any housing facility or neighborhood because of race, color, national origin, religion, sex, gender, disability, or the presence of children.
- Recruit and extend invitations to community services providers who have deep expertise in communities impacted by disparities.

- D. Parties commit to actions each will take to **reduce** homelessness among individuals exiting institutional settings. as applicable in the region.

HHSA & CoC

- Develop new partnerships using prevention/diversion funding and conduct case coordination to stop homelessness before it begins. The program will receive referrals through CE for eligible households and provide short-term homeless-prevention rental-assistance.
- Improve collaboration and coordination and administration of grant funding across the many systems of care, including law enforcement managed care providers, behavioral health organizations, and others to identify persons at risk of exiting institutions straight into homelessness.

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- E. Parties commit to roles of each in the utilization of local, state, and federal funding programs to end homelessness.

HHSA & CoC identified Federal, State, and local funding - including but not limited to those dedicated to support HHAP-5 activities and goals from the following community programs and divisions:

HHSA Community Services

HHSA Self Sufficiency

HHSA Protective Services

HHSA Behavioral Health Services

El Dorado Opportunity Knocks Continuum of Care CoC- Administered by HHSA

Other – The County Planning and Building Department, and other local entities in the region, are funding permanent housing development, but neither HHSA nor the CoC are committing those entities or their funding sources to any planned activity identified in the application.

- F. Parties commit to the roles and responsibilities of each to connect individuals to wrap-around services from all eligible federal, state, and local benefit programs.

HHSA & CoC – CE staff case conference to connect individuals and households in need of wrap-around services to the applicable HHSA department. HHSA staff can arrange for additional case management and support needed to transition the individual or household into permanent housing.